

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of American)	
Broadband and Telecommunications)	
Company,)	
)	
Complainant,)	
)	
v.)	Case No. 10-533-TP-CSS
)	
Frontier North Inc.,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On April 19, 2010, as amended on September 12, 2012, American Broadband and Telecommunications Company (American Broadband or complainant) filed a complaint alleging, among other things, that Frontier North Inc. (Frontier North or respondent) has failed to provide adequate service as required by Section 4905.22, Revised Code. Specifically, American Broadband asserts that since November 2007, Frontier North and its predecessor, Verizon North, failed to fix software problems that have negatively impacted the respondent's ability to timely and properly process the complainant's loop and port orders and corresponding local number portability requests. The complainant alleges that, as a direct and proximate result of Frontier North's deficiencies, its business has been interfered with and negatively impacted due to the cancellation of service orders by prospective customers. The complainant also asserts that the respondent's charges are in excess of those established in the applicable interconnection agreement and tariffs.
- (2) Pursuant to Rules 4901:1-7-08 and 4901:1-7-10, Ohio Administrative Code, a mediation session was held in this proceeding on April 9, 2013.
- (3) At this time a second mediation session shall be scheduled for Monday, July 1, 2013, beginning at 10:00 a.m., at the offices of

the Commission, 180 East Broad Street, 12th Floor, Room 1246, Columbus, Ohio 43215-3793.

- (4) All parties attending the mediation shall be prepared to discuss settlement of the issues raised and shall have the requisite authority to settle those issues. In addition, parties attending the mediation should bring with them all documents relevant to this matter. If it becomes apparent that the parties are not likely to settle this matter, the parties should be prepared to discuss a procedural schedule to facilitate the timely and efficient processing of this complaint.

It is, therefore,

ORDERED, That a mediation be scheduled consistent with Finding (3). It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ Jay S. Agranoff

By: Jay S. Agranoff
Attorney Examiner

jrj/vrm

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in

Case No(s). 10-0533-TP-CSS

Summary: Attorney Examiner Entry scheduling a second mediation session for July 1, 2013, at 10:00 a.m., electronically filed by Vesta R Miller on behalf of Jay S. Agranoff, Attorney Examiner, Public Utilities Commission of Ohio