# FILE

#### The Public Utilities Commission of Ohio

### TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of The Doylestown	)	TRF Docket No. <u>90-5017-TP-</u>	<u>rrf</u>	
Telephone Company to Obtain Pricing Flexibility	) ) )	Case No. 13 - 1295 - TP NOTE: Unless you have reserved a G BLANK.	<u>5                                    </u>	
Name of Registrant(s) <u>The Doylestown Telephone Con</u>	npany			
DBA(s) of Registrant(s)				
Address of Registrant(s) 81 N. Portage Street, Doylestown	<u>n, Ohio 442</u> .	<u>30-1349</u>		
Company Web Address www.doylestowntelephone.com			•	
Regulatory Contact Person(s) Tom Brockman		Phone 330-658-2121	Fax 330-658-3344	
Regulatory Contact Person's Email Address tbrockman@	doylestown	telephone.com		
Contact Person for Annual Report David Jones	-		Phone 330-658-3401	
Address (if different from above)			<u> </u>	
Consumer Contact Information Christina Furney			Phone 330-63-4500	
Address (if different from above)				
Motion for protective order included with filing?  Yes	⊠ No		U, \$\figerapsis \text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tint{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tint{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tin}\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tex{\tex	
Motion for waiver(s) filed affecting this case? Yes	No [Note:	: Waivers may toll any automatic	timeframe.] $\omega$	
Notes:			EIVED-DOCKETING DIV	
Section I and II are Pursuant to Chapter 4901:1-6 OAC.				
Section III – Carrier to Carrier is Pursuant to 4901:1-7 Of	AC, and Wi	reless is Pursuant to <u>4901:1-6-24</u> (	OAC.	
Section IV – Attestation.			7	
			• •	

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <a href="https://www.puco.ohio.gov">www.puco.ohio.gov</a> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business rechnician Page I of 4

# Section I – Part I - Common Filings

Carrier Type  Other (explain below	)	⊠ For Pro	fit ILEC	☐ Not For	Profit ILEC	☐ CI	LEC	
Change terms & condition existing BLES		ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)			ATA <u>1-6-14(H)</u> (Auto 30 days)	
Introduce non-recurring ch surcharge, or fee to BLES	arge,						TA <i>1-6-14(H)</i> 30 days)	
Introduce or Increase Late	Payment	ATA 1.  (Auto 30 da	ys)	ATA 1- (Auto 30 day			FA <u>1-6-14(1)</u> 30 days)	
Revisions to BLES Cap.		O day Notic			<del></del>	-		
Introduce BLES or expand service area (calling area)	local	ZTA 1-0 (0 day Notic		[] ZTA <u>1-6</u> (0 day Notice			`A <u>1-6-14(H)</u> Notice)	
Notice of no obligation to facilities and provide BLE		ZTA 1-0		ZTA 1-6 (0 day Notice				
Change BLES Rates		TRF 1-6		TRF <u>1-6</u> (0 day Notic			IF <u>1-6-14(G)</u> Notice)	
To obtain BLES pricing flo	exibility	BLS <u>1-6</u> (C)(1)(c) (Auto 30 da						
Change in boundary		ACB <u>1-</u> (Auto 14 da		ACB <u>1-6</u> (Auto 14 day				
Expand service operation a	rea						F <u>1-6-08(G)(0 day)</u>	
BLES withdrawal						ZTA <u>1-6-25(B)</u> (0 day Notice)		
Other* (explain)								
Section I – Part II – Cu	stomer No	tification Of	ferings Pu	rsuant to Chap	ter <u>4901:1-6-7</u>	OAC		
Type of Notice	Dire	ct Mail	Bil	l Insert	Bill Nota	ation	Electronic Mail	
☐ 15-day Notice								
Date Notice Sent: To	Be Detern	nined				·		
Section I – Part III –IO	S Offering	s Pursuant to	Chapter 49	901:1-6-22 OA	<u>C</u>			
IOS	Introd	uce New	Tarif	f Change	Price Ch	ange	Withdraw	
□ ios				П			П	

# Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider	CESTC	CETC
			Not Offering Local		
* See Supplemental	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	ACE <u>1-6-</u> 08	ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

<sup>\*</sup>Supplemental Certification forms can be found on the Commission Web Page.

### Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO 1-6-29(E) (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)

<sup>\*</sup> Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

### Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	☐ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	☐ ARB <u>1-7-09</u>	ARB <u>1-7-09</u>
	(Non-Auto)	(Non-Auto)
Introduce or change c-t-c service tariffs,	☐ ATA <u>1-7-14</u>	☐ ATA <u>1-7-14</u>
	(Auto 30 day)	(Auto 30 day)
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or 05	
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	UNC 1-7-23(B)	
Attachment, Conduit Occupancy and Rights-	(Non-Auto)	
of-Way.		
	RCC	□NAG
Wireless Providers See 4901:1-6-24	[Registration &	[Interconnection
	Change in Operations]	Agreement or

# Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

### **AFFIDAVIT**

Compliance with Commission Rules
I am an officer/agent of the applicant corporation, <u>Doylestown Telephone Company</u> , and am authorized to make this statement on its behalf.
Thomas Brockman (Name)
Please Check ALL that apply:
I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) May 29, 2013 at (Location) Columbus, Ohio 43215  *(Signature and Title) Thomas Brockman, President  (Date) May 29, 2013
• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
VERIFICATION
verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.  *(Signature and Title) President (Date) May 29, 2013  *Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
Send your completed Application Form, including all required attachments as well as the required number of copies, to:
Public Hillities Commission of Ohio

Public Utilities Commission of Ohio **Attention: Docketing Division** 180 East Broad Street, Columbus, OH 43215-3793

Make such filing electronically as directed in Case No 06-900-AU-WVR

# **EXHIBIT A**

(Current Tariff Sheets)

#### P.U.C.O. NO. 8

#### DOYLETOWN EXCHANGE RATES

#### A. GENERAL

- 1. The base rate area shall be as defined on the Exchange Base Rate map.
- 2. Access line, as referred to in this tariff is the Telephone Company line from the central office switching point up to and including the termination point on the customer's premises.

### B. <u>SCHEDULE OF PRINCIPAL MONTHLY RATES</u>

	Business	Monthly Rates Residence	Payphones
Individual Access Line	\$18.65	\$9.05	\$18.65
Coin Supervision Additive			\$7.20

#### C. EXTENDED AREA SERVICE

Extended Area Service (two-way non-optional flat rate service) is furnished to the subscribers of the Doylestown Exchange to the Akron, Ohio, exchange of the Ohio Bell Telephone Company dba AT&T Ohio and other carriers with Akron, Ohio exchanges.

#### D. <u>SERVICE CONNECTION CHARGES</u>

For all telephone service connections ordered by a subscriber for installation at the same time and considered standard by the Telephone Company, the following nonrecurring charges will apply:

1.	Initial Service Order Charge	\$15.00*
2.	Initial Service Connection Charge	\$25.00*
3.	Subsequent Service Order Charge	\$ 5.00

Receiving, recording and processing information necessary to execute a customer's request for a change of service.

\*Payment of the Initial Service Order Charge and the Initial Service Connection Charge may be spread over three (3) months.

Issued: May 19, 2011

Effective: May 19, 2011

# **EXHIBIT B**

(Proposed Tariff Sheets)

#### P.U.C.O. NO. 8

#### DOYLESTOWN EXCHANGE RATES

#### A. GENERAL

- 1. The base rate area shall be as defined on the Exchange Base Rate map.
- 2. Access line, as referred to in this tariff is the Telephone Company line from the central office switching point up to and including the termination point on the customer's premises.

#### B. SCHEDULE OF PRINCIPAL MONTHLY RATES

	Business	Max.	Residence	Max.	Payphones	
		Rate		Rate		
Individual Access Line	\$18.65	\$19.90	\$9.05	\$10.30	\$18.65	(C)
Coin Supervision Additive					\$ 7.20	

#### C. EXTENDED AREA SERVICE

Extended Area Service (two-way non-optional flat rate service) is furnished to the subscribers of The Doylestown Telephone Company to the Akron, Ohio, exchange of the Ohio Bell Telephone Company dba AT&T Ohio and other carriers with Akron, Ohio exchanges.

#### D. SERVICE CONNECTION CHARGES

For all telephone service connections ordered by a subscriber for installation at the same time and considered standard by the Telephone Company, the following nonrecurring charges will apply:

1.	Initial Service Order Charge	\$15.00*
2.	Initial Service Connection Charge	\$25.00*
3.	Subsequent Service Order Charge	\$ 5.00

Receiving, recording and processing information necessary to execute a customer's request for a change of service.

\*Payment of the Initial Service Order Charge and the Initial Service Connection Charge may be spread over three (3) months.

Issued: May 31, 2013 Effective: July 1, 2013

### **EXHIBIT C**

## **Description of the Changes**

In this Application, The Doylestown Telephone Company requests BLES pricing flexibility in order to have the authority to increase its BLES rates for both business and residential customers by \$1.25 per month in its Doylestown Exchange, at a date to be determined in the near future.

Obtaining flexible pricing at this time is essential for the Company to bring its rates more in line with the national average and continue to provide our customers with excellent telephone service.

#### **EXHIBIT D**

### (Customer Notice and Affidavit)

The following customer notice will appear on bills that are mailed to customers on **Date to be Determined** once a decision has been made to increase local telephone rates for residential and/or business customers. This notice will also be sent to the Office of Ohio Consumers' Counsel and to the Commission's electronic mailbox (<u>Telecomm-Rule07@puc.state.oh.us</u>) no less than thirty days prior to the rate increase:

Effective **Date to be Determined**, our local telephone for residential customers will increase by \$1.25 per month for residential and business customers, from \$9.05 to \$10.30 for residential customers and from \$18.65 to \$19.90 for business customers. The increase is necessary to bring our residential local rates more in line with the national average and continue to provide our customers with excellent telephone service.

If you have any questions about the revised rates, please call our office at (330) 658-2121.

The following affidavit will be prepared and filed with the Commission after the customer notice is provided to customers on <b>Date to be Determined:</b>
I,, am an officer of the applicant corporation, The Doylestown Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice accompanying this affidavit was sent to affected customers as a bill message on <b>Date to be Determined</b> , in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.
Executed on:
At: Doylestown, Ohio
Signature:

### **EXHIBIT E**

### (Demonstration of Alternative Providers)

Pursuant to R.C. 4927.12(C)(3)(a) and Ohio Administrative Code 4901:1-6-14,

The Doylestown Telephone Company may not increase its BLES rates for an exchange area unless it first applies to the Public Utilities Commission of Ohio and the Commission determines that the application demonstrates that two or more alternative providers offer, in the exchange area, competing service to the BLES service offered by the company, regardless of the technology and facilities used by the alternative provider, the alternative provider's location, and the extent of the alternative provider's service area within the exchange area. An alternative provider, under R.C. 4927.12(C)(3)(a), includes a telephone company, including a wireless service provider, a telecommunications carrier, and a provider of internet protocol-enabled services, including voice over internet protocol.

The Commission has not previously determined that The Doylestown Telephone Company's exchange qualified for alternative regulation of BLES.

In accordance with R.C. 4927.12(C)(3)(a), the attached information demonstrates that two or more alternative providers offer competing service to the BLES service offered by The Doylestown Telephone Company in its exchange, namely Verizon Wireless, AT&T Mobility, Time Warner Cable and Sprint.

# Customize Your Plan & Get Accessories

Contact A Sales Associate

Device in your cart + Add More Devices

Plan Type: 700 Minutes Talk Payas You Go Text & Data

This device may also be available on our Prepi Unlimited Monthly Plan. Shop Prepaid

**Cart Summary** 

Due

\$30.00

Share Everything

Monthly Line Access Basic Phone

\$30.00

Monthly Account Access 700 Minutes Talk Pay \$10.00 as You Go Text & Deta

Hawthke Assocs

\$40 BB

LG Cosmos 3

\$0.00 60.62

Your Cost

\$40.00 Monthly

Taxes & Fees Calculated at Checkout

Have a promo code? Save Cart For Later

Share Everything Plan: Choose a Plan

\*Required

Monthly Account Access

Canada and Mexico Plans

Your Selected Plan

RECOMMENDED

700 Minutes Talk Payas You Go Text & Data

Plan Details

\$10.00 Per month

Did you know?

Varizon Wireless data devices average between 1GB and 2GB of data per month. Estimate your data

\$10.00

Monthly Access For All Devices

\$40.00

Broadband Internet Services | Important Plan Info

\*Total Due Now does not include taxes, which will be added after you enter a shipping address. In California, sales tax is calculated on the full retail price of the device, not the discounted price you pay. In Massachusetts and Nevada, sales tax is calculated on the VZW cost of the device. Also during the credit check process, a deposit may be added to the total amount due, Pre-orders will be charged to your credit card when items are shipped.

Verizon Wireless makes every reasonable effort to ensure the accuracy of the information found in this web site. Unfortunately, on occasion typographical errors, inaccuracies, end omissions may occur, in the event that a listed price is incorrect, due to a typographical error, inaccuracy, or omission, Verizon Wireless reserves the right to refuse or cancel the order you placed, even if the order has already been confirmed and your credit card has been charged. If your credit card has been charged. Verizon Wireless will refund your credit card for the charged amount. We apologize for any inconvenience this may cause you.

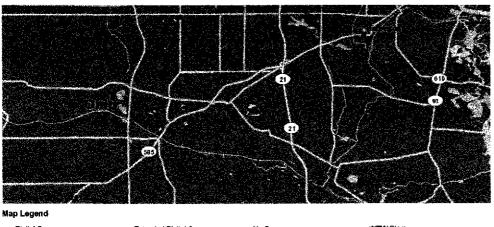
\*\*\*\*Pre-orders will ship when item becomes available. We reserve the right to limit quantities.



### Verizon Wireless Printer Friendly Coverage Map

**Mapped Coverage** Voice and Messaging **Mapped Location** 44230

= Doylestown, Ohio/Doylestown Exchange



Registral Coverage

etended Digital Coverage

No Coverage

VZ/V Store

These Coverage Locator depictions apply to the following calling plans:

Share Everything, Nationwide Calling Plans, Mobile Broadband and Prepaid.

Voice roaming charges will apply in the Canada and Mexico coverage areas unless you subscribe to the Share Everything or Nationwide Plus

Canadar/Mayico Plan.

These Coverage Locator maps depict predicted and approximate wireless coverage. The coverage areas shown do not guarantee service availability,
and may include locations with limited or no coverage. Even within a coverage area, there are many factors, including customer's equipment, terrain,
proximity to buildings, foliage, and weather that may impact service. Some of the Coverage Areas include networks run by other carriers, the coverage
depicted is based on their information and public sources, and we cannot ensure its accuracy.

Home / Shop / Wireless / Plans / Nation 450 w /Pollover Minutes

\$39,99/mo

Nation 450 w/Rollover®

**FREE SHIPPING** 

Minutes

Requires:

Contract length

**Activation Fee** 

		٤
Select a Plan		
Add a plan		T.
		<u> 5</u> 2
Add a dayice	 	R
Add services		8.8

Add accessories

Already an AT&T customer? Add a line / Doorade

*	Contract and new activation.		,	16
<u> </u>	Details Features			Transfer Your Number
: F	Plan Details	Poles		Check eligibility Learn more To check the status of a transfer in
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	Anytime Minutes	450	1	Coverage Maps
	Additional minutes	\$0.46 min		
:	Hights & weekend minutes	5000 minutes		Ylew national map
	Mobile to Mobile minutes	Unlimited		View Canada map
	Rollover	included:		
:	Domestic long distance	\$0.00 <i>lm</i> in	:	
	Roaming charges	\$0.90 Imin		

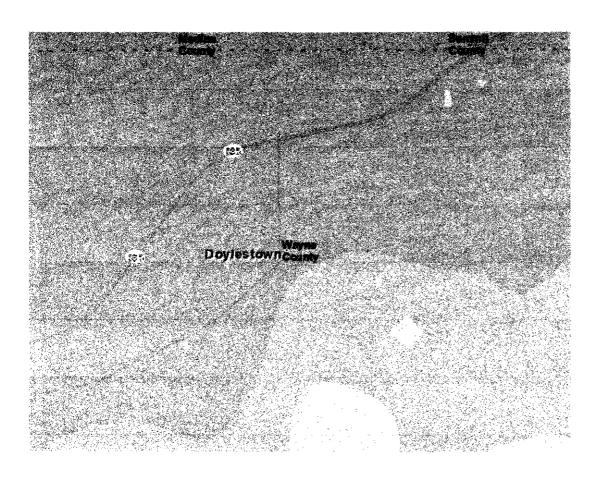
Wireless Lone! Site (http://www.sti.com/wirelessieuell. | Wireless Customer Agreement | Cell Phone Records Security (http://www.sti.com/gen/public-effeirs/piow/1989) | Other Monthly Charges | Plan Terms (http://www.sti.com/wirelessterms) | Online Pricing |

Returns Policy & Early Termination Fee | Additional Messaging & Data Charges Intin/Awww.wireless.att.com/feern/articles-resources/wireless-legal-charges.iso) | Shipping Information

2 yr

\$36.00 one time fee

Coverage Viewer Page 1 of 1



# **Voice Coverage Legend**

Best

☐ Good

Moderate

Partner
No Service Available

3G Voice and Mobile Broadband Coverage

Show 3G Voice and Mobile Broadband Coverage

### Important Information About the Coverage Map

Map may include areas served by unaffiliated carriers, and may depict their licensed area rather than an approximation of the coverage there. Actual coverage area may differ substantially from map graphics, and coverage may be affected by such things as terrain, weather, foliage, buildings and other construction, signal strength, customer equipment and other factors. AT&T does not guarantee coverage. Charges will be based on the location of the site receiving and transmitting the call, not the location of the subscriber.

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Sprint	y Sprint	Shop	Digital Lounge	Community	Support	<b>⊘</b> 0	hat S	ign in/Register

**Plans** 

Order by phone 1-866-866-7509

Get cort

 You're shopping for a new device and plan 45816	 i want to Change Plan
 1. Plans 2. Devices 3. Services 4. Accessories	
1. Need help choosing a plan? Dare to compare our plans vs. AT&T and Verizon	V

<b>Talk</b> Anythre Moutes		SIMPLY EVERYTHINGS	EVERYTHING		YTHING AGING	TALK	TALK	
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Next, you'll pick a device for each plan before you can place your order. If you pick a basic phone and plan that includes data, your plan price may change.

### DARE TO COMPARE = UP TO \$720 / YEAR

See our side-by-side comparison of Vertzon and AT&T's top plans vs our Unlimited ones. Compare value or features; either way Sprint gives you more for less. See for yourself.

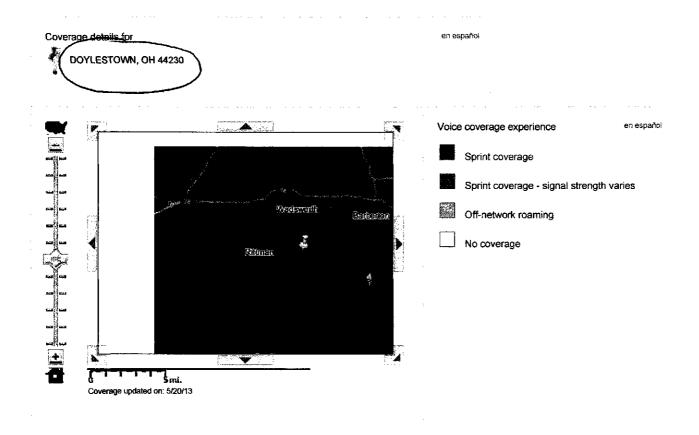


Buy online and save

When you add a new line and you buy online, you'll get:



#### Coverage Check



This tool provides high-level estimates of our wireless coverage. Coverage is not available everywhere and varies based on a number of factors. >> Learn more

Our coverage maps provide high-level estimates of our coverage areas when using your device outdoors under optimal conditions. Coverage isn't available everywhere. Estimating wireless coverage and signal strength is not an exact science.

There are gaps in coverage within our estimated coverage areas that, along with other factors both within and beyond our control (network problems, software, signal strength, your wireless device, structures, buildings, weather, geography, topography, etc.), will result in dropped and blocked connections, slower data speeds, or otherwise impact the quality of services.

Services that rely on location information, such as E911 and GPS navigation, depend on your device's ability to acquire satellite signals (typically not available indoors) and network coverage. E911 services also depend on local emergency service provider systems/support. Estimated future coverage subject to change.



Imimerestedin: 📋 TV

internet

Phone

Show Ali

Starting at

#### Select Your Own Services

See What's Included

Choosing more than one service may give you additional monthly savings



Phone

non-transferable. All services may not be available in all areas

Unlimited Nationwide \$19.99/mo. For 12 Months

\$1999 Per Month\* For 12 Months

'All prices exclude applicable taxes, fees and one time charges. Offers valid for new residential customers ordering online only. Offer promotional rates apply for 12 months. After 12 months, prices will return to the current rates. Bundle promotional rates apply for 12 months: regular rates apply month 13 HBO & Cinemax first 6 months are \$10; \$19.99/mo. months 7-12; regular retail rates apply month 13 HBO® and CINEMAX® are service marks of Home Box Office Inc. All other trademarks are property of their respective owners. @2013 Time Warner Cable Inc. All rights reserved. When DVR Service (included; equipment is extra. Restrictions and equipment charges may apply. Rates are subject to charge. Offer is

Digital TV may include outlets with offer. All existing outlets must be pre-wired and TV ready. All other equipment and services extra unless included in an offer. Whole House HD-DVR provides abjility to home network when Whole House additional boxes ordered for an additional fee. In some areas, a \$1 Digital Programming fee may apply to each additional box.

Thirty-day money-back guarantee is applicable to standard installation and monthly service charges only. Return of all leased equipment required before refund can be issued. Recurring bill pay required to receive promotional rate of \$89.99 Triple Play with Standard TV. Basic Internet and Phone for 2 years, otherwise promotional rate is valid for 1 year. Lease of a modern or purchase of an approved modem required for Internet service. Current approved modems can be found at www.twc.com/approveddevices.

Ofter expires 6/16/13 and is available to new residential customers or existing single play (TV. Internet or Phone) residential customers who sign up for Standard TV, Basic Internet (up to 3 Mbps) and Nationwide Phone; offer may not be combined. Additional charges apply for equipment, installation taxes and fees, activation fee, Directory Assistance, Operator Services and International calls. After promotional period, regular monthly retes will apply. To receive all services Digital TV, remote and lease of a Digital set-top box are required. Some services are not available to CableCARD™ customers. TWC TV™ requires Standard Cable TV, iPad and/or iPhone with iOS 4.3 and/or Android 4.0, and WiFt connection to 1.5 Mbps internet connection, or a Time Warner Cable provided video-only modern required. Some functions require compatible set-top box or DVR. Programming is subject to availability and the video package to which you subscribe. All services may not be available in all areas. Not all equipment supports all services. Actual speeds may vary. Faster than DSL claim based on Standard Internot download speed of up to 15 Mbps sersus DSL download speed of 3 Mbps. Standard Internot with PowerBoost® provides a burst of download speed when capacity is available above the customer's provisioned download speeds for the first 10MB of a site. It then revents to provisioned speed for the remainder of the download. PowerBoost up to 50% faster claim is based on Standard Internet's standard maximum download speed of 15 Mbps. Subject to change without notice. Some restrictions apply. Time Warner Cable and the eyelear logo are trademarks of Time Warner Inc. Used under ficense. All other trademarks are properly of their respective owners, \$2013 Time Warner Cable Inc. All rights reserved.

Customers must remain active, in good standing and must maintain all services for a minimum of 90 days after installation. Visa® Roward Card will be mailed by interactive Communications international, inc. approximately 4-6 weeks after the 90-day period, For full terms and conditions please visit www.fwc.com/betterreward. Reward Cards may be subject to separate terms and conditions imposed by issuer, Limit one (1) Reward Card per eligible residential service and this offer may not be combined with any other offers. To receive your Visa Reward Card register within 30 days of installation, or by 11:59 p.m. EST on 7/31/13. (whichever comes sooner) at www.twc.com/betterreward. You will be asked to provide the Redemption Code which you will receive via email and/or postcard and to upload a recent bill from your previous service provider showing the service(s) you are canceling. If you require customer support to register for your Reward Card, please call 1-888-TW-CASLE (1-888-

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internet includes one outlet with offer. To receive Time Warner Cable futernet service you must either lease a modem for a monthly charge or purchase your own modern that is compatible with Time Warner Cable Internet service. Additional charges apply for installation, equipme including modern, applicable taxes and fees. Internet System Requirements http://help.rr.com/HMSFaqs/e\_min\_sys\_reqs.aspx. Actual speeds

Home Phone may include jacks with offer. All existing phone jacks must be pre-wired and phone-ready. A one-time phone activation fee may

Global Penny Phone Plan is available to customers who subscribe to Time Wamer Cable Home Phone service. Global Penny Phone Plan provides special one cent per manute rates for calls to certain international destinations and competitive rates for calls to other countries. The one cent per minute rate plan does not apply to calls to mobile phone numbers except as specified on the plan rate table available at http://www.limewarnercable.com. Cells to satellite phones, special services numbers, including foreign toll-free and callor-paid services (900 numbers), calls to chat lines and calls to mobile phones are not included in the Global Penny Phone Plan, except as otherwise stated hercin, and will incur per-minute charges. Rates and charges for calls to locations and numbers not specifically included in the Global Penny Phone Plan can be found at http://www.timewarner.cabie.com Additional charges apply for taxes, fees, directory assistance and operator services calls. TWC reserves the right to monitor usage for possible abuse of service

See other applicable terms and conditions below. To order any services not available online, contact us

You are currently setting up service for:

N 81 PORTAGE ST , DOYLESTOWN, OH 44230-1349

> Edit Address Channel Lineup

#### Helpful Hints

- How much will I pay once my promotion has ended?
- What is Whole House HD-DVR?
- How do I add Premium channels?
- What channels do I get?
- I don't see bundle offers with a CableCARD™. What is available and how do I order?

#### Contact Us



Chat online

Call Us at 855-326-5021

Thirdy-day money-back guarantee is applicable to standard installation and monthly service charges only. Return of all leased equipment required before refund can be issued

To receive all TV services, remote and lease of a Digital. HD or HD-DVR set-top box are required. HDTV set. HD or HD-DVR set-top box required for HD service. Some services are not available to CableCARD customers. Not all equipment supports all services. If not included in an offer, boxes, all channels including On Demand, Seasonal Sports Packages are optional services available for an incremental charge. If you have selected a full-season sports package, it will automatically renow at the start of each season, provided Time Werner Cable still carries the service, at that scason's full-season early-bird rate. If you do not wish to be renewed, you may cancel the package by contacting Time Warner Cable.

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Blackort and other restrictions apply. May not be available in all areas. Programming subject to change, Customer-owned equipment, and/or unapproved equipment, may result in daminished service quality, to certain areas, service to outlets is included only if customer's outlets are pre-wired in the home and phone-ready. Additional cutters installed by Time Warner Castle are subject to additional installation fees.

Time Warner Cathle reserves the right to discontinue any feature or offer at any time. Not all internet products and services are available to customers using the Microsoft® Windows Vista™ operating system. Free Internet Security Suite from McAfee® must be downloaded and registration is required. Software not available for Macintosh computers. All of their corporate brands and togos are trademarks or registered trademarks or their respective companies, in certain areas, service to outlets is included only it customer's cuttlets are pre-wired in the home and phone-ready. Additional outlets installed by Time Warner Cable are subject to additional installation fees. TM & © Warner Bros. Entertainment.

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Subscription to Standard is required to purchase Extreme or Turbo. Time Wainer Cable Ultimate Internet's standard maximum download speed of 50Mbps or 30Mbps. Actual speeds may vary. Not all service tiers are evailable in all ureas. Many factors affect speed. Some services may include Home WiFi and may requise installation charges, © 2008-2013 Time Wainer Cable Inc. All rights reserved, Time Wainer Cable and the Time Wainer Cable logo are trademarks of Time Wainer Cable logo are trademarks of Time Wainer Cable logo are trademarks are the property of their respective owners.TM & © Wainer Bros. Entertainment, inc.

Home Phone Local, Home Phone State and Home Phone Unlimited Nationwide do not include back-up power and, as in the case with an electropowered home cordiess phone, should there be a power outage, Home Phone, including the ability to access 9-1-1 services, may not be available. Additional charges apply for taxes, fees, Directory Assistance, Operator Services, Long Distance, and calls to International locations, as applicable. Offer valid for residential customers in Home Phone serviceable areas. Must subscribe to both TV and Phone to get Caller ID on TV Caller ID on TV is not available in all areas.

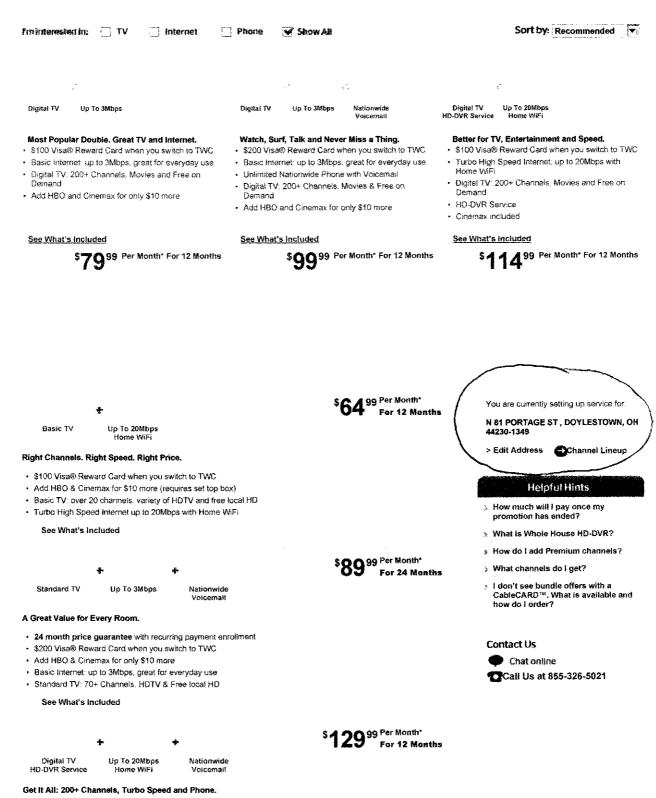
In certain areas, service to unamited phone jacks is included if customer's phone jacks are pre-wired in the home. Additional phone jacks installed by Time Warner Cable are subject to additional installation fees.

International OnePrice® is available to customers who subscribe to Phone and TV and/or Internet. Ofter valid for residential customers in Home Phone serviceable areas, Intornational OnePrice applies only to calls terminating on a landline phone in most countries. Calls terminating to cell phones with a service provider based in the following countries are included in the plan: Angitus, Saharass, Barbados, Sermida, British Virgin Islands, Cansela, China, Hong Kong, India, Macau, Paraquay, St. Kitts, and Thailand. Monthly maximum usage allowance of 1,000 mustes based on calendar morth, which may or may not coincide with billing cycle. Additional charges apply for taxes: fees, Directory Assistance, and Operator Services. International calls to satellite phones, special services numbers such as toll-free, or caller-paid information services such as 900-type numbers, calls to chall thes and cell phone numbers in countries not listed above are not included and will be charged it additional perminiture rates.

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\$200 Visa® Reward Card when you switch to TWC

Turbo High Speed Internet: up to 20Mbps with Home WiFi
Digital TV: 200+ Channels. Movies on Demand and Free on Demand

HBO & Cinemax included