BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Norma and Richard Nero,)
Complainants,)
v.) Case No. 13-149-EL-CSS
FirstEnergy Corp.)
and)
The Cleveland Electric Illuminating Company,)))
Respondents.)
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The Commission finds:

- (1) On January 9, 2013, Norma and Richard Nero (complainants) filed a complaint against FirstEnergy Corp. (FirstEnergy) and The Cleveland Electric Illuminating Company (CEI) (respondents). The complainants alleged that the respondents failed to provide adequate service by making a sufficient number of repair crews available in the aftermath of a hurricane. As a result of erratic electrical service, the complainants claimed \$4,000 in damages to electrical equipment and appliances.
- (2) The respondents filed an answer to the complaint on January 29, 2013.
- (3) On February 1, 2013, FirstEnergy filed a motion to be dismissed as a party.
- (4) Pursuant to an entry issued on February 11, 2013, by the attorney examiner, the parties appeared for a settlement conference on March 13, 2013.

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(5) On April 10, 2013, the parties filed a joint motion to dismiss the complaint with prejudice. The parties explain that they have settled the controversy in this case.

(6) Upon being advised that the parties have resolved the dispute, the Commission finds that the motion to dismiss the complaint with prejudice should be granted.

It is, therefore,

ORDERED, That the joint motion to dismiss the complaint with prejudice be granted. It is, further,

ORDERED, That a copy of this entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Todd A. Snitchler, Chairman

Steven D. Lesser

Lynn Slaby

M Beth Trombold

LDJ/vrm

Entered in the Journal

MAY 2 2 2013

Barcy F. McNeal

Secretary