BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of) Robert T. Hayden,) Complainant,) v. Cincinnati Bell Wireless, Respondent.

Case No. 13-638-TP-CSS

ENTRY

)

The Commission finds:

- (1) On March 12, 2013, Mr. Robert T. Hayden (complainant) filed a complaint against the respondent, Cincinnati Bell Wireless (CBW). The complaint pertains to problems that Mr. Hayden alleges to have experienced with a cellular phone that he purchased from the respondent in August of 2012.
- (2)On March 27, 2013, CBW filed an answer and a motion to dismiss in this matter. In its answer, CBW states that the complaint has been satisfied and, as a result, may be dismissed as a settled case under Rule 4901-9-01(F), Ohio Administrative Code (O.A.C.).
- (3) Rule 4901-9-01(F), O.A.C., provides that, if the public utility complained against files an answer or motion which asserts that the complaint has been satisfied and no response is filed within 20 days, the Commission may presume that satisfaction has occurred and dismiss the complaint.
- (4) The complainant has filed no response to CBW's March 27, 2013, pleading asserting this complaint has been satisfied. The 20-day deadline for filing such a response has expired. Accordingly, this case should be dismissed.

It is, therefore,

ORDERED, That this case be dismissed. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Chairman hit**d**hler.

Steven D. Lesser

Lesser Lynn Slaby <u>AU. Bith Twombools</u> M. Beth Trombold

DEF/sc

Entered in the Journal MAY 01 2013

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Barcy F. McNeal Secretary