

**Formal Complaint Form**

William Weiss  
Customer Name (Please Print)

5847 Forest Hills Blvd  
Customer Address

Columbus OH 43231  
City State Zip

1028125031-5  
Account Number

Customer Service Address (if different from above)

City State Zip

American Electric Power  
Utility Company Name

**Against**

Please describe your complaint. (Attach additional sheets if necessary)

AEP is charging an unreasonable and unjustified reconnection fee for their electric service. I was charged \$3.00 both of the last two months to have my electric service reconnected. I was told both times that an individual would have to go to the pole to reconnect my service. Both times I was able to make payment and my service was reconnected within 10 seconds of the payment being approved. I was lied to by AEP? The service must of been automatically reconnected by their computer system without any human intervention. AEP lied about the reconnection and the amount of \$3.00 is unreasonable and unjustified. It should be returned.

William Weiss  
Signature

(614) 679-6221  
Customer Telephone Number

Who knows how many other customers they are scamming.

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2013 APR 26 AM 11:57  
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