

**Public Utilities
Commission**

John R. Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Steven D. Lesser
Andre T. Porter
Lynn Slaby
M. Beth Trombold

March 28, 2013

Mr. Larry Russell
1267 County Road 128
Ironton, Ohio 45638

Case No: 13-748-EL-CSS


Dear Mr. Russell:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Border Energy Electric. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Barcy F. McNeal, Secretary
Betty McCauley, Acting Secretary
Tanowa M. Troupe, Acting Secretary

Enclosure
BFM/pdc

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