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Page 1
 1
           BEFORE THE PUBLIC UTILITIES COMMISSION
 2
     In the Matter of the
     Application of The Dayton
 3
     Power and Light Company
                               CASE NO. 12-426-EL-SSO
     for Approval of its
 4
     Electric Security Plan.
 5
     In the Matter of the
     Application of The Dayton
 6
     Power and Light Company
                                 CASE NO. 12-427-EL-ATA
     for Approval of Revised
 7
     Tariffs.
 8
     In the Matter of the
     Application of The Dayton
 9
     Power and Light Company
                                 CASE NO. 12-428-EL-AAM
     for Approval of Certain
10
     Accounting Authority.
11
     In the Matter of the
     Application of The Dayton
12
     Power and Light Company
                                CASE NO. 12-429-EL-WVR
     for the Waiver of Certain
13
     Commission Rules.
14
     In the Matter of the
     Application of The Dayton
15
     Power and Light Company
                               CASE NO. 12-672-EL-RDR
     to Establish Tariff Riders.
16
17
               Deposition of MATTHEW M. WALZ, Witness
18
     herein, called by The Dayton Power & Light Company
19
     for cross-examination pursuant to the Rules of
20
     Civil Procedure, taken before me, Kathy S. Wysong,
2.1
     a Notary Public in and for the State of Ohio, at
22
     the offices of Duke Energy, 139 East Fourth Street,
23
     1303-Main, Cincinnati, Ohio, on Wednesday,
24
     March 13, 2013, at 1:42 p.m.
25
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1	APPEARA	ANCES:	Page 2
2	On behalf of The Dayton Power & Light Company:		
3		Faruki Ireland & Cox, PLL	
4	By:	Jeffrey S. Sharkey (via telephone)	
5		Attorney at Law 500 Courthouse Plaza, SW 10 North Ludlow Street Dayton, Ohio 45402	
6			
7	On behalf of Duke Energy:		
8	Ву:	Jeanne W. Kingery Attorney at Law	
9		155 East Broad Street 21st Floor	
10		Columbus, Ohio 43215	
11		and	
12	Ву:	Amy B. Spiller Attorney at Law 139 East Fourth Street/1303-Main Cincinnati, Ohio 45201	
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Page 3 1 MATTHEW M. WALZ 2 of lawful age, Witness herein, having been first 3 duly cautioned and sworn, as hereinafter certified, was examined and said as follows: 4 5 CROSS-EXAMINATION 6 BY MR. SHARKEY: 7 Ο. Good afternoon, Mr. Walz. As you 8 know, my name is Jeff Sharkey. I represent The 9 Dayton Power & Light Company in this proceeding. 10 Can you state your name for the 11 record? 12 Α. My name is Matthew M. Walz. 13 And who are you employed by Mr. Walz? 0. 14 Α. Duke Energy Commercial Enterprises. 15 Okay. Can you -- there's a lot of Q. 16 entities that begin with the word Duke, and to be 17 honest with you, I have a little bit of trouble 18 keeping straight which is which. Can you, first 19 of all, tell me what Duke Energy Commercial 20 Enterprises is? 21 It's a -- Duke Energy Commercial 22 Enterprises provides administrative services to 23 other Duke Energy entities is my understanding. 24 It provides services to other Duke Ο. entities? 25

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Page 4
 1
             Α.
                  Yes.
 2.
             0.
                  Okay. And then DER, Duke Energy
 3
     Retail, that's a CRES provider?
 4
             Α.
                  Yes. Duke Energy Retail is a
     certified retailer electric supplier in the state
     of Ohio.
 6
 7
             Ο.
                Okay. And then what is Duke Energy
 8
     Corp.?
 9
             Α.
                  It would be the holding company for
10
     all of Duke Energy.
11
                  And then what's the name of the
             Q.
12
     utility?
13
                  I don't understand the question.
     it -- within -- I don't understand the question.
14
15
                  MS. KINGERY: Can you clarify?
16
     BY MR. SHARKEY:
17
             Ο.
                  Is there a transmission,
     distribution, utility operating with the Duke name
18
19
     in the Cincinnati area?
20
                  Yes. Duke Energy Ohio.
             Α.
21
             Ο.
                  Okay. That helps. Can you describe
22
     the nature of your day-to-day job activities at
23
     DECES?
24
                  I currently manage sales, marketing,
             Α.
25
     and operations for Duke Energy Retail.
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- 1 Q. And can you describe for me what it
- 2 is that that means in a little bit more detail?
- A. It means I manage a sales team,
- 4 marketing efforts, the retail operations, and
- 5 business strategy for Duke Energy Retail, the CRES
- 6 provider within -- that's focused on Ohio's
- 7 market.
- Q. Do you also provide services to Duke
- 9 Energy Ohio?
- 10 A. I do not.
- 11 Q. Do you provide services to any of the
- 12 other affiliates other than to Duke Energy Retail?
- 13 A. I do not.
- 14 Q. Your pretrial testimony says that
- 15 you've worked for Duke Energy for seven years. Is
- 16 that seven years in the Duke affiliate family
- 17 because it looks like you were using Duke Energy
- 18 to refer to Duke Energy Corp.?
- MR. KINGERY: Jeff, can you clarify
- the line number that you're referring?
- MR. SHARKEY: Page one, line twelve.
- THE WITNESS: I mean Duke Energy, the
- 23 holding company within Duke.
- 24 BY MR. SHARKEY:
- 25 Q. So you've worked for the holding

- 1 company for seven years? How long have you been
- 2 employed by Duke Energy Commercial Enterprises?
- A. I don't know.
- 4 Q. Is that a total of seven years that
- 5 you've spent working for Duke or related entities?
- 6 A. Could you clarify Duke? Is that Duke
- 7 Energy, the holding company?
- Q. Well, for Duke Energy, the holding
- 9 company, or its affiliates.
- 10 A. Yes, I've worked for Duke Energy or
- 11 its affiliates for seven years.
- 12 Q. Okay. And have all of those seven
- 13 years been work relating to the CRES provider
- 14 aspects of -- that are being carried on by Duke
- 15 Energy Retail?
- 16 A. No.
- 17 Q. What else have you done on behalf
- 18 of -- what other work have you done for what is a
- 19 Duke affiliate?
- 20 A. My previous job was director of
- 21 market fundamentals. I supported the commercial
- 22 business within Duke Energy and tracked the
- 23 commodity markets and other aspects of the energy
- 24 markets for the business.
- 25 Prior to that, I worked in -- on

- 1 efforts related to our commercial business hedging
- 2 strategies and participated in supporting the
- 3 renewal -- the renewables and admission allowance
- 4 desk that hedged our commercial positions in the
- 5 market.
- Prior to that, I was in an MBA
- 7 rotational program, and my sole assignment in that
- 8 rotation was the renewables -- the emissions
- 9 trading desk and hedging.
- 10 Q. Okay. Your testimony page one, line
- 11 seventeen mentions that you worked previously for
- 12 two global consulting firms.
- 13 A. Yes.
- Q. Who were they?
- 15 A. Accenture and Pricewaterhouse.
- 16 Q. Okay. Is your educational background
- 17 described in your testimony? If it is, I'm not
- 18 seeing it.
- 19 A. My degrees are referenced on page
- 20 one, line eighteen through twenty.
- Q. When did you get your MBA from
- 22 Indiana?
- A. Let's see. About eight years ago.
- 24 Right before I joined Duke Energy.
- Q. Okay. When did you get your

- 1 undergraduate degree from Miami?
- 2 A. 1991.
- 3 Q. Can you tell me what information you
- 4 reviewed to assist you to prepare your testimony?
- 5 A. I reviewed Duke Energy Retail's
- 6 comments that were submitted with regard to recent
- 7 Commission requests for comments on utility and
- 8 CRES rules and certified natural gas rules.
- 9 I also reviewed -- I believe reviewed
- 10 my testimony in the AEP/ESP case.
- 11 Q. Did you review any of the testimony
- 12 DP&L has filed in this case?
- 13 A. I have not.
- 14 Q. Have you reviewed any of the
- documents that DP&L produced in this case?
- A. I did not.
- Q. Where did you come up with the list
- 18 of items that you request in your testimony?
- 19 A. From --
- MS. KINGERY: Objection. Can you
- 21 clarify what list you're talking about?
- 22 BY MR. SHARKEY:
- Q. Sure. You request in your testimony
- 24 that DP&L do various things, such as improve
- 25 enrollment process, interval meter requirements,

- 1 and the like, right?
- MS. KINGERY: Where are you reading
- 3 from?
- 4 BY MR. SHARKEY:
- 5 Q. I'm not reading from anyplace. I'm
- 6 just asking a question.
- 7 A. On page three of my testimony in line
- 8 twelve through sixteen I do say enrollment
- 9 process, interval meter requirements, insufficient
- 10 billing content, and the lack of purchase
- 11 receivable, as well as information available on
- 12 the pre-enrollment data.
- Q. Was that a list of requests that you
- 14 generated or was that provided to you by somebody
- 15 else? Where did it come from?
- 16 A. I developed it with the help of my
- 17 staff and the source -- and rereading our comments
- in the recent comments we submitted on those
- 19 utility, CRES, and natural -- certified natural
- 20 gas rule making comments that we made.
- Q. Do you personally interact with
- 22 anybody from DP&L relating to any of the matters
- 23 that are addressed in your testimony?
- A. I do not directly talk to anybody
- 25 with DP&L.

- 1 Q. Do you -- some of these items sounds
- 2 like they would be computer-related interactions,
- 3 for example. Did you personally handle any of
- 4 those processes?
- 5 A. I do not personally handle any of the
- 6 computer-related transactions involved in my list.
- 7 Q. You're relying upon information you
- 8 receive from your staff as to whether or not
- 9 DP&L's various items that you've listed are
- 10 appropriate or adequate?
- 11 A. I developed this list with my staff
- 12 based on our understanding of our business,
- 13 understanding of the issues facing our business.
- Q. Do you understand that DP&L has filed
- 15 an electric security plan application?
- 16 A. Yes.
- 17 Q. Have you read the ESP statute?
- 18 A. I'm sorry, I don't understand the
- 19 word statute.
- Q. Have you read Ohio Revised Code
- 21 4928.143?
- A. I can't say for certain I have.
- Q. Do you understand that DP&L has
- 24 proposed certain competitive enhancements in this
- 25 case?

- 1 A. I would -- I don't know specifically
- 2 what they proposed.
- 3 Q. Just so we're clear, did you at one
- 4 time know what they proposed and have forgotten or
- 5 have you never known?
- A. I don't believe I've ever known
- 7 specifically what they proposed.
- Q. Did you know generally that there
- 9 were proposals by DP&L for certain competitive
- 10 enhancements?
- 11 A. I'm not sure to be -- I don't know
- 12 simply because I might be -- I'm not sure if I
- 13 recall that from the AEP case or the DP&L case. I
- 14 don't know.
- 15 Q. Turn, if you would, to page three,
- 16 line four of your pretrial testimony.
- 17 A. Okay.
- 18 Q. You say there that Duke Energy Retail
- 19 is interested in a consistent framework for retail
- 20 competition throughout the state of Ohio. Has
- 21 every utility in Ohio implemented every procedure
- 22 that you recommend in your testimony?
- A. It has not.
- Q. Which ones that you've proposed have
- 25 not been implemented and who hasn't implemented

- 1 them?
- 2 A. The one I'm aware of is a purchase of
- 3 receivables program.
- 4 The second would be a -- in terms of
- 5 barriers, I think that's it then. That's the only
- 6 one I think I'm fully aware of. That's the only
- 7 one I'm aware of on the list of recommendations
- 8 with -- that are in answer starting with line
- 9 twelve on page three.
- 10 Q. Do you know that a POR is not used by
- 11 other utilities in the state of Ohio?
- 12 A. No. I'd say that I know that it's --
- 13 Duke Energy Ohio is the only utility with the
- 14 purchase of receivables program in the state of
- 15 Ohio for electricity.
- I also know that a -- with regard to
- 17 my recommendations for purchase of receivables --
- 18 purchase of accounts receivable, my recommendation
- 19 there is focused on the financial barriers that
- 20 are created with not having a purchase of
- 21 receivables program and less to do with the
- 22 consistency across the state.
- 23 Q. Do you know that each of your other
- 24 proposals is, in fact, being implemented -- let's
- 25 strike that and I'll come back to that topic.

- 1 How many utilities in the state of
- 2 Ohio need to have a provision, in your view,
- 3 before every other utility -- let me strike that.
- 4 Would you agree that if DP&L has
- 5 procedures in place that Duke utility has not
- 6 implemented, that Duke utility should implement
- 7 those some procedures to propose a consistent
- 8 framework within Ohio?
- 9 A. I would say no. My argument is not
- 10 to be consistent for the sake of being consistent;
- 11 it's being consistent, at the same time reducing
- 12 barriers to choice within -- across the state so
- 13 that customers across the state are playing -- are
- 14 reaping the benefits of a retail market, a choice
- 15 market in the state of Ohio on a consistent
- 16 basis -- a materially consistent basis perhaps is
- 17 the right phrase.
- 18 So I would not support rules that are
- 19 consistent but actually, in fact, create more
- 20 barriers to choice and more confusion to the
- 21 customer experience and create greater uncertainty
- 22 for me to make investments in markets and products
- 23 and services in the state of Ohio.
- Q. So if DP&L had procedures that
- 25 reduced the barriers to competition in the state

- of Ohio that the Duke utility did not, would you
- 2 agree that Duke should implement those procedures?
- 3 A. If I thought that the DP&L utility
- 4 had a best practice with regard to a retail choice
- 5 rule or procedure, I would -- and I thought that
- 6 it was feasible to deploy that across the state, I
- 7 would support that.
- 8 Q. What kind of analysis would you do to
- 9 determine whether it was feasible?
- 10 A. I would probably have to -- I would
- 11 defer to policy makers on the feasibility.
- 12 Q. What do you mean by the word
- 13 feasible?
- 14 A. Again, I'm not a policy person. I
- 15 would defer to the Commission and policy makers to
- 16 decide what is a reasonable investment or timeline
- 17 to implement a standard set of rules and -- so I'm
- 18 not sure I can quantify what feasible means other
- 19 than to say it's worth the investment and it's
- 20 worth -- and a benefit to the end use customers.
- 21 Q. And would it entail some type of cost
- 22 benefit analysis?
- 23 A. It could. Again, I'm not the expert
- 24 on feasibility.
- Q. Of the various items that you

- 1 propose, do you know whether there would be costs
- 2 that would need to be incurred to implement them?
- A. I'm unaware of the costs.
- 4 Q. And you at least understand that some
- 5 of the items at least would entail some amount of
- 6 cost be incurred?
- 7 A. I would assume that there is costs to
- 8 implement changes.
- 9 Q. Who do you believe should pay for
- 10 those costs?
- 11 A. I would defer to the Commission on
- 12 how best to fund and support those costs.
- 13 Q. But you don't have a proposal
- 14 regarding whether it would be CRES providers,
- 15 customers, the utility, or somebody else that
- 16 would pay for those costs?
- 17 A. I do not have an opinion at this
- 18 time.
- 19 Q. Turn, if you would, to page four. I
- 20 want to focus on the O and A that starts on line
- 21 six. And if I understand your complaint, you
- 22 don't like the fact that when a customer submits a
- 23 name to be switched to a CRES provider, that the
- 24 name submitted has to exactly match the name that
- 25 appears on DP&L's bill?

- 1 MS. KINGERY: I'm going to object to
- 2 the characterization of his testimony as a
- 3 complaint. You can go ahead and answer.
- 4 THE WITNESS: I would like to see an
- 5 improved enrollment process that is consistent
- 6 with the other three utilities within the state of
- 7 Ohio, and those three utilities requires the
- 8 account number in Duke Energy Ohio, a similar
- 9 number in AEP, or the FirstEnergy territories, I
- 10 believe it's an SDI number, and the AEP utility is
- 11 a customer number in the FirstEnergy territory.
- 12 Dayton Power & Light territory is the
- 13 only one that requires the account number and the
- 14 name on the account to process an enrollment
- 15 successfully. That is an additional barrier to
- 16 somebody that wants to switch. It's additional
- 17 costs and efforts for me to process it and
- 18 reprocess errors. And the consequence for
- 19 customers is someone who wants to switch and reap
- 20 the benefits of lower costs may miss out on a
- 21 billing cycle because of the requirement that not
- 22 only do they have to submit the account number but
- 23 the name on the account as well.
- 24 BY MR. SHARKEY:
- Q. Now, it's true, isn't it, that you

- 1 have not sponsored any testimony that quantifies
- 2 how often Duke Energy Retail has had the problem
- 3 that you've identified?
- 4 A. I did not quantify it.
- 5 Q. I think you've already told me that
- 6 you have not made any effort to quantify the costs
- 7 that would need to be incurred to accomplish this?
- 8 A. I did not quantify the costs to
- 9 change it.
- 10 Q. Do you know what would need to be
- 11 done to DP&L's computer and billing system to make
- 12 that happen?
- 13 A. I do not.
- Q. And you don't make any effort to
- 15 quantify the amount of the benefits that would
- 16 result from that proposal either, do you?
- 17 A. I did not.
- 18 Q. Then starting on line seventeen you
- 19 discuss DP&L interval meter requirements, right?
- 20 A. I'm sorry, I didn't understand the
- 21 question.
- Q. On page four, line seventeen there's
- 23 the beginning of a Q and A regarding DP&L interval
- 24 meter requirements?
- 25 A. Yes.

1 Ο. I had a little difficulty 2 understanding what your -- what you're saying should be changed here. Can you describe it for 3 me? 4 In the DP&L utility, when a customer 5 Α. 6 is on a load profile and not an interval meter and 7 then chooses to switch, that customer is reviewed on an ongoing basis to determine whether it 8 requires an interval meter, an interval meter that 9 10 costs money that the customer would then have to 11 pay for, and this is inconsistent with other 12 utilities in the state of Ohio who when a load profile -- a customer with a load profile chooses 13 14 to switch, those utilities do a one-time 15 assessment of whether that customer needs an 16 interval meter at the time they switch. And for 1.7 customers outside the DP&L territory, they can do 18 the cost benefits of whether to switch or to stay 19 with the default service and they have the full information and the consequences of making that 20 21 decision at the time of when they -- of switching. 22 Within the DP&L utility, that is a -the switching costs associated -- the interval 23 24 meter cost may or may not happen in the future 25 giving those customers uncertainty about the full

- 1 cost benefits associated with staying with the
- 2 default service versus going to a retail supplier
- 3 for its supply.
- 4 Q. Thank you. That helps. Do you
- 5 believe -- strike that.
- 6 So if I understand your testimony,
- 7 you think DP&L should make only a one-time
- 8 decision as to a customer -- as to an interval
- 9 meter and not make an ongoing review for a
- 10 customer as to whether an interval meter is
- 11 needed?
- 12 A. I believe that DP&L should make the
- decision on whether a customer needs an interval
- 14 meter for switching at the time the customer
- 15 switches and not do it on an ongoing basis.
- 16 Q. Even if the customer usage generation
- 17 changes substantially over time?
- 18 A. Define -- I don't understand
- 19 substantial.
- Q. Well, let's suppose the customer's
- 21 energy usage tripled over time -- let me say that
- 22 differently -- their demand tripled, would you
- 23 agree in that circumstance that an interval meter
- 24 would be necessary?
- 25 A. Well, I think that -- again, I'll go

- 1 back to the consistency with the other three
- 2 utilities. If the customer is staying on the same
- 3 rate code and there's rules within that rate code,
- 4 there shouldn't -- in my estimate, there should
- 5 not be a separate set of ongoing reviews for
- 6 switched customers, and that's the difference
- 7 between the utilities in the rest of the state
- 8 versus DP&L.
- 9 Q. It's true, isn't it, that you have
- 10 not included any numbers with your testimony to
- 11 let us know, first of all, how often the item that
- 12 you identified occurs?
- 13 A. I have no numbers, yes.
- 14 Q. So you don't know what costs are
- incurred due to DP&L's proposal -- I'm sorry,
- 16 DP&L's current methodology?
- 17 A. I don't understand DP&L's costs.
- 18 Q. I'm sorry. A different question.
- 19 You said nothing here that quantifies the amount
- 20 of costs that either Duke Energy Retail or its
- 21 customers incurred as the result of DP&L's current
- 22 policy?
- A. I did not quantify it.
- Q. Okay. You don't quantify the
- 25 benefits of your proposal either, do you?

- 1 A. I do not.
- Q. Okay. Let's turn to the next item,
- 3 the information on their current bill. If I
- 4 understand your testimony correctly, you're asking
- 5 that DP&L be ordered to include a customer meter
- 6 number on the bill; is that right?
- 7 MS. KINGERY: Can you give him the
- 8 page and line reference, please?
- 9 MR. SHARKEY: Page five, line nine.
- 10 THE WITNESS: Yes, I would like to
- 11 see Dayton Power & Light put the customer's meter
- 12 number on their bill.
- 13 BY MR. SHARKEY:
- Q. Okay. What's the benefit of that?
- 15 A. For a retailer who purchase -- a
- 16 certified retail electric supplier who purchases
- 17 pre-enrollment data from Dayton Power & Light, it
- 18 allows us to connect an individual customer to
- 19 their usage in that pre-enrollment data. It
- 20 allows us to reconcile differences faster. It
- 21 allows us to tailor our message to customers and
- 22 instead of providing generic figures for an
- 23 individual customer, we can more easily provide
- 24 tailored messaging and marketing materials and
- 25 cost benefit analysis for individual customers

- 1 through the use of a meter number. And we do that
- 2 with -- we've done that with other -- within other
- 3 utilities within the state of Ohio, and it allows
- 4 us to leverage -- again, if it's consistent
- 5 across the state, investments can be made to make
- 6 it more -- leverage those investments and to talk
- 7 to customers.
- Q. As with the other items, it's true,
- 9 isn't it, that you have not included any analysis
- 10 of how often this happens, the cost of your
- 11 proposal, or the benefits of your proposal?
- 12 A. I'm sorry, could you -- was there two
- 13 questions in that? I'm sorry.
- 14 Q. I tried to put three questions into
- one to speed it up, but I'll break them up.
- It's true, isn't it, that you haven't
- included any analysis in your testimony as to how
- 18 often this item creates problems or issues for
- 19 Duke?
- A. I did not.
- Q. You haven't included any analysis of
- 22 the benefits in terms of a dollar figure that
- 23 would result from your proposal, have you?
- A. I have not.
- Q. And you've not included any analysis

- 1 as to how much it would cost to implement your
- 2 proposal, have you?
- 3 A. I have not.
- 4 Q. Let's talk about purchase of a
- 5 receivable. Duke Energy Retail is an active CRES
- 6 provider in the DP&L service territory, right?
- 7 A. We are.
- 8 Q. Do you serve both residential and
- 9 business customers?
- 10 A. We do.
- 11 Q. Okay. Does your purchase of
- 12 receivables program apply to both residential and
- 13 business customers?
- 14 MS. KINGERY: Objection. Whose
- 15 program are you talking about here?
- MR. SHARKEY: The one he's proposing.
- 17 THE WITNESS: I would propose
- 18 following the Duke Energy Ohio receivables program
- 19 which I do believe covers residential and business
- 20 accounts.
- 21 BY MR. SHARKEY:
- 22 Q. Now, nothing has compelled Duke
- 23 Energy Retail to do business with those customers,
- 24 right?
- 25 A. No.

- 1 Q. Your answer was no. My question I
- 2 just poorly phrased was a negative. You're
- 3 agreeing with me that there's nothing to compel
- 4 Duke Energy Retail to do business with other
- 5 customers?
- 6 MS. KINGERY: Can you clarify what
- 7 customers you're referring to when you say those
- 8 customers?
- 9 BY MR. SHARKEY:
- 10 Q. Duke Energy Retail customers -- is
- 11 Duke Energy Retail compelled to do business with
- 12 any customers?
- 13 A. It is not.
- 14 Q. There's always a risk that when you
- 15 provide service before you get paid that the
- 16 customer may not pay you, right?
- 17 A. There is credit risks with any
- 18 customer you have.
- 19 Q. Okay. And you want DP&L to take on
- 20 the bad debt risk associated with Duke Energy
- 21 Retail customers?
- 22 A. No. I believe if you look at the
- 23 Duke Energy Ohio purchase of receivables program,
- 24 it is -- there is a reconciliation rider that Duke
- 25 Energy Ohio, the utility, is not taking on the bad

- 1 debt for those customers.
- 2 Q. Is that reconciliation rider, is that
- 3 a nonbypassable rider?
- A. I don't know.
- 5 Q. Is that a rider charged to customers?
- A. Yes.
- 7 Q. So you want DP&L customers to take on
- 8 the risk that Duke Energy Retail customers won't
- 9 pay it?
- 10 A. I believe that is a reasonable
- 11 approach considering that I cannot disconnect a
- 12 customer for not paying my portion of their bill.
- 13 Q. You voluntarily did business with
- 14 that customer, didn't you?
- 15 A. I did.
- Q. One option available to you is to
- 17 require that customer to pay you in advance of
- 18 services, isn't it?
- 19 A. It would be, but I -- may, may not
- 20 be. I'm not sure if I can do that with
- 21 consolidated billing.
- For example, if I have -- the issue
- is with consolidated billing, it's not with --
- 24 where I dual bill a customer. If I dual bill a
- 25 customer, then I'm not asking for purchase of

- 1 receivables with that issue, I'm asking for a
- 2 consolidated bill. When my rates are on the
- 3 Duke -- DP&L utility bill, a customer gets one
- 4 bill from the utility with my charges and the
- 5 utility's charges. That customer then pays one
- 6 check to DP&L. DP&L has the ability to negotiate
- 7 payment plans with those customers on behalf of
- 8 the entire accounts receivable outstanding. I
- 9 cannot call that customer and ask them to pay my
- 10 portion directly to me. It has to go through
- 11 DP&L. So I'm not sure -- to be honest now that I
- 12 think it through, I'm not sure I could get an
- 13 advance -- expect an advance with consolidated
- 14 billing. I really don't -- I don't know if that
- 15 would work.
- 16 The clarity of a purchase receivables
- 17 program is there's one bill, there's one payment,
- 18 there's one consolidated accounts receivable, and
- 19 the person responsible for managing that accounts
- 20 receivable is the utility who has -- is the sole
- 21 person that can disconnect the person for
- 22 nonpayment.
- Q. First of all, there's no requirement
- 24 that Duke Energy Retail use consolidated billing,
- 25 is there?

- 1 A. There is no requirement.
- 2 Q. And in addition, Duke Energy Retail
- 3 could require the customer to make a payment of
- 4 some security amount before Duke Energy Retail
- 5 agreed to take on that customer, couldn't they?
- A. Again, I'm not sure if I can or can't
- 7 with consolidated billing.
- 8 Q. Well, outside of the entire
- 9 consolidated billing process, you could say that
- 10 before we're going to agree to sign you up, we
- demand that you send us a check for a hundred
- 12 dollars if that's their expected monthly bill.
- 13 That's an option you could do, isn't it?
- 14 A. If it would align to the consolidated
- 15 billing, it is an option. It's one that would
- 16 cause customer confusion, in my opinion, and
- 17 create another barrier for people to choose an
- 18 alternative supplier.
- 19 Q. I understand that, but I'm trying to
- 20 figure out why customers should bear the risk that
- 21 Duke Energy Retail customers -- that other Duke
- 22 Energy Retail customers won't pay it when Duke
- 23 Energy Retail has other options available to it.
- A. Well, I believe if you look at the
- 25 Duke Energy Ohio purchase of receivables program,

- 1 that that purchase of receivables program does not
- 2 only cover the supplier outstanding part of the
- 3 bill, it also includes the EDU portion of the bill
- 4 that's not paid as well. So I'm not asking for
- 5 special treatment for a CRES provider. I
- 6 believe -- if you follow -- if DP&L were to follow
- 7 the Duke Energy Ohio model, my understanding would
- 8 be that it would cover the credit risk within the
- 9 entire service territory.
- 10 Q. Do you know of any utilities in the
- 11 country besides Duke Ohio that offer a purchase of
- 12 receivables program?
- 13 A. There are other ones. I couldn't
- 14 name the utilities.
- 15 Q. Do you propose that receivables be
- 16 purchased at a discount?
- 17 A. I would defer to the Commission on
- 18 how to properly structure that.
- 19 Q. Does the Duke Ohio utility purchase
- 20 receivables at a discount?
- 21 A. It does not.
- Q. It agreed to that position in a
- 23 stipulation, didn't it?
- A. I believe it -- I don't know the
- 25 exact process for it making that agreement.

- 1 Q. You don't have any opinion as to
- 2 whether Duke Energy Retail receivables should be
- 3 purchased at a discount or not?
- A. I would defer to the Commission on
- 5 what's the right compromises there.
- Q. If the Commission were to determine
- 7 that the receivables should be purchased at a
- 8 discount, do you have a proposal regarding how
- 9 that discount rate should be established?
- 10 A. I do not.
- 11 Q. Are you aware of any competitive
- 12 market in which one competitor is required by law
- 13 to take on the bad debt risk of another
- 14 competitor?
- 15 A. I don't understand the -- I don't
- 16 understand the competitor versus competitor part
- 17 of your question.
- Q. Do you understand that DP&L currently
- 19 provides SSO service to retail customers within
- 20 its territory?
- 21 A. Yes, I understand that DP&L, the
- 22 utility, provides default service -- the SSO to
- 23 unswitched customers in the DP&L utility service
- 24 territory. Yes.
- Q. I'm sorry, actually that point was

- 1 irrelevant to my question so let's forget that and
- 2 move back to what my question was.
- 3 You're familiar with various markets
- 4 where it's purely competitive unregulated market,
- 5 from computers to television sets to cars, et
- 6 cetera, right?
- 7 A. I'm sorry, could you repeat that
- 8 again?
- 9 Q. You're aware that there are many
- 10 competitive markets where there's multiple
- 11 competitors operating --
- 12 A. Yes.
- 13 Q. -- I would include for example
- 14 automobiles, computers, TVs, et cetera, right?
- 15 MS. KINGERY: And I would object to
- 16 this line of questioning as it's irrelevant to the
- 17 case before us. We're not dealing with a
- 18 situation that's an unregulated market, but you
- 19 can go ahead and answer the question if you're
- 20 able.
- 21 THE WITNESS: I'm aware of other
- 22 industries.
- 23 BY MR. SHARKEY:
- Q. Okay. Are you aware of any such
- 25 industry in which one competitor is required by

- 1 law to take on the bad debt risk of another
- 2 competitor?
- 3 MS. KINGERY: And who do you mean by
- 4 such industry?
- 5 MR. SHARKEY: Any competitive
- 6 industry that he's aware of.
- 7 MS. KINGERY: And I'll, again, object
- 8 to the line of questioning. It's irrelevant.
- 9 THE WITNESS: Outside of the utility
- 10 industry, none come to mind. Within the state of
- 11 Ohio, to your -- if I read you -- if I understand
- 12 what you meant by competitor versus competitor
- 13 being DP&L, the utility, versus Duke Energy Retail
- 14 Sales --
- MS. KINGERY: I would object to
- 16 the -- again, to the line of questioning and the
- 17 formulation of the question. So at this point I
- 18 don't think we have a clear question in front of
- 19 us. Could you clarify it?
- MR. SHARKEY: I think he's answered
- 21 my question already so I'll ask others.
- 22 MS. KINGERY: I didn't hear an answer
- 23 to any question. He said he was aware of
- 24 competitive industries.
- MS. SPILLER: And maybe the answer

- 1 should be read back, Jeff. I don't think there's
- 2 a complete answer.
- MS. KINGERY: Can you read back his
- 4 last answer?
- 5 (Record read.)
- 6 MR. SHARKEY: It sounds to me like
- 7 you've objected to your own witness' speech rather
- 8 than to a question that I've asked.
- 9 MS. KINGERY: Well, I object to the
- 10 form of your underlying question. So if you can
- 11 reask and clarify the question, then we can get a
- 12 good answer to whatever it is that you're trying
- 13 to ask.
- MR. SHARKEY: Well, I'm happy with
- 15 the record as it reads. Thank you.
- MS. KINGERY: All right. Well, I'd
- 17 also like to put then on the record my objection
- 18 to the characterization of DP&L as a competitor of
- 19 any CRES supplier in its territory.
- 20 BY MR. SHARKEY:
- 21 Q. Let me talk about your pre-enrollment
- 22 list testimony that I believe starts on page six.
- 23 Can you describe what information it is -- well,
- 24 first of all, let me step back.
- What does Duke Energy Retail use a

- 1 pre-enrollment list for?
- 2 A. We use it for a number of things.
- 3 Assessing which customers we want to market to,
- 4 and we use it for pricing individual customers'
- 5 costs would be two examples.
- Q. And what information do you want to
- 7 be made available on this pre-enrollment list?
- 8 A. I would like the future peak load
- 9 contribution and the network service peak load
- 10 contribution data for individual meters put on the
- 11 pre-enrollment.
- 12 Q. What is a future peak load
- 13 contribution?
- 14 A. It is assigned peak load contribution
- 15 that's been assigned for PJM so that I know how to
- 16 calculate the capacity cost for an individual
- 17 customer.
- 18 Q. What types of customers would you
- 19 like to have that information for?
- 20 A. I would like it for as much as I can.
- Q. Would you use that information for
- 22 residential customers, business customers, or
- 23 both?
- A. I would use it for business
- 25 certainly. I'm not sure if we need it for

- 1 residential.
- 2 Q. Then what's the network service peak
- 3 load contribution information that you want?
- 4 A. It is a -- again, a peak load factor
- 5 that helps us determine the transmission costs
- 6 associated with a -- the losses and costs
- 7 associated with a customer.
- 8 Q. Would you use that for residential
- 9 customers, business customers, or both?
- 10 A. Certainly business. I'm not sure if
- 11 we need it for residential. I would ask that it
- 12 be consistent with the other EDUs in the state.
- 13 Q. Let me ask that question because your
- 14 testimony doesn't address whether the other Ohio
- 15 EDUs all provide this. Do they?
- 16 A. They do.
- 17 Q. Again, you made no effort to quantify
- 18 either the cost or the benefits of your proposal,
- 19 have you?
- A. I have not.
- Q. It appears your last proposal is DP&L
- 22 should implement one hundred percent competitive
- 23 auctions immediately; is that right?
- 24 A. Yes.
- 25 Q. Did the recent Duke stipulation have

- 1 a phase-in of competitive bidding or did it go
- 2 immediately to hundred percent competitive
- 3 bidding?
- 4 A. It went to a hundred percent
- 5 competitive bidding.
- Q. That was agreed to in the stipulation
- 7 by Duke Energy Ohio?
- A. I believe it was.
- 9 Q. Do you understand that in the
- 10 Commission's order in the AEP case that it
- implemented a more gradual process to a hundred
- 12 percent competitive bidding?
- 13 A. I did -- I do.
- Q. Are you -- have you heard the phrase
- 15 MRO statute previously in your working life?
- 16 A. I'm aware of what MRO stands for.
- 17 Q. Are you familiar with the fact that
- 18 the MRO statute has certain competitive bidding
- 19 percentages by year?
- 20 A. I am.
- Q. And you're aware that the proposal
- 22 made by DP&L moved to a hundred percent
- 23 competitive bidding more rapidly than the MRO
- 24 statute provided for?
- MS. KINGERY: I object. That calls

- 1 for a legal conclusion.
- 2 BY MR. SHARKEY:
- 3 Q. You can still answer.
- 4 A. I'm not sure if it goes faster or
- 5 not.
- 6 Q. Do you know whether DP&L arrived at a
- 7 hundred percent competitive bidding more rapidly
- 8 than the MRO statute provides?
- 9 MS. KINGERY: Same question. Same
- 10 objection. You can answer if you can.
- 11 THE WITNESS: Again, I can't tell you
- if it does because when you -- when I've read the
- 13 MRO timeline, there is a percentage for five years
- 14 and then some other language after that for the
- 15 next five years, but then inside that there's
- 16 additional language that, to me, I don't know if
- 17 it goes -- if those are the final numbers or if
- 18 those are the guidelines and then the Commission
- 19 can do whatever they want with the MRO.
- 20 Again, I'm not a lawyer and I can't
- 21 give you a clear assessment. It's not clear to me
- 22 that the percentages in there are firm and final.
- 23 BY MR. SHARKEY:
- Q. If you assume that the percentages in
- 25 there were firm and final, i.e., ten percent in

- 1 year one, twenty percent in year two, thirty
- 2 percent in year three, et cetera, you would agree
- 3 with me then that DP&L moved to a hundred percent
- 4 competitive bidding more rapidly?
- 5 MS. KINGERY: And I would object just
- 6 on the point that he told you earlier that he had
- 7 not reviewed the application of DP&L in this case.
- 8 So if you know the answer, that's fine, you can
- 9 answer.
- 10 THE WITNESS: Yeah, I don't know the
- 11 exact schedule for the DP&L time frame in terms of
- 12 the percentages and if they're faster based than
- 13 ninety, eighty -- the five year plan that's
- 14 defined in the MRO language; and if you assume
- 15 that that is firm and final, I think you could
- 16 argue that it is faster.
- 17 BY MR. SHARKEY:
- 18 Q. So you simply don't know whether
- 19 DP&L's ESP proposal moved to a hundred percent
- 20 competitive bidding more rapidly than would be
- 21 permitted under the MRO statute; is that right?
- 22 A. I'm sorry. Say that again.
- Q. You simply don't know whether DP&L's
- 24 ESP application provides for one hundred percent
- 25 competitive bidding more rapidly than would be

- 1 permitted under the MRO statute?
- MS. KINGERY: And once again, I would
- 3 continue my objection. It calls for a legal
- 4 conclusion. You can answer if you can.
- 5 THE WITNESS: I don't know.
- 6 BY MR. SHARKEY:
- 7 Q. It's true, isn't it, that you've not
- 8 conducted any analysis of whether DP&L could
- 9 maintain its financial integrity if your proposals
- 10 regarding a hundred percent competitive bidding
- 11 were implemented?
- 12 A. I have not done that.
- 13 Q. It's also true that you haven't done
- 14 any analysis to determine whether DP&L could
- 15 provide reliable service if the proposals you
- 16 propose were implemented?
- 17 A. I have not done that analysis.
- 18 Q. Do you believe that it's in the
- 19 interest of DP&L's customers that it be able to
- 20 provide reliable service?
- 21 A. I'm sorry, say that -- could you ask
- 22 that again, please?
- Q. Sure. Do you believe that it's in
- 24 the interest of DP&L's customers that it be able
- 25 to provide reliable service?

- 1 A. I'm not sure what you mean by
- 2 reliable service. Is that distribution service?
- 3 Q. If the power is on and they can turn
- 4 on their lights or their computers or their TV.
- 5 A. So supply service or the distribution
- 6 service?
- 7 Q. Start with distribution service. Do
- 9 you agree that it's in the customer's interest
- 9 that DP&L be able to provide reliable distribution
- 10 service?
- MS. KINGERY: I object to relevance.
- 12 Go ahead. You can answer.
- 13 THE WITNESS: I believe reliable
- 14 service is important to customers.
- 15 BY MR. SHARKEY:
- Q. Do you believe that it's important to
- 17 Duke Energy Retail that DP&L be able to provide
- 18 reliable service?
- MS. KINGERY: What kind of service?
- MR. SHARKEY: Distribution service as
- 21 before.
- THE WITNESS: I believe so, but I
- 23 have not given that much thought so -- I believe
- 24 so.
- MR. SHARKEY: Thank you, Mr. Walz. I

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Page 40
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      have no further questions.
 2
                     (Thereupon, the deposition was
      concluded at 2:44 p.m.)
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1	I, MATTHEW M. WALZ, do hereby certify that	
2	the foregoing is a true and accurate transcription	
3	of my testimony.	
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8	Dated	
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Page 42
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     STATE OF OHIO
 2
     COUNTY OF MONTGOMERY ) SS: CERTIFICATE
 3
                  I, Kathy S. Wysong, a Notary
     Public within and for the State of Ohio, duly
 4
     commissioned and qualified,
 5
                  DO HEREBY CERTIFY that the
 6
 7
     above-named MATTHEW M. WALZ, was by me first duly
     sworn to testify the truth, the whole truth and
 8
 9
     nothing but the truth.
10
                  Said testimony was reduced to
11
     writing by me stenographically in the presence
12
     of the witness and thereafter reduced to
13
     typewriting.
14
                  I FURTHER CERTIFY that I am not a
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     relative or Attorney of either party, in any
16
     manner interested in the event of this action,
17
    nor am I, or the court reporting firm with which
     I am affiliated, under a contract as defined in
18
19
    Civil Rule 28(D).
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IN WITNESS WHEREOF, I have hereunto set my hand and seal of office at Dayton, Ohio, on this 15th day of March/, 2013.



KATHY S. WYSONG, RPR
NOTARY PUBLIC, STATE OF OHIO
My commission expires 12-1-2013

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in

Case No(s). 12-0426-EL-SSO, 12-0427-EL-ATA, 12-0428-EL-AAM, 12-0429-EL-WVR, 12-0672-EL-RDR

Summary: Deposition of Matthew M. Walz electronically filed by Mr. Jeffrey S Sharkey on behalf of The Dayton Power and Light Company