

FILE

**Ohio**

**Public Utilities  
Commission**

John R. Kasich, Governor  
Todd A. Snitchler, Chairman

Commissioners

Steven D. Lesser  
Andre T. Porter  
Lynn Slaby  
Beth Trombold

March 14, 2013

Mrs. Lynne Gwynn  
4494 Silverdale Rd.  
North Olmsted, OH 44070

Case No: 13-666-EL-CSS

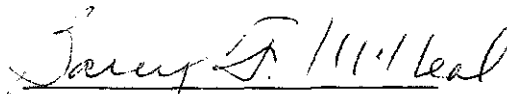
Dear Mrs. Gwynn:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Cleveland Electric Illuminating company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Barcy F. McNeal, Secretary  
Betty McCauley, Acting Secretary  
Tanowa Troupe, Acting Secretary

Enclosure  
BM/dh