Hunter, Donielle

From:

ContactThePUCO

Sent:

Wednesday, February 20, 2013 7:23 AM

To:

Docketing

Subject:

Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 2/20/2013

Re: Al Asbury 58 Dazey Dr

Middletown, OH 45044

Docketing Case No.:12-1685-GA-AIR and 12-1682-EL-AIR

Notes:

To: Alfred.Asbury@ge.com

CC: BCC:

Subject: Duke rate case

February 20, 2013

Alfred Asbury 58 Dazey Dr Middletown, OH 45044

CASE ID: AASB02191302

Dear Mr. Asbury:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Duke Energy Ohio and their request to recoup the costs of moving its underground utilities in order to accommodate streetcar service in Cincinnati, Ohio. The PUCO will fully examine all issues and evidence presented before it comes to a decision in the two rate cases. I have filed your letter in the case docket for both the gas (12-1685-GA-AIR) and the electric (12-1682-EL-AIR) case; as a result, your comments will form a permanent part of the record in these two cases.

This is to certify that the images appearing are an expression of a case file

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The PUCO is responsible for ensuring that utilities across the state provide safe and reliable services. The PUCO takes great care to review the company's financial records to ensure that the rates set by the PUCO do not result in over-collection of revenue. The staff of the PUCO is investigating the company's requests and will provide its recommendation as to the amount the company needs to provide quality service at a reasonable price while ensuring a fair rate of return. Once the staff report has been issued, the Commission will hear testimony from expert witnesses, and hold local public hearings where those affected by the rate increase will be given an opportunity to voice their opinion. All of the evidence provided to the Commission will be considered before it makes a decision as to whether to grant a rate increase. However, under Ohio law the Commission is required to allow utilities a fair rate of return in each case. The PUCO realizes the impact a rate increase has on all consumers and is committed to keeping rates as moderate as the law will allow.

I hope you find this information helpful. Should you have further questions regarding this issue or any other utility-related matter, please call the PUCO Consumer Hotline at 1-800-686-PUCO (7826). For more information regarding the PUCO, visit us on the web at www.PUCO.ohio.gov. Sincerely,

Pamela Siripavaket Customer Service Investigator Service Monitoring and Enforcement Department

Please docket the attached in the case number above.