

FILE

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Hunter, Donielle

From: ContactThePUCO
Sent: Thursday, February 14, 2013 2:58 PM
To: Docketing
Subject: Docketing
Attachments: 248429.html; 248429.pdf

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/14/2013

Re: Frank S
Refused

Loveland, OH 00000

Docketing Case No.:12-1685-GA-AIR 12-1682-EL-AIR

Notes:

To: Skiidoggy@cinci.rr.com
CC:
BCC:
Subject: Duke Rate Case

February 14, 2013

Frank S

Refused

Loveland, OH 00000

CASE ID: FS~021413UZ

Dear Mr. S:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Duke Energy Ohio and their request to recoup the costs of moving its underground utilities in order to accommodate streetcar service in Cincinnati, Ohio. The PUCO will fully examine all issues and evidence presented before it comes to a decision in the two rate cases. I have filed your letter in the case docket for both the gas (12-1685-GA-AIR) and the

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electric (12-1682-EL-AIR) case; as a result, your comments will form a permanent part of the record in these two cases.

The PUCO is responsible for ensuring that utilities across the state provide safe and reliable services. The PUCO takes great care to review the company's financial records to ensure that the rates set by the PUCO do not result in over-collection of revenue. The staff of the PUCO is investigating the company's requests and will provide its recommendation as to the amount the company needs to provide quality service at a reasonable price while ensuring a fair rate of return. Once the staff report has been issued, the Commission will hear testimony from expert witnesses, and hold local public hearings where those affected by the rate increase will be given an opportunity to voice their opinion. All of the evidence provided to the Commission will be considered before it makes a decision as to whether to grant a rate increase. However, under Ohio law the Commission is required to allow utilities a fair rate of return in each case. The PUCO realizes the impact a rate increase has on all consumers and is committed to keeping rates as moderate as the law will allow.

I hope you find this information helpful. Should you have further questions regarding this issue or any other utility-related matter, please call the PUCO Consumer Hotline at 1-800-686-PUCO (7826). For more information regarding the PUCO, visit us on the web at www.PUCO.ohio.gov.

Sincerely,

Pamela Siripavaket
Customer Service Investigator
Service Monitoring and Enforcement Department

Please docket the attached in the case number above.

From: SKIIDOGGY
To: ContactThePUCO
Subject: Contact verify
Received: 2/13/2013 4:21:10 PM

Message:

Hello. I am just making sure I have the correct email address to complain about the streetcar in Cincinnati raising our rates with Duke energy. I did not want to pass on a bad email address to friends. Thanks in advance. Have a great day.

Frank S, Loveland, Ohio