

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM
(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Insight Phone of Ohio, LLC)
to withdraw basic local exchange service)

TRF Docket No. 90- 9204-TP-TRF

Case No. 13 - 379 - **TP** - ZTA

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) Insight Phone of Ohio, LLC

DBA(s) of Registrant(s) Insight Phone

Address of Registrant(s) 60 Columbus Circle, New York, NY 10023

Company Web Address www.timewarnercable.com

Regulatory Contact Person(s) Julie P. Laine

Phone 212-364-8482

Fax _____

Regulatory Contact Person's Email Address Julie.Laine@twcable.com

Contact Person for Annual Report Julie P. Laine

Phone same as above

Address (if different from above) same as above

Consumer Contact Information Stacy Hannah

Phone (703) 345-2455

Address (if different from above) 13820 Sunrise Valley Drive, Herndon, VA 20171

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV - Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input checked="" type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14</u> <u>(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			<input checked="" type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain) _____			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> 30-day Notice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: February 4, 2013				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Insight Phone of Ohio, LLC, and am authorized to make this statement on its behalf.

Julie P. Laine
(Name)

Please Check ALL that apply:

☐ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 1/31/12 at (Location) New York, NY

*(Signature and Title) Julie P. Laine (Date) 1/31/12

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Julie P. Laine verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Julie P. Laine GVP + Secretary (Date) 1/31/12

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, Julie P. Laine, am an authorized agent of the applicant corporation,

(Name)

Insight Phone of Ohio, LLC, and am authorized to make this statement on its behalf. I attest

(Company Name)

that the customer notice(s) accompanying this affidavit were sent to affected customers through
direct mail on February 4, 2013, in accordance with

(Type of Notice) (Date/Time Frame)

Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Signature

Julie P. Laine
(Date)



A Time Warner Cable company

3770 E. Livingston Avenue
Columbus, OH 43227

**DISCONTINUANCE OF TELEPHONE SERVICE.
PLEASE READ IMMEDIATELY!**

CALL TOLL FREE - 877-842-0689

Dear Customer,

This letter is to inform you that Insight Communications is changing its telephone service offerings and will no longer offer your current TDM service in Columbus, Ohio. **This means that your current local telephone service with Insight will be discontinued on or immediately after April 12th, 2013.**

You have the opportunity to switch to Insight's Digital Phone (VoIP) service at no additional cost and keep your current phone number without any interruption in your service. With Insight Digital Phone, you'll enjoy unlimited calling from home for one low monthly price and these additional benefits:

- Unlimited Nationwide Calling
- Keep your current phone number
- Free phone features including Voicemail, Caller ID, Call Waiting, Three-Way Calling and more.
- E911 – Emergency services are automatically contacted with your home phone number and location when you dial 911.

WHAT YOU NEED TO DO TO KEEP YOUR INSIGHT LOCAL AND LONG DISTANCE PHONE SERVICE

Making the switch to our Digital Phone service is simple. All you need to do is call **877-842-0689** to start enjoying unlimited nationwide calling and other great features. **To thank you for your continued business, you'll receive free installation and a bonus \$30 gift card if you make the change by April 12th, 2013.**

You also have the option to purchase similar telephone services from other companies that serve your area. Regardless of your choice, we urge you to act quickly to transfer your service to Insight Digital Phone or to select a new service provider. If you prefer to obtain telephone service from another company, you should contact them immediately and request to initiate your new service on or before April 12, 2013. Insight will work to ensure that the transition of your telephone service from Insight to another provider is as smooth and seamless as possible.

If you do not switch your service to Insight Digital Phone (VoIP) or another telephone service provider before April 12th, 2013, your telephone service will be discontinued and you may lose your current telephone number(s).

If you prefer to transfer your service to another service provider, please follow these simple steps:

1. Identify and call your new service provider to:
 - Request local telephone service
 - Choose a new long distance service provider
 - Complete a Letter of Agency or third party verification confirming that you intend to transfer your service
 - Get the installation date when your new service will be active
2. Call Insight at 877-842-0689 to confirm your service conversion and termination of your current Insight Phone service.

Please act now to avoid interruption of your telephone service.

If you have questions about this process, please call Insight Customer Service at 877-842-0689.

Thank you,

Insight Customer Care Team

Offer limited to current residential TDM customers only. \$30 gift card will only be sent to customers with a completed work order for VoIP service before April 12th, 2013. Limit one per household. Allow 10-20 days for gift card delivery. Free installation applies to standard installation only. Other restrictions apply.

This proposed discontinuance of your local and international telephone service is subject to regulatory approvals by the FCC and the Public Utility Commission of Ohio. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, D.C. 20554, and include in your comments a reference to the § 63.71 Application of Insight Phone of Ohio, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. If you wish to contact the Public Utility Commission of Ohio, call (800) 686-7826 or TTY-TDD (800) 686-1570©2013 Insight Communications Company, Inc. All rights reserved.

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)	
)	
Section 63.71 Application of Insight Phone of)	
Ohio, LLC for Authority to Discontinue)	WC Docket No. _____
Certain U.S. Domestic Telecommunications)	
Services)	
)	

SECTION 63.71 APPLICATION OF INSIGHT PHONE OF OHIO, LLC

Insight Phone of Ohio, LLC d/b/a/ Insight Phone (“Insight Ohio”) hereby requests authority pursuant to Section 214(a) of the Communications Act, 47 U.S.C. § 214(a), and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, to discontinue the provision of circuit-switched domestic telecommunications services in the State of Ohio.¹ Insight Ohio requests that the Commission accept this application for streamlined treatment.

Insight Ohio provides the following information in support of this application pursuant to Section 63.71 of the Commission’s rules:

I. SECTION 63.71(A)(1)-(4) INFORMATION

A. Name and address of carrier:

Insight Phone of Ohio, LLC d/b/a Insight Phone
Attn: Julie P. Laine
60 Columbus Circle
New York, NY 10023

B. Date of Planned Service Discontinuance:

Insight Ohio plans to discontinue the services described herein on or after April 12, 2013.

¹ The instant application applies only to circuit-switched services offered by Insight Ohio. Nothing herein should be construed to imply that other services provided by Insight Ohio or any of its affiliates constitute “telecommunications services.”

C. Geographic Areas Affected:

Affected customers are located in the following community in Ohio: Columbus.

D. Brief description of type of service affected:

Insight Ohio seeks authority to discontinue the provision of certain U.S. domestic circuit-switched local services in the Geographic Area Affected described in Section I.C above. Approximately 600 customers will be affected.

II. NOTIFICATION REQUIREMENTS

Insight Ohio notified all affected customers of this proposed discontinuance by letter via U.S. mail on February 4, 2013. The customer notice letter is attached as *Exhibit A*. The notifications informed customers of the discontinuance of the circuit-switched service offering and informed them of their options for obtaining alternative service offerings. All notifications included or will include the content required by Section 63.71(a).

Insight Ohio certifies that, concurrent with the filing of this Application, it is submitting a copy of this Application to the Governor of the State of Ohio, the Public Utilities Commission of Ohio, and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by Section 63.71(a).

III. REGULATORY STATUS

Insight Ohio is regulated as a non-dominant carrier with respect to the services that it seeks authority to discontinue.

IV. CONCLUSION

Neither the present nor future public convenience and necessity will be adversely affected by this proposed termination of service. Customers have been provided adequate notice, and the public has access to comparable domestic telephone services offered at competitive prices in the affected geographic area.

For the reasons discussed herein, Insight Ohio respectfully requests, pursuant to Section 214(a) of the Act and Section 63.71 of the Commission's rules, that the Commission approve its Section 63.71 Application to discontinue certain services to customers in the community listed above.

Respectfully submitted,

A handwritten signature in cursive script that reads "Julie P. Laine". The signature is written in dark ink and is positioned above a horizontal line.

Julie P. Laine
Group Vice President & Chief Counsel,
Regulatory
INSIGHT PHONE OF OHIO, LLC
60 Columbus Circle
New York, NY 10023

Matthew A. Brill
Elizabeth R. Park
LATHAM & WATKINS LLP
555 Eleventh Street, N.W.
Suite 1000
Washington, D.C. 20004

Its Attorneys

February 5, 2013

CERTIFICATE OF SERVICE

I hereby certify that, I, Elizabeth R. Park, on this 5th day of February 2013, caused copies of the foregoing Section 63.71 Application to be served upon the parties listed below by hand-delivery (designated by an asterisk) or by first-class mail, postage prepaid.

Marlene H. Dortch, Secretary*
Federal Communications Commission
Office of the Secretary
445 12th Street, SW.
Room TW-A325
Washington, D.C. 20554
(original + 4 copies)

The Honorable John R. Kasich
Governor of the State of Ohio
Office of the Governor
Riffe Center, 30th Floor
77 South High Street
Columbus, OH 43215-6117
(1 copy)

Clerk
The Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, OH 43215
(1 copy)

Secretary of Defense
Attn: Special Assistant for Telecommunications
The Pentagon
Washington, D.C. 20301
(1 copy)



Elizabeth R. Park

EXHIBIT A

CUSTOMER NOTICE LETTER



A Time Warner Cable company

3770 E. Livingston Avenue
Columbus, OH 43227

**DISCONTINUANCE OF TELEPHONE SERVICE.
PLEASE READ IMMEDIATELY!**

CALL TOLL FREE - 877-842-0689

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You have the opportunity to switch to Insight's Digital Phone (VoIP) service at no additional cost and keep your current phone number without any interruption in your service. With Insight Digital Phone, you'll enjoy unlimited calling from home for one low monthly price and these additional benefits:

- Unlimited Nationwide Calling
- Keep your current phone number
- Free phone features including Voicemail, Caller ID, Call Waiting, Three-Way Calling and more.
- E911 – Emergency services are automatically contacted with your home phone number and location when you dial 911.

WHAT YOU NEED TO DO TO KEEP YOUR INSIGHT LOCAL AND LONG DISTANCE PHONE SERVICE

Making the switch to our Digital Phone service is simple. All you need to do is call **877-842-0689** to start enjoying unlimited nationwide calling and other great features. **To thank you for your continued business, you'll receive free installation and a bonus \$30 gift card** if you make the change by April 12th, 2013.

You also have the option to purchase similar telephone services from other companies that serve your area. Regardless of your choice, we urge you to act quickly to transfer your service to Insight Digital Phone or to select a new service provider. If you prefer to obtain telephone service from another company, you should contact them immediately and request to initiate your new service on or before April 12, 2013. Insight will work to ensure that the transition of your telephone service from Insight to another provider is as smooth and seamless as possible.

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Please act now to avoid interruption of your telephone service.

If you have questions about this process, please call Insight Customer Service at 877-842-0689.

Thank you,

Insight Customer Care Team

Offer limited to current residential TDM customers only. \$30 gift card will only be sent to customers with a completed work order for VoIP service before April 12th, 2013. Limit one per household. Allow 10-20 days for gift card delivery. Free installation applies to standard installation only. Other restrictions apply.

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This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

2/7/2013 1:12:54 PM

in

Case No(s). 13-0379-TP-ZTA, 90-9204-TP-TRF

Summary: Application Application to Withdraw Basic Local Exchange Service electronically filed by Mr. Stephen M Howard on behalf of Insight Phone of Ohio, LLC