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From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 72236  
Received: 1/24/2013 8:23:05 AM  
Message:  
WEB ID: 72236 AT:01-24-2013 at 08:22 AM

12-1685-GA-AR

Related Case Number:

TYPE: complaint

NAME: Ms. Sue Stewart

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2942 Lafeuille Avenue
- Cincinnati , Ohio 45211
- USA

PHONE INFORMATION:

- Home: 513-349-6763
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: Lassosterling@aol.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Duke Energy, Cincinnati, Ohio
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Duke Energy wants a 24% increase for gas and an 18% increase for electricity? That is INSANE! And on top of all the other many increases they've been awarded? We already pay what amounts to mortgages for utilities per month and now they want a 42% increase????!!! In this economy? With hundreds of thousands unemployed? For the money to install utilities for the useless fiscal tragedy that is the street car? Because they have to compete with other providers now? Competition should bring prices down! I already only turn my heat on every other day in the winter because I can't afford my monthly bills and then can only keep my thermostat at 55! And now they want 42% more for my privilege of freezing? Please, PUCO, for once, protect the citizens of Cincinnati and Hamilton County. Please reject Duke's request. INSANE INSANE INSANE!!!!

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Technician SM Date Processed JAN 24 2013

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2013 JAN 24 PM 4:12  
PUCO