

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Sharon Kinder-Geiger,)	
)	
Complainant,)	
)	
v.)	Case No. 12-2732-EL-CSS
)	
Duke Energy Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On October 15, 2012, Sharon Kinder-Geiger (complainant) filed a complaint against Duke Energy Ohio, Inc. (Duke) alleging that Duke improperly disconnected her electric service after she declined the installation of a smart meter at her home. Specifically, complainant explains that she was notified on August 29, 2012, that she would be disconnected if she did not allow a smart meter to be installed. Complainant subsequently notified Duke by certified letter that she did not want a smart meter. On October 8, 2012, an installer disconnected complainant's electric service after she refused to let him install a smart meter. Complainant requests that Duke restore her electric service to allow her time to find a substitute source of electricity, or that she be put on an opt-out program.
- (2) On November 5, 2012, Duke filed its answer, in which it denies that its actions were unjust, unreasonable, or otherwise in violation of any applicable law, regulation, Commission order, or tariff.
- (3) A settlement conference was scheduled in this case for December 11, 2012. On December 10, 2012, complainant contacted the attorney examiner and represented that she views this matter as settled and does not wish to go forward with the settlement conference.

- (4) On December 10, 2012, the attorney examiner issued an entry directing complainant to respond within 20 days to indicate whether she wished to proceed with this case. The entry indicated that if complainant did not respond, the attorney examiner would recommend to the Commission that the complaint be dismissed.
- (5) Because complainant did not respond to the attorney examiner's entry, the Commission finds that the complaint should be dismissed.

It is, therefore,

ORDERED, That Case No. 12-2732-EL-CSS be dismissed and closed of record.
It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



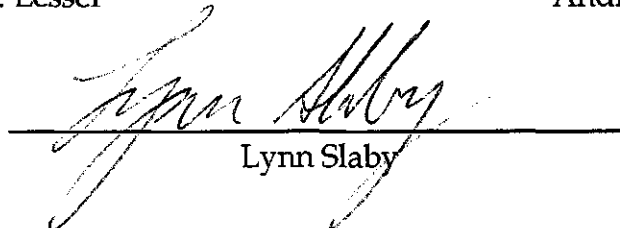
Todd A. Snitchler, Chairman



Steven D. Lesser



Andre T. Porter

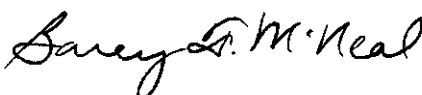


Lynn Slaby

KLS/sc

Entered in the Journal

JAN 16 2013



Barcy F. McNeal
Secretary