

Steven D. Lesser Andre T. Porter Lynn Slaby

Public Utilities Commission

John R. Kasich, Governor Todd A. Snitchler, Chairman

January 15, 2013

Timothy E. Finley 585 Ryan Ave., Apt. D Columbus, Ohio 43223

Case No: 13-0228-GA-CSS

Dear Mr. Finley:

FILE

Ohio

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Columbia Gas of Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

p/11/leaf

Barcy F. McNeal, Secretary Betty McCauley, Acting Secretary Tanowa M. Troupe, Acting Secretary

Enclosure BFM/pdc

This is to certify that the images appearing are an accurate and complete reproduction of a case file iocument delivered in the regular course of buildings 180 East Broad Streetechnician _____ Date Processed WN 15 2013

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