

FILE

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Hunter, Donielle

From: ContactThePUCO
Sent: Wednesday, December 05, 2012 3:31 PM
To: Docketing
Subject: Docketing

12-2637-GA-EXM

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 12/5/2012

Re: Beth Jewell
238 Longfellow Ave

Worthington, OH 43085

Docketing Case No.:
12-2637 ga-exm

Notes:

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 71174
Received: 12/4/2012 4:10:22 PM
Message:
WEB ID: 71174 AT:12-04-2012 at 04:10 PM

Related Case Number:

TYPE: comment

NAME: Ms. Beth Jewell

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items
. 238 Longfellow Ave
. Worthington , Ohio 43085
. USA
list end

PHONE INFORMATION:

RECEIVED-DOCKETING DIV
2012 DEC -5 PM 3:47
PUCO

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Technician Date Processed 12/5/12

list of 3 items

- . Home: (614) 847-6141
 - . Alternative: (no alternative phone provided?)
 - . Fax: (no fax number provided?)
- list end

E-MAIL: beth.jewell@att.net

INDUSTRY:Gas

ACCOUNT INFORMATION:

list of 5 items

- . (no utility company name provided?)
 - . (no account name provided?)
 - . (no service address provided?)
 - . (no service phone number provided?)
 - . (no account number provided?)
- list end

COMMENT DESCRIPTION:

Re: Case No. 12-2637 As a residential customer, I am commenting upon the proposed elimination of regulated pricing. I object to this proposal and to giving customers no option other than buying natural gas at unregulated prices from marketers. Consumers have nothing to gain: if I buy from one marketer, do I actually receive my natural gas from that marketer? No--it all comes through the same pipeline. Will my natural gas "choice" come with a satisfaction guarantee, a higher fuel efficiency level, etc? Will it be "better" than the gas marketed by an alleged "competitor"? Of course not--gas is not a product that comes with different features or options. Natural gas purchases do not involve making choices, in contrast to purchases of shampoo, music, cars, etc. For the customer, natural gas is a necessity; we need it for basic survival (heating our home and water). Deregulation will serve only to demand of the consumer a superior ability to predict the vagaries of the financial markets and then require that consumer, regardless of education or aptitude, to sign a contract of adhesion with a supplier. The PUCO has a responsibility to regulate natural gas pricing and ensure its accessibility to all, at a fair price. The news media have presented research demonstrating that deregulation has resulted in no benefit to the consumer.

Please docket the attached in the case number above.