

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of )	
Gwendolyn Tandy, )	
Complainant, )	
v. )	Case No. 12-2103-GA-CSS
The East Ohio Gas Company d/b/a )	
Dominion East Ohio, )	
Respondent. )	

ENTRY

The Attorney Examiner finds:

- (1) By entry issued November 1, 2012, Dominion's motion to dismiss the complaint was denied, the complaint succinctly defined, as determined by the Attorney Examiner, and a hearing scheduled for December 4, 2012. The hearing in this matter was scheduled to follow another proceeding filed by Ms. Tandy, in Case No. 12-2102-EL-CSS (CEI complaint),<sup>1</sup> such that the hearing in both cases could be held on the same day, as Ms. Tandy requested.
- (2) On November 8, 2012, Ms. Tandy filed additional information in the docket reiterating her opposition to the request for dismissal and her settlement request. In her November 8, 2012 filing, the complainant also restates her claim that she complained about the serviceman who came to turn her gas off (presumably when Ms. Tandy's service was disconnected in May 2011). According to Ms. Tandy, the serviceman refused to turn the gas on and told her she needed a new furnace. Ms. Tandy states that she had the furnace checked and the serviceman was wrong. Dominion responded to this aspect of the complaint in its supplemental answer filed September 17, 2012.

---

<sup>1</sup> Gwendolyn Tandy v. Cleveland Electric Illuminating Company.

- (3) On November 19, 2012, in the CEI complaint, CEI filed a motion requesting to continue the hearing scheduled for December 4, 2012. CEI requests the continuance, in the interest of judicial economy, and in order to address all complaints made in this docket at the same proceeding. In the motion, counsel for CEI notes that he is also counsel for Dominion in this matter and consents to the continuance in this case as well. Further, Ms. Tandy informed the Attorney Examiner that as a result of her transportation arrangements, she would need the CEI complaint hearing to start later than the currently scheduled time of 9:00 a.m.
- (4) In light of both parties' requests, by entry issued in the CEI complaint case, CEI's request for a continuance was granted. Accordingly, the Attorney Examiner finds it reasonable to also reschedule this hearing for January 15, 2013, to commence after a brief recess upon the conclusion of the hearing in the CEI complaint case, at approximately 1:30 p.m., at the offices of the Commission, 180 East Broad Street, 11th floor, Hearing Room D, Columbus, Ohio 43215-3793.

It is, therefore,

ORDERED, That the hearing in this case be rescheduled to January 15, 2013, at approximately 1:30 p.m., at the offices of the Commission, 180 East Broad Street, Columbus, Ohio. It is, further,

ORDERED, That a copy of this entry be served upon Ms. Tandy, Dominion and its counsel, and all other interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ Greta See

---

By: Greta See  
Attorney Examiner

jrj/vrm

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**11/27/2012 3:01:41 PM**

**in**

**Case No(s). 12-2103-GA-CSS**

Summary: Attorney Examiner Entry rescheduling the hearing to January 15, 2013, at 1:30 p. m., electronically filed by Vesta R Miller on behalf of Greta See, Attorney Examiner, Public Utilities Commission of Ohio