



Jennifer Gray
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November 15, 2011

Ohio Public Utilities Commission
Attn: Paula Garrettson
180 East Broad Street
Columbus, OH 43215
Paula.Garrettson@puc.state.oh.us

Re: Direct Energy Services, LLC (02-1829-GA-CRS and 00-1936-EL-CRS), Direct Energy Source, LLC d/b/a Vectren Source (02-1668-GA-CRS)

Ms. Garrettson:

Please be advised that the following information is a contact update for the commission staff to use in investigating Customer Complaints:

Ronald Acree
Customer Solutions Manager
6502 S. Yale Avenue, Tulsa, OK 74136
Email: contactdirectenergy@directenergy.com
Phone: (918) 493-9652

If there are any questions or comments regarding this notification, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink that reads "Jennifer Gray".

Jennifer Gray
Analyst, Compliance
Jennifer.gray@directenergy.com

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in

Case No(s). 02-1829-GA-CRS, 00-1936-EL-CRS, 02-1668-GA-CRS

Summary: Notice A contact update for the commission staff to use in investigating Customer Complaints. electronically filed by Carl W. Boyd on behalf of Direct Energy and Direct Energy Source, LLC