

PNC Bank Building, Suite 2020
155 East Broad Street
Columbus, Ohio 43215

October 30, 2012

Public Utilities Commission of Ohio
Docketing Division, 11th Floor
180 East Broad Street
Columbus, Ohio 43215

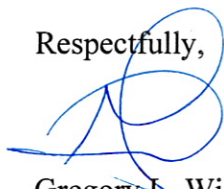
Subject: *In re the Complaint of Gwendolyn Tandy v. The East Ohio Gas Co. d/b/a
Dominion East Ohio, Case No. 12-2103-GA-CSS*

To Whom It May Concern:

On October 29, 2012, the complainant in this case, Ms. Gwendolyn Tandy, filed a document stating that she received a disconnection notice from the respondent, The East Ohio Gas Company d/b/a Dominion East Ohio ("DEO"). DEO is filing this letter to advise both Ms. Tandy and the Commission that DEO has placed a hold on any collection activity on any disputed balances on Ms. Tandy's account until her complaint is resolved. Ms. Tandy, however, should continue to pay amounts due for current service. Accordingly, Ms. Tandy may disregard the disconnection notice at this time.

Thank you for your attention to this, and please let me know if there any questions.

Respectfully,



Gregory B. Williams
One of the Attorneys for The East Ohio Gas Co. d/b/a Dominion East Ohio

cc: Gwendolyn Tandy

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

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in

Case No(s). 12-2103-GA-CSS

Summary: Correspondence stating that Dominion East Ohio as placed a hold on any collection activity on any disputed balances for the duration of this proceeding electronically filed by Mr. Gregory L. Williams on behalf of The East Ohio Gas Company d/b/a Dominion East Ohio