

Add Credit Report #2

October 20, 2012  
Case # [614 752-8351]

FILE

Ohio

Public Utilities  
Commission

Case Number  
OH-12203 GA CSS

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

Formal Complaint Form

(12-2103 GA-CSS)

Gwendolyn Tandy  
Customer Name (Please Print)

1439 Suler Ave.  
Customer Address

RECEIVED

Against  
OCT 25 2012

Euclid, Ohio 44132  
City State Zip

Old OH  
New OH 500 4953 1404  
Account Number

INVESTIGATION AND ADJ.  
PUBLIC UTILITIES COMM.

Dominion E. OH  
Utility Company Name

Same as above  
Customer Service Address (if different from above)

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Dominion E. Ohio has already  
cut my gas off once. when I had a zero  
balance. And I receive this letter dated  
October 20, 2012 that there going to cut  
it off in ten days. while I'm in a dispute  
and asking for over \$5,000. in restitution for  
over charges. Mostly  
related to Transfer  
debit. when every I have a zero balance.  
Since June of 2006 thats theft and fraud.  
I brought this to there attention 2 yrs ago. And  
All they did was turn my gas off for 5 min in  
retaliation.

Signature

Gwendolyn Tandy  
(216) 322-2910  
Customer Telephone Number

RECEIVED - DOCKETING DIV  
2012 OCT 29 PM 3:33  
This is to certify that the images appearing are an  
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Technician Date Processed OCT 29 2012

Updated June 29, 2012  
(614) 466-3016  
www.PUCO.ohio.gov

Copy October 23, 2012



# Public Utilities Commission

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

## Formal Complaint Form

Gwendolyn Tandy  
Customer Name (Please Print)

1439 Sully Ave.  
Customer Address  
Euclid, Ohio 44132  
City State Zip

Against

Account Number  
The same as above  
Customer Service Address (if different from above)

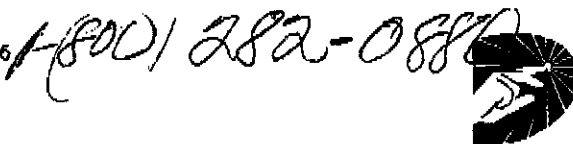
Dominion E. Ohio  
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I do not agree to the dismissal. I have proven my case. With supporting evidence, beyond a shadow of a doubt. And Dominion E. Ohio. 1. Stolen money from me. 2. Turn my gas off, when I had a zero balance. And there's case is fraudulent theft. My next move will be to file a police report and seek prosecution.

Gwendolyn Tandy  
Signature  
216322-2910  
Customer Telephone Number



October 20, 2012

\*\*\*\*\*AUTO\*\*3-DIGIT 441  
005628 01 AT 0.371 T#000017  
GWENDOLYN C TANDY  
1439 SULZER AVE  
EUCLID OH 44132-2725

**ACCOUNT NO:**  
1500049531404  
**SERVICE ADDRESS:**  
1439 SULZER AVE  
EUCLID OH 44132-2725



**Subject: 10-Day Final Notice About Your Gas Service**

This is your 10-day notice reminder; your gas could be shut off as early as 10 days from the due date on your last bill. You must remit payment as stated on your last bill, or we will shut off your gas service.

If you already have made payment, please disregard this notice and accept our thanks. If not, please remit payment in full to avoid a shutoff of service. We recommend that you do not mail your payment; however, if you mail your payment allow 5 days for processing.

To avoid a shutoff, make your gas payment as soon as possible at an Dominion East Ohio authorized payment agency. You can also pay by debit or credit card, or electronic check, 24 hours a day, 7 days a week by visiting our Web site at [www.dom.com](http://www.dom.com) or by calling BillMatrix Corporation toll-free at 1-800-673-1153. A service fee applies. You may also pay online through Manage Your Account at [www.dom.com](http://www.dom.com). There is no fee, but registration to manage your account online is required.

Income-eligible customers may qualify for payment assistance and weatherization programs by contacting the Ohio Development Services Agency at 1-800-282-0880. Residential households may qualify for a medical certification. It delays a shutoff when it would be especially dangerous to the health of a permanent member of the household. It allows the customer time to get financial help. It does not reduce the amount owed. A licensed medical professional must sign the form and return it to Dominion to avoid a shutoff of service.

Please call Dominion East Ohio at (800)362-7557, Monday through Friday from 7:00 a.m. through 7:00 p.m. to:

- ~~Discuss payment arrangements;~~
- Find out about payment assistance programs;
  - Get a medical certificate form.

Sincerely,  
Customer Service Center  
Dominion East Ohio

lca410