



September 28, 2012
Via Web Filing

Ms. Betty McCauley, Commission Secretary
Ohio Public Utilities Commission
180 East Broad Street
Columbus, OH 43215

RE: Global Tel*Link Corporation
Tariff Revision (Tariff No. 3)
Case No. 12-2623-TP-ZTA

Dear Ms. McCauley:

Enclosed for filing please find the original of the above referenced tariff filing and application submitted on behalf of Global Tel*Link Corporation. The purpose of this filing is to revise the Confinement Services language. The Company respectfully requests an effective date for this filing of October 1, 2012.

The following tariff pages are included with this filing:

1 st Rev. Page 1	Updates Check Sheet
1 st Rev. Pages 23-33	Revises the Confinement Services language
1 st Rev. Page 34-37	Revises the Confinement Services rates and charges

Any questions you may have regarding this filing should be directed to my attention at 407-740-3004 or via email to rnorton@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Robin Norton
Consultant to Global Tel*Link Corporation

cc: Brian Hackett (Via Email) - Global Tel*Link
file: Global Tel*Link - Ohio
tms: OHn1201

Enclosures
RN/lm

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of
Global Tel*Link Corporation
for a Tariff Revision

) TRF Docket No.
)
)
)

Case No. 12-2623-TP-ZTA

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s): Global Tel*Link Corporation
DBA(s) of Registrant(s): N/A
Address of Registrant(s): 12021 Sunset Hills Road, Suite 100
Company Web Address: www.gtl.net
Regulatory Contact Person(s): Brian Hackett Phone : 703-439-1662 Fax: 703-435-0980
Regulatory Contact Person's Email Address Brian.Hackett@gtl.net
Contact Person for Annual Report Brian Hackett Phone: 703-439-1662
Address (if different from above)
Consumer Contact Information Brian Hackett Phone: 703-439-1662
Address (if different from above)
Motion for protective order included with filing? ☐ Yes ☒ No
Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter 4901:1-6 OAC

Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain) _____			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Carrier's Not Offering BLES	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Global Tel*Link Corporation, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

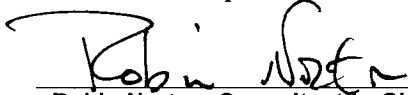
☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on: **September 28, 2012**

at: **Maitland, FL 32751**



Robin Norton, Consultant to Global Tel*Link Corporation

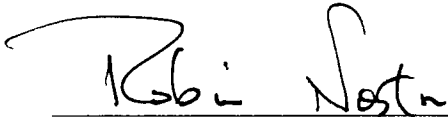
September 28, 2012

(Date)

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, **Robin Norton**, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



Robin Norton, Consultant to Global Tel*Link Corporation

September 28, 2012

(Date)

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793
Or**

Make such filing electronically as directed in Case No 06-900-AU-WVR

Global Tel*Link Corporation

Exhibit A
Current Tariff Pages

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
Title	Original	*	29	Original	*
1	Original	*	30	Original	*
2	Original	*	31	Original	*
3	Original	*	32	Original	*
4	Original	*	33	Original	*
5	Original	*	34	Original	*
6	Original	*	35	Original	*
7	Original	*	36	Original	*
8	Original	*	37	Original	*
9	Original	*			
10	Original	*			
11	Original	*			
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			
24	Original	*			
25	Original	*			
26	Original	*			
27	Original	*			
28	Original	*			

* - indicates those pages included with this filing.

Issued: September 2, 2011

Effective: September 2, 2011

Issued by: Jeffrey B. Haidinger, President
12021 Sunset Hills Road, Suite 100
Reston, VA 20190

OHn1104

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections****3.7.1 Maximum Security Collect Service**

Maximum Security Collect Service are collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls. Service under the Maximum Security Collect Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

If the Customer's telecommunications payments to the Company are past due or if the Customer's telecommunications payment history is unknown or indeterminable, the Customer may be required to provide (i) a valid major credit card account number from an issuer acceptable to the Company and authorization for the Company to charge usage to this credit card account; or (ii) an agreement that the Customer's usage of the Company network and services will be subject to limits to be determined by the Company. Prior to the Customer's compliance with this request, the Company reserves the right to block calls. The Company may request subsequent additional pre- invoice payments for usage and may increase or decrease usage limits or offer a prepaid option, as it deems appropriate.

Amounts not paid within 21 days of the direct billed invoice date will be considered past due. If an invoice is past due, the Company may require the Customer to prepay for all future usage. If the Company becomes concerned about the Customer's ability to pay for services that have become past due, the Company may require that the Customer pay all charges within a specified number of days and/or that the Customer make such payments in cash or the equivalent of cash.

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OHn1104

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****A. Non-Billable Local Exchange Company Program**

Maximum Security Collect Service, which is provided subject to billing availability, is Operator Station Collect or Person-to-Person Collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls and have pre-established Company accounts for the service. Service under the Maximum Security Collect Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

	Maximum Surcharge
Station-to-Station	\$2.50

Maximum Security Collect Customer Accounts are Dollar Limit accounts that apply to called parties whose local provider does not have a billing and collection agreement with the Company. Customers who do not have established direct remit accounts with the Company, by which the Customer is billed directly, and directly remits to, the Company or its agent, and/or for whom the serving Local Exchange Carrier will not bill and collect charges for the service on behalf of the Company must pre-establish Maximum Security Collect Customer accounts for the service under the following provisions:

1. Customer Dollar Limit Account Provisions

- a) Customer will be notified via a voice response unit, via three call attempts, to call into the Company within two business days concerning billing changes on their calls received from correctional facilities. A Customer that does not call into the Company to enroll in the Non-Billable Local Exchange Company Program within two business days will be blocked from receiving Maximum Security Collect Service until the Customer enrolls in the direct bill program.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****A. Non-Billable Local Exchange Company Program, (Cont'd.)****1. Customer Dollar Account Provisions, (Cont'd.)**

- b) A Customer will be directly billed by the Company with calling allowed up to the selected stet limit. The Customer will have the ability to make multiple payments during a month so as to reduce his balance below his selected balance limit. The Customer may choose the balance limit by paying a one-time prepayment based on the table below. The Customer's prepayment will be automatically applied as usage occurs. For higher balance limits, the Customer can make special arrangements with the Company.

Balance	Prepayment
\$100	\$0
\$150	\$50
\$200	\$100
\$250	\$150

- c) The Customer must provide a verifiable telephone number and associated billing name and billing address. Otherwise, their telephone number will be subject to blocking.
- d) At the time of account establishment, the Customer may be required to provide the Company a copy of his or her most recent telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the Customer, or if the bill reflects that the Customer has not paid in full for telephone services.
- e) At the time of account establishment, the Customer will be allowed to accept a predetermined balance limit. When the balance limit is exceeded, the telephone number will be blocked from receiving Maximum Security Collect Service calls until a payment is made.
- f) After account establishment, the Customer will receive a letter explaining the program in detail.
- g) Payments may be made multiple times within a month to reset the balance limit. This allows Customers to receive unlimited calls in a month as long as a payment is made when the balance limit has been reached.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****A. Non-Billable Local Exchange Company Program, (Cont'd.)****1. Customer Dollar Account Provisions, (Cont'd.)**

- h) At the beginning of each day the account balance will be analyzed and, if applicable, a voice response unit will send a message to the Customer warning that their balance limit is within \$25 of being reached. A second voice response unit will send another message to the Customer explaining that the balance limit has been reached and their telephone number is now blocked.
- i) Payments may be made via a credit card by calling the Company, or via a check/money order using a remittance slip that is furnished to the Customer each month. Additional remittance slips are available upon request.
- j) Upon Customer request to the Company following three discreet consecutive months of direct billed proven good payment history for the billable Local Exchange Company Program, the Customer may request that the Company increase the Customer's balance limit by \$50. Customer must be in good standing as well with any other Company service.
- k) The Customer will receive monthly invoices for the service based upon the Company's monthly billing periods.
- l) Attorneys who have identified themselves to the Company can establish a balance of 150% of their average balance of their last three months of usage for inmate collect calls from an Ohio correctional facility, which is managed by the Company.
- m) Anyone who has received, on the same phone number, fifteen (15) months of usage of inmate collect calls from an Ohio correctional facility, which is managed by the Company, can establish a balance of 150% of their average balance for the last three months.
- n) Regardless of payment timing or invoicing method, all Maximum intraLATA and interLATA calls in this offering are rated as set forth in Section 3.7.1 of this tariff.
- o) Account will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no customer service inquiries.)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****B. Billable Local Exchange Company Program**

Maximum Security Collect Service Customers whose local provider does have a billing and collection agreement with the Company and who bill less than a volume of \$50.00 a month may be billed via their local exchange carrier.

Maximum Security Collect Service Customers whose local provider does have a billing and collection agreement with the Company and who bill in excess of a volume of \$50 in Maximum Security Collect Services in any month may be required to be direct billed with certain restrictions.

1. Maximum Security Collect Customer Account Provisions -Direct Billing Arrangement

- a) A Customer will be notified via a voice response unit, via three call attempts, to call into the Company within two business days concerning billing changes on their calls received from correctional facilities. A Customer that does not call into the Company to enroll in the Billable Local Exchange Company Program within two business days will be blocked from receiving Maximum Security Collect Service until the Customer enrolls in the direct bill program.
- b) A Customer will be directly billed by the Company with calling allowed up to the selected balance limit. The Customer will have the ability to make multiple payments during a month so as to reduce his balance below his selected balance limit. The Customer may choose the balance limit by paying a one-time prepayment based on the table below. The Customer's prepayment will be automatically applied as usage is incurred. For higher balance limits, the Customer can make special arrangements with the Company.

Balance	Prepayment
\$100	\$0
\$150	\$50
\$200	\$100
\$250	\$150

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****B. Billable Local Exchange Company Program, (Cont'd.)****1. Maximum Security Collect Customer Account Provisions -Direct Billing Arrangement, (Cont'd.)**

- c) The Customer must provide a verifiable telephone number and associated billing name and billing address. Otherwise, their telephone number will be subject to blocking.
- d) At the time of account establishment, the Customer may be required to provide the Company a copy of his or her most recent telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the Customer, or if the bill reflects that the Customer has not paid in full for telephone services.
- e) At the time of account establishment, the Customer will be allowed to accept a predetermined balance limit. When the balance limit is exceeded, the telephone number will be blocked from receiving Maximum Security Collect Service calls until a payment is made.
- f) After account establishment, the Customer will receive a letter explaining the program in detail.
- g) Payments may be made multiple times within a month to reset the balance limit. This allows Customers to receive unlimited calls in a month as long as a payment is made when the balance limit has been reached.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****B. Billable Local Exchange Company Program, (Cont'd.)****1. Maximum Security Collect Customer Account Provisions -Direct Billing Arrangement, (Cont'd.)**

- h) At the beginning of each day the account balance will be analyzed and, if applicable, a voice response unit will send a message to the Customer warning that their balance limit is within \$25 of being reached. A second voice response unit will send another message to the Customer explaining that the balance limit has been reached and their telephone number is now blocked.
- i) Payments may be made via a credit card by calling the Company, or via a check/money order using a remittance slip that is furnished to the Customer each month. Additional remittance slips are available upon request.
- j) Upon Customer request to the Company following three discreet consecutive months of direct billed proven good payment history for the billable Local Exchange Company Program, the Customer may request that the Company increase the Customer's balance limit by \$50. Customer must be in good standing as well with any other Company service.
- k) The Customer will receive monthly invoices for the service based upon the Company's monthly billing periods.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****B. Billable Local Exchange Company Program, (Cont'd.)****1. Maximum Security Collect Customer Account Provisions –Direct Billing Arrangement, (Cont'd.)**

- 1) Attorneys who have identified themselves to the Company can establish a balance of 150% of their average balance of their last three months of usage for inmate collect calls from an Ohio correctional facility, which is managed by the Company.
- m) Anyone who has received, on the same phone number, fifteen (15) months of usage of inmate collect calls from an Ohio correctional facility, which is managed by the Company, can establish a balance of 150% of their average balance for the last three months.
- n) Regardless of payment timing or invoicing method, all Maximum intraLATA and interLATA calls in this offering are rated as set forth in Section 3.7.1 of this tariff.
- o) Account will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no customer service inquiries.)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****B. Billable Local Exchange Company Program, (Cont'd.)****2. Establishment of Call Volume**

The Company reserves the right to validate previous payment history of Customers through available verification procedures and to establish a maximum predetermined volume amount. Where a requested billing method cannot be validated, the Company may require a prepaid option such as Global Prepaid Collect Service set forth in Section 3.5.1C following.

3. Restrictions on the Use of Service

The Company may, without notice (consistent with governing laws or regulations), block traffic to or from specific countries, country codes, cities, city codes, local telephone exchanges (NXX exchanges), individual telephone stations, groups or ranges of individual telephone stations, or whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Agreement; or (4) network blockage or the degradation of service furnished to the Customer or other Customers.

The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability, immediately and without notice if the Company, in its sole discretion, that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this subsection if:

- a) The Customer refuses to furnish information to the Company regarding the Customer's payment history, its past or current use of services, or its planned use of service(s);
- b) The Customer provided false information to the Company regarding the Customer's identity or address. Or, did not validate the Customer's identity or address as requested by the Company. Or, did not update Customer's address or identity on a change that the Customer incurred; or
- c) The Customer states that he/she will not comply with a request of the Company for past due payments or prepayments.

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Reston, VA 20190

OHn1104

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****C. GLOBAL Prepaid Collect Service**

The Company is offering to Customers of certain GLOBAL managed correctional facilities a Discounted Prepaid Collect Service.

A domestic United States Customer, who receives calls from a GLOBAL managed correctional facility that has this feature, can opt to setup a Discounted Prepaid Collect account with the Company in order to receive discounted prepaid collect calls. The discount will only apply to calls that were received and accepted as a "prepaid" call. Prepaid calls will only be allowed if sufficient funds are available in the prepaid account at the time the call is placed. If sufficient funds are not available at the time the call is placed, the call will be offered as a collect call instead of a prepaid call.

1. Opening a Prepaid Account

To setup a Prepaid Collect account, contact the Company at its toll-free customer service number.

At the time of account establishment, the customer must provide the Company with the Customer's telephone number and associated billing name and billing address in order to setup a prepaid account. The Customer must provide the Company a copy of his or her most recent local exchange telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the customer, or if the bill reflects that the Customer has not paid in full for telephone services.

2. Announcement

All incoming calls will be announced as either a prepaid call (which will be at discounted rates) or as a collect call (which will be at undiscounted rates). The customer has the ability to accept the call (with charges) or deny the call (without any charges).

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****C. GLOBAL Prepaid Collect Service, (Cont'd.)****3. Prepayments**

Prepayments can be made in increments of \$5, with a \$25 minimum. The Company accepts credit cards, checks, or money orders in order to fund the prepaid accounts. These prepaid funds are not considered a deposit.

The prepaid account balance must have a minimum amount for a one-minute call left in the prepaid account in order for the call to be placed as prepaid; otherwise, the customer will receive the call, and be billed for the call, as an undiscounted collect call.

4. Duration

The duration of the prepaid call may not exceed the maximum duration allowed by the correctional facility. In addition, the duration may be less than the maximum duration allowed by the correctional facility depending upon the amount of funds in the prepaid account. There must be a minimum of one minute of prepaid funds in the account in order for the call to be placed as prepaid; otherwise, the customer will receive the call, but be billed for the call as an undiscounted collect call.

5. Closing a Prepaid Account

To close a Prepaid Collect Service account, contact the Company's Toll free Customer Service number. Outstanding prepaid funds will be refunded after the account has been closed.

A Prepaid accounts will be automatically dissolved following three months of zero activity (i.e., no calls placed, no account replenishment, no customer service inquiries,) and any remaining funds will be refunded to the address on record.

6. GLOBAL Prepaid Collect Service Charge

	Maximum Surcharge
Surcharge per charge:	\$2.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****D. Rates and Charges****1. Time of Day Periods**

The following Time of Day periods apply to all Maximum Security Collect Service calls.

Day:	8:00am – 4:59pm	
Evening:	5:00pm – 10:59pm	
Night/Weekend	Monday-Friday	11:00pm – 7:59am
	Saturday-Sunday	12:00am – 11:59pm

2. Non-Billable Local Exchange Company Program

The minimum one-time prepayment required is \$20 to activate a directly billed account.

a. Option 1

Local Call – Station-to-Station Collect Calling \$1.15 per call

IntraLATA Per Call Surcharge \$1.05

Usage Charges

Mileage Band	Day		Evening		Nights/Weekend	
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0-10	\$0.2400	\$0.1500	\$0.1100	\$0.0500	\$0.1100	\$0.0600
11-22	\$0.2700	\$0.1500	\$0.1500	\$0.0900	\$0.1500	\$0.1000
23+	\$0.2700	\$0.1900	\$0.1500	\$0.0900	\$0.1500	\$0.1000

InterLATA Per Call Surcharge \$1.05

Usage Charges, per minute \$0.3250

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)
3.7 Confinement Services – State Department of Corrections, (Cont'd.)**3.7.1 Maximum Security Collect Service, (Cont'd.)****D. Rates and Charges, (Cont'd)****2. Non-Billable Local Exchange Company Program****b. Option 2 (Effective August 1, 2007)**

Local Call – Station-to-Station Collect Calling	\$1.25 per call
---	-----------------

IntraLATA Calling	
Per Call Surcharge	\$1.10
Usage Charges, per minute	\$0.1250

InterLATA Calling	
Per Call Surcharge	\$1.10
Usage Charges, per minute	\$0.3400

3. Billable Local Exchange Company Program**a. Option 1**

Local Call – Station-to-Station Collect Calling	\$1.15 per call
IntraLATA Per Call Surcharge	\$1.05

Usage Charges

Mileage Band	DAY		EVENING		NIGHTS/WEEKENDS	
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0-10	\$0.2400	\$0.1500	\$0.1100	\$0.0500	\$0.1100	\$0.0600
11-22	\$0.2700	\$0.1500	\$0.1500	\$0.0900	\$0.1500	\$0.1000
23+	\$0.2700	\$0.1900	\$0.1500	\$0.0900	\$0.1500	\$0.1000

InterLATA Per Call Surcharge	\$1.05
Usage Charges, per minute	\$0.3250

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OHn1104

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****D. Rates and Charges, (Cont'd)****3. Billable Local Exchange Company Program, (Cont'd)****b. Option 2 (Effective August 1, 2007)**

Local Call – Station-to-Station Collect Calling	\$1.25 per call
IntraLATA Calling	
Per Call Surcharge	\$1.10
Usage Charges, per minute	\$0.1250
InterLATA Calling	
Per Call Surcharge	\$1.10
Usage Charges, per minute	\$0.3400

4. Global Prepaid Collect Service**a. Option 1**

Local Call - Station-to-Station Collect Calling	\$0.92 per call
IntraLATA Per Call Surcharge	\$0.84

IntraLATA Usage Charges

Mileage Band	Day		Evening		Nights/Weekend	
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0-10	\$0.1920	\$0.1200	\$0.0880	\$0.0400	\$0.0880	\$0.0480
11-22	\$0.2160	\$0.1200	\$0.1200	\$0.0720	\$0.1200	\$0.0800
23+	\$0.2160	\$0.1520	\$0.1200	\$0.0720	\$0.1200	\$0.0800

InterLATA Per Call Surcharge	\$0.84
Usage Charges, per minute	\$0.2600

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OHn1104

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services – State Department of Corrections, (Cont'd.)****3.7.1 Maximum Security Collect Service, (Cont'd.)****D. Rates and Charges, (Cont'd)****4. Global Prepaid Collect Service, (Cont'd)****b. Option 2 (Effective August 1, 2007)**

Local Call – Station-to-Station Collect Calling	\$1.00 per call
---	-----------------

IntraLATA Calling	
Per Call Surcharge	\$0.88
Usage Charges, per minute	\$0.1000

InterLATA Calling	
Per Call Surcharge	\$0.88
Usage Charges, per minute	\$0.2700

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OHn1104

Global Tel*Link Corporation

Exhibit B
Proposed Tariff Pages

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
Title	Original		29	1 st Rev	*
1	1 st Rev	*	30	1 st Rev	*
2	Original		31	1 st Rev	*
3	Original		32	1 st Rev	*
4	Original		33	1 st Rev	*
5	Original		34	1 st Rev	*
6	Original		35	1 st Rev	*
7	Original		36	1 st Rev	*
8	Original		37	1 st Rev	*
9	Original				
10	Original				
11	Original				
12	Original				
13	Original				
14	Original				
15	Original				
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				
21	Original				
22	Original				
23	1 st Rev	*			
24	1 st Rev	*			
25	1 st Rev	*			
26	1 st Rev	*			
27	1 st Rev	*			
28	1 st Rev	*			

* - indicates those pages included with this filing.

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Reston, VA 20190

OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services****(T)****3.7.1 State Agency Correctional Service****(T)**

State Agency Correctional Service are collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls. Service under the State Agency Correctional Service Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

(T)**(T)**

If the Customer's telecommunications payments to the Company are past due or if the Customer's telecommunications payment history is unknown or indeterminable, the Customer may be required to provide (i) a valid major credit card account number from an issuer acceptable to the Company and authorization for the Company to charge usage to this credit card account; or (ii) an agreement that the Customer's usage of the Company network and services will be subject to limits to be determined by the Company. Prior to the Customer's compliance with this request, the Company reserves the right to block calls. The Company may request subsequent additional pre- invoice payments for usage and may increase or decrease usage limits or offer a prepaid option, as it deems appropriate

Amounts not paid within 21 days of the direct billed invoice date will be considered past due. If an invoice is past due, the Company may require the Customer to prepay for all future usage. If the Company becomes concerned about the Customer's ability to pay for services that have become past due, the Company may require that the Customer pay all charges within a specified number of days and/or that the Customer make such payments in cash or the equivalent of cash.

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OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7	Confinement Services, (Cont'd.)	(T)
3.7.1	State Agency Correctional Service, (Cont'd.)	(T)
A.	Non-Billable Local Exchange Company Program	
	In the event collect calls cannot be billed through the Customer's local exchange company provider, service can be provided by GTL on a direct billed or prepaid account basis. All cell phone service must be through prepaid service.	(D)(N)
1.	Customer Account Provisions	
a)	A Customer will be notified to call the Company when billing changes are necessary. A Customer who does not enroll in a GTL service program will be blocked from receiving service until they contact the Company.	
b)	The Customer must provide a verifiable telephone number and associated billing name and billing address. Otherwise, their telephone number will be subject to blocking.	
c)	At the time of account establishment, the Customer may be required to provide the Company a copy of his or her most recent telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the Customer, or if the bill reflects that the Customer has not paid in full for telephone services.	
d)	At the time of account establishment, a Direct Billed Customer will be allowed to accept a pre-determined by the Company balance limit. When the balance limit is exceeded, the telephone number will be blocked from receiving Service until a payment is made. Payments may be made multiple times in a month to reset the balance limit. This allows Customers to receive unlimited number of calls in a month as long as a payment is made when the balance limit is met.	
e)	Inactive accounts will be dissolved after three months of non-usage	(D)(N)

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OHn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

A. [Reserved for Future Use] (D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

A. [Reserved for Future Use] (D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7	Confinement Services, (Cont'd.)	(T)
3.7.1	State Agency Correctional Service, (Cont'd.)	(T)
B.	Billable Local Exchange Company Program	
	State Agency Correctional Service Customers whose local provider does have a billing and collection agreement with the Company and who bill less than the Company's balance limit may be billed via their local exchange carrier. State Agency Correctional Service Customers whose local provider does have a billing and collection agreement with the Company and who bill in excess of the Company's balance limit in state Agency Correctional Services in any month will be required to setup service with GTL either on a direct billed or prepaid account basis program.	(D)(N)
1.	Customer Account Provisions	
a)	A Customer will be notified to call the Company when billing changes are necessary. A Customer who does not enroll in a GTL service program will be blocked from receiving service until they contact the Company.	
b)	The Customer must provide a verifiable telephone number and associated billing name and billing address. Otherwise, their telephone number will be subject to blocking.	
c)	At the time of account establishment, the Customer may be required to provide the Company a copy of his or her most recent telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the Customer, or if the bill reflects that the Customer has not paid in full for telephone services.	
d)	At the time of account establishment, a Direct Billed Customer will be allowed to accept a pre-determined by the Company balance limit. When the balance limit is exceeded, the telephone number will be blocked from receiving Service until a payment is made. Payments may be made multiple times in a month to reset the balance limit. This allows Customers to receive unlimited number of calls in a month as long as a payment is made when the balance limit is met.	
e)	Inactive accounts will be dissolved after three months of non-usage.	(D)(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

B. Billable Local Exchange Company Program, (Cont'd.)

1. [Reserved for Future Use] (D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

B. Billable Local Exchange Company Program, (Cont'd.)

1. [Reserved for Future Use] (D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

B. Billable Local Exchange Company Program, (Cont'd.)

1. [Reserved for Future Use]

(D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services, (Cont'd.) (T)****3.7.1 State Agency Correctional Service, (Cont'd.) (T)****B. Billable Local Exchange Company Program, (Cont'd.)****(D)**|
|
|
|
(D)**2. Restrictions on the Use of Service (T)**

The Company may, without notice (consistent with governing laws or regulations), block traffic to or from specific countries, country codes, cities, city codes, local telephone exchanges (NXX exchanges), individual telephone stations, groups or ranges of individual telephone stations, or whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Agreement; or (4) network blockage or the degradation of service furnished to the Customer or other Customers.

The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability, immediately and without notice if the Company, in its sole discretion, that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this subsection if:

- a) The Customer refuses to furnish information to the Company regarding the Customer's payment history, its past or current use of services, or its planned use of service(s);
- b) The Customer provided false information to the Company regarding the Customer's identity or address. Or, did not validate the Customer's identity or address as requested by the Company. Or, did not update Customer's address or identity on a change that the Customer incurred; or
- c) The Customer states that he/she will not comply with a request of the Company for past due payments or prepayments.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

C. [Reserved for Future Use] (D)

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- - - - -
(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

C. [Reserved for Future Use] (D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services, (Cont'd.) (T)****3.7.1 State Agency Correctional Service, (Cont'd.) (T)****D. Rates and Charges****1. Time of Day Periods**

The following Time of Day periods apply to all State Agency Correctional Service calls. (T)

Day:	8:00am – 4:59pm	
Evening:	5:00pm – 10:59pm	
Night/Weekend	Monday-Friday	11:00pm – 7:59am
	Saturday-Sunday	12:00am – 11:59pm

2. Collect and Direct Billed (T)**a. Option 1**

Local Call – Station-to-Station Collect Calling \$1.14 per call (R)

IntraLATA Per Call Surcharge \$1.04 (R)

Usage Charges

Mileage Band	Day		Evening		Nights/Weekend		
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min	
0-10	\$0.2376	\$0.1485	\$0.1089	\$0.0495	\$0.1089	\$0.0594	(R)
11-22	\$0.2673	\$0.1485	\$0.1485	\$0.0891	\$0.1485	\$0.0990	
23+	\$0.2673	\$0.1881	\$0.1485	\$0.0891	\$0.1485	\$0.0990	(R)

InterLATA Per Call Surcharge \$1.04 (R)

Usage Charges, per minute \$0.322 (R)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 Confinement Services, (Cont'd.) (T)****3.7.1 State Agency Correctional Service, (Cont'd.) (T)****D. Rates and Charges, (Cont'd)****2. Collect and Direct Billed (T)****b. Option 2 (D)**

Local Call – Station-to-Station Collect Calling	\$0.99 per call	(R)
---	-----------------	-----

IntraLATA Calling		
Per Call Surcharge	\$0.99	(R)
Usage Charges, per minute	\$0.05	(R)

InterLATA Calling		
Per Call Surcharge	\$0.99	(R)
Usage Charges, per minute	\$0.19	(R)

3. Advance Pay and Debit (T)**a. Option 1**

Local Call – Station-to-Station Collect Calling	\$0.911 per call	(R)
---	------------------	-----

IntraLATA Per Call Surcharge	\$0.832	(R)
------------------------------	---------	-----

Usage Charges

Mileage Band	DAY		EVENING		NIGHTS/WEEKENDS		
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min	
0-10	\$0.1901	\$0.1188	\$0.0871	\$0.0369	\$0.0871	\$0.0475	(R)
11-22	\$0.216	\$0.2138	\$0.1188	\$0.0713	\$0.1188	\$0.0792	
23+	\$0.216	\$0.2138	\$0.1188	\$0.0713	\$0.1188	\$0.0792	(R)
InterLATA Per Call Surcharge					\$0.832		(R)
Usage Charges, per minute					\$0.257		(R)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

D. Rates and Charges, (Cont'd)

3. Advance Pay and Debit, (Cont'd) (T)

b. Option 2 (Advance Pay Only) (T)

Local Call— Station-to-Station Collect Calling	\$0.75 per call	(R)
IntraLATA Calling		
Per Call Surcharge	\$0.75	(R)
Usage Charges, per minute	\$0.04	(R)
InterLATA Calling		
Per Call Surcharge	\$0.75	(R)
Usage Charges, per minute	\$0.15	(R)

4. [Reserved for Future Use] (D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.7 Confinement Services, (Cont'd.) (T)

3.7.1 State Agency Correctional Service, (Cont'd.) (T)

D. Rates and Charges, (Cont'd)

4. [Reserved for Future Use] (D)

(D)

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Reston, VA 20190

OHn1201

Global Tel*Link Corporation

Exhibit C

Description

The purpose of this filing is to revise the Confinement Services language. The Company respectfully requests an effective date for this filing of October 1, 2012.

Global Tel*Link Corporation

Exhibit D
Customer Notice

Global Tel*Link Corporation does not have any presubscribed customers, therefore, no customer notice was provided.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/28/2012 9:07:25 AM

in

Case No(s). 12-2623-TP-ZTA

Summary: Tariff - Revision to revise the Confinement
Services language. electronically filed by Laura McGrath on behalf of Global Tel*Link
Corporation