From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 69599

Received: 9/19/2012 7:22:45 PM

Message:

WEB ID: 69599 AT:09-19-2012 at 07:22 PM

Related Case Number:

TYPE: complaint

NAME: Mr. rich hassan

CONTACT SENDER? Yes

MAILING ADDRESS:

606 w, dixon st

forest, Ohio 45843

USA

PHONE INFORMATION:

• Home: (419)273-2063

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rh6977@frontier.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: AEP

Name on account: richard hassan
Service address: 606 w. dixon st
Service phone: (419)273-2063

Account Number: 070-556-622-0-4

COMPLAINT DESCRIPTION:

I cant believe all the new charges on my electric bill like deferred fuel from 2009-2011 and Retail stability Rider what kind of nonsense is that I thought the PUCO was put into place to stop this kind of stuff yet everything the utilities companies want they seem to get so when is enough ,enough I'm a factory working, tax paying, working poor why cant some of these companies absorb some of these cost and not always worry about the profit they can make I have no one to pass my increase cost on to.

Taxed to death Rich Hassan

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Technician A Date Processed SEP 21 2012

11-346-EZ-50

2012 SEP 21 PM 4: 04
PUCO