#### BEFORE THE

#### PUBLIC UTILITIES COMMISSION OF OHIO

In the	Matter of	the App	olicatio	n of	)	
Duke	Energy	Ohio,	Inc.	for	)	Case No. 12-2579 -EL-UNC
Appro <sup>3</sup>	val of a Bi	ll Forma	t Chan	ige	)	

### APPLICATION OF DUKE ENERGY OHIO, INC., FOR APPROVAL OF A BILL FORMAT CHANGE AND REQUEST FOR EXPEDITED TREATMENT

- 1. Duke Energy Ohio, Inc., (Duke Energy Ohio or the Company) is an Ohio corporation engaged in the business of supplying electric transmission, distribution, and generation service in Adams, Brown, Butler, Clinton, Clermont, Hamilton, Montgomery, and Warren Counties in Southwestern Ohio to approximately 500,000 consumers, and supplying electric transmission and distribution service to approximately 180,000 customers who receive generation service from competitive retail electric service (CRES) providers.
- 2. Duke Energy Ohio is a "public utility" as defined by Sections 4905.02 and 4905.03, Revised Code, and an "electric distribution company," "electric light company," "electric supplier," and "electric utility" as defined by Section 4928.01, Revised Code.
- 3. In this Application, the Company requests approval, pursuant to Ohio Administrative Code (O.A.C.) Section 4901:1-10-22(C), to alter its current bill format. These changes are necessary as a result of the implementation of Percentage of Income Payment Plus (PIPP Plus) reforms initiated in 2010. As a result of customer reaction to some of the changes flowing from PIPP Plus, the Staff of the Public Utilities Commission of Ohio (Staff) notified Duke Energy Ohio, Inc. of a possible enforcement action due to its view that Duke Energy Ohio, Inc. was potentially in violation of billing requirements.

### Exhibit A.



exar		Due Date	Amount Due	
 Account Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx	
 For less detailed billing information on your monthly bill, check box on right		\$	\$Amount Enclosed	
Agreement				
12345 Your Street		PO Box 1326		
 Your City ST 12345		Charlotte NC 2	8201-1326	

			Page 1 of 2
Name/Service Address	For Inquiries	Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street Your City ST 12345-6789	Supplier information will	apppear in this section	

Mail Payments To	Account Information	on
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy
1	Jrgent Bill messages appear in this section of the bill wi	th a box around the text.

AL SEA		Reading	Date		Mete	r Reading	
Meter	Number	From	To	Days	Previous	Present	Usage
Gas	111111111	mmm dd	mmm dd	30	XXXXX	XXXXX	XXX
Elec	22222222	mmm dd	mmm dd	30	XXXXXX	XXXXX	xxx

Elec	22222222	mmm dd	mmm dd		30	xxxxx	XXXXX	x
Gas - Re	esidential				]	<b>Current Billing</b>		
Usage -	83 CCF					Balance - Previo	ous Bill	
Duke En	ergy - Rate RS			\$ 82.31		Payment(s) Rec	eived	
Current	Gas Charges		***************************************	\$ 82.31		Balance Forwa	rd	
Gas Cos	t Recovery \$x.xxx	xxx/CCF				Current Gas Cha	irges	

Electric - Residential	5位出来的星点
Usage - 668 kWh	
Duke Energy - Rate RS	\$ 63.43
Current Electric Charges	\$ 63.43

Current Billing	
Balance - Previous Bill	\$ 226.45
Payment(s) Received	226.45 cr
Balance Forward	0.00
Current Gas Charges	82.31
Current Electric Charges	63.43
Agreement # xxxxxx Amt Due	53.00
Current Amount Due	\$ 198.74

Account Balance	RESERVED TO THE STATE OF THE ST
Current Charges	145.74
Agreement Balance	207.06
Total Account Balance	\$352.80

Due Date	Amount Due	After mmm dd, yyyy
mmm dd, yyyy	\$ 198.74	\$ 201.72

1

Pa	q	e	2	of	2

Name		Service Address	Acco	Page 2 of 2	
Agreement	example 12345 Your St Your City ST 12345		1212-1212-12		
	E	xplanation of Current Charges			
Gas	Duke Energy				
Meter# 111111111	Rate RS - Residentia	Service			
CCF Usage xx	A PERSON LICENSES AND LICENSES AND ADDRESS		1.12		
	Fixed Delivery Service		\$ x.xx		
Mmm dd - Mmm dd	Usage-Based Charge xx CCF @ \$x.:	3	xx.xx		
30 days	AA CO! @ \$A.	******	*****		
12 12 12 12 12 12 12 12 12 12 12 12 12 1	Gas Delivery Riders		xx.xx		
	Gas Cost Recovery				
	xx CCF @ \$x.)	XXXXXXXX	XX.XX	\$ xx.xx	
	CELLER ALGERT STATE	Total Currer	nt Gas Charges	\$ xxx.xx	
	Distribution- Custome	r Chg	\$ x.xx		
	Delivery Charges	ricing	\$ X.XX		
	Distribution - Energ	v Cha	1		
Billed kwh xx		*	x.xx		
Mmm dd - Mmm dd	Delivery Riders		x.xx		
30 days	Total Delivery Char	ges	\$ x.xx		
7.0	Generation Riders		\$ x.xx		
	Generation Charges		1		
	Rider RE		x.xx		
	Rider AERR		x.xx		
	Rider RECON		x.xx		
	Rider RTO		x.xx		
	Rider SCR		x.xx		
	Total Generation C		\$ x.xx	\$ xxx.xx	
		Total Current El	ectric Charges	\$ xxx.xx	

	Previous Agreement Balance	\$260.06
XXXXXXX	Payment(s) Received	\$53.00 cr
\$313.06	Agreement Balance	\$207.06
dd/yyyy 6	•	
\$53.00		
	\$313.06 dd/yyyy 6	xxxxxx Payment(s) Received



Account Number 1212-1212-12 80 21 mmm dd, yyyy \$ xxx.xx

For less detailed billing information on your monthly bill, check box on right \$ teatShare Contribution (for Customer Assistance)

Agreement - next month
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

#### 200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

**Amount Due** 

Name/Service Address	For Inquiries	s Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will	apppear in this section	
Your City ST 12345-6789			

Mail Payments To	Account Informati	on
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading From	) Date To	Days P	Meter revious	Reading Present	Usage
Gas	111111111	mmm dd	mmm dd	30	xxxxx	XXXXX	xxx
Elec	22222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - 83 CCF	
Duke Energy - Rate RS	\$ 72.00
Current Gas Charges	\$ 72.00
Gas Cost Recovery \$x.xxxxx/CCF	

Electric - Residential	
Usage - 668 kWh	
Duke Energy - Rate RS	\$ 58.00
Current Electric Charges	\$ 58.00

Current Billing	
Balance - Previous Bill	\$ 198.74
Payment(s) Received	198.74 cr
Balance Forward	0.00
Current Gas Charges	72.00
Current Electric Charges	58.00
Agreement # xxxxxx Amt Due	53.00
Current Amount Due	\$ 183.00

**Due Date** 

Total Account Balance	\$284.06
Agreement Balance	154.06
Current Charges	\$130.00
Account Balance	

Due Date	Amount Due	After mmm dd, yyyy
mmm dd, yyyy	\$ 183.00	\$ 185.75

Non Urgent Bill messages appear in this section of the bill

Exhibit A - Agreement.xlsx 3

Pag	e	2	of	2

Name	Service Address	Accou	int Number
Agreement - next month	12345 Your St	12	12-1212-12
	Your City ST 12345		
	Explanation of Current Cha	rges	
Gas	Duke Energy		
Meter# 11111111	Rate RS - Residential Service	1	
CCF Usage x	K C	I .	
	Fixed Delivery Service Charge	\$ x.xx	
	Usage-Based Charge		
Mmm dd - Mmm dd 30 days	XX CCF @ \$x.xxxxxxxxx	xx.xx	
	Gas Delivery Riders	xx.xx	
	Gas Cost Recovery		
	xx CCF @ \$x.xxxxxxxxx	xx.xx	\$ xx.xx
	Total C	urrent Gas Charges	\$ xxx.xx
Electric	Duke Energy		
	Rate TD2012 BASE-Residential Time of Day Advi	anced Metering-Winter	
	Distribution- Customer Chg	\$ x.xx	
	Delivery Charges		
	Distribution - Energy Chg	I	
Billed kwh x		x.xx	
Mmm dd - Mmm dd	Delivery Riders	x.xx	
30 days	Total Delivery Charges	\$ x.xx	
	Generation Riders	\$ x.xx	
	Generation Charges		
	Rider RE	x.xx	
	Rider AERR	x.xx	
	Rider RECON	x.xx	
	Rider RTO	x.xx	
	Rider SCR	x.xx	
	Total Generation Charges	\$ x.xx	\$ xxx.xx
	Total Curre	nt Electric Charges	\$ xxx.xx

Summary		Previous Agreement Balance	\$207.06
Agreement Number -	XXXXXX	Payment(s) Received	\$53.00 ci
Agreement Amount -	\$313.06	Agreement Balance	\$154.06
Agreement Date -	mm/dd/yyyy		
Number of Payments -	6		
Monthly Amount Due -	\$53.00		

Exhibit A - Agreement.xlsx 4

### Exhibit B.



	exar	Due Date	Amount Due	
	Account Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx
as view may be an	For less detailed billing information on your monthly bill, check box on right		\$	\$Amount Enclosed
***				
	Budget Billing initial bill 12345 Your Street		PO Box 1326	
********	Your City ST 12345		Charlotte NC 2	28201-1326

			Page 1 of 2
Name/Service Address	For Inquiries Ca	n e	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will app	pear in this section	
Your City ST 12345-6789			

PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading	Date To	Davs	Meter Previous	Present	Usage		
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx		
Electric -	Residential				urrent Billing	ı			
Usage -	1,059 kWh			Ā	mt Due - Prev	ious Bill		\$ 415.98	cr
Duke Ener	gy - Rate RS		\$ 113	.14 B	alance Forwa	ard		415.98	cr

\$ 113.14	Balance Forward	<b>415.98</b> cr
\$ 113.14	Budget Billing Amount Due	165.00
	Other Charges/Credits	4.00
	Refund	415.98
	Taxes	0.26
\$0.26	Current Amount Due	\$ 169.26
	\$ 113.14	\$ 113.14 Budget Billing Amount Due Other Charges/Credits Refund Taxes

Total Account Balance	\$117.40
Other Charges/Credits	4.26
Budget Billing Balance	\$113.14
Account Balance	

Non Urgent Bill messages appear in this section of the bill

mmm dd, yyyy	\$ 169.26	\$ 171.74
Due Date	Amount Due	After mmm dd, yyyy

Name Budget Billing initial bill		Service Address	Ac	Account Number	
		12345 Your St Your City ST 12345		1212-1212-12 9	
		Explanation of Current C	harges		
Electric		Duke Energy			
Meter #	22222222	Rate TD2012 BASE-Residential Time of Day A	Advanced Metering-Winter		
		Distribution- Customer Chg Delivery Charges Distribution - Energy Chg	\$ x.xx		
Billed kwh	xx		x.xx		
Mmm dd - Mmm d 30 days	dd	Delivery Riders Total Delivery Charges Generation Riders Generation Charges	x.xx \$ x.xx \$ x.xx		
		Rider RE Rider AERR Rider RECON	x.xx x.xx x.xx		
		Rider RTO	x.xx		
		Rider SCR	x.xx		
		Total Generation Charges	\$ x.xx	\$ xxx.xx	
		Total Cu	urrent Electric Charges	\$ xxx.xx	

	Explanation Of Taxes		No. Section Association
Taxes	Warren County Sales Tax	\$0.26	\$ 0.26
		Total Taxes	\$ 0.26

	Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00	\$ 4.00
		Total Other Credits/Charges	\$ 4.00

	Budget Billing Plan (BBP) Information		
Summary		Previous Budget Billing Balanc€	\$0.00
BBP Option:	Plan Name	Current Electric Charges	113.14
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$113.14

**Due Date Amount Due** Account Number 1212-1212-12 80 21 mmm dd, yyyy \$ xxx.xx ----- For less detailed billing information on your \$ monthly bill, check box on right HeatShare Contribution Amount Enclosed (for Customer Assistance) Budget Billing 2nd month, full payment rec 12345 Your Street PO Box 1326 Your City ST 12345 Charlotte NC 28201-1326

#### 200 00001785658 12121212129 mmddyyyy3 00002000014

 Name/Service Address
 For Inquiries Call
 Account Number

 Current Customer
 Duke Energy
 1-800-123-4567
 1212-1212-12-9

12345 Your Street Supplier information will apppear in this section Your City ST 12345-6789

Mail Payments To
PO Box 1326
Payments after mmm dd not included
Charlotte NC 28201-1326
Payment received mmm dd
Bill prepared on mmm dd, yyyy
Next meter reading date mmm dd, yyyy

Reading Date					Mete	er Reading		
Meter	Number	From	To	Days	Previous	Present	Usage	
Fiec	22222222	mmm dd	mmm dd	30	XXXXX	XXXXX	XXX	

Electric - Residential	
Usage - 1,2611,059 kWh	
Duke Energy - Rate RS	\$ 126.99
Current Electric Charges	\$ 126.99

Taxes	2000		201
Taxes		\$0.26	

Current Billing	
Amt Due - Previous Bill	\$ 169.26
Payment(s) Received	169.26 cr
Balance Forward	0.00
Budget Billing Amount Due	165.00
Other Charges/Credits	4.00
Taxes	0.26
Current Amount Due	\$ 169.26

Account Balance	
Budget Billing Balance	\$75.13
Other Charges/Credits	4.26
Total Account Balance	\$79.39

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due	After mmm dd, yyyy
mmm dd, yyyy	\$ 169.26	\$ 171.74

Name		Service Address	Acc	ount Number	
Budget Billing 2	nd month fu	ill payment rec	12345 Your St Your City ST 12345		1212-1212-12 9
		of the property of	<b>Explanation of Current Charges</b>		
Electric		Duke Energy			
Meter#	22222222	Rate TD2012 BASE	E-Residential Time of Day Advance	d Metering-Winter	
		Distribution- Custon	ner Chg	\$ x.xx	
		Delivery Charges			1
		Distribution - Ene	ergy Chg		1
Billed kwh	xx	xx kwh @ \$x.xxx	DOXXX	x.xx	
Mmm dd - Mmm	dd	Delivery Riders		x.xx	
30 days		Total Delivery Ch	arges	\$ x.xx	
		Generation Riders		\$ x.xx	1
		Generation Charge	es		1
		Rider RE		x.xx	1
		Rider AERR		x.xx	
		Rider RECON		x.xx	
		Rider RTO		x.xx	
		Rider SCR		x.xx	
		Total Generation	Charges	\$ x.xx	\$ xxx.xx
			Total Current E	lectric Charges	\$ xxx.xx

	Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26	\$ 0.26
		Total Taxes	\$ 0.26

	Explanation Of Taxe		
Other Credits/Charges	GoGreen	\$4.00	\$ 4.00
		Total Other Credits/Charges	\$ 4.00

	Budget Billing Plan (BBP) Information		
Summary	v : v : v : v : v : v : v : v : v : v :	Previous Budget Billing Balance	\$113.14
BBP Option:	Plan Name	Current Electric Charges	126.99
•		Payment(s) Received	165.00 cr
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$75.13

### Exhibit C.



	exa		Due Date	Amount Due
Wildram denie	Account Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx
	For less detailed billing information on your monthly bill, check box on right		\$	\$ Amount Enclosed
*******	Budget Billing - initial bill 12345 Your Street Your City ST 12345		PO Box 1326 Charlotte NC	28201-1326

			Page 1012
Name/Service Address	For Inquiries	s Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will	apppear in this section	
Your City ST 12345-6789			

Mail Payments To **Account Information** Payments after mmm dd not included PO Box 1326 Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy Charlotte NC 28201-1326 Last payment received mmm dd

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Readin From	g Date To	Days P	Met revious	er Reading Present	Usage	
Flec	22222222	mmm dd	mmm dd	30	VVVVV	VVVVV	YYY	

Budget Billing Amount Due

EIEC 2222	22222 mmm do	minin da	30	XXXX	XXXXX	XXX
Electric - Reside	ntial			Current Billing		
Usage - 1,059	kWh			Amt Due - Prev	ious Bill	
Duke Energy - Rat	e RS	\$ 113. <sup>4</sup>	14	Balance Forwa	rd	
Current Electric	Charges	\$ 113.1	14	Budget Billing A	mount Due	

		Other Credits/Charges
		Refund
Taxes		Taxes
Taxes	\$0.26	Current Amount Due

Total Account Balance	\$117.40
Other Charges/Credits	4.26
Budget Billing Balance	\$113.14
Account Balance	

\$415.98 cr 415.98 cr

165.00 4.00 415.98 0.26 \$ 169.26

Non Urgent Bill messages appear in this section of the bill

mmm dd, yyyy	\$ 169.26	\$ 171.74
Due Date	Amount Due	After mmm dd, yyyy

Name		Service Address	Acco	unt Number	
Budget Billing - initial	bill	12345 Your St Your City ST 12345		1212-1212-12	
		<b>Explanation of Current Charges</b>		<b>60.2</b> 40.355	
Electric	Duke Energy				
Meter # 22222	2222 Rate TD2012 BAS	E-Residential Time of Day Advanced	Metering-Winter		
	Distribution- Custor Delivery Charges		\$ x.xx		
Billed kwh	Distribution - End		x.xx		
Mmm dd - Mmm dd	Delivery Riders		x.xx		
30 days	Total Delivery Cl		\$ x.xx		
	Generation Riders Generation Charge		\$ x.xx		
	Rider RE		x.xx		
	Rider AERR		x.xx		
	Rider RECON		X.XX		
	Rider RTO		x.xx		
	Rider SCR	- Ch	X.XX	¢ ,,,,,	
	Total Generatio	n Charges  Total Current Ele	\$ x.xx	\$ xxx.xx \$ xxx.xx	
		Total Current Ele	ectric Charges	φ λλλ.λλ	

	Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26	\$ 0.26
		Total Taxes	\$ 0.26

	Explanation Of	Taxes	
Other Credits/Charges	GoGreen	\$4.00	\$ 4.00
		Total Other Credits/Charges	\$ 4.00

	Budget Billing Plan (BBP) Information		
Summary	- AVINCE - A	Previous Budget Billing Balance	\$0.00
BBP Option:	Plan Name	Current Electric Charges	113.14
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$113.14

**Due Date Amount Due** Account Number 1212-1212-12 80 21 mmm dd, yyyy \$ xxx.xx For less detailed billing information on your monthly bill, check box on right HeatShare Contribution Amount Enclosed (for Customer Assistance) Budget Billing 2nd Month with No Payment 12345 Your Street PO Box 1326 Your City ST 12345 Charlotte NC 28201-1326

#### 200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries	Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-4
12345 Your Street	Supplier information will	apppear in this section	
Your City ST 12345-6789			

Mail Payments To	Account Information	n
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Meter	Number	Reading From	Date To	Days	Me Previous	eter Reading Present	Usage	
Elec	22222222	mmm dd	mmm dd	30	XXXXX	xxxxx	xxx	

Electric - Residential	
Usage - 1,2611,059 kWh	
Duke Energy - Rate RS	\$ 126.99
Current Electric Charges	\$ 126.99

Taxes	
Taxes	\$0.26

Current Billing	Miles en
Amt Due - Previous Bill	\$ 169.26
Late Payment Charge(s)	2.48
Balance Forward	171.74
Budget Billing Amount Due	165.00
Other Credits/Charges	4.00
Taxes	0.26
Current Amount Due	\$ 341.00

Total Account Balance	\$251,13
Other Charges/Credits	11.00
Budget Billing Balance	\$240.13
Account Balance	

Non urgent messages appear in this section of the bill

mmm dd, yyyy	\$ 341.00	\$ 343.48
Due Date	Amount Due	After mmm dd, yyyy

Name			Service Address	Acc	ount Number
Budget Billing	2nd month w	rith No Paymer	12345 Your St		1212-1212-12 4
			Your City ST 12345		
E 120	中元7月十八七世		Explanation of Current Charges		
Electric		Duke Energy			
Meter#	22222222	Rate TD2012 BASE-	Residential Time of Day Advanced	Metering-Winter	
		Distribution- Custom	er Chg	\$ x.xx	
		Delivery Charges			l
		Distribution - Ener	gy Chg		l
Billed kwh	xx	xx kwh @ \$x.xxxx	XXX	x.xx	
Mmm dd - Mmr	m dd	Delivery Riders		x.xx	
30 days		Total Delivery Cha	rges	\$ x.xx	l
		Generation Riders		\$ x.xx	
		Generation Charges	i		1
		Rider RE		x.xx	
		Rider AERR		X.XX	ľ
		Rider RECON		X.XX	
		Rider RTO		x.xx	
		Rider SCR		x.xx	
		Total Generation	Charges	\$ x.xx	\$ xxx.xx
			Total Current Ele	ctric Charges	\$ xxx.xx

	Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26	\$ 0.26
		Total Taxes	\$ 0.26

	Explanation Of	Taxes	
Other Credits/Charges	GoGreen	\$4.00	\$ 4.00
	5.004 504 605 504	Total Other Credits/Charges	\$ 4.00

	Budget Billing Plan (BBP) Information		
Summary		Previous Budget Billing Balance	\$113.14
BBP Option:	Plan Name	Current Electric Charges	126.99
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$240.13

# Exhibit D.



	0,1			
Α.	ccount Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx
	or less detailed billing information on your onthly bill, check box on right		\$	\$Amount Enclosed
	PIPP - Initial Set Up Bill			
	12345 Your Street		PO Box 1326	
	Your City ST 12345		Charlotte NC	28201-1326

			Page 1 of 3
Name/Service Address	For Inquiries	s Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will	apppear in this section	

Your City ST 12345-6789

Mail Payments To	Account Information	on
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

ine here and	to the second second	Reading	Date		Mete	er Reading		
Meter	Number	From	То	Days	Previous	Present	Usage	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	XXXXX	xxx	
Elec	22222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx	

FIEC ZZZZZZZZZ	minin da minin da	30	****	*****	***
Gas - Residential			Current Billing		
Usage - x CCF			mt Due - Previ	ous Bill	
Duke Energy - Rate RS	\$ 75.3	25    1	Payment(s) Red	eived	

\$ 75.25 \$ 75.25	Payment(s) Received  Balance Forward	30.00 cr 450.00
	PIPP Plus Monthly Amt Due	30.00
	Transferred to PIPP Plus	480.00 cr
	PIPP PLUS Amt Due	30.00
	Current Amount Due	\$ 30.00
	\$ 75.25 <b>\$ 75.25</b>	\$ 75.25  Balance Forward  PIPP Plus Monthly Amt Due  Transferred to PIPP Plus  PIPP PLUS Amt Due

Electric - Residential		
Usage - xxx kWh		
Duke Energy - Rate RSPP	\$ 60.75	Account Balance
Current Electric Charges	\$ 60.75	PIPP Plus Balance
		Total Account Balance

Non Urgent Bill messages appear in this section of the bill

Due Date
mmm dd, yyy

Amount Due \$30.00

\$546.00 **\$546.00** 

\$ 480.00

Name	Service Address	Accour	nt Number
PIPP-Initial Set Up Bill	12345 Your St Your City ST 12345	12	212-1212-12 4
	Explanation of Current Charges		
Gas Meter # 11111111 CCF Usage x	Duke Energy 1 Rate RS - Residential Service x Fixed Delivery Service Charge Gas Delivery Riders	\$ x.xx x.xx	\$xx.xx
Mmm dd - Mmm dd 30 days	Gas Delivery Riders	0.00	5 <b>35</b> 05660 (10060)
	Total Current	Gas Charges	\$ xxx.xx
Electric Meter # 222222222	Duke Energy Rate RSPP - Residential PIPP Svc - (Season)		
	Distribution- Customer Chg Delivery Charges Distribution - Energy Chg	\$ x.xx	
Billed kwh x	x xx kwh @ \$x.xxxxxxxx	x.xx	
	Delivery Riders	x.xx	
	Total Delivery Charges	\$ x.xx	
Mmm dd - Mmm dd 30 days	Generation Riders	\$ x.xx	
100 00 00 00 00 00 00 00 00 00 00 00 00	Generation Charges		
	Rider RC	xx.xx	
	Rider RE	xx.xx	
	Rider AERR	xx.xx	
	Rider RECON	xx.xx	
	Rider SCR	xx.xx	
	PIPP x% Discount	XX.XX cr	
	Total Generation Charges	\$xx.xx	\$ xx.xx
	Total Current Ele	ctric Charges	\$ xxx.xx

Name			Service Address	Accou	int Number
PIPP Initital Set-Up Bill		example	12345 Your St Your City ST 12345		1212-1212-12 4
	and the same of		Explanation of Current Charges	The state of the same of	
Gas		Duke Energy			
Meter #	*******	Rate RS - Residential	Service		
CCF Usage	120				1
		Fixed Delivery Service	Charge	\$ x.xx	1
		Usage-Based Charge			1
Mmm dd - Mmm dd		120 CCF @ \$x	XXXXXXXX	XX.XX	1
30 days				00000	1
		Gas Delivery Riders		XX.XX	
			Total P	rior Gas Charges	\$ xxx.xx
Electric		Duke Energy			
Meter #	22222222	Rate TD2012 BASE-R	esidential Time of Day Advanced Mete	ering-Winter	
on peak kwh	100	Distribution- Customer	Cha	\$ x.xx	
off peak kwh		Delivery Charges			1
**************************************		Distribution - Energy	Chg		
Billed kwh	300			x.xx	1
		200 off peak kwh @	\$x.xxxxxxxx	x.xx	1
Mmm dd - Mmm dd		Delivery Riders		x.xx	
30 days		Total Delivery Charg	es	\$ x.xx	
		Generation Riders		x.xx	
		Generation Charges			
		Rider RC		x.xx	1
		Rider RE		x.xx	1
		Rider AERR		x.xx	1
		Rider RECON Rider RTO		x.xx x.xx	1
		Rider SCR		X.XX	1
		PIPP x% Discount		X.XX	cr
		TOTAL PLAN SECURIOR MAIN		\$ x.xx	

Percentage of Income Payment Plan (PIPP) Plus Information					
Summary Previous PIPP Plus Balance					
•		Transferred to PIPP Plus	\$480.00		
PIPP Plus Mnthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 cr		
•		Electric Ontime Credit	20.00 cr		
		Gas Ontime Credit	20.00 cr		
		Current Electric Charges	60.75		
		Current Gas Charges	75.25		
		PIPP Plus Balance	\$546.00		

**Due Date Amount Due Account Number 1212-1212-12** 80 21 mmm dd, yyyy \$ xxx.xx For less detailed billing information on your monthly bill, check box on right HeatShare Contribution Amount Enclosed (for Customer Assistance) PIPP - 2nd month with no payment PO Box 1326 12345 Your Street Charlotte NC 28201-1326 Your City ST 12345

#### 200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries	Call	Account Number
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9
12345 Your Street	Supplier information will a		
Your City ST 12345-6789			

Mail Payments To	Account Information	
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

49 QH 30	Reading Date				Mete	r Reading		
Meter	Number	From	То	Days	Previous	Present	Usage	164.7
Gas	111111111	mmm dd	mmm dd	30	XXXXX	XXXXX	xxx	
Elec	222222222	mmm dd	mmm dd	30	xxxxx	XXXXX	xxx	

Gas - Residential		Current Billing		
Usage - x CCF		Amt Due - Previous Bill	\$ 30.00	
Duke Energy - Rate RS	\$ 64.00	Balance Forward	30.00	
Current Gas Charges	\$ 64.00	PIPP Plus Monthly Amt Due	30.00	
		Current Amount Due	\$ 60.00	

Electric - Residential		Account Balance		
Usage - xxx kWh		PIPP Plus Balance	\$665.00	
Duke Energy - Rate RSPP	\$ 55.00	Total Account Balance	\$665.00	
Current Electric Charges	\$ 55.00			

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due
mmm dd, yyyy	\$60.00

Name	Service Address	Accou	Page 2 of 2 nt Number
PIPP-2nd month with no pay		1	212-1212-12 4
	Your City ST 12345 Explanation of Current Charges		
Gas	Duke Energy		
	Rate RS - Residential Service		
		1	
CCF Usage xx	Fixed Delivery Service Charge	\$ x xx	
	Gas Delivery Riders	X.XX	\$xx.xx
Mmm dd - Mmm dd 30 days	Sab Barrery radors		Vanana
	Total Curre	ent Gas Charges	\$ xxx.xx
Electric	Duke Energy		
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)		
	Distribution- Customer Chg Delivery Charges Distribution - Energy Chg	\$ x.xx	
Billed kwh xx		x.xx	
	Delivery Riders	x.xx	
	Total Delivery Charges	\$ x.xx	
Mmm dd - Mmm dd 30 days	Generation Riders	\$ x.xx	
	Generation Charges	- 1	
	Rider RC	xx.xx	
	Rider RE	xx.xx	
	Rider AERR	xx.xx	
	Rider RECON	xx.xx	
	Rider SCR	xx.xx	
	PIPP x% Discount	Sxx.xx cr	\$ xx.xx
	Total Generation Charges	φ.κκ	\$ XX.XX
	Total Comment 5	lectric Charges	\$ xxx.xx
	Total Gullent E	lectric charges	\$ AAA.AA

P	ercentage of Income Pay	ment Plan (PIPP) Plus Information	
Summary		Previous PIPP Plus Balance	\$546.00
PIPP Plus Mnthly Amt Due -	\$30.00	Current Gas Charges	64.00
•		Current Electric Charges	55.00
		PIPP Plus Balance	\$665.00

# Exhibit E.



			Due Date	Amount buc
~~~~~	Account Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx
	For less detailed billing information on your monthly bill, check box on right		\$	\$Amount Enclosed
	PIPP - Initial Set Up Bill 12345 Your Street Your City ST 12345		PO Box 1326 Charlotte NC	28201-1326

		Page 1 01 3
For Inquiries Call		Account Number
gy	1-800-123-4567	1212-1212-12-9

Current Customer
12345 Your Street
Your City ST 12345-6789

Duke Energy
Supplier information will apppear in this section

Mail Payments To

PO Box 1326

Charlotte NC 28201-1326

Account Information

Payments after mmm dd not included
Last payment received mmm dd

Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

THE RESERVE		Reading	Date		Mete	er Reading	
Meter	Number	From	То	Days	Previous	Present	Usage
Gas	111111111	mmm dd	mmm dd	30	XXXXX	xxxxx	XXX
Elec	22222222	mmm dd	mmm dd	30	XXXXX	XXXXX	XXX

**Current Billing** 

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 75.25
Current Gas Charges	\$ 75.25

Name/Service Address

Amt Due - Previous Bill	\$ 480.00	
Payment(s) Received	30.00	cr
Balance Forward	450.00	
PIPP Plus Monthly Amt Due	30.00	
Transferred to PIPP Plus	480.00	CF
PIPP PLUS Amt Due	30.00	
Current Amount Due	\$ 30.00	

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 60.75
Current Electric Charges	\$ 60.75

Account Balance	
PIPP Plus Balance	\$546.00
Total Account Balance	\$546.00

Non Urgent Bill messages appear in this section of the bill

Due Date mmm dd, yyyy Amount Due \$30.00

Name	Service Address	Account	Number
PIPP-Initial Set Up Bill	12345 Your St Your City ST 12345	1212-1212-12	
	Explanation of Current Charges		
Gas           Meter #         111111111           CCF Usage         xx           Mmm dd - Mmm dd           30 days	Duke Energy Rate RS - Residential Service Fixed Delivery Service Charge Gas Delivery Riders	\$ x.xx x.xx	\$xx.xx
	Total Current	Gas Charges	\$ xxx.xx
	Duke Energy Rate RSPP - Residential PIPP Svc - (Season)	S	
	Distribution- Customer Chg Delivery Charges Distribution - Energy Chg	\$ x.xx	
Billed kwh xx	xx kwh @ \$x.xxxxxxx  Delivery Riders  Total Delivery Charges	x.xx x.xx \$ x.xx	
Mmm dd - Mmm dd 30 days	Generation Riders	\$ x.xx	
	Generation Charges Rider RC Rider RE	xx.xx xx.xx	
	Rider AERR Rider RECON Rider SCR	xx.xx xx.xx xx.xx	
	PIPP x% Discount Total Generation Charges	xx.xx cr \$xx.xx	\$ xx.xx

Name		ENGLISH CHARLES	Service Address	Accou	int Number
PIPP Initital Set-Up Bill		example	12345 Your St		1212-1212-12 4
		exami	Your City ST 12345		
			Explanation of Current Charges		
Gas		Duke Energy			
Meter #	*****	Rate RS - Residentia	l Service		- 1
CCF Usage	120				1
		Fixed Delivery Service	ce Charge	\$ x.xx	ł
		Usage-Based Charge	9		
Mmm dd - Mmm dd		120 CCF @ \$	X.XXXXXXXX	XX.XX	1
30 days		0 - 0 - 1 Did			l .
		Gas Delivery Riders		XX.XX	
			Total P	rior Gas Charges	\$ xxx.xx
Electric		Duke Energy			
Meter #	22222222	Rate TD2012 BASE-F	Residential Time of Day Advanced Mete	ering-Winter	1
					- 1
on peak kwh	100	Distribution- Custome	r Chg	\$ x.xx	
off peak kwh	200	Delivery Charges			
		Distribution - Energ	y Chg		
Billed kwh	300	100 on peak kwh (	\$x.xxxxxxx	x.xx	
	7.54	200 off peak kwh @	Sx.xxxxxxxx	x.xx	- 1
Mmm dd - Mmm dd		Delivery Riders		x.xx	
30 days		Total Delivery Cha	rges	\$ x.xx	
		Generation Riders		x.xx	1
		Generation Charges			
		Rider RC		x.xx	
		Rider RE		x.xx	
		Rider AERR		x.xx	
		Rider RECON		x.xx	
		Rider RTO		x.xx	
		Rider SCR		x.xx	
		PIPP x% Discount		x.xx	cr
		Total Generation (	Charges	\$ x.xx	XXX.XX
			Total Prior	Electric Charges	\$ xxx.xx

	Percentage of Income Payment	Plan (PIPP) Plus Information	
Summary		Previous PIPP Plus Balance	\$0.00
•		Transferred to PIPP Plus	\$480.00
PIPP Plus Mnthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 cr
,		Electric Ontime Credit	20.00 cr
		Gas Ontime Credit	20.00 cr
		Current Electric Charges	60.75
		Current Gas Charges	75.25
		PIPP Plus Balance	\$546.00

**Amount Due Due Date Account Number 1212-1212-12** 80 21 mmm dd, yyyy \$ xxx.xx For less detailed billing information on your monthly bill, check box on right HeatShare Contribution Amount Enclosed (for Customer Assistance) PIPP - 2nd month with overpayment PO Box 1326 12345 Your Street Charlotte NC 28201-1326 Your City ST 12345

#### 200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address For Inquiries Call Account Number

Current Customer Duke Energy 1-800-123-4567 1212-1212-12-9

12345 Your Street Supplier information will apppear in this section

Your City ST 12345-6789

Mail Payments To
PO Box 1326
Payments after mmm dd not included
Charlotte NC 28201-1326
Payment received mmm dd
Rill prepared on mmm dd, yyyy
Next meter reading date mmm dd, yyyy

网络公司名		Readin	g Date	Sign Hallian	Mete	r Reading	
Meter	Number	From	To	Days	Previous	Present	Usage
Gas	111111111	mmm dd	mmm dd	30	XXXXX	XXXXX	XXX
Flec	22222222	mmm dd	mmm dd	30	YYYYY	XXXXX	XXX

Gas - Residential		Current Billing
Usage - x CCF		Amt Due - Previous Bill
Duke Energy - Rate RS	\$ 64.00	Payment(s) Received
Current Gas Charges	\$ 64.00	Balance Forward
		PIPP Plus Monthly Amt Due

Electric - Residential			
Usage - xxx kWh		Account Balance	
Duke Energy - Rate RSPP	\$ 55.00	PIPP Plus Balance	\$509.00
Current Electric Charges	\$ 55.00	Other Charges/Credits	\$45.00
		Total Account Balance	\$464.00

**Current Amount Due** 

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due
mmm dd, yyyy	\$0.00

\$ 30.00 75.00 cr 45.00 cr 30.00

\$15.00 cr

Name	Service Address		Page 2 of 2 t Number
PIPP-2nd month with overpa			12-1212-12 4
and a second	Explanation of Current Charge	S /A IN THE REPORT OF THE REPORT	1800 Sec. 700
Gas	Duke Energy		
Meter # 111111111	Rate RS - Residential Service		
CCF Usage xx	The Manager of the Control of the Co		
	Fixed Delivery Service Charge	\$ x.xx	
	Gas Delivery Riders	x.xx	\$xx.xx
Mmm dd - Mmm dd			
30 days			
	Total Curr	ent Gas Charges	\$ xxx.xx
Electric	Duke Energy		
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)		
	Distribution- Customer Chg	\$ x.xx	
	Delivery Charges	(data-com)	
	Distribution - Energy Chg		
Billed kwh xx	xx kwh @ \$x.xxxxxxx	x.xx	
	Delivery Riders	x.xx	
	Total Delivery Charges	\$ x.xx	
Mmm dd - Mmm dd	Generation Riders	\$ x.xx	
30 days			
© 50. <b>₹</b> 0.6	Generation Charges	l l	
	Rider RC	xx.xx	
	Rider RE	xx.xx	
	Rider AERR	xx.xx	
	Rider RECON	xx.xx	
	Rider SCR	xx.xx	
	PIPP x% Discount	xx.xx cr	5
	Total Generation Charges	\$xx.xx	\$ xx.xx
	Total Current	Electric Charges	\$ xxx.xx

Percentage of Inco	me Payment Plan (PIPP) Plus Information	
Summary	Previous PIPP Plus Balance	\$546.00
PIPP Plus Mnthly Amt Due - \$30.00	Payment(s) Received	\$30.00 c
•	Gas Ontime Credit	\$70.25 ci
	Electric Ontime Credit	\$55.75 ci
	Current Gas Charges	64.00
	Current Electric Charges	55.00
	PIPP Plus Balance	\$509.00

### Exhibit F.



E/		Due Date	Allound
 Account Number 1212-1212-12	80 21	mmm dd, yyyy	\$ xxx.xx
 For less detailed billing information on your monthly bill, check box on right		\$	\$Amount Enclosed
 PIPP - 1st month with payment - us 12345 Your Street Your City ST 12345	sage less than inst	PO Box 1326 Charlotte NC	28201-1326

			Page 1 of 2			
Name/Service Address	For Inquiries	Call	Account Number			
Current Customer	Duke Energy	1-800-123-4567	1212-1212-12-9			
12345 Your Street	Supplier information will apppear in this section					

Mail Payments To **Account Information** Bill prepared on mmm dd, yyyy

PO Box 1326 Payments after mmm dd not included Next meter reading date mmm dd, yyyy Charlotte NC 28201-1326 Last payment received mmm dd

Urgent Bill messages appear in this section of the bill with a box around the text.

	erstandinini	Reading	Date		Mete	r Reading		
Meter	Number	From	То	Days	Previous	Present	Usage	20/9 177
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	XXX	
Elec	22222222	mmm dd	mmm dd	30	XXXXX	xxxxx	xxx	

Gas - Residential				
Usage - x CCF				
Duke Energy - Rate RS	\$ 50.00			
Current Gas Charges	\$ 50.00			

Your City ST 12345-6789

Current Billing	
Amt Due - Previous Bill	\$ 200.00
Payment(s) Received	200.00 cr
Balance Forward	0.00
PIPP Plus Monthly Amt Due	200.00
Current Amount Due	\$ 200.00

Electric - Residential	The December of
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 80.00
Current Electric Charges	\$ 80.00

Account Balance	
PIPP Plus Balance	\$4,955.00
Total Account Balance	\$4,955.00

Non Urgent Bill messages appear in this section of the bill

**Due Date** mmm dd, yyyy **Amount Due** \$200.00

			Page 2 of 2
Name	Service Address	Accoun	t Number
PIPP-1st month with paymen	t - usage les: 12345 Your St Your City ST 12345		12-1212-12 4
	Explanation of Current C	Charges	
	Duke Energy		
Meter # 111111111	Rate RS - Residential Service		
CCF Usage xx			
	Fixed Delivery Service Charge	\$ x.xx	\$xx.xx
Mmm dd - Mmm dd 30 days	Gas Delivery Riders	x.xx	\$XX.XX
		al Current Gas Charges	\$ xxx.xx
	Duke Energy		
Meter # 222222222	Rate RSPP - Residential PIPP Svc - (Season)		
	Distribution- Customer Chg	\$ x.xx	
	Delivery Charges		
	Distribution - Energy Chg		
Billed kwh xx	xx kwh @ \$x.xxxxxxx	x.xx	
	Delivery Riders	x.xx	
	Total Delivery Charges	\$ x.xx	
Mmm dd - Mmm dd	Generation Riders	\$ x.xx	
80 days			
	Generation Charges		
1	Rider RC	xx.xx	
1	Rider RE	xx.xx	
	Rider AERR	xx.xx	
	Rider RECON	xx.xx	
	Rider SCR	xx.xx	
	PIPP x% Discount	xx.xx cr	
	Total Generation Charges	\$xx.xx	\$ xx.xx
	Total C	urrent Electric Charges	\$ xxx.xx

Percentage of Income Pa	yment Plan (PIPP) Plus Information	
Summary	Previous PIPP Plus Balance	\$5,200.00
PIPP Plus Mnthly Amt Due - \$200.00	Payment(s) Received	\$200.00 cr
	Gas Ontime Credit	\$100.00 cr
	Electric Ontime Credit	\$75.00 cr
	Current Gas Charges	50.00
	Current Electric Charges	80.00
	PIPP Plus Balance	\$4,955.00

**Due Date Amount Due** mmm dd, yyyy \$ xxx.xx **Account Number 1212-1212-12** 80 21 \$ \$ ----- For less detailed billing information on your Amount Enclosed HeatShare Contribution monthly bill, check box on right (for Customer Assistance) PIPP - 2nd month with payment - usage less than inst PO Box 1326 12345 Your Street Charlotte NC 28201-1326 Your City ST 12345

#### 200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address
For Inquiries Call
Current Customer
12345 Your Street
Your City ST 12345-6789

Page 1 of 2

Account Number
1-800-123-4567
1212-1212-12-9
12345 Your Street
Supplier information will apppear in this section

Mail Payments To	Account Information	
PO Box 1326	Payments after mmm dd not included	Bill prepared on mmm dd, yyyy
Charlotte NC 28201-1326	Last payment received mmm dd	Next meter reading date mmm dd, yyyy

		Reading	g Date		Mete	r Reading	· · · · · · · · · · · · · · · · · · ·
Meter	Number	From	To	Days	Previous	Present	Usage
Gas	111111111	mmm dd	mmm dd	30	XXXXX	XXXXX	XXX
Flec	222222222	mmm dd	mmm dd	30	XXXXX	XXXXX	xxx

Gas - Residential		Current Billing	
Usage - x CCF		Amt Due - Previous Bill	\$ 200.00
Duke Energy - Rate RS	\$ 42.00	Payment(s) Received	200.00 cr
Current Gas Charges	\$ 42.00	Balance Forward	0.00
		PIPP Plus Monthly Amt Due	200.00
		Current Amount Due	\$ 200.00

Electric - Residential			
Usage - xxx kWh		Account Balance	Chapter St. St. St. St. St. St. St.
Duke Energy - Rate RSPP	\$ 65.00	PIPP Plus Balance	\$4,712.00
Current Electric Charges	\$ 65.00	Total Account Balance	\$4,712.00

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due
mmm dd, yyyy	\$200.00

lame	Service Address		Page 2 of 2 Number
PIPP-2nd month with payme		12	12-1212-12 4
ATTACA DE SALAT TRANS	Your City ST 12345 Explanation of Current Charge		
Gas	Duke Energy		
Meter # 111111111	Rate RS - Residential Service	- 1	
CCF Usage xx	Trails Trails of Trails	1	
CCI Osage xx	Fixed Delivery Service Charge	\$ x.xx	
	Gas Delivery Riders	x.xx	\$xx.xx
Mmm dd - Mmm dd		TOPOX.	***********
30 days			
	Total Curr	rent Gas Charges	\$ xxx.xx
Electric	Duke Energy		
Meter # 22222222	Rate RSPP - Residential PIPP Svc - (Season)		
		1	
	Distribution- Customer Chg	\$ x.xx	
	Delivery Charges	¥ 8.00	
	Distribution - Energy Chg	- 1	
Billed kwh xx	xx kwh @ \$x.xxxxxxxx	x.xx	
	Delivery Riders	x.xx	
	Total Delivery Charges	\$ x.xx	
/mm dd - Mmm dd	Generation Riders	\$ x.xx	
0 days		3700000	
	Generation Charges	1	
	Rider RC	xx.xx	
	Rider RE	xx.xx	
	Rider AERR	xx.xx	
	Rider RECON	xx.xx	
	Rider SCR	xx.xx	
	PIPP x% Discount	XX.XX cr	
	Total Generation Charges	\$xx.xx	\$ xx.xx

Percentage of Incom	ne Payment Plan (PIPP) Plus Information	
Summary	Previous PIPP Plus Balance	\$4,955.00
PIPP Plus Mnthly Amt Due - \$200.00	Payment(s) Received	\$200.00 ci
•	Gas Ontime Credit	\$80.00 c
	Electric Ontime Credit	\$70.00 c
	Current Gas Charges	42.00
	Current Electric Charges	65.00
	PIPP Plus Balance	\$4,712.00

**Exhibit D**: Will show a customer on the Percentage of Income Payment Plan which will

no longer display the assumed payment field in the PIPP Information box on the detail

page of the bill. This example shows the initial set up on the plan and the following

month when no payment in made.

**Exhibit E**: Will show a customer on the Percentage of Income Payment Plan (PIPP)

which will no longer display the assumed payment field in the PIPP Information box on

the detail page of the bill. This example shows the initial set up on the plan and the

following month when a customer's payment is greater than their PIPP installment.

Exhibit F: Will show a customer on the Percentage of Income Payment Plan (PIPP)

which will no longer display the assumed payment field in the PIPP Information box on

the detail page of the bill. This example shows two consecutive months in which the

usage is less than the PIPP installment, payment was received, and the full payment is

reflected in the PIPP Information box

As set forth above, and pursuant to O.A.C. 4901:1-10-22 (C), Duke Energy Ohio

requests the Commission's approval of changes to its bill format to provide this necessary

additional information, with expedited treatment.

Respectfully submitted,

Amy B/Spiller (0047277)

Deputy General Counsel

Elizabeth H. Watts (0031092)

Associate General Counsel

139 E. Fourth Street, 1303-Main

Cincinnati, Ohio 45201-0960

Telephone: (614) 222-1331

3

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

9/21/2012 4:17:52 PM

in

Case No(s). 12-2579-EL-UNC

Summary: Application Application of Duke Energy Ohio, Inc. for Approval of a Bill Format Change and Request for Expedited Treatment electronically filed by Ms. Elizabeth H Watts on behalf of Duke Energy Ohio, Inc.