

BEFORE THE
PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of)	
Duke Energy Ohio, Inc. for)	Case No. 12-2579 -EL-UNC
Approval of a Bill Format Change)	

**APPLICATION OF DUKE ENERGY OHIO, INC.,
FOR APPROVAL OF A BILL FORMAT CHANGE
AND REQUEST FOR EXPEDITED TREATMENT**

1. Duke Energy Ohio, Inc., (Duke Energy Ohio or the Company) is an Ohio corporation engaged in the business of supplying electric transmission, distribution, and generation service in Adams, Brown, Butler, Clinton, Clermont, Hamilton, Montgomery, and Warren Counties in Southwestern Ohio to approximately 500,000 consumers, and supplying electric transmission and distribution service to approximately 180,000 customers who receive generation service from competitive retail electric service (CRES) providers.
2. Duke Energy Ohio is a “public utility” as defined by Sections 4905.02 and 4905.03, Revised Code, and an “electric distribution company,” “electric light company,” “electric supplier,” and “electric utility” as defined by Section 4928.01, Revised Code.
3. In this Application, the Company requests approval, pursuant to Ohio Administrative Code (O.A.C.) Section 4901:1-10-22(C), to alter its current bill format . These changes are necessary as a result of the implementation of Percentage of Income Payment Plus (PIPP Plus) reforms initiated in 2010. As a result of customer reaction to some of the changes flowing from PIPP Plus, the Staff of the Public Utilities Commission of Ohio (Staff) notified Duke Energy Ohio, Inc. of a possible enforcement action due to its view that Duke Energy Ohio, Inc. was potentially in violation of billing requirements.

Exhibit A.

example

Account Number 1212-1212-12 80 21

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

☐

\$
HeatShare Contribution
(for Customer Assistance)

\$
Amount Enclosed

Agreement
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date From	To	Days	Previous	Meter Reading Present	Usage
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - 83 CCF	
Duke Energy - Rate RS	\$ 82.31
Current Gas Charges	\$ 82.31
Gas Cost Recovery \$x.xxxxxx/CCF	

Electric - Residential	
Usage - 668 kWh	
Duke Energy - Rate RS	\$ 63.43
Current Electric Charges	\$ 63.43

Current Billing	
Balance - Previous Bill	\$ 226.45
Payment(s) Received	226.45 cr
Balance Forward	0.00
Current Gas Charges	82.31
Current Electric Charges	63.43
Agreement # xxxxxx Amt Due	53.00
Current Amount Due	\$ 198.74

Account Balance	
Current Charges	145.74
Agreement Balance	207.06
Total Account Balance	\$352.80

Due Date	Amount Due	After mmm dd, yyyy
mmm dd, yyyy	\$ 198.74	\$ 201.72

Non Urgent Bill messages appear in this section of the bill

Name	Service Address	Account Number
Agreement example	12345 Your St Your City ST 12345	1212-1212-12 9
Explanation of Current Charges		
Gas	Duke Energy	
Meter # 111111111	Rate RS - Residential Service	
CCF Usage xx	Fixed Delivery Service Charge \$ x.xx	
Mmm dd - Mmm dd 30 days	Usage-Based Charge xx CCF @ \$x.xxxxxxxx xx.xx	
	Gas Delivery Riders xx.xx	
	Gas Cost Recovery xx CCF @ \$x.xxxxxxxx xx.xx	\$ xx.xx
Total Current Gas Charges		\$ xxx.xx
Electric	Duke Energy	
Meter # 222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter	
	Distribution- Customer Chg \$ x.xx	
	Delivery Charges	
	Distribution - Energy Chg	
Billed kwh xx	xx kwh @ \$x.xxxxxxxx x.xx	
Mmm dd - Mmm dd 30 days	Delivery Riders x.xx	
	Total Delivery Charges \$ x.xx	
	Generation Riders \$ x.xx	
	Generation Charges	
	Rider RE x.xx	
	Rider AERR x.xx	
	Rider RECON x.xx	
	Rider RTO x.xx	
	Rider SCR x.xx	
	Total Generation Charges \$ x.xx	\$ xxx.xx
Total Current Electric Charges		\$ xxx.xx
Agreement Information		
Summary	Previous Agreement Balance	\$260.06
Agreement Number - xxxxxx	Payment(s) Received	\$53.00 cr
Agreement Amount - \$313.06	Agreement Balance	\$207.06
Agreement Date - mm/dd/yyyy		
Number of Payments - 6		
Monthly Amount Due - \$53.00		

example

Account Number 1212-1212-12 80 21

For less detailed billing information on your monthly bill, check box on right

☐

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

\$ _____
HeatShare Contribution
(for Customer Assistance)

\$ _____
Amount Enclosed

Agreement - next month
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date	Days	Meter Reading	Usage
		From To		Previous Present	
Gas	111111111	mmm dd mmm dd	30	xxxxx xxxxx	xxx
Elec	222222222	mmm dd mmm dd	30	xxxxx xxxxx	xxx

Gas - Residential	
Usage - 83 CCF	
Duke Energy - Rate RS	\$ 72.00
Current Gas Charges	\$ 72.00
Gas Cost Recovery \$x.xxxxxx/CCF	

Electric - Residential	
Usage - 668 kWh	
Duke Energy - Rate RS	\$ 58.00
Current Electric Charges	\$ 58.00

Current Billing	
Balance - Previous Bill	\$ 198.74
Payment(s) Received	198.74 cr
Balance Forward	0.00
Current Gas Charges	72.00
Current Electric Charges	58.00
Agreement # xxxxxx Amt Due	53.00
Current Amount Due	\$ 183.00

Account Balance	
Current Charges	\$130.00
Agreement Balance	154.06
Total Account Balance	\$284.06

Due Date
mmm dd, yyyy

Amount Due
\$ 183.00

After mmm dd, yyyy
\$ 185.75

Non Urgent Bill messages appear in this section of the bill

Name		Service Address	Account Number
Agreement - next month		12345 Your St Your City ST 12345	1212-1212-12 9
Explanation of Current Charges			
Gas		Duke Energy	
Meter #	111111111	Rate RS - Residential Service	
CCF Usage	xx	Fixed Delivery Service Charge	\$ x.xx
		Usage-Based Charge	
		xx CCF @ \$x.xxxxxxx	xx.xx
Mmm dd - Mmm dd		Gas Delivery Riders	xx.xx
30 days		Gas Cost Recovery	
		xx CCF @ \$x.xxxxxxx	xx.xx
			\$ xx.xx
Total Current Gas Charges			\$ xxx.xx
Electric		Duke Energy	
Meter #	222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter	
		Distribution- Customer Chg	\$ x.xx
		Delivery Charges	
		Distribution - Energy Chg	
Billed kwh	xx	xx kwh @ \$x.xxxxxxx	x.xx
		Delivery Riders	x.xx
Mmm dd - Mmm dd		Total Delivery Charges	\$ x.xx
30 days		Generation Riders	\$ x.xx
		Generation Charges	
		Rider RE	x.xx
		Rider AERR	x.xx
		Rider RECON	x.xx
		Rider RTO	x.xx
		Rider SCR	x.xx
		Total Generation Charges	\$ x.xx
			\$ xxx.xx
Total Current Electric Charges			\$ xxx.xx
Agreement Information			
Summary		Previous Agreement Balance	\$207.06
Agreement Number -	xxxxxx	Payment(s) Received	\$53.00 cr
Agreement Amount -	\$313.06	Agreement Balance	\$154.06
Agreement Date -	mm/dd/yyyy		
Number of Payments -	6		
Monthly Amount Due -	\$53.00		

Exhibit B.

example

Account Number 1212-1212-12 80 21

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

☐

\$
HeatShare Contribution
(for Customer Assistance)

\$
Amount Enclosed

Budget Billing initial bill
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date	Days	Meter Reading	Usage
		From To		Previous Present	
Elec	222222222	mmm dd mmm dd	30	xxxxx xxxxx	xxx

Electric - Residential	
Usage - 1,059 kWh	
Duke Energy - Rate RS	\$ 113.14
Current Electric Charges	\$ 113.14

Taxes	
Taxes	\$0.26

Current Billing	
Amt Due - Previous Bill	\$ 415.98 cr
Balance Forward	415.98 cr
Budget Billing Amount Due	165.00
Other Charges/Credits	4.00
Refund	415.98
Taxes	0.26
Current Amount Due	\$ 169.26

Account Balance	
Budget Billing Balance	\$113.14
Other Charges/Credits	4.26
Total Account Balance	\$117.40

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due	After mmm dd, yyyy
mmm dd, yyyy	\$ 169.26	\$ 171.74

Name		Service Address	Account Number
Budget Billing initial bill		12345 Your St Your City ST 12345	1212-1212-12 9
Explanation of Current Charges			
Electric	Duke Energy		
Meter # 222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter		
	Distribution- Customer Chg	\$ x.xx	
	Delivery Charges		
	Distribution - Energy Chg		
Billed kwh xx	xx kwh @ \$x.xxxxxxx	x.xx	
Mmm dd - Mmm dd	Delivery Riders	x.xx	
30 days	Total Delivery Charges	\$ x.xx	
	Generation Riders	\$ x.xx	
	Generation Charges		
	Rider RE	x.xx	
	Rider AERR	x.xx	
	Rider RECON	x.xx	
	Rider RTO	x.xx	
	Rider SCR	x.xx	
	Total Generation Charges	\$ x.xx	\$ xxx.xx
Total Current Electric Charges			\$ xxx.xx

Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26
		\$ 0.26
	Total Taxes	\$ 0.26

Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00
		\$ 4.00
	Total Other Credits/Charges	\$ 4.00

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$0.00
BBP Option:	Plan Name	Current Electric Charges	113.14
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$113.14

Account Number 1212-1212-12 80 21		Due Date mmm dd, yyyy	Amount Due \$ xxx.xx
For less detailed billing information on your monthly bill, check box on right		\$ HeatShare Contribution (for Customer Assistance)	\$ Amount Enclosed

Budget Billing 2nd month, full payment rec
 12345 Your Street
 Your City ST 12345

PO Box 1326
 Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2		
Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9
Mail Payments To		
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd	Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	22222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Electric - Residential	
Usage - 1,2611,059 kWh	
Duke Energy - Rate RS	\$ 126.99
Current Electric Charges	\$ 126.99

Taxes	
Taxes	\$0.26

Current Billing	
Amt Due - Previous Bill	\$ 169.26
Payment(s) Received	169.26 cr
Balance Forward	0.00
Budget Billing Amount Due	165.00
Other Charges/Credits	4.00
Taxes	0.26
Current Amount Due	\$ 169.26

Account Balance	
Budget Billing Balance	\$75.13
Other Charges/Credits	4.26
Total Account Balance	\$79.39

Non Urgent Bili messages appear in this section of the bill

Due Date mmm dd, yyyy	Amount Due \$ 169.26	After mmm dd, yyyy \$ 171.74
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Name		Service Address	Account Number
Budget Billing 2nd month full payment rec		12345 Your St Your City ST 12345	1212-1212-12 9
Explanation of Current Charges			
Electric		Duke Energy	
Meter #	222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter	
		Distribution- Customer Chg	\$ x.xx
		Delivery Charges	
		Distribution - Energy Chg	
Billed kwh	xx	xx kwh @ \$x.xxxxxxx	x.xx
Mmm dd - Mmm dd		Delivery Riders	x.xx
30 days		Total Delivery Charges	\$ x.xx
		Generation Riders	\$ x.xx
		Generation Charges	
		Rider RE	x.xx
		Rider AERR	x.xx
		Rider RECON	x.xx
		Rider RTO	x.xx
		Rider SCR	x.xx
		Total Generation Charges	\$ x.xx
			\$ xxx.xx
		Total Current Electric Charges	\$ xxx.xx

Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26
		\$ 0.26
	Total Taxes	\$ 0.26

Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00
		\$ 4.00
	Total Other Credits/Charges	\$ 4.00

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$113.14
BBP Option:	Plan Name	Current Electric Charges	126.99
		Payment(s) Received	165.00 cr
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$75.13

Exhibit C.

example

Account Number 1212-1212-12 80 21

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

☐

\$
HeatShare Contribution
(for Customer Assistance)

\$
Amount Enclosed

Budget Billing - initial bill
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section 1-800-123-4567	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date	Days	Meter Reading	Usage
Elect	22222222	From To mmm dd mmm dd	30	Previous Present xxxxx xxxxx	xxx

Electric - Residential
Usage - 1,059 kWh
Duke Energy - Rate RS \$ 113.14
Current Electric Charges \$ 113.14

Current Billing
Amt Due - Previous Bill \$ 415.98 cr
Balance Forward 415.98 cr
Budget Billing Amount Due 165.00
Other Credits/Charges 4.00
Refund 415.98
Taxes 0.26
Current Amount Due \$ 169.26

Taxes
Taxes \$0.26

Account Balance
Budget Billing Balance \$113.14
Other Charges/Credits 4.26
Total Account Balance \$117.40

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due	After mmm dd, yyyy
mmm dd, yyyy	\$ 169.26	\$ 171.74

Name		Service Address	Account Number
Budget Billing - initial bill		12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges			
Electric	Duke Energy		
Meter # 222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter		
	Distribution- Customer Chg	\$ x.xx	
	Delivery Charges		
Billed kwh xx	Distribution - Energy Chg		
	xx kwh @ \$x.xxxxxxx	x.xx	
Mmm dd - Mmm dd	Delivery Riders	x.xx	
30 days	Total Delivery Charges	\$ x.xx	
	Generation Riders	\$ x.xx	
	Generation Charges		
	Rider RE	x.xx	
	Rider AERR	x.xx	
	Rider RECON	x.xx	
	Rider RTO	x.xx	
	Rider SCR	x.xx	
	Total Generation Charges	\$ x.xx	\$ xxx.xx
Total Current Electric Charges			\$ xxx.xx

Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26
		\$ 0.26
Total Taxes		\$ 0.26

Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00
		\$ 4.00
Total Other Credits/Charges		\$ 4.00

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$0.00
BBP Option:	Plan Name	Current Electric Charges	113.14
BBP Installment Amount:	\$165.00	Budget Billing Balance	\$113.14

Due Date mmm dd, yyyy		Amount Due \$ xxx.xx	
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----- Account Number 1212-1212-12 80 21

----- For less detailed billing information on your monthly bill, check box on right

----- Budget Billing 2nd Month with No Payment

----- 12345 Your Street

----- Your City ST 12345

----- PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Name/Service Address For Inquiries Call Account Number			
Current Customer 12345 Your Street Your City ST 12345-6789		Duke Energy 1-800-123-4567 <i>Supplier information will appear in this section</i>	
1212-1212-12-4			

Mail Payments To Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd
Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy	

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	22222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Electric - Residential	
Usage -	1,2611,059 kWh
Duke Energy - Rate RS	\$ 126.99
Current Electric Charges	\$ 126.99

Taxes	
Taxes	\$0.26

Current Billing	
Amt Due - Previous Bill	\$ 169.26
Late Payment Charge(s)	2.48
Balance Forward	171.74
Budget Billing Amount Due	165.00
Other Credits/Charges	4.00
Taxes	0.26
Current Amount Due	\$ 341.00

Account Balance	
Budget Billing Balance	\$240.13
Other Charges/Credits	11.00
Total Account Balance	\$251.13

Non urgent messages appear in this section of the bill

Due Date mmm dd, yyyy	Amount Due \$ 341.00	After mmm dd, yyyy \$ 343.48
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Name		Service Address	Account Number
Budget Billing 2nd month with No Payment		12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges			
Electric		Duke Energy	
Meter #	222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter	
		Distribution- Customer Chg	\$ x.xx
		Delivery Charges	
		Distribution - Energy Chg	
Billed kwh	xx	xx kwh @ \$x.xxxxxxx	x.xx
Mmm dd - Mmm dd		Delivery Riders	x.xx
30 days		Total Delivery Charges	\$ x.xx
		Generation Riders	\$ x.xx
		Generation Charges	
		Rider RE	x.xx
		Rider AERR	x.xx
		Rider RECON	x.xx
		Rider RTO	x.xx
		Rider SCR	x.xx
		Total Generation Charges	\$ x.xx
Total Current Electric Charges			\$ xxx.xx

Explanation Of Taxes		
Taxes	Warren County Sales Tax	\$0.26
		\$ 0.26
Total Taxes		\$ 0.26

Explanation Of Taxes		
Other Credits/Charges	GoGreen	\$4.00
		\$ 4.00
Total Other Credits/Charges		\$ 4.00

Budget Billing Plan (BBP) Information			
Summary			
BBP Option:	Plan Name	Previous Budget Billing Balance	\$113.14
BBP Installment Amount:	\$165.00	Current Electric Charges	126.99
		Budget Billing Balance	\$240.13

Exhibit D.

example

----- Account Number 1212-1212-12 80 21

----- For less detailed billing information on your monthly bill, check box on right ☐

----- PIPP - Initial Set Up Bill
12345 Your Street
Your City ST 12345

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

\$ _____
HeatShare Contribution
(for Customer Assistance)

\$ _____
Amount Enclosed

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date From	To	Days	Previous	Present	Usage
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 75.25
Current Gas Charges	\$ 75.25

Current Billing	
Amt Due - Previous Bill	\$ 480.00
Payment(s) Received	30.00 cr
Balance Forward	450.00
PIPP Plus Monthly Amt Due	30.00
Transferred to PIPP Plus	480.00 cr
PIPP PLUS Amt Due	30.00
Current Amount Due	\$ 30.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 60.75
Current Electric Charges	\$ 60.75

Account Balance	
PIPP Plus Balance	\$546.00
Total Account Balance	\$546.00

Non Urgent Bill messages appear in this section of the bill

Due Date
mmm dd, yyyy

Amount Due
\$30.00

Name		Service Address	Account Number
PIPP-Initial Set Up Bill		12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges			
Gas		Duke Energy	
Meter #	111111111	Rate RS - Residential Service	
CCF Usage	xx	Fixed Delivery Service Charge	\$ x.xx
		Gas Delivery Riders	x.xx
Mmm dd - Mmm dd			\$xx.xx
30 days			
Total Current Gas Charges			\$ xxx.xx
Electric		Duke Energy	
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)	
		Distribution- Customer Chg	\$ x.xx
		Delivery Charges	
		Distribution - Energy Chg	
Billed kwh	xx	xx kwh @ \$x.xxxxxxx	x.xx
		Delivery Riders	x.xx
		Total Delivery Charges	\$ x.xx
Mmm dd - Mmm dd		Generation Riders	\$ x.xx
30 days		Generation Charges	
		Rider RC	xx.xx
		Rider RE	xx.xx
		Rider AERR	xx.xx
		Rider RECON	xx.xx
		Rider SCR	xx.xx
		PIPP x% Discount	xx.xx
		Total Generation Charges	\$xx.xx
Total Current Electric Charges			\$ xxx.xx

Name		Service Address		Account Number	
PIPP Initial Set-Up Bill		12345 Your St Your City ST 12345		1212-1212-12 4	
example					
Explanation of Current Charges					
Gas		Duke Energy			
Meter #	#####	Rate RS - Residential Service			
CCF Usage	120	Fixed Delivery Service Charge			\$ x.xx
		Usage-Based Charge			
Mmm dd - Mmm dd		120 CCF @ \$x.xxxxxxxx			xx.xx
30 days		Gas Delivery Riders			xx.xx
Total Prior Gas Charges					\$ xxx.xx
Electric		Duke Energy			
Meter #	222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter			
on peak kwh	100	Distribution- Customer Chg			\$ x.xx
off peak kwh	200	Delivery Charges			
		Distribution - Energy Chg			
Billed kwh	300	100 on peak kwh @ \$x.xxxxxxx			x.xx
		200 off peak kwh @ \$x.xxxxxxxx			x.xx
Mmm dd - Mmm dd		Delivery Riders			x.xx
30 days		Total Delivery Charges			\$ x.xx
Generation Riders					x.xx
Generation Charges					
		Rider RC			x.xx
		Rider RE			x.xx
		Rider AERR			x.xx
		Rider RECON			x.xx
		Rider RTO			x.xx
		Rider SCR			x.xx
		PIPP x% Discount			x.xx
Total Generation Charges					\$ x.xx
Total Prior Electric Charges					\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$0.00
		Transferred to PIPP Plus	\$480.00
		Payment(s) Received	\$30.00 cr
		Electric Ontime Credit	20.00 cr
		Gas Ontime Credit	20.00 cr
		Current Electric Charges	60.75
		Current Gas Charges	75.25
		PIPP Plus Balance	\$546.00
PIPP Plus Mnthly Amt Due -	\$30.00		

-----		Due Date	Amount Due
Account Number 1212-1212-12 80 21		mmm dd, yyyy	\$ xxx.xx
----- For less detailed billing information on your monthly bill, check box on right		\$ HeatShare Contribution (for Customer Assistance)	\$ Amount Enclosed

----- PIPP - 2nd month with no payment
 12345 Your Street
 ----- Your City ST 12345
 ----- PO Box 1326
 Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading From	Date To	Days	Previous	Meter Reading Present	Usage
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 64.00
Current Gas Charges	\$ 64.00

Current Billing	
Amt Due - Previous Bill	\$ 30.00
Balance Forward	30.00
PIPP Plus Monthly Amt Due	30.00
Current Amount Due	\$ 60.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 55.00
Current Electric Charges	\$ 55.00

Account Balance	
PIPP Plus Balance	\$665.00
Total Account Balance	\$665.00

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due
mmm dd, yyyy	\$60.00

Name		Service Address	Account Number
PIPP-2nd month with no payment		12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges			
Gas		Duke Energy	
Meter #	111111111	Rate RS - Residential Service	
CCF Usage	xx	Fixed Delivery Service Charge	\$ x.xx
Mmm dd - Mmm dd 30 days		Gas Delivery Riders	x.xx
			\$xx.xx
Total Current Gas Charges			\$ xxx.xx
Electric		Duke Energy	
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)	
		Distribution- Customer Chg	\$ x.xx
		Delivery Charges	
		Distribution - Energy Chg	
Billed kwh	xx	xx kwh @ \$x.xxxxxxx	x.xx
		Delivery Riders	x.xx
		Total Delivery Charges	\$ x.xx
Mmm dd - Mmm dd 30 days		Generation Riders	\$ x.xx
		Generation Charges	
		Rider RC	xx.xx
		Rider RE	xx.xx
		Rider AERR	xx.xx
		Rider RECON	xx.xx
		Rider SCR	xx.xx
		PIPP x% Discount	xx.xx
		Total Generation Charges	\$xx.xx
			\$ xx.xx
Total Current Electric Charges			\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary			
PIPP Plus Mnthly Amt Due -	\$30.00	Previous PIPP Plus Balance	\$546.00
		Current Gas Charges	64.00
		Current Electric Charges	55.00
		PIPP Plus Balance	\$665.00

Exhibit E.

example

Due Date	Amount Due
mmm dd, yyyy	\$ xxx.xx

----- Account Number 1212-1212-12 80 21

----- For less detailed billing information on your monthly bill, check box on right

☐

\$ _____
HeatShare Contribution
(for Customer Assistance)

\$ _____
Amount Enclosed

----- PIPP - Initial Set Up Bill
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date From	To	Days	Previous	Present	Usage
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 75.25
Current Gas Charges	\$ 75.25

Current Billing	
Amt Due - Previous Bill	\$ 480.00
Payment(s) Received	30.00 cr
Balance Forward	450.00
PIPP Plus Monthly Amt Due	30.00
Transferred to PIPP Plus	480.00 cr
PIPP PLUS Amt Due	30.00
Current Amount Due	\$ 30.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 60.75
Current Electric Charges	\$ 60.75

Account Balance	
PIPP Plus Balance	\$546.00
Total Account Balance	\$546.00

Non Urgent Bill messages appear in this section of the bill

Due Date	Amount Due
mmm dd, yyyy	\$30.00

Name		Service Address	Account Number
PIPP-Initial Set Up Bill		12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges			
Gas		Duke Energy	
Meter #	111111111	Rate RS - Residential Service	
CCF Usage	xx	Fixed Delivery Service Charge	\$ x.xx
Mmm dd - Mmm dd		Gas Delivery Riders	x.xx
30 days			\$xx.xx
Total Current Gas Charges			\$ xxx.xx
Electric		Duke Energy	
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)	
Billed kwh	xx	Distribution- Customer Chg	\$ x.xx
Mmm dd - Mmm dd		Delivery Charges	
30 days		Distribution - Energy Chg	
		xx kwh @ \$x.xxxxxxx	x.xx
		Delivery Riders	x.xx
		Total Delivery Charges	\$ x.xx
		Generation Riders	\$ x.xx
		Generation Charges	
		Rider RC	xx.xx
		Rider RE	xx.xx
		Rider AERR	xx.xx
		Rider RECON	xx.xx
		Rider SCR	xx.xx
		PIPP x% Discount	xx.xx
		Total Generation Charges	\$xx.xx
Total Current Electric Charges			\$ xxx.xx

Name		Service Address		Account Number
PIPP Initial Set-Up Bill		12345 Your St Your City ST 12345		1212-1212-12 4
example				
Explanation of Current Charges				
Gas		Duke Energy		
Meter #	#####	Rate RS - Residential Service		
CCF Usage	120	Fixed Delivery Service Charge		\$ x.xx
		Usage-Based Charge		
Mmm dd - Mmm dd		120 CCF @ \$x.xxxxxxxx		xx.xx
30 days		Gas Delivery Riders		xx.xx
		Total Prior Gas Charges		\$ xxx.xx
Electric		Duke Energy		
Meter #	222222222	Rate TD2012 BASE-Residential Time of Day Advanced Metering-Winter		
on peak kwh	100	Distribution- Customer Chg		\$ x.xx
off peak kwh	200	Delivery Charges		
		Distribution - Energy Chg		
Billed kwh	300	100 on peak kwh @ \$x.xxxxxxx		x.xx
		200 off peak kwh @ \$x.xxxxxxxx		x.xx
Mmm dd - Mmm dd		Delivery Riders		x.xx
30 days		Total Delivery Charges		\$ x.xx
		Generation Riders		x.xx
		Generation Charges		
		Rider RC		x.xx
		Rider RE		x.xx
		Rider AERR		x.xx
		Rider RECON		x.xx
		Rider RTO		x.xx
		Rider SCR		x.xx
		PIPP x% Discount		x.xx
		Total Generation Charges		\$ x.xx
		cr		xxx.xx
		Total Prior Electric Charges		\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$0.00
		Transferred to PIPP Plus	\$480.00
PIPP Plus Mnthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 cr
		Electric Ontime Credit	20.00 cr
		Gas Ontime Credit	20.00 cr
		Current Electric Charges	60.75
		Current Gas Charges	75.25
		PIPP Plus Balance	\$546.00

Account Number 1212-1212-12 80 21		Due Date mmm dd, yyyy	Amount Due \$ xxx.xx
For less detailed billing information on your monthly bill, check box on right		\$ HeatShare Contribution (for Customer Assistance)	\$ Amount Enclosed

PIPP - 2nd month with overpayment
 12345 Your Street
 Your City ST 12345

PO Box 1326
 Charlotte NC 28201-1326

200 00001785658 12121212129 mmdyyy3 00002000014

Page 1 of 2

Name/Service Address		For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789		Duke Energy 1-800-123-4567 <i>Supplier information will appear in this section</i>	1212-1212-12-9
Mail Payments To		Account Information	
PO Box 1326 Charlotte NC 28201-1326		Payments after mmm dd not included Last payment received mmm dd	Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential		
Usage - x CCF		
Duke Energy - Rate RS		\$ 64.00
Current Gas Charges		\$ 64.00

Current Billing	
Amt Due - Previous Bill	\$ 30.00
Payment(s) Received	75.00 cr
Balance Forward	45.00 cr
PIPP Plus Monthly Amt Due	30.00
Current Amount Due	\$ 15.00 cr

Electric - Residential		
Usage - xxx kWh		
Duke Energy - Rate RSPP		\$ 55.00
Current Electric Charges		\$ 55.00

Account Balance	
PIPP Plus Balance	\$509.00
Other Charges/Credits	45.00 cr
Total Account Balance	\$464.00

Non Urgent Bill messages appear in this section of the bill

Due Date mmm dd, yyyy	Amount Due \$0.00
---------------------------------	-----------------------------

Name		Service Address	Account Number
PIPP-2nd month with overpayment		12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges			
Gas		Duke Energy	
Meter #	111111111	Rate RS - Residential Service	
CCF Usage	xx	Fixed Delivery Service Charge	\$ x.xx
		Gas Delivery Riders	x.xx
Mmm dd - Mmm dd			\$xx.xx
30 days			
Total Current Gas Charges			\$ xxx.xx
Electric		Duke Energy	
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)	
		Distribution- Customer Chg	\$ x.xx
		Delivery Charges	
		Distribution - Energy Chg	
Billed kwh	xx	xx kwh @ \$x.xxxxxxx	x.xx
		Delivery Riders	x.xx
		Total Delivery Charges	\$ x.xx
Mmm dd - Mmm dd		Generation Riders	\$ x.xx
30 days		Generation Charges	
		Rider RC	xx.xx
		Rider RE	xx.xx
		Rider AERR	xx.xx
		Rider RECON	xx.xx
		Rider SCR	xx.xx
		PIPP x% Discount	xx.xx cr
		Total Generation Charges	\$xx.xx
Total Current Electric Charges			\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$546.00
PIPP Plus Mnthly Amt Due -	\$30.00	Payment(s) Received	\$30.00 cr
		Gas Ontime Credit	\$70.25 cr
		Electric Ontime Credit	\$55.75 cr
		Current Gas Charges	64.00
		Current Electric Charges	55.00
		PIPP Plus Balance	\$509.00

Exhibit F.

example

Account Number 1212-1212-12 80 21

Due Date

mmm dd, yyyy

Amount Due

\$ xxx.xx

For less detailed billing information on your monthly bill, check box on right

☐

\$
HeatShare Contribution
(for Customer Assistance)

\$
Amount Enclosed

PIPP - 1st month with payment - usage less than inst
12345 Your Street
Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1-800-123-4567 1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Urgent Bill messages appear in this section of the bill with a box around the text.

Meter	Number	Reading Date From	To	Days	Previous	Meter Reading Present	Usage
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 50.00
Current Gas Charges	\$ 50.00

Current Billing	
Amt Due - Previous Bill	\$ 200.00
Payment(s) Received	200.00 cr
Balance Forward	0.00
PIPP Plus Monthly Amt Due	200.00
Current Amount Due	\$ 200.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 80.00
Current Electric Charges	\$ 80.00

Account Balance	
PIPP Plus Balance	\$4,955.00
Total Account Balance	\$4,955.00

Non Urgent Bill messages appear in this section of the bill

Due Date

mmm dd, yyyy

Amount Due

\$200.00

Name		Service Address	Account Number
PIPP-1st month with payment - usage les:		12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges			
Gas		Duke Energy	
Meter #	111111111	Rate RS - Residential Service	
CCF Usage	xx	Fixed Delivery Service Charge	\$ x.xx
		Gas Delivery Riders	x.xx
Mmm dd - Mmm dd			\$xx.xx
30 days			
Total Current Gas Charges			\$ xxx.xx
Electric		Duke Energy	
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)	
		Distribution- Customer Chg	\$ x.xx
		Delivery Charges	
		Distribution - Energy Chg	
Billed kwh	xx	xx kwh @ \$x.xxxxxxx	x.xx
		Delivery Riders	x.xx
		Total Delivery Charges	\$ x.xx
Mmm dd - Mmm dd		Generation Riders	\$ x.xx
30 days			
		Generation Charges	
		Rider RC	xx.xx
		Rider RE	xx.xx
		Rider AERR	xx.xx
		Rider RECON	xx.xx
		Rider SCR	xx.xx
		PIPP x% Discount	xx.xx cr
		Total Generation Charges	\$xx.xx
Total Current Electric Charges			\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$5,200.00
PIPP Plus Mnthly Amt Due -	\$200.00	Payment(s) Received	\$200.00 cr
		Gas Ontime Credit	\$100.00 cr
		Electric Ontime Credit	\$75.00 cr
		Current Gas Charges	50.00
		Current Electric Charges	80.00
		PIPP Plus Balance	\$4,955.00

Account Number 1212-1212-12 80 21

Due Date
mmm dd, yyyy

Amount Due
\$ xxx.xx

----- For less detailed billing information on your
monthly bill, check box on right

\$
HeatShare Contribution
(for Customer Assistance)

\$
Amount Enclosed

PIPP - 2nd month with payment - usage less than inst
12345 Your Street
----- Your City ST 12345

PO Box 1326
Charlotte NC 28201-1326

200 00001785658 12121212129 mmddyyyy3 00002000014

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Current Customer 12345 Your Street Your City ST 12345-6789	Duke Energy Supplier information will appear in this section	1212-1212-12-9

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after mmm dd not included Last payment received mmm dd Bill prepared on mmm dd, yyyy Next meter reading date mmm dd, yyyy

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Gas	111111111	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx
Elec	222222222	mmm dd	mmm dd	30	xxxxx	xxxxx	xxx

Gas - Residential	
Usage - x CCF	
Duke Energy - Rate RS	\$ 42.00
Current Gas Charges	\$ 42.00

Current Billing	
Amt Due - Previous Bill	\$ 200.00
Payment(s) Received	200.00 cr
Balance Forward	0.00
PIPP Plus Monthly Amt Due	200.00
Current Amount Due	\$ 200.00

Electric - Residential	
Usage - xxx kWh	
Duke Energy - Rate RSPP	\$ 65.00
Current Electric Charges	\$ 65.00

Account Balance	
PIPP Plus Balance	\$4,712.00
Total Account Balance	\$4,712.00

Non Urgent Bill messages appear in this section of the bill

Due Date
mmm dd, yyyy

Amount Due
\$200.00

Name		Service Address	Account Number
PIPP-2nd month with payment - usage les		12345 Your St Your City ST 12345	1212-1212-12 4
Explanation of Current Charges			
Gas		Duke Energy	
Meter #	111111111	Rate RS - Residential Service	
CCF Usage	xx	Fixed Delivery Service Charge	\$ x.xx
Mmm dd - Mmm dd		Gas Delivery Riders	x.xx
30 days			\$xx.xx
Total Current Gas Charges			\$ xxx.xx
Electric		Duke Energy	
Meter #	222222222	Rate RSPP - Residential PIPP Svc - (Season)	
Billed kwh	xx	Distribution- Customer Chg	\$ x.xx
Mmm dd - Mmm dd		Delivery Charges	
30 days		Distribution - Energy Chg	
		xx kwh @ \$x.xxxxxxx	x.xx
		Delivery Riders	x.xx
		Total Delivery Charges	\$ x.xx
		Generation Riders	\$ x.xx
		Generation Charges	
		Rider RC	xx.xx
		Rider RE	xx.xx
		Rider AERR	xx.xx
		Rider RECON	xx.xx
		Rider SCR	xx.xx
		PIPP x% Discount	xx.xx cr
		Total Generation Charges	\$xx.xx
Total Current Electric Charges			\$ xxx.xx

Percentage of Income Payment Plan (PIPP) Plus Information			
Summary		Previous PIPP Plus Balance	\$4,955.00
PIPP Plus Mnthly Amt Due -	\$200.00	Payment(s) Received	\$200.00 cr
		Gas Ontime Credit	\$80.00 cr
		Electric Ontime Credit	\$70.00 cr
		Current Gas Charges	42.00
		Current Electric Charges	65.00
		PIPP Plus Balance	\$4,712.00

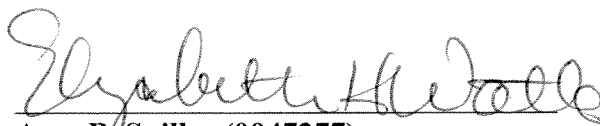
Exhibit D: Will show a customer on the Percentage of Income Payment Plan which will no longer display the assumed payment field in the PIPP Information box on the detail page of the bill. This example shows the initial set up on the plan and the following month when no payment in made.

Exhibit E: Will show a customer on the Percentage of Income Payment Plan (PIPP) which will no longer display the assumed payment field in the PIPP Information box on the detail page of the bill. This example shows the initial set up on the plan and the following month when a customer's payment is greater than their PIPP installment.

Exhibit F: Will show a customer on the Percentage of Income Payment Plan (PIPP) which will no longer display the assumed payment field in the PIPP Information box on the detail page of the bill. This example shows two consecutive months in which the usage is less than the PIPP installment, payment was received, and the full payment is reflected in the PIPP Information box

As set forth above, and pursuant to O.A.C. 4901:1-10-22 (C), Duke Energy Ohio requests the Commission's approval of changes to its bill format to provide this necessary additional information, with expedited treatment.

Respectfully submitted,



Amy B. Spiller (0047277)

Deputy General Counsel

Elizabeth H. Watts (0031092)

Associate General Counsel

139 E. Fourth Street, 1303-Main

Cincinnati, Ohio 45201-0960

Telephone: (614) 222-1331

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/21/2012 4:17:52 PM

in

Case No(s). 12-2579-EL-UNC

Summary: Application Application of Duke Energy Ohio, Inc. for Approval of a Bill Format Change and Request for Expedited Treatment electronically filed by Ms. Elizabeth H Watts on behalf of Duke Energy Ohio, Inc.