BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Application of Ohio Power Company for Approval of a Change in Bill Format

Case No. 11-1354 -EL-UNC

OHIO POWER COMPANY'S APPLICATION FOR APPROVAL OF A CHANGE IN BILL FORMAT AND REQUEST FOR AN EXPEDITED REVIEW

Pursuant to §4901:1-10-22(C), Ohio Administrative Code, Ohio Power Company ("OPCo" or "AEP Ohio")¹ files this application for Commission approval of a change in bill format for those customers within AEP Ohio's Phase 1 gridSMART project area who choose to participate in the real-time pricing ("RTP") service option. The Commission first approved the RTP service option as part of Phase 1 of AEP Ohio's gridSMART project in Case No. 11-1355-EL-ATA. In its August 8, 2012 Opinion and Order in Case Nos. 11-346-EL-SSO et al., the Commission approved continuation of Phase 1 of the gridSMART project. AEP Ohio requests that the Commission consider this application on an expedited basis because the latest RTP tariff became effective Cycle 1 September 2012 pursuant to the Commission's August 8, 2012 Opinion and Order.

Three changes have been made to the RTP bill format. First, the customers' average 12 month consumption is included as required by Ohio Administrative Code §4901:1-10-22(B)(23). Second, the last sentence of the Price-to-Compare section was removed. Lastly, the amount of

¹ By entry issued on March 7, 2012, the Commission approved and confirmed the merger of Columbus Southern Power Company into OPCo, effective December 31, 2011. *In the Matter of Ohio Power Company and Columbus Southern Power Company for Authority to Merge and Related Approvals*, Case No. 10-2376-EL-UNC. Accordingly, references herein to OPCo or AEP Ohio, the surviving entity after the merger, include the predecessor interests of Columbus Southern Power Company.

KWh used for the service period was added to the bill. A sample of the front and back of the RTP bill format as modified is attached to this application.

AEP Ohio has already discussed these changes with the Commission staff and has provided staff a copy of the requested format changes to ensure their input was received before filing this application with the Commission.

For these reasons, the AEP Ohio requests that the Commission approve its new RTP bill format on an expedited basis.

Respectfully submitted,

/s/ Yazen Alami Steven T. Nourse Yazen Alami American Electric Power Service Corporation 1 Riverside Plaza, 29th Floor Columbus, Ohio 43215 Telephone: (614) 716-2920 Fax: (614) 716-2950 Email: stnourse@aep.com yalami@aep.com

Counsel for Ohio Power Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing has been

served upon the below-named counsel via electronic mail this 18th day of September, 2012.

/s/ Yazen Alami

Yazen Alami

Colleen L. Mooney Ohio Partners for Affordable Energy 231 West Lima Street Findlay, OH 45839 cmooney2@columbus.rr.com



ANY AEP OHIO RTP CUSTOMER

Send Inquiries To: PO BOX 24401 CANTON, OH 44701-4401 R-00-999999999

123 ANY STREET

\$155.88 Account Number \$ 100-999-000-0-0 **Total Amount** Amount Enclosed Due Nov 27

> The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want s to help. My payment reflects my gift of

Make Check Payable and Send To: AMERICAN ELECTRIC POWER PO BOX 24410 CANTON OH 44701-4410

CY 03

xxxxxx

Please tear on dotted line

ANY CITY, OH 99999-9999

Service Address: ANY AEP OHIO RTP CUSTOMER 123 ANY STREET ANY CITY, OH 99999-9999

For Billing, Outage or Service Inquiries, Call: 1-800-672-2231 Pay By Phone: 1-800-611-0964

AEP OHIO Messages

Due to the approval of AEP Ohio's prior ESP case and its current ESP case, the PUCO has approved two new riders that appear as separate line items on the bill.

Retail Stability Rider (RSR): The RSR is necessary to provide AEP Ohio with stability while transitioning to 100% auctionbased Standard Service Offering (Generation service) pricing.

Phase-In Recovery Rider (PIRR): The PIRR will allow AEP Ohio to recover the cost of fuel deferred from 2009 to 2011, as previously authorized by the PUCO.

Rate Tariff: Residential Service -045 Account Number **Total Amount Due Due Date** 100-999-000-0-0 Nov 27,2012 \$155.88 Meter Number Cycle-Route Bill Date 999999999 99-99 Nov 9, 2012 **Previous Charges:** 179.04 Total Amount Due At Last Billing \$ Payment mm/dd/yy - Thank You -179.04 \$.00 **Previous Balance Due** Current AEP Ohio Charges:

Current AEF Onto Charges.	
Tariff 045 - Residential Service 08/29/12	
Service Delivery Identifier: 999999999999999999999999999999999999	
Generation Service	\$ 71.85
Transmission Service	11.92
Distribution Service	61.88
Customer Charge	4.52
Retail Stability Rider	5.63
Phase-In Recovery Rider	<u>0.08</u>
Current Electric Charges Due	\$ 155.88

Total Amount Due \$155.88 Due Date Nov 27

Price-to-Compare: For tariff 045 in order to save you money a new supplier must offer you a price lower than 6.9 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Service Period: From 10/02/12 to 10/15/1 1,211 kwhs used For more information on your metered usage, visit gridSMARTohio.com

13 Month Usage History Total KWH for Past 12 Months is 12,157

Visit us at www.AEPOhio.com Due date does NOT APPLY to the previous balance due See Other side for Important Information



M Feb Aug Sep12 Aug11 Sep Oct Nov Dec Jan Mar Apr May Jul

Return top portion with your payment

Page 1 of 1

Rate Tariff: Residential-XXX						Page 2of 2	
Send Inquiries To:	Account Number			Total Amount Due		Due Date	
PO BOX 24401	100-999-000-0-0			\$155.88		Nov 27,2012	
CANTON, OH 44701-4401	Meter Number			Cycle-Route		Bill Date	
R-00-999999999	999999999			99-99		Nov 9, 2012	
	Month	Total KWH	Days	KWH Per Day	Cost Per [Day Average Temperature	
	Current	1,211	29	42	\$5.38	75 °F	
Service Address: ANY AEP OHIO RTP CUSTOMER	Previous	1,303	32	41	\$5.35	77 °F	
123 ANY STREET	One Year Ago	1,266	32	40	\$5.25	80°F	
ANY CITY, OH 99999-9999	Your Average Monthly Usage: 1,013 KWH						

Additional Messages

The Public Utilities Commission of Ohio on August 1, 2012 in Case No. 11-4921-EL-RDR approved the Company's application to implement the deferred fuel from 2009-2011, as previously authorized by the PUCO. A residential customer using 1,000 kWh will see an increase of \$0.07 effective with this bill.

The Public Utilities Commission of Ohio on August 8, 2012 in Case No. 11-346-EL-SSO et al. approved the Company's application to implement its standard service offer with some modifications. This plan includes a new rider, the Retail Stability Rider, which will allow the company stability while transitioning to a fully competitive market in an expedited manner. This plan also includes a new rider, the Distribution Investment Rider, which allows the Company to take a proactive replacement strategy approach for distribution infrastructure. A residential customer using 1,000 kWh will see an increase of \$7.85 effective with this bill.

Monthly SMART Choice Summary

\$ 155.88						
\$ 169.46						
\$ 13.58						
\$ 13.58						
June average SMART Choice was						

Your 12-month **SMART Choice** account settlement date: 08/29/2013



Electronic Check Conversion – If you pay by check, you authorize us to convert your paper check into an electronic debit. If you have questions, please call AEP Ohio at 1-800-672-2231 or visit us at <u>www.AEPOhio.com</u>.

Definitions

Actual reading: A reading we take from your meter.

Estimated reading: When we are unable to read your meter, we calculate your bill based on prior usage. If necessary, we may adjust your bill at the time of the next actual reading. You may read your own meter and provide us with a reading by calling 1-888-237-8811. We also have meter reading cards available upon request.

Kilowatt-hour (kWh): The unit measure for the electricity you use. For example, you use one kWh of electricity to light a 100-watt light bulb for 10 hours.

Customer charge: The fixed monthly basic distribution charge to partially cover costs for billing, meter reading, service line maintenance and equipment.

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Generation charge: Charge associated with the production of electricity.

Distribution charge: Charge for use of local wires, transformers, substations and other equipment used to deliver electricity to your home/business from the high-voltage transmission lines.

Transmission services charge: Charge for moving high-voltage electricity from a generation facility to the distribution lines of the local electric utility.

Late payment charge: (if applicable): A 5 percent late charge added to the overdue amount if you do not pay your bill by the due date.

- □ AEP Ohio offers several ways for you to pay your bill. In addition to paying in person or by mail, you may receive and pay your bill electronically (e-bill) or have your payments deducted automatically from your checking or savings account. Please visit our website at <u>www.AEPOhio.com</u> or call the phone number listed on the front of this bill for more information.
- □ AEP Ohio offers budget billing plans to qualifying customers. A monthly amount is calculated based on previous bills. This monthly amount is reviewed and adjusted based on the type of plan. For more information, please call the phone number shown on the front of the bill.

AEP Ohio can be reached by calling 1-800-672-2231

We welcome the opportunity to assist you. Our customer service center is open 24 hours a day, 7 days a week. If you have a question or want to report a power outage, please call us toll free at 1-800-672-2231 or 1-800-617-1234 (TDD/TTY).

If your complaint is not resolved after you have called AEP Ohio, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.pickocc.org.

Rates Available on Request

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Summary: Application Application of Ohio Power Company for Approval of a Change in Bill Format electronically filed by Mr. Yazen Alami on behalf of Ohio Power Company