11-3549-EL-SSO

From: webmaster@puc.state.oh.us

To: ContactThePUCO Subject: 69531

Received: 9/17/2012 8:36:58 AM

Message:

WEB ID: 69531 AT:09-17-2012 at 08:36 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Dan Rupp

CONTACT SENDER? Yes

MAILING ADDRESS:

923 E Legendary Run

• Cincinnati, Ohio 45245

USA

PHONE INFORMATION:

• Home: 513-943-7440

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: drupp123@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Duke Energy

• Name on account: Daniel Rupp

• Service address: 923 E Legendary Run

• Service phone: 513-943-7440

• Account Number: 0010-2193-03-2

COMPLAINT DESCRIPTION:

Although I am a Duke customer my electric energy supplier is Dominion Energy Solutions. Why am I paying a Duke generation rider charge of \$15.89/month? I understand the distribution charges from Duke but thought none of their generation charges could be passed through since I opted to go with Dominion on energy supply. It seems like double dipping.

> This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. _Date Processed_

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