

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 69492

Received: 9/13/2012 5:40:11 PM

11-346-EL-SSO

Message:

WEB ID: 69492 AT:09-13-2012 at 05:40 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Timothy Jarvis

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1319 Holland rd
- marion , Ohio 43302
- USA

PHONE INFORMATION:

- Home: 740-387-0692
- Alternative: n/a
- Fax: n/a

E-MAIL: Taz1982432232001@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: aep
- Name on account: same
- Service address: same
- Service phone: same
- Account Number: 078-497-318-4-4

COMPLAINT DESCRIPTION:

The bill is high enough. You authorized more to be added-Retail stability rider and phase in recovery rider? I ALREADY PAY 98.47 A MONTH FOR GENERATION SERVICE. And according to my bill its more of the same. and they say they are trying for another increase. When are you going to realize peoples income is worth far less then it was. With everything going up up and up its time you said no to a record profit company. They even got money to clear the phone lines of trees from you and havent done it I drive down roads everyday and so do you. I AM ALSO RIGHTING THE GOVERNOR A LETTER ABOUT ALL THIS CAUSE ITS REDICULOUS RECOVERY OF FUEL THAT WAS DIVERTED WOW ARE YOU KIDDING ME I have to pay for that I had no disicion in it Someone should be held accountable. I thought that was you.

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Technician SW Date Processed SEP 14 2012

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2012 SEP 14 AM 11:58
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