

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of )  
Gwendolyn Tandy, )  
 )  
Complainant, )  
 )  
v. ) Case No. 12-2102-EL-CSS  
 )  
Cleveland Electric Illuminating Company, )  
 )  
Respondent. )

In the Matter of the Complaint of )  
Gwendolyn Tandy, )  
 )  
Complainant, )  
 )  
v. ) Case No. 12-2103-GA-CSS  
 )  
The East Ohio Gas Company d/b/a )  
Dominion East Ohio, )  
 )  
Respondent. )

ENTRY

The Attorney Examiner finds:

- (1) On July 17, 2012, Gwendolyn Tandy (complainant) filed two complaints with the Commission, one against Cleveland Electric Illuminating Company (CEI) in Case No. 12-2102-EL-CSS, and one against The East Ohio Gas Company d/b/a Dominion East Ohio (Dominion) in Case No. 12-2103-GA-CSS. In the complaints Ms. Tandy generally claims, among other things, that her utility bills are inaccurate, that she has been overcharged, and inappropriately enrolled in various payment plans.
- (2) By entry issued August 23, 2012, settlement conferences were scheduled for September 12, 2012, to permit the parties an opportunity to resolve the complaints with the assistance of an attorney examiner from the Commission's Legal Department.

- (3) On the morning of September 12, 2012, Ms. Tandy contacted the Attorney Examiner and stated that she could not attend the conference. After some discussion, Ms. Tandy informed the Attorney Examiner that September 27, 2012, in the afternoon would be a better date and time for her to attend a settlement conference in Columbus.
- (4) Accordingly, the Attorney Examiner finds that the conferences in these matters should be rescheduled to commence on Thursday, September 27, 2012, at 2:30 p.m., in Room 1246, at the offices of the Commission, 12<sup>th</sup> Floor, 180 East Broad Street, Columbus, Ohio 43215. To allow adequate time to address the issues raised in each complaint, the conference on the CEI complaint, shall commence at 2:30 p.m. and, by no later than 3:30 p.m., the parties shall commence the second conference on the Dominion complaint.

It is, therefore,

ORDERED, That the settlement conferences in these matters be rescheduled as set forth in finding (4). It is, further,

ORDERED, That a copy of this entry be served upon Ms. Tandy, CEI and its counsel, Dominion and its counsel, and all other interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ Greta See

By: Greta See  
Attorney Examiner

jrj/vrm

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**9/13/2012 2:19:39 PM**

**in**

**Case No(s). 12-2103-GA-CSS**

Summary: Attorney Examiner Entry scheduling settlement conference for September 27, 2012 electronically filed by Vesta R Miller on behalf of Greta See, Attorney Examiner, Public Utilities Commission of Ohio