

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Gwendolyn Tandy,)	
)	
Complainant,)	
)	
v.)	Case No. 12-2103-GA-CSS
)	Case No. 12-2326-GA-CSS
The East Ohio Gas Company d/b/a)	
Dominion East Ohio,)	
)	
Respondent.)	

ENTRY

The Attorney Examiner finds:

- (1) On July 17, 2012, Gwendolyn Tandy (complainant) filed a complaint with the Commission against The East Ohio Gas Company d/b/a Dominion East Ohio, (Dominion or respondent) arguing, generally, that her bill is inaccurate, that she has been overcharged and inappropriately enrolled in various payment plans.
- (2) Dominion filed its answer to the initial complaint on August 7, 2012.
- (3) By entry issued August 24, 2012, this matter was scheduled for a settlement conference on September 12, 2012, at 11:00 a.m., at the offices of the Commission.
- (4) Subsequently, on August 24, 2012, and August 27, 2012, Ms. Tandy filed additional information in this case. Further, on August 22, 2012, Ms. Tandy filed additional information which was assigned Case No. 12-2326-GA-CSS. In Case No. 12-2326-GA-CSS, Ms. Tandy asserts, among other things, that Dominion is improperly transferring debts to her account. She also requests a statement of account from 2004 through August 1, 2012.
- (5) It appears to the Attorney Examiner that, for the most part, the additional information filed by Ms. Tandy reiterates the same

issues previously presented in her initial complaint and also includes an additional claim dating back to 2006.

- (6) Pursuant to Rule 4901-9-01, Ohio Administrative Code, with the filing of a complaint, the public utility complained against shall file its answer with the Commission within 20 days or such other period as determined by the Attorney Examiner. For the efficiency of processing Ms. Tandy's complaint, the Attorney Examiner finds that Dominion shall file its answer to the additional information filed on August 24, 2012, and August 27, 2012, in this docket and the information filed on August 22, 2012, in Case No. 12-2326-GA-CSS by September 17, 2012. Dominion may file a single answer to the additional information submitted.
- (7) Further, the complaint assigned Case No. 12-2326-GA-CSS shall be incorporated into this proceeding and all issues raised therein addressed in the scheduled settlement conference and, if necessary, the hearing in this matter. Subsequently, Case No. 12-2326-GA-CSS should be voided.
- (8) The settlement conference shall be held as previously scheduled on September 12, 2012.

It is, therefore,

ORDERED, That the complaint assigned Case No. 12-2326-GA-CSS shall be incorporated into this proceeding. It is, further,

ORDERED, That Case No. 12-2326-GA-CSS be voided. It is, further,

ORDERED, That Dominion file its answer to the additional information filed by Ms. Tandy by September 17, 2012. It is, further,

ORDERED, That a copy of this entry be served upon Ms. Tandy, Dominion and its counsel, and all other interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ Greta See

By: Greta See
Attorney Examiner

jrj/vrm

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in

Case No(s). 12-2103-GA-CSS, 12-2326-GA-CSS

Summary: Attorney Examiner Entry incorporating Case No. 12-2326-GA-CSS into this proceeding. That Dominion file its answer by September 17, 2012 electronically filed by Vesta R Miller on behalf of Greta See, Attorney Examiner, Public Utilities Commission of Ohio