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Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, August 21, 2012 8:13 AM
To: Docketing
Subject: Docketing
Attachments: 232096.pdf

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 8/21/2012

Re: Juanita Slone
47 3rd Ave SW

Pataskala, OH 43062

Docketing Case No.: 11-346 ESP case

Notes: Email from customer:

first i do not wish to be contacted by the puco because i get enough of your double talk from tv and newspapers.

just wanted to say that your role of flunky and yes men to all ohio utilities especially aep is still intact. we already pay such a high rate for inferior service and now you have allowed a big raise(no suprise there-when do you ever deny their requests) and we still have four months of this year left. are you trying to price middle class ohio families out of the process? for two months in a row my bill was more than \$150.00 even though i only use ac when temp is above 90, never use the oven during summer and always hang clothes on line. imagine if i did not do these things. also everytime the wind blows the lights flicker and go out for at least long enough to make it necessary to reset vcrs, dvds, and clocks. top of the line utilities you have here. how on earth can you look in mirror or sleep at night.

i would have more respect for puco and aep if you just came to my house and stuck a gun in my gut and told me you were robbing me. at least that would be honest.
juanita slone

Please docket the attached in the case number above.

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2012 AUG 24 AM 9:04
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