

**Before the
PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Complaint of)	
Critical Care Home Care Against)	Case No. 12-2220-TP-CSS
Cincinnati Bell)	

ANSWER AND MOTION TO DISMISS

Cincinnati Bell Telephone Company LLC ("CBT") hereby responds to the Complaint filed by Critical Care Home Care on August 2, 2012.

1. The Complaint relates to the efforts of Critical Care Home Care to terminate services pursuant to a contract with CBT due to alleged difficulties with installation of service.
2. The Complaint indicated that Critical Care Home Care would be happy if CBT would credit its bill and cancel the contract and services.
3. CBT has agreed to cancel the contract and credit all charges on the bill as reflected in the attached correspondence.

Therefore, in accordance with Commission Rule 4901-9-01(C)(4) and 4901-9-01(F), CBT asserts that the Complaint has been satisfied and respectfully requests the Commission to dismiss the Complaint.

Respectfully submitted,

/s/ Douglas E. Hart
Douglas E. Hart (0005600)
441 Vine Street
Suite 4192
Cincinnati, OH 45202
(513) 621-6709
(513) 621-6981
dhart@douglasshart.com

Attorney for Cincinnati Bell Telephone
Company LLC

NOTICE TO COMPLAINANT

Cincinnati Bell has asserted that your complaint has been satisfied. Pursuant to Commission Rule 4901-9-01(F), you have twenty (20) days to file a written response indicating whether you agree or disagree with Cincinnati Bell's assertion and whether you wish to pursue the complaint. If no response is filed, the Commission may presume that satisfaction has occurred and dismiss the complaint.

CERTIFICATE OF SERVICE

I certify that on this 20th day of August 2012, I served the foregoing Answer and Motion to Dismiss on Critical Care Home Care, 412 Elm Street, Cincinnati, OH 45238, by first class U.S. mail, postage prepaid.

/s/Douglas E. Hart



221 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

August 20, 2012

Ms. Marlena Handshoe
Critical Care Home Care
412 Elm Street
Cincinnati, OH 45238

RE: PUCO Complaint, Case No. 12-2220-TP-CSS

Dear Ms. Handshoe:

I am in receipt of your complaint to the Public Utilities Commission of Ohio (PUCO). Your complaint indicates that Critical Care Home Care would be happy if Cincinnati Bell would credit your bill and cancel your contract and services.

Cincinnati Bell is granting the requested relief and will cancel your contract and credit all charges on your bill effective August 31, 2012. Cincinnati Bell will also terminate/disconnect all services that Cincinnati Bell Telephone and Cincinnati Bell Any Distance provide to Critical Care Home Care, including all telephone lines, effective August 31, 2012 unless you contact Cincinnati Bell and establish new service arrangements.

If you have questions regarding your account or want to establish new service arrangements, please continue to work with Cory Hakes. He can be reached at 859-653-1177 or cory.hakes@cinbell.com.

Sincerely,

A handwritten signature in blue ink, appearing to read "Robert W. Wilhelm, Jr.", written over the word "Sincerely,".

Robert W. Wilhelm, Jr.
Regulatory Pricing Manager

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

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in

Case No(s). 12-2220-TP-CSS

Summary: Answer and Motion to Dismiss electronically filed by Mr. Douglas E. Hart on behalf of Cincinnati Bell Telephone Company LLC