

FILE



Public Utilities Commission

John R. Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Cheryl Roberto
Steven D. Lesser
Andre T. Porter
Lynn Slaby

August 2, 2012

Critical Care Home Care
Marlena Handshoe
412 Elm Street
Cincinnati, OH 45238

Case No: 12-2220-TP-CSS


Dear Marlena Handshoe:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Cincinnati Bell Telephone Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,


Barcy F. McNeal, Secretary
Betty McCauley, Acting Secretary
Tanowa Troupe, Acting Secretary

Enclosure
BFM/dh

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

180 East Broad Street
Columbus, Ohio 43215-3793

Technician  Date Processed 8-2-12

(614) 466-3016
www.PUCO.ohio.gov

An equal opportunity employer and service provider