

PUCO USE O	NLY – Version 1.07	
Date Received	Renewal Certification Number	ORIGINAL AGG Case Number
		10 - 1082 - GA-AGG

RENEWAL CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS BROKERS/AGGREGATORS

Please type or print all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-16 - Company History). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 13th Floor, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

SECTION A - APPLICANT INFORMATION AND SERVICES

A-1	Applicant intends t	o renew its certificate as:	(check all that apply)
-----	---------------------	-----------------------------	------------------------

✓ Retail Natural Gas Aggregator ✓ Retail Natural Gas Broker

A-2 Applicant information:

Palmer Energy Company Inc.

Legal Name Address

241 N. Superior Street, Toledo, Ohio 43604

Telephone No.

419-539-9180

Web site Address

www.palmerenergy.com

Current PUCO Certificate No.

10-194G(1)

Effective Dates

September 5, 2010 through September 5, 2012

Applicant information under which applicant will do business in Ohio:

Name

Palmer Energy Company Inc.

Address

241 N. Superior Street, Toledo, Ohio 43604

Web site Address www.palmerenergy.com

Telephone No. 419-539-9180

A-4 List all names under which the applicant does business in North America:

Alternative Gas & Electric Solutions

Growers Energy Solutions

CCAOSC Energy Solutions

Palmer Conservation Consulting

Chamber Energy Solutions

A-5 Contact person for regulatory or emergency matters:

Name Mark R. Frye

Title President

Business Address 241 N. Superior Street, Toledo, Ohio 43604

Telephone No. 419-539-9180

Fax No. 419-539-9185

Email Address mfrye@palmerenergy.com

A-6	Contact person for Commission Staff use in investigating customer complaints:									
	Name Mark R. Frye	Title	President							
	Business address 241 N. Superior Street, Toledo, Ohio 43	604								
	Telephone No. 419-539-9180 Fax No. 419-539-918	35	Email Address mfrye@palmerenergy.com							
A-7	Applicant's address and toll-free number for cu	stomer ser	vice and complaints							
	Customer service address 241 N. Superior Street, Toledo,	Ohio 43604								
	Toil-Free Telephone No. 877-410-5214 Fax No. 419	-539-9185	Email Address service@palmerenergy.com							
A-8	Provide "Proof of an Ohio Office and Employee Revised Code, by listing name, Ohio office addr designated Ohio Employee	-								
	Name Mark R. Frye	Title	President							
	Business address 241 N. Superior Street, Toledo, Ohio 43604									
	Telephone No. 419-539-9180 Fax No. 419-539-9188	5 Em	nail Address mfrye@palmerenergy.com							
A-9	Applicant's federal employer identification num	iber 3413	323368							
A-10	Applicant's form of ownership: (Check one)									
	Sole Proprietorship	Partn	ership							
	Limited Liability Partnership (LLP)	Limite	ed Liability Company (LLC)							
	✓ Corporation	Other								
A-11	(Check all that apply) Identify each natural gacurrently providing service or intends to provid class that the applicant is currently serving o commercial, and/or large commercial/industrial in Section 4929.01(L)(1) of the Ohio Revised Code, means than 500,000 cubic feet of natural gas per year at a single leading to the control of th	le service, i r intends t (mercantile a customer t	ncluding identification of each customer to serve, for example: residential, smaller customers. (A mercantile customer, as defined that consumes, other than for residential use, more							

class that the applicant is currently serving or intends to serve, for example: residential, small commercial, and/or large commercial/industrial (mercantile) customers. (A mercantile customer, as defined in Section 4929.01(L)(1) of the Ohio Revised Code, means a customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within the state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside this state that has filed the necessary declaration with the Public Utilities Commission.)

	√ C	olumbia Gas of Ohio	✓ Residential ✓	Small Commercial 🗸	Large Commercial / Industrial
	✓ D	Oominion East Ohio	Residential V	Small Commercial	Large Commercial / Industrial
	√ 1	Ouke Energy Ohio	Residential	Small Commercial	Large Commercial / Industrial
	▼ v	ectren Energy Delivery	of Ohio Residential	Small Commercial	Large Commercial / Industrial
A-12	Program	s, for each service		ss, provide approxi	f Ohio's Natural Gas Choice mate start date(s) and/or end
	Colum	ıbia Gas of Ohio			
		Residential	Beginning Date of Service	End	Date
		Small Commercial	Beginning Date of Service	End	Date
		Large Commercial	Beginning Date of Service	End	Date
		Industrial	Beginning Date of Service	End	Date
	Domin	nion East Ohio			
		Residential	Beginning Date of Service	End	Date
		Small Commercial	Beginning Date of Service	End	Date
		Large Commercial	Beginning Date of Service	End	Date
		Industrial	Beginning Date of Service	End	Date
	Duke 1	Energy Ohio			
		Residential	Beginning Date of Service	End	Date
		Small Commercial	Beginning Date of Service	End	Date
		Large Commercial	Beginning Date of Service	End	Date
		Industrial	Beginning Date of Service	End	Date
	Vectr	en Energy Delivery (of Ohio		
		Residential	Beginning Date of Service	End	Date
		Small Commercial	Beginning Date of Service	End	Date
		Large Commercial	Beginning Date of Service	End	Date
		Industrial	Beginning Date of Service	End	Date

A-13 If not currently participating in any of Ohio's four Natural Gas Choice Programs, provide the approximate start date that the applicant proposes to begin delivering services:

\checkmark	Columbia Gas of Ohio	Intended Start Date	September 5, 2012
✓	Dominion East Ohio	Intended Start Date	September 5, 2012
\checkmark	Duke Energy Ohio	Intended Start Date	September 5, 2012
1	Vectren Energy Delivery of Ohio	Intended Start Date	September 5, 2012

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- A-14 Exhibit A-14 "Principal Officers, Directors & Partners," provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.
- A-15 <u>Exhibit A-15 "Corporate Structure,"</u> provide a description of the applicant's corporate structure, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale natural gas or electricity to customers in North America.
- A-16 <u>Exhibit A-16 "Company History</u>," provide a concise description of the applicant's company history and principal business interests.
- A-17 Exhibit A-17 "Articles of Incorporation and Bylaws," provide the articles of incorporation filed with the state or jurisdiction in which the applicant is incorporated and any amendments thereto, only if the contents of the originally filed documents changed since the initial application.
- A-18 Exhibit A-18 "Secretary of State," provide evidence that the applicant is still currently registered with the Ohio Secretary of the State.

SECTION B - APPLICANT MANAGERIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- **B-1** Exhibit B-1 "Jurisdictions of Operation," provide a current list of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail natural gas service, or retail/wholesale electric services.
- B-2 <u>Exhibit B-2 "Experience & Plans,"</u> provide a current description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4929.22 of the Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.
- **B-3** Exhibit B-3 "Summary of Experience," provide a concise and current summary of the applicant's experience in providing the service(s) for which it is seeking renewed certification (e.g., number and types of customers served, utility service areas, volume of gas supplied, etc.).
- B-4 <u>Exhibit B-4 "Disclosure of Liabilities and Investigations,"</u> provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocations of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational

status or ability to provide the services for which it is seeking renewed certification since applicant last filed for certification.

B-5 <u>Exhibit B-5 "Disclosure of Consumer Protection Violations</u>," disclose whether the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant has been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws since applicant last filed for certification.

✓ No Yes

If Yes, provide a separate attachment labeled as <u>Exhibit B-5 "Disclosure of Consumer Protection Violations,"</u> detailing such violation(s) and providing all relevant documents.

B-6 Exhibit B-6 "Disclosure of Certification Denial, Curtailment, Suspension, or Revocation," disclose whether the applicant or a predecessor of the applicant has had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, or revoked, or whether the applicant or predecessor has been terminated from any of Ohio's Natural Gas Choice programs, or been in default for failure to deliver natural gas since applicant last filed for certification.

If Yes, provide a separate attachment, labeled as <u>Exhibit B-6 "Disclosure of Certification Denial, Curtailment, Suspension, or Revocation,"</u> detailing such action(s) and providing all relevant documents.

SECTION C - APPLICANT FINANCIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- C-1 Exhibit C-1 "Annual Reports," provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information, labeled as Exhibit C-1, or indicate that Exhibit C-1 is not applicable and why.
- C-2 <u>Exhibit C-2 "SEC Filings</u>," provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 whether the applicant is not required to file with the SEC and why.
- C-3 <u>Exhibit C-3 "Financial Statements</u>," provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer-certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer-certified financial statements covering the life of the business.
- C-4 <u>Exhibit C-4 "Financial Arrangements</u>," provide copies of the applicant's current financial arrangements to conduct competitive retail natural gas service (CRNGS) as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.)
- C-5 <u>Exhibit C-5 "Forecasted Financial Statements</u>," provide two years of forecasted financial statements (balance sheet, income statement, and cash flow statement) for the applicant's CRNGS operation, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer.

- C-6 Exhibit C-6 "Credit Rating," provide a statement disclosing the applicant's current credit rating as reported by two of the following organizations: Duff & Phelps, Dun and Bradstreet Information Services, Fitch IBCA, Moody's Investors Service, Standard & Poors, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant.
- C-7 <u>Exhibit C-7 "Credit Report</u>," provide a copy of the applicant's current credit report from Experion, Dun and Bradstreet, or a similar organization.
- C-8 <u>Exhibit C-8 "Bankruptcy Information</u>," provide a list and description of any reorganizations, protection from creditors, or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or since applicant last filed for certification.
- C-9 <u>Exhibit C-9 "Merger Information</u>," provide a statement describing any dissolution or merger or acquisition of the applicant since applicant last filed for certification.

SECTION D - APPLICANT TECHNICAL CAPABILITY

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- **D-1** Exhibit D-1 "Operations," provide a current written description of the operational nature of the applicant's business functions.
- **D-2** Exhibit D-2 "Operations Expertise," given the operational nature of the applicant's business, provide evidence of the applicant's current experience and technical expertise in performing such operations.
- D-3 <u>Exhibit D-3 "Key Technical Personnel</u>," provide the names, titles, email addresses, telephone numbers, and background of key personnel involved in the operational aspects of the applicant's current business.

Applicant Signature and Title Mark Tyr

Sworn and subscribed before me this 24

day of

Month

017 Vage

Signature of official administering oath

Print Name and Title

· Ame C. Schenk Notany Public

My commission expires on

ANNE C. SCHENK
Notary Public, State of Ohio
Commission Expires April 22, 2013

Recorded in Wood County



The Public Utilities Commission of Ohio

Competitive Retail Natural Gas Service Affidavit Form (Version 1.07)

`	***************************************					
In t	he Matter of the Application of)				
Palr	ner Energy Company Inc.)	Case No.	10	_ 1082	-GA-AGG
for	a Certificate or Renewal Certificate to Provide)			-	312 12 3
Cor	npetitive Retail Natural Gas Service in Ohio.)				
	te of Ohio					
	Mark R. Frye	[A	ffiant], being d	uly sw	orn/affirme	ed, hereby states that:
(1)	The information provided within the certification or ce complete, true, and accurate to the best knowledge of af		on renewal app	olicatio	on and supp	porting information is
(2)	The applicant will timely file an annual report of its natural gas pursuant to Sections 4905.10(A), 4911.18(A	intrasta .), and 4	te gross receip 929.23(B), Ohi	ots and io Rev	I sales of hised Code.	nundred cubic feet of
(3)	The applicant will timely pay any assessment made Revised Code.	pursua	nt to Section 4	1905.1	0 or Section	on 4911.18(A), Ohio
(4)	Applicant will comply with all applicable rules and opursuant to Title 49, Ohio Revised Code.	orders a	dopted by the	Publi	c Utilities	Commission of Ohio
(5)	Applicant will cooperate with the Public Utilities Coconsumer complaint regarding any service offered or pr				staff in the	investigation of any
(6)	Applicant will comply with Section 4929.21, Ohio Recourts and the service of process.	vised C	ode, regarding	conse	nt to the ju	risdiction of the Ohio
(7)	Applicant will inform the Public Utilities Commission the certification or certification renewal application wit contact person for regulatory or emergency purposes complaints.	hin 30 o	days of such mandate the desired mandate desired mandate manda	aterial	change, inc	cluding any change in
(8)	Affiant further sayeth naught. Affiant Signature & Title Sworn and subscribed before me this 24 day of the d	_				
	Sworn and subscribed before me this 24 day o	f (galy	Ī	Month Z	W/Z Year
	Signature of Official Administering Oath	Print	Name and Titl	e A	nne C.	Echenk y Public
AR.	Mrs. C. Shell Commis	sion exp	ires on		Notan	y Public

ANNE C. SCHENK
Notary Public, State of Ohio
My Commission Expires April 22, 20
Recorded in Wood County
180 East Broad Street • Columbu

(CRNGS Broker/Aggregator Renewal) Page 7 of 7

Recorded in Wood County

180 East Broad Street • Columbus, OH 43215-3793 • (614) 466-3016 • www.PUCO.ohio.gov

The Public Utilities Commission of Ohio is an Equal Opportunity Employer and Service Provider



Exhibit A-14 Principal Officers, Directors & Partners

Mark R. Frye, President 241 N. Superior Street, Suite 250 Toledo, Ohio 43604 419-539-9180

Kirkland E. Mizerek, Executive Vice President 241 N. Superior Street, Suite 250 Toledo, Ohio 43604 419-539-9180

Elaine M. Canning, Vice President 241 N. Superior Street, Suite 250 Toledo, Ohio 43604 419-539-9180



Exhibit A-15 Corporate Structure

Palmer Energy Company, Inc. is an Ohio chartered C corporation. As listed in A-4 of the application, Palmer Energy Company has five subsidiary companies. Palmer Energy Company and the subsidiary companies do not supply retail or wholesale electricity or natural gas to companies that aggregate customers in North America.

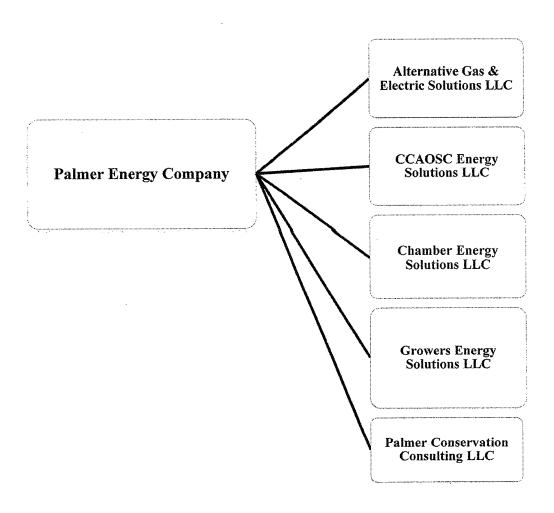




Exhibit A-16 Company History

Palmer Energy Company was founded in 1980 as one of the first natural gas brokerage firms in the country. Today, in response to changes in the energy industry and business needs, Palmer Energy Company has evolved into a leading unbiased energy manager for over 1000 entities (encompassing thousands of locations) which include school districts, health care facilities, manufacturers, municipalities, churches, financial institutions, commercial laundries, retailers, hotels, and office buildings.



Exhibit A-17 Articles of Incorporation and Bylaws

There have been no changes to the contents of the originally filed documents since the initial application.



Exhibit A-18 Secretary of State

Ohio Secretary of State report attached.

Exhibit A-18 Secretary of State

Print this report

Corporation Details

		Corporation	n Detail:	s			
ntity Number 565255							
Business Name	PALMER ENERGY CO	OMPANY, INC.					
Filing Type	CORPORATION FOR	PROFIT					
Status	Active						
Original Filing Date	12/01/1980						
Expiry Date							
Location: TOLEDO		County: LUCAS	3			State: OHIO	
		Agent / Registra	nt Infor	matio	n		
		MARK R 241 N SUPERIOR TOLEDO,C Effective Date Contact Sta	R ST SU 0H 4360 : 08/13/1	4 1998	60		
		Incorporator	Informa	tion			
		AUDREY SI DEBORAH					
		Share Info	ormation	n			
		Туре	Par Va	lue	Total		
		NO PAR COMMON	0.00		750		
		Filin	ngs				
	Filing Type				ate of Filing		
DOMESTIC ARTICLES/FOR PROFIT					1980	E839 1554	
	D EXISTENCE LETTER		j	09/09/1993		00000013345	
	BSEQUENT APPOINTMEN	NT		12/03/1996		<u>5695_0529</u>	
AGENT NAME/ADDRESS TAX UPDATE					1999	AGNTUPDT 201015900853	
				06/07/			



Exhibit B-1 Jurisdictions of Operation

Palmer Energy Company is certified as a Competitive Retail Natural Gas Aggregator/Broker to provide retail natural gas aggregator/broker services within the State of Ohio.



Exhibit B-2 Experience & Plans

Palmer Energy Company has been in the energy consulting business for over 30 years. As an unbiased energy advisor, Palmer Energy will continue to procure natural gas from a reliable supplier at the lowest practical cost to its clients.

End-users enter into an agreement with the third party supplier or sign a Power of Attorney with Palmer Energy Company, or one of its subsidiaries, to act on their behalf to procure natural gas.

As the administrator for an aggregation program, Palmer Energy Company will not invoice the end-user. End-users will be invoiced by their natural gas utility or the third party supplier. Service calls would be made to the utility or the third party natural gas supplier. For questions or information regarding program management, Palmer Energy Company has a toll-free telephone number and a designated e-mail address.



Exhibit B-3 Summary of Experience

Palmer Energy Company provides energy management services for over 1,000 entities that span several thousand locations, including school districts, health care facilities, manufacturers, municipalities, churches, financial institutions, commercial laundries, office buildings, retail centers, and hotels.

Palmer Energy Company has been the energy consultant for the Northwest Ohio Aggregation Coalition (NOAC) for twelve years. NOAC covers over 140,000 residences and 15,000 small business locations.



Exhibit B-4 Disclosure of Liabilities and Investigations

Palmer Energy Company has had no past rulings, judgments, revocations of authority or regulatory investigations that would adversely impact its financial or operational status or ability to provide services.

A complaint against Palmer Energy Company was filed with the Public Utilities Commission of Ohio on 5/21/10 by Buckeye Energy Brokers, case number 10-693-GE-CSS. In the opinion issued on 11/1/2011, Buckeye Energy Brokers failed to satisfy its burden of proof that Palmer Energy Company violated Sections 4928.08 and 4929.20, Revised Code. On 2/23/2012, the application for rehearing made by Buckeye Energy Brokers was denied.



Exhibit C-1 Annual Reports

Palmer Energy Company is a privately held company and is not required to prepare annual reports.



Exhibit C-2 SEC Filings

Palmer Energy Company is not required to file with the Securities and Exchange Commission because it is not a publicly traded company.



Exhibit C-3 Financial Statements

Filed under seal.



Exhibit C-4 Financial Arrangements

Palmer Energy Company has no guarantees, bank commitments, financial contract arrangements, or credit agreements to conduct competitive retail natural gas service (CRNGS) as a business activity. Palmer Energy Company's banking relationship is with Fifth Third Bank, One Seagate, Toledo, Ohio.



Exhibit C-5 Forecasted Financial Statements

Filed under seal.



Exhibit C-6 Credit Rating

As of this filing, Palmer Energy Company has been assigned a credit rating of 2R2 by Dun & Bradstreet (DUNS 01-119-1467) and a credit ranking score of 41 by Experian (BIN 891998544).



Exhibit C-7 Credit Report

Experian Credit Report for Palmer Energy Company is attached.

Experian.com Personal Services Enterprise Services Small Business About Expenan



Exhibit C-7 Credit Report

For help reading this report, please review our sample report.

CreditScoreSM Report

as of: 07/17/12 11:45 ET

Palmer Energy Co

Address:

241 N Superior St Ste 250

Toledo, OH 43604-1200

United States

419-539-9180 Phone:

Experian BIN:

891998544

Agent: Agent Address: Paul R. Francis, Cpa

3266 Chanson Valley Drive

Lambertville, MI

Family Linkage:

Ultimate Parent

Paimer Energy Co

241 N Superior St Ste 250

Toledo, OH

Branches / Alternative Palmer Energy Co Locations

2455 N Reynolds Rd

Toledo, OH

Predicted DBT for 09/12/2012:

Average Industry DBT:

Lowest 6 Month Balance: \$100 Highest & Month Balance:

Key Personnel:

SIC Code:

NAICS Code(s):

Owner: Mark Frye

Corporation

January 1991

21 Years

8742-Energy Conservation & Mgmt Consult

54161203-Human Resource Consulting

Business Type: Experian File Established:

Experian Years on File:

Years in Business:

More than 21 Years

Total Employees:

Sales:

Filing Data Provided by: Date of Incorporation:

\$500,000 - \$999,999

Michigan 03/26/1984

Current Days Beyond Terms (DBT):

A Comme 44

Payment Trend Indicator: Stable \$17,100 \$100 **Current Total Account Balance:**

\$30,500 Highest Credit Amount Extended: \$15,300 Median Credit Amount Extended:

Payment Tradelines (see charts): UCC Filings:

4

41% ✗ Businesses Scoring Worse:

0 √ Bankruotoles: n √ Liens:

0 √ Judgments Filed: ✓ Collections: O

Credit Summary

Back to top

Credit Ranking Score: 41 Low High

The objective of the Credit Ranking Score is to predict payment behavior. High Risk means that there is a significant probability of delinquent payment. Low Risk means that there is a good probability of on-time payment.

Key Score Factors:

- · Number of current commercial accounts.
- Number of commercial inquiries in last 6 months.
- Number of recently active commercial accounts.

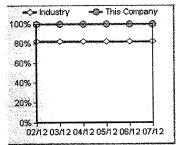
Recommended Action: Medium Risk

Payment Summary

Back to top

Monthly Payment Trends

Quarterly Payment Trends Page



^{*}Percentage of on-time payments by month.

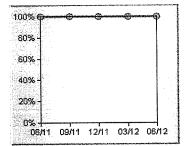


Exhibit C--Credit Repor

*Percentage of on-time payments by quarter.

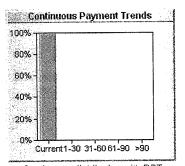
Quarterly Payment Trends - Recent Activity

Monthly Payment Trends - Recent Activity

					•								
Date	Balance	Current	Up to 30 D8T	31-60 DBT	61-90 DBT	>90 DBT	Date	Balance	Current	Up to 30 DBT	31-60 DBT	61-90 DBT	>90 DBT
02/12	\$17,100	100%	0%	0%	0%	0%	06/11	\$20,400	100%	0%	0%	0%	0%
03/12	\$15.700	100%	0%	0%	0%	0%	09/11	\$18,100	100%	0%	0%	0%	0%
04/12	\$15,100	100%	0%	0%	0%	0%	12/11	\$15,700	100%	0%	0%	0%	0%
05H2	\$13,000	100%	0%	0%	0%	0%	03/12	\$13,700	100%	0%	0%	0%	0%
96/12		100%	0%	0%	0%	0%	06/12	\$11,000	100%	0%	0%	0%	0%
07/12			0%	0%	0%	0%							

Insufficient information to produce **Newly Reported Payment Trends** chart.

Insufficient information to produce Combined Payment Trends chart.



*Continuous distribution with DBT. Number of Accounts: 3 Present Balance: \$100 Highest Balance: \$30,600

Number of Accounts: 0 Present Balance: \$0 Highest Balance: \$0

Number of Accounts: 3 Present Balance: \$100 Highest Balance: \$30,600

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Back to top



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Exhibit C-8 Bankruptcy Information

Palmer Energy Company, along with its officers and subsidiary companies, has never filed for reorganization or bankruptcy protection.



Exhibit C-9 Merger Information

Palmer Energy Company has not been dissolved, merged, or acquired in the past five years.



Exhibit D-1 Operations

Palmer Energy Company's primary function is providing an independent outside source of expertise so end-users can secure a reliable supply of energy at the lowest practical cost. Additionally, Palmer Energy Company consults with its clients on lowering energy costs and usage through the implementation of various alternative energy solutions.



Exhibit D-2 Operations Expertise

Palmer Energy Company has been in the energy consulting business for over 30 years. Today, Palmer Energy is the energy consultant to thousands of commercial and residential end-users.

Mark R. Frye, President, has over 25 years of energy procurement experience. He received a Bachelor of Science in Energy Technology from Penn State - Capital College and an Associate's Degree in Nuclear Engineering Technology from Penn State - Altoona Campus. Mark is also a Certified Energy Manager (CEM) through the Association of Energy Engineers.

Kirkland Mizerek, Executive Vice President, has over 15 years of experience in the commercial contracting, mechanical contracting, and public utility industries. He is a graduate of Lourdes College with a Bachelor of Arts in business. Kirk earned his MBA at Heidelberg College and is a Certified Energy Manager (CEM) through the Association of Energy Engineers.



Exhibit D-3 Key Technical Personnel

Mark R. Frye, C.E.M. President, Palmer Energy Company

Mark received a Bachelor of Science in Energy Technology from Penn State - Capital College and an Associate's Degree in Nuclear Engineering Technology from Penn State - Altoona Campus. Mark is also a Certified Energy Manager (CEM) through the Association of Energy Engineers.

Prior to purchasing Palmer Energy in 1994, Mark Frye served as energy purchaser for Libbey-Owens Ford Co., where he was honored with LOF's President's Award for extraordinary achievement in energy cost savings. Since acquiring Palmer Energy, Mark has introduced innovative cost-savings projects in both natural gas and electricity. This has dramatically increased the diversity and size of their customer base.

Examples of Mark's direct project experience:

- Pipeline bypass for large industrial user saving in excess of \$120,000 per year.
- To date has saved the Northwest Ohio Aggregation Coalition over \$40 million in natural gas and electric.
- Negotiated multiple electric contracts between companies, municipals, and utilities.
- Worked with governmental aggregation communities on third-party supply contract extension, netting communities \$5.4 million.
- Negotiated electric supply agreement for school group providing \$6 million per year in savings.
- Assisted in negotiations on special electric agreement saving \$3.5 million over 3 years.
- Lucas County Arena Project Assisted County in evaluating, recommending, and determining energy investment decisions including geothermal, distributed generation, and multi-facility interconnection of electric, steam, & chilled water.
- Lucas County Central Utility Plant Assisted County in evaluating potential companies for initial design and cost estimate, bio-mass procurement, and economic viability relative to energy cost projections.
- Lucas County ESCO Contract Audit Assisted County in auditing and evaluating the reports from an ESCO. Included direct negotiations with ESCO on issues with calculation and assumptions.
- PUCO Expert Testimony & Support Electric
 - o Case No. 03-1461-EL-UNC for NOAC/NOPEC FE Generation Shopping Credits
 - Case No. 03-2144-EL-ATA for NOAC/NOPEC FE Rate Stabilization Plan
 - o Case No. 05-376-EL-ATA for Direct Energy AEP IGCC Application
 - Case No. 08-917-EL-SSO for SchoolPool AEP Electric Security Plan
 - o Case No. 08-935-EL-SSO for NOAC/NOPEC FE Electric Security Plan
 - O Case No. 08-1094-EL-SSO for Honda/Cargill DPL Electric Security Plan
 - o Case No. 09-906-EL-SSO for NOAC/NOPEC FE Market Rate Offer



D-4. Key Technical Personnel (Continued)

Kirkland Mizerek, C.E.M. Executive Vice President, Palmer Energy Company

Since joining Palmer Energy in 2005, Kirkland Mizerek has been responsible for the development and implementation of new energy programs. Prior to joining Palmer Energy, he held executive sales positions in the commercial contracting, mechanical contracting, and public utility industries. He is a graduate of Lourdes College with a Bachelor of Arts in business. Kirk earned his MBA at Heidelberg College, and has passed the Certified Energy Managers (CEM) Test.

Some of Kirk's accomplishments are:

- Created an integrated network of greenhouses and utilized their collective resources to achieve substantial savings in energy procurement.
- Worked with Regional Chamber to organize over 3,000 electric meters and 500 gas meters to produce savings in both time and direct energy costs.
- Coordinated with County Commissioner's Association to provide consulting services to 55+ counties. Estimated annual savings: \$3+ million.
- Negotiated flex rate with utility for customer wanting to increase service. Annual savings equal to \$30,000.
- Negotiated multi-year contract between utility and client resulting in a win-win proposition for both parties. Annual contract amount exceeded \$1,250,000 a year for ten years.
- Negotiated additional resources for company resulting in higher quality and reliability with minimal impact on operations or accounting. Savings exceeded \$50,000.

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Summary: Application for Renewal of CRNG Certificate electronically filed by Mr. Stephen M Howard on behalf of Palmer Energy Company, Inc.