

FILE

200

Lowery, Judy

From: James Kinney <mail@change.org>  
Sent: Thursday, July 12, 2012 10:28 PM  
To: Snitchler, Todd  
Subject: Spam: Don't make customers pay for your mistakes!

Case #  
11-346-EL-SSO

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

James Kinney  
Columbus, Ohio

RECEIVED-DOCKETING DIV  
2012 JUL 18 PM 4:00  
PUCO

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician JD Date Processed 7-18-12

## Lowery, Judy

---

**From:** James Kinney <mail@change.org>  
**Sent:** Thursday, July 12, 2012 10:28 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

James Kinney  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Daphne Dodson <mail@change.org>  
**Sent:** Thursday, July 12, 2012 10:35 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Daphne Dodson  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Daphne Dodson <mail@change.org>  
**Sent:** Thursday, July 12, 2012 10:35 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Daphne Dodson  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Bonnie Geddes <mail@change.org>  
**Sent:** Thursday, July 12, 2012 10:56 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

From a household that was without power for 8 days, I want AEP to know that when my electric bill is more than my house payment - there is a problem. For all I pay - I want AEP to invest those profits in the protection of our electric lines. Bury them for goodness sakes - ice storms, wind, tornado, car accidents, etc. would prevent some of this from happening. In SE Ohio we have trees, they naturally do lose branches - please do the upkeep on our lines.

Bonnie Geddes  
Athens, Ohio

## Lowery, Judy

---

**From:** Bonnie Geddes <mail@change.org>  
**Sent:** Thursday, July 12, 2012 10:56 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

From a household that was without power for 8 days, I want AEP to know that when my electric bill is more than my house payment - there is a problem. For all I pay - I want AEP to invest those profits in the protection of our electric lines. Bury them for goodness sakes - ice storms, wind, tornado, car accidents, etc. would prevent some of this from happening. In SE Ohio we have trees, they naturally do lose branches - please do the upkeep on our lines.

Bonnie Geddes  
Athens, Ohio

## Lowery, Judy

---

**From:** stephen grier <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:10 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

stephen grier  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** stephen grier <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:10 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

stephen grier  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Craig Gahn <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:18 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Craig Gahn  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Craig Gahn <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:19 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Craig Gahn  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Misti Johnson <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:38 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Misti Johnson  
Morristown, Tennessee

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Misti Johnson <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:38 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Misti Johnson  
Morristown, Tennessee

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Julie Logeman <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:51 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Julie Logeman  
Strongsville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Ken Danner <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:53 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Ken Danner  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Ken Danner <mail@change.org>  
**Sent:** Thursday, July 12, 2012 11:53 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for severe weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Ken Danner  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Michael Cupar <mail@change.org>  
**Sent:** Friday, July 13, 2012 12:10 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

I am tired of paying the bill for a company that does nothing to update and maintain the power grid. This is a prime example of why the infrastructure in the country is falling apart. Companies like AEP continue to thrive in profit while service takes a back seat.

Michael Cupar  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Amanda Fensch <mail@change.org>  
**Sent:** Friday, July 13, 2012 12:44 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Amanda Fensch  
Worthington, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Michael Cupar <mail@change.org>  
**Sent:** Friday, July 13, 2012 12:10 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

I am tired of paying the bill for a company that does nothing to update and maintain the power grid. This is a prime example of why the infrastructure in the country is falling apart. Companies like AEP continue to thrive in profit while service takes a back seat.

Michael Cupar  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Amanda Fensch <mail@change.org>  
**Sent:** Friday, July 13, 2012 12:44 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Amanda Fensch  
Worthington, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Denver Kennison <mail@change.org>  
**Sent:** Friday, July 13, 2012 12:46 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Denver Kennison  
Waverly, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Dustin Speakman <mail@change.org>  
**Sent:** Friday, July 13, 2012 12:54 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Dustin Speakman  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



**Lowery, Judy**

---

**From:** kelly chellis <mail@change.org>  
**Sent:** Friday, July 13, 2012 1:25 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

kelly chellis  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Sofya Afanasyeva <mail@change.org>  
**Sent:** Friday, July 13, 2012 2:02 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Sofya Afanasyeva  
COLUMBUS, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Bob Cardillo <mail@change.org>  
**Sent:** Friday, July 13, 2012 2:07 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Bob Cardillo  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Catherine Erney's <mail@change.org>  
**Sent:** Friday, July 13, 2012 2:48 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Catherine Erney's  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Chhaya Kim <mail@change.org>  
**Sent:** Friday, July 13, 2012 4:05 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Chhaya Kim  
Beavercreek, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** charles walker <mail@change.org>  
**Sent:** Friday, July 13, 2012 5:40 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

charles walker  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Nicole Stiles <mail@change.org>  
**Sent:** Friday, July 13, 2012 5:50 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Nicole Stiles  
Lexington, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** William Heingartner <mail@change.org>  
**Sent:** Friday, July 13, 2012 7:30 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

William Heingartner  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** tuan hauptmann <mail@change.org>  
**Sent:** Friday, July 13, 2012 9:16 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

tuan hauptmann  
Portland, Oregon

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Lissa Campbell <mail@change.org>  
**Sent:** Friday, July 13, 2012 12:48 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for severe weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Lissa Campbell  
Dublin, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Karl Smith <mail@change.org>  
**Sent:** Friday, July 13, 2012 2:05 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Karl Smith  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Tiffany Stiles <mail@change.org>  
**Sent:** Friday, July 13, 2012 3:38 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Tiffany Stiles  
Heath, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Kim Colburn <mail@change.org>  
**Sent:** Friday, July 13, 2012 3:42 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Kim Colburn  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** chris stiverson <mail@change.org>  
**Sent:** Friday, July 13, 2012 3:51 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

chris stiverson  
buckeye lake, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jill Brown <mail@change.org>  
**Sent:** Friday, July 13, 2012 6:23 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jill Brown  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Carrie Linscott <mail@change.org>  
**Sent:** Saturday, July 14, 2012 12:09 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Carrie Linscott  
Athens, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Elizabeth Hoffman <mail@change.org>  
**Sent:** Saturday, July 14, 2012 12:46 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Elizabeth Hoffman  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Toni Heineman <mail@change.org>  
**Sent:** Saturday, July 14, 2012 1:37 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Toni Heineman  
San Francisco, California

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** JEFF PARKS <mail@change.org>  
**Sent:** Saturday, July 14, 2012 2:53 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

JEFF PARKS  
BLACKLICK, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jessica Seckel <mail@change.org>  
**Sent:** Saturday, July 14, 2012 2:59 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jessica Seckel  
Columbus , Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Larry Cunningham <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:00 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Larry Cunningham  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Dianna Snyder <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:13 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Dianna Snyder  
Carrollton, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Nicole Birchfield <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:53 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Nicole Birchfield  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Christina Chubb <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:16 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Christina Chubb  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Saralyn Ruff <mail@change.org>  
**Sent:** Saturday, July 14, 2012 5:35 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Saralyn Ruff  
Oakland, California

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** shirley Nienkark <mail@change.org>  
**Sent:** Saturday, July 14, 2012 5:41 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

shirley Nienkark  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Tiffany Huff <mail@change.org>  
**Sent:** Saturday, July 14, 2012 7:23 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Tiffany Huff  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** lisa kisor <mail@change.org>  
**Sent:** Saturday, July 14, 2012 8:40 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

lisa kisor  
millfield, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Susan Porter <mail@change.org>  
**Sent:** Saturday, July 14, 2012 9:56 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Susan Porter  
Dublin, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Connie Hammond <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:25 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Connie Hammond  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Paul Evans <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:25 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Paul Evans  
Columbus, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Rian Whitman <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:51 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Rian Whitman  
Westerville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Brian wolfe <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:52 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Brian wolfe  
Hilliard, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Robert Glass <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:55 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

My power did not go out due to the storm, it was turned off by AEP with no reason given. The power was off for 30 hours, not as long as most people but still an inconvenience.

Robert Glass  
Whiyehall, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** stephanie bell <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:57 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

stephanie bell  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Josh Deeds <mail@change.org>  
**Sent:** Saturday, July 14, 2012 3:59 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Josh Deeds  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Kevin Bell <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:00 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Kevin Bell  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Teresa Miller <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:02 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Absolutely not! We are already paying for proactive maintenance... the war chest for disasters.

Teresa Miller  
Grove City, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Clifford Cozzens <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:04 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Clifford Cozzens  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** gloria bish <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:04 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

gloria bish  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** jayne sparks <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:10 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

jayne sparks  
Galloway, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** kathi hess <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:34 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

kathi hess  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** JJ Curtin <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:38 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

JJ Curtin  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** brandi norris <mail@change.org>  
**Sent:** Saturday, July 14, 2012 4:38 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

brandi norris  
Galloway, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Rachel Rowen <mail@change.org>  
**Sent:** Saturday, July 14, 2012 5:14 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Rachel Rowen  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Mike Cardillo <mail@change.org>  
**Sent:** Saturday, July 14, 2012 5:31 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Mike Cardillo  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Mark Levi <mail@change.org>  
**Sent:** Saturday, July 14, 2012 5:45 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

AEP made record profits this past year even when the economy is down and many of it's customers are struggling to make ends meet. Since we the customers can't make AEP pay for our costs of this storm, they shouldn't be able to make us pay for their cost. I also believe that equipment upgrades and tree trimming could have prevented at least half of the damage.

Mark Levi  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Amnon Lisbona <mail@change.org>  
**Sent:** Saturday, July 14, 2012 5:55 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Amnon Lisbona  
Los Angeles, California

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Ann Richardson <mail@change.org>  
**Sent:** Saturday, July 14, 2012 6:14 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Ann Richardson  
Sacramento, California

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jim Tatz <mail@change.org>  
**Sent:** Saturday, July 14, 2012 8:07 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jim Tatz  
Westerville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Adam Hospodar <mail@change.org>  
**Sent:** Saturday, July 14, 2012 9:12 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Adam Hospodar  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Corinne Byers <mail@change.org>  
**Sent:** Saturday, July 14, 2012 9:17 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Corinne Byers  
Gahanna, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Lesley Hospodar <mail@change.org>  
**Sent:** Saturday, July 14, 2012 9:24 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Lesley Hospodar  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Valerie Scott <mail@change.org>  
**Sent:** Saturday, July 14, 2012 9:33 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for severe weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Valerie Scott  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jamie Rutherford <mail@change.org>  
**Sent:** Saturday, July 14, 2012 9:37 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

My bill is already almost unaffordable and now if it goes up it will just take away from my kids. We live in a 900 sq foot home 5 of us and we both work and do the best we can I just don't want to be forced to pay more once again especially when record profits are being made there is nothing profit breaking in my life and every price is still going up.

Jamie Rutherford  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



**Lowery, Judy**

---

**From:** patrick fallon <mail@change.org>  
**Sent:** Saturday, July 14, 2012 9:42 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

patrick fallon  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Melissa Moore <mail@change.org>  
**Sent:** Saturday, July 14, 2012 10:29 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Melissa Moore  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Judy Bail <mail@change.org>  
**Sent:** Saturday, July 14, 2012 11:11 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Judy Bail  
Athens, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Christopher Milne <mail@change.org>  
**Sent:** Saturday, July 14, 2012 11:36 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Christopher Milne  
Powell, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jim Campbell <mail@change.org>  
**Sent:** Saturday, July 14, 2012 11:36 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jim Campbell  
New Lexington, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Tristan Beachy <mail@change.org>  
**Sent:** Saturday, July 14, 2012 11:42 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Tristan Beachy  
Reynoldsburg, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** heather shanks <mail@change.org>  
**Sent:** Saturday, July 14, 2012 11:53 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

heather shanks  
Lancaster, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Craig Woodling <mail@change.org>  
**Sent:** Sunday, July 15, 2012 12:03 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Craig Woodling  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Theresa Mansour <mail@change.org>  
**Sent:** Sunday, July 15, 2012 1:16 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Theresa Mansour  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Robert Cody <mail@change.org>  
**Sent:** Sunday, July 15, 2012 1:18 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Robert Cody  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Michael Wander <mail@change.org>  
**Sent:** Sunday, July 15, 2012 1:57 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Michael Wander  
Westerville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Penny Malinky <mail@change.org>  
**Sent:** Sunday, July 15, 2012 3:20 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Penny Malinky  
New Albany, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Andrea Stewart <mail@change.org>  
**Sent:** Sunday, July 15, 2012 3:22 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Andrea Stewart  
Durham, North Carolina

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jeff Boes <mail@change.org>  
**Sent:** Sunday, July 15, 2012 4:05 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jeff Boes  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Mary Simonetti <mail@change.org>  
**Sent:** Sunday, July 15, 2012 4:40 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Mary Simonetti  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** M. Janes <mail@change.org>  
**Sent:** Sunday, July 15, 2012 6:59 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

M. Janes  
Pataskala, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Carolyn Turner <mail@change.org>  
**Sent:** Sunday, July 15, 2012 7:59 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Carolyn Turner  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Dolores Quinn <mail@change.org>  
**Sent:** Sunday, July 15, 2012 8:16 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Dolores Quinn

,

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Erik Mowery <mail@change.org>  
**Sent:** Sunday, July 15, 2012 9:30 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Erik Mowery  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Maranie Warren <mail@change.org>  
**Sent:** Sunday, July 15, 2012 9:45 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

When Hurricane Ike's remnants hit Ohio almost 4 years ago, AEP swore to upgrade their infrastructure to prevent such an outage from helping ever again. Now, the aftermath of this derecho shows how unprepared AEP is for such weather disasters in Ohio. The excuse of "Ohio doesn't get this kind of wind" does not stand - we have now twice in four years, and Ohio is always known as being a tornado-prone area. Time to apologize to the shareholders for once and actually do right by the CUSTOMER.

Maranie Warren  
Columbus, Ohio

## Lowery, Judy

---

**From:** Mike Moore <mail@change.org>  
**Sent:** Sunday, July 15, 2012 9:52 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 4% of AEP Ohio's profits for 2011 alone! I'm disabled and live on a fix income and have no more money to give. I'm using candles at night for lighting as it is and everything in my house is unplugged if i'm not directly using it just to keep my electric bill under control. Who's going to give me the extra money for your increase  
?

Mike Moore  
Columbus, Ohio

## Lowery, Judy

---

**From:** Mark Szabo <mail@change.org>  
**Sent:** Sunday, July 15, 2012 9:52 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Mark Szabo  
Rocky River, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Sophie Shiloh <mail@change.org>  
**Sent:** Sunday, July 15, 2012 10:11 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Sophie Shiloh  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Karen Hamm <mail@change.org>  
**Sent:** Sunday, July 15, 2012 12:29 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Shame on you AEP. Really, 9 million for your CEO, record profits and very LITTLE updating of your grid.  
SHAME ON YOU!

Karen Hamm

,

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Elizabeth Maple <mail@change.org>  
**Sent:** Sunday, July 15, 2012 12:31 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Elizabeth Maple  
Millfield, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jennifer Walden <mail@change.org>  
**Sent:** Sunday, July 15, 2012 1:21 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jennifer Walden  
Dublin, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** William Tatz <mail@change.org>  
**Sent:** Sunday, July 15, 2012 1:24 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

William Tatz  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Bry Johnson <mail@change.org>  
**Sent:** Sunday, July 15, 2012 1:54 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Bry Johnson  
Portsmouth, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** kathie howard <mail@change.org>  
**Sent:** Sunday, July 15, 2012 7:27 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

kathie howard  
newark, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Bella Jordan <mail@change.org>  
**Sent:** Sunday, July 15, 2012 9:04 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Bella Jordan  
Pataskala, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** shedy berrios <mail@change.org>  
**Sent:** Sunday, July 15, 2012 9:27 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

shedy berrios  
jacksonville nc, North Carolina

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Vanessa Willis <mail@change.org>  
**Sent:** Sunday, July 15, 2012 11:15 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Vanessa Willis  
Hilliard, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Debra Wood <mail@change.org>  
**Sent:** Sunday, July 15, 2012 11:18 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Debra Wood  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Dianne Flynn <mail@change.org>  
**Sent:** Sunday, July 15, 2012 11:26 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Dianne Flynn  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Ashley Urbansky <mail@change.org>  
**Sent:** Sunday, July 15, 2012 11:56 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Ashley Urbansky  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jennifer Branson <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:56 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jennifer Branson  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



**Lowery, Judy**

---

**From:** lorrie tufano <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:25 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

lorrie tufano  
Dayton, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Wendy Stewart <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:44 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Wendy Stewart  
Pickerington, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Arnold Ramsey <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:53 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Arnold Ramsey  
Pickerington, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Ronald Gombeda <mail@change.org>  
**Sent:** Monday, July 16, 2012 3:30 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for severe weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Ronald Gombeda  
Cambridge, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Stephanie Chambers <mail@change.org>  
**Sent:** Monday, July 16, 2012 4:44 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Stephanie Chambers  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Charles Ford <mail@change.org>  
**Sent:** Monday, July 16, 2012 5:23 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Charles Ford  
Hilliard, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Mark Dolder <mail@change.org>  
**Sent:** Monday, July 16, 2012 8:08 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Mark Dolder  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Josephine Markferding <mail@change.org>  
**Sent:** Monday, July 16, 2012 10:35 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Josephine Markferding  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Colin Walsh <mail@change.org>  
**Sent:** Monday, July 16, 2012 10:44 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Colin Walsh  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** DEREK AMAYA <mail@change.org>  
**Sent:** Monday, July 16, 2012 11:44 AM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

DEREK AMAYA  
PATASKALA, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jonathan Perri <mail@change.org>  
**Sent:** Monday, July 16, 2012 12:34 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jonathan Perri  
San Francisco, California

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Heather LaGard <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:10 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Heather LaGard  
Chillicothe, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Krista Beatty <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:11 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Krista Beatty  
Springfield, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** JESSICA WHITE <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:11 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

JESSICA WHITE  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** chris parkerson <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:12 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

chris parkerson  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Rick Russell <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:11 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Rick Russell  
Bowling Green, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Carol Watson <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:12 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Carol Watson  
Farmersville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Gary Cohen <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:12 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Gary Cohen  
Cleveland, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Nancy Chapman <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:13 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Nancy Chapman  
Canton, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Kimberly Sturgill <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:13 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for severe weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Kimberly Sturgill  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at <http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)

## Lowery, Judy

---

**From:** Holly Brubach <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:13 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Holly Brubach  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at <http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)

## Lowery, Judy

---

**From:** Carole Forystek <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:15 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Carole Forystek  
Brooklyn, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jeanne Scott <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:15 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jeanne Scott  
North Canton, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Steven Ramey <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:15 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Steven Ramey  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Kim Wescott <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:15 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for severe weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Kim Wescott  
Tiffin, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** stephanie stephens <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:16 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

stephanie stephens  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Donna Van Trees <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:17 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

So many people in our area are without work - and this is indeed a hardship.

Donna Van Trees  
Tiffin, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** philadonna wade <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:17 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

I'm signing this position because I believe it ttime for companies and big businesses like this to be held accountable and up to the same standards as regular folks.

philadonna wade  
Lorain, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** korinn greson <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:19 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.


The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

korinn greson  
Cincinnati, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#) 

**Lowery, Judy**

---

**From:** wynn perry <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:19 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

wynn perry  
toledo, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Kim Majoros <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:19 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Kim Majoros  
Parma, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** enos kurtz <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:22 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

enos kurtz  
alliance, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** jerry howell <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:22 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

jerry howell  
conneaut, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** john rollins <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:22 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

john rollins  
Logan, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Andy Glynn <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:23 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.


The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Andy Glynn  
Toledo, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#) 

## Lowery, Judy

---

**From:** Diana Polston <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:23 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Diana Polston  
Dayton, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Lee Evans <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:24 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Lee Evans  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Mary Mosti <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:28 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Mary Mosti  
toronto, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Rich Moskal <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:28 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Rich Moskal  
Kent, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Darin Baad <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:28 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Darin Baad  
Canton, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Ethelyn Bowers <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:29 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Ethelyn Bowers  
Fostoria, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Kimberly Williams <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:29 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Kimberly Williams  
Cuyahoga Falls, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Joe Dunick <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:30 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Joe Dunick  
North Ridgeville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Patricia Volz <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:31 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Patricia Volz  
Sandusky, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Michael Douglas <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:32 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Michael Douglas  
cleveland, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Katrina Heinzen <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:33 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Katrina Heinzen  
Cleveland Heights, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Erica Ackley <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:33 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Erica Ackley  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** linda mc comb <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:37 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

We recently moved to Newark, the electricity has gone off without a cloud in the sky on 2 occasions before the big storm, and once since power was restored. Sounds to me like we have a faulty transformer... admittedly the downed lines lead to the 9 days of no service, does he want to pay the \$2,000. that debachle cost me? That is beyond the spoilage, which my insurance will pick up...and then charge me higher premiums for the future. Sure is fun being a working american!

linda mc comb  
crooksville, Ohio

## Lowery, Judy

---

**From:** Katherine Jellison <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:40 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Katherine Jellison  
Millfield, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** James Sweet <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:40 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

James Sweet  
cincinnti, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Sharon Hamersley <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:41 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

I am an AEP customer. The "cleanup" they did was minimal at best. I had power back quickly, but some of my friends were without power for up to 10 days.

Sharon Hamersley  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Andrew Donzelli <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:41 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Andrew Donzelli  
Kent, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Joan Sutton <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:42 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Joan Sutton  
Kinsman, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Sabrina Chang Woo Kemp <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:47 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Sabrina Chang Woo Kemp  
Reynoldsburg, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#) 

## Lowery, Judy

---

**From:** Barb DeLeone <mail@change.org>  
**Sent:** Monday, July 16, 2012 1:49 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Barb DeLeone  
Tallmadge, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jonah Weinberg <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:01 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jonah Weinberg  
Cleveland Heights, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Michael Gerard <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:06 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Michael Gerard  
Chagrin Falls, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Joseph Millin <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:08 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Joseph Millin  
Ravenna, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Christine Gill <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:11 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for severe weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Christine Gill  
Cleveland, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** GC Burton and family <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:14 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

GC Burton and family  
Delaware, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



**Lowery, Judy**

---

**From:** stephen frericks <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:16 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

stephen frericks  
Marysville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Joshua Mastromonaco <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:22 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Joshua Mastromonaco  
Kirtland, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** wayne anderson <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:25 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

wayne anderson  
Mansfield, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Jenise HarmonJeniseH <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:35 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Jenise HarmonJeniseH  
Magnetic Springs, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Mark Urban <mail@change.org>  
**Sent:** Monday, July 16, 2012 2:35 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Mark Urban  
Grove City, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** John Kelsey <mail@change.org>  
**Sent:** Monday, July 16, 2012 3:14 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

John Kelsey  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Steve Scott <mail@change.org>  
**Sent:** Monday, July 16, 2012 3:31 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Steve Scott  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



**Lowery, Judy**

---

**From:** Mars Patterson <mail@change.org>  
**Sent:** Monday, July 16, 2012 3:48 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Mars Patterson  
Seven Hills, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#) 

## Lowery, Judy

---

**From:** Hogan Sherrow <mail@change.org>  
**Sent:** Monday, July 16, 2012 3:58 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Hogan Sherrow  
Athens, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Ronald Putman <mail@change.org>  
**Sent:** Monday, July 16, 2012 4:06 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Ronald Putman  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** AnDy CaPpsaicin <mail@change.org>  
**Sent:** Monday, July 16, 2012 4:39 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

AnDy CaPpsaicin  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Terrance Wallace <mail@change.org>  
**Sent:** Monday, July 16, 2012 4:41 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Terrance Wallace  
Marietta, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Faith Vest <mail@change.org>  
**Sent:** Monday, July 16, 2012 4:48 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Faith Vest  
Chillicothe, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Faith Davis-Vest <mail@change.org>  
**Sent:** Monday, July 16, 2012 4:55 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Faith Davis-Vest  
, United States

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Mark Long <mail@change.org>  
**Sent:** Monday, July 16, 2012 5:27 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Mark Long  
St Clairsville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** sharmaine archie <mail@change.org>  
**Sent:** Monday, July 16, 2012 6:10 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

sharmaine archie  
Akron, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Elizabeth Dier <mail@change.org>  
**Sent:** Monday, July 16, 2012 6:32 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Elizabeth Dier  
Garrettsville, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Leah Fisher <mail@change.org>  
**Sent:** Monday, July 16, 2012 6:32 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Leah Fisher  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** shaun tucker <mail@change.org>  
**Sent:** Monday, July 16, 2012 6:49 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

shaun tucker  
Gahanna, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Vicki Crouse <mail@change.org>  
**Sent:** Monday, July 16, 2012 7:03 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Vicki Crouse  
Cana, Virginia

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Erik Kugler <mail@change.org>  
**Sent:** Monday, July 16, 2012 7:10 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Erik Kugler  
New Philadelphia, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Donnette Leonard <mail@change.org>  
**Sent:** Monday, July 16, 2012 7:23 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

SouthWest Virginia can't handle any more of your rate increases, especially when we only have to endure MORE outtages as a result! Don't even think about another rate hike until you're ready to spend it on burying the lines!!!

Donnette Leonard  
Cana, Virginia

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** harvey holley <mail@change.org>  
**Sent:** Monday, July 16, 2012 7:26 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

harvey holley  
Claudville, Virginia

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Erin Seryak <mail@change.org>  
**Sent:** Monday, July 16, 2012 7:35 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Erin Seryak  
Dublin, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** habib abanur <mail@change.org>  
**Sent:** Monday, July 16, 2012 7:47 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

habib abanur  
columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** larry Sloan <mail@change.org>  
**Sent:** Monday, July 16, 2012 8:38 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

larry Sloan  
Cleveland, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Scott Haskett <mail@change.org>  
**Sent:** Monday, July 16, 2012 8:10 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Scott Haskett  
Columbus, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



## Lowery, Judy

---

**From:** Kathy Quate <mail@change.org>  
**Sent:** Monday, July 16, 2012 8:39 PM  
**To:** Snitchler, Todd  
**Subject:** Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at [Change.org/AEP](http://Change.org/AEP), and I wanted to tell you directly how I feel.

\* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

\* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

\* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Kathy Quate  
canton, Ohio

Note: this email was sent as part of a petition started on [Change.org](http://Change.org), viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)

