

FILE

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**McCauley, Betty**

**From:** Bell, Terry  
**Sent:** Monday, July 16, 2012 6:49 AM  
**To:** McCauley, Betty  
**Subject:** ESP3...Case #12-1230-EL-SSO

From: [webmaster@puc.state.oh.us](mailto:webmaster@puc.state.oh.us)  
To: ContactThePUCO  
Subject: 68318  
Received: 7/14/2012 12:45:18 PM  
Message:  
WEB ID: 68318 AT:07-14-2012 at 12:45 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Tracy Sanek

CONTACT SENDER ? No

MAILING ADDRESS:

- 21297 Little Brook Way
- Strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: (440)572-3230
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: [tsanek@yahoo.com](mailto:tsanek@yahoo.com)

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Tracy Sanek
- Service address: 21297 Little Brook Way Strongsvill, ohio 44149
- Service phone: (440)572-3230
- Account Number: 110045025852

COMPLAINT DESCRIPTION:

Please list this complaint in regards to First Energy's new ESP3...Case #12-1230-EL-SSO. As an all electric homeowner I am concerned with the rate increases. I have a large home with three water tanks and heat pumps

RECEIVED-POCKETING DIV  
 2012 JUL 16 AM 10:29  
 PUCO

This is to certify that the items appearing here are an accurate and complete reproduction of a case file document delivered in the regular course of business. Any Date Processed 7/16/12

and the bills were manageable prior to the discounts being ended. Also, we had a load controller which is no longer allowed! The percentage of increase projected is going to greatly affect our electric costs even more than proposed :(

**Terry S. Bell**  
Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Chief, Customer Education and Contact Division  
(614) 995-9087  
[PUCO.ohio.gov](http://PUCO.ohio.gov)



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