

11-346-EL-SSO

Lowery, Judy

From: Whitney Harkavy <mail@change.org>
Sent: Wednesday, July 11, 2012 2:58 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Whitney Harkavy
Johnstown, Ohio

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician WHA Date Processed 7/11/2012

JUL 11 2012

PUCO

2012 JUL 11 PM 3:41

RECEIVED-SOCKETING DIV

Lowery, Judy

From: David Smith <mail@change.org>
Sent: Wednesday, July 11, 2012 3:04 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

David Smith
Columbus, Ohio

Lowery, Judy

From: BRIAN ENDICOTT <mail@change.org>
Sent: Wednesday, July 11, 2012 3:10 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

BRIAN ENDICOTT
Columbus, Ohio

Lowery, Judy

From: Keith Miles <mail@change.org>
Sent: Wednesday, July 11, 2012 3:10 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

It's AEP to deliver power to our homes in exchange for a service fee that we pay. They failed in that duty because of some wind that did very little damage otherwise. They should be fined for their carelessness and endangering the life's of customers during record heat.

Keith Miles
Bexley, Ohio

Lowery, Judy

From: Eliza Kay <mail@change.org>
Sent: Wednesday, July 11, 2012 3:11 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Eliza Kay
Columbus, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Peter Lytle <mail@change.org>
Sent: Wednesday, July 11, 2012 3:13 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Peter Lytle
Columbus, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Christy Paboucek <mail@change.org>
Sent: Wednesday, July 11, 2012 3:14 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Christy Paboucek
Barnesville, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Cayla Paboucek <mail@change.org>
Sent: Wednesday, July 11, 2012 3:15 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Cayla Paboucek
St Clairsville, Ohio

Lowery, Judy

From: Kay Keller <mail@change.org>
Sent: Wednesday, July 11, 2012 3:16 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

6 days without power, live wires laying in the street, poles askew, makes me believe that AEP is not adequately staffed nor prepared for such storms. This isn't the first time this has happened, nor will it be the last. Yet they continue to spend a ton of money running ads on TV and in the newspaper. Why not put some of that money into updating an aging grid/lines and adding more personnel so there is a better response time.

Kay Keller
Worthington, Ohio

Lowery, Judy

From: Rachel Powell <mail@change.org>
Sent: Wednesday, July 11, 2012 3:21 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Rachel Powell
Canton, Ohio

Lowery, Judy

From: Wendy De Bear <mail@change.org>
Sent: Wednesday, July 11, 2012 3:21 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Wendy De Bear
Columbus, Ohio

Lowery, Judy

From: Spencer Williams <mail@change.org>
Sent: Wednesday, July 11, 2012 3:21 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Spencer Williams
Alger, Ohio

Lowery, Judy

From: Robert Bradley <mail@change.org>
Sent: Wednesday, July 11, 2012 3:22 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

Follow Up Flag: Follow up
Flag Status: Flagged

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Robert Bradley
Delaware, Ohio

Lowery, Judy

From: Michael Fye <mail@change.org>
Sent: Wednesday, July 11, 2012 3:23 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Michael Fye
Dublin, Ohio

Lowery, Judy

From: Colin McConnell <mail@change.org>
Sent: Wednesday, July 11, 2012 3:23 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Colin McConnell
Chillicothe, Ohio

Lowery, Judy

From: Craig VanRenterghem <mail@change.org>
Sent: Wednesday, July 11, 2012 3:23 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Craig VanRenterghem
Findlay, Ohio

Lowery, Judy

From: Brett Porter <mail@change.org>
Sent: Wednesday, July 11, 2012 3:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brett Porter
Columbus, Ohio

Lowery, Judy

From: Ted Coburn <mail@change.org>
Sent: Wednesday, July 11, 2012 3:26 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ted Coburn
McGuffey, Ohio

Lowery, Judy

From: Evonda Shirk <mail@change.org>
Sent: Wednesday, July 11, 2012 3:26 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Evonda Shirk
Ada, Ohio

Lowery, Judy

From: Chris Marshall <mail@change.org>
Sent: Wednesday, July 11, 2012 3:27 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Chris Marshall
Columbus, Ohio

Lowery, Judy

From: Brady Collins <mail@change.org>
Sent: Wednesday, July 11, 2012 3:28 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brady Collins
Kenton, Ohio

Lowery, Judy

From: Yvonne Rudasill <mail@change.org>
Sent: Wednesday, July 11, 2012 3:29 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Yvonne Rudasill
Alger, Ohio

Lowery, Judy

From: Michael OConnell <mail@change.org>
Sent: Wednesday, July 11, 2012 3:30 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you *change the weather*, but I do expect you to *prepare for it* - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Michael OConnell
Columbus, Ohio

Lowery, Judy

From: Pamela Horner <mail@change.org>
Sent: Wednesday, July 11, 2012 3:30 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Because customers should not be charged for storms caused my mother nature.

Pamela Horner
Lima, Ohio

Lowery, Judy

From: Ciara Stigen <mail@change.org>
Sent: Wednesday, July 11, 2012 3:32 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ciara Stigen
COLUMBUS, Ohio

Lowery, Judy

From: John Pouliot JR <mail@change.org>
Sent: Wednesday, July 11, 2012 3:32 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

AEP are slimy thieves and it's time for punishment.

John Pouliot JR
Columbus, Ohio

Lowery, Judy

From: Joe Decker <mail@change.org>
Sent: Wednesday, July 11, 2012 3:32 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Joe Decker
Columbus, Ohio

Lowery, Judy

From: Mandy Miller <mail@change.org>
Sent: Wednesday, July 11, 2012 3:34 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Mandy Miller
Alger, Ohio

Lowery, Judy

From: Shaun Whybark <mail@change.org>
Sent: Wednesday, July 11, 2012 3:35 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Shaun Whybark
Columbus, Ohio

Lowery, Judy

From: Antoinette Errante <mail@change.org>
Sent: Wednesday, July 11, 2012 3:36 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Antoinette Errante
Columbus, Ohio

Lowery, Judy

From: Christian Benton <mail@change.org>
Sent: Wednesday, July 11, 2012 3:36 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Christian Benton
Columbus, Ohio

Lowery, Judy

From: Mary Arigoni <mail@change.org>
Sent: Wednesday, July 11, 2012 3:38 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Mary Arigoni
Barnesville, Ohio

Lowery, Judy

From: Jalene Duffman <mail@change.org>
Sent: Wednesday, July 11, 2012 3:38 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jalene Duffman
Kenton, Ohio

Lowery, Judy

From: Sarah Seither <mail@change.org>
Sent: Wednesday, July 11, 2012 3:39 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Sarah Seither
Columbus, Ohio

Lowery, Judy

From: Sarah Lewis <mail@change.org>
Sent: Wednesday, July 11, 2012 3:41 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Sarah Lewis
Lima, Ohio

Lowery, Judy

From: Joshua Briscoe <mail@change.org>
Sent: Wednesday, July 11, 2012 3:42 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Joshua Briscoe
Mt Vernon, Ohio

Lowery, Judy

From: Cynthia Dillard <mail@change.org>
Sent: Wednesday, July 11, 2012 3:42 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Cynthia Dillard
Columbus, Ohio

Lowery, Judy

From: Dustin Moton <mail@change.org>
Sent: Wednesday, July 11, 2012 3:43 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Because aep makes record profits but does nothing to improve the power grid.

Dustin Moton
Columbus, Ohio

Lowery, Judy

From: Logan Schraufnagel <mail@change.org>
Sent: Wednesday, July 11, 2012 3:44 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Logan Schraufnagel
Reynoldsburg, Ohio

Lowery, Judy

From: Josh Spencer <mail@change.org>
Sent: Wednesday, July 11, 2012 3:47 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Josh Spencer
Beaver, Ohio

Lowery, Judy

From: Phillip Stewart <mail@change.org>
Sent: Wednesday, July 11, 2012 3:47 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Phillip Stewart
Lima, Ohio

Lowery, Judy

From: Shawn Morgan <mail@change.org>
Sent: Wednesday, July 11, 2012 3:49 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Last month's electric bill for my 500 sq ft apartment was over \$110! The gouging needs to stop. AEP needs to spend money to make money; let them bear the cost of fixing their broken equipment.

Shawn Morgan
Columbus, Ohio

Lowery, Judy

From: Mitchell Gilbert <mail@change.org>
Sent: Wednesday, July 11, 2012 3:51 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Mitchell Gilbert
Bexley, Ohio

Lowery, Judy

From: Ronda Sly-Jones <mail@change.org>
Sent: Wednesday, July 11, 2012 3:52 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ronda Sly-Jones
Galloway, Ohio

Lowery, Judy

From: Jennifer Williams <mail@change.org>
Sent: Wednesday, July 11, 2012 3:52 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jennifer Williams
Columbus, Ohio

Lowery, Judy

From: Debra Larsen <mail@change.org>
Sent: Wednesday, July 11, 2012 3:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Debra Larsen
Hilliard, Ohio

Lowery, Judy

From: Christina Whisler <mail@change.org>
Sent: Wednesday, July 11, 2012 3:55 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Christina Whisler
Columbus, Ohio

Lowery, Judy

From: brandon larue <mail@change.org>
Sent: Wednesday, July 11, 2012 3:55 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

brandon larue
columbus, Ohio

Lowery, Judy

From: Joel Hamilton <mail@change.org>
Sent: Wednesday, July 11, 2012 3:56 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Joel Hamilton
dublin, Ohio

Lowery, Judy

From: Ann Jarvis <mail@change.org>
Sent: Wednesday, July 11, 2012 4:02 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ann Jarvis
Buffalo, New York

Lowery, Judy

From: Ryan Spirelli <mail@change.org>
Sent: Wednesday, July 11, 2012 4:04 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Corporate Greed is disgusting

Ryan Spirelli
Columbus, Ohio

Lowery, Judy

From: Kurtise Bateman <mail@change.org>
Sent: Wednesday, July 11, 2012 4:13 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

I spoke to someone today who was without power to her home for over a week. Will AEP be providing food vouchers for all those who lost freezers full of family provisions? Let AEP modernize its equipment adequately or bear the cost!

Kurtise Bateman
Columbus,, Ohio

Lowery, Judy

From: Lorie Owens <mail@change.org>
Sent: Wednesday, July 11, 2012 4:26 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Lorie Owens
Columbus, Ohio

Lowery, Judy

From: mallory kimble <mail@change.org>
Sent: Wednesday, July 11, 2012 4:28 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

mallory kimble
youngstown, Ohio

Lowery, Judy

From: Stephen Landes <mail@change.org>
Sent: Wednesday, July 11, 2012 4:29 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Stephen Landes
Columbus, Ohio

Lowery, Judy

From: Mark Rodman <mail@change.org>
Sent: Wednesday, July 11, 2012 4:32 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Mark Rodman
Newark, Ohio

Lowery, Judy

From: Tanim Sturgill <mail@change.org>
Sent: Wednesday, July 11, 2012 4:37 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Tanim Sturgill
Lima, Ohio

Lowery, Judy

From: George Figuray <mail@change.org>
Sent: Wednesday, July 11, 2012 4:38 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

George Figuray
Columbus, Ohio

Lowery, Judy

From: Ben Noll <mail@change.org>
Sent: Wednesday, July 11, 2012 4:39 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; *it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.*

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ben Noll
Zanesville, Ohio

Lowery, Judy

From: Lorraine Robinson <mail@change.org>
Sent: Wednesday, July 11, 2012 4:51 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Lorraine Robinson
Columbus, Ohio

Lowery, Judy

From: Edward Laurson <mail@change.org>
Sent: Wednesday, July 11, 2012 5:02 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Edward Laurson
Denver, Colorado

Lowery, Judy

From: Wesley Barrett <mail@change.org>
Sent: Wednesday, July 11, 2012 5:03 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Even though I never lost power in the storms several of my friends did and they were out for several days to a week. This is unacceptable to be out of power for so long and then have AEP ask to increase rates.

Wesley Barrett
Columbus, Ohio

Lowery, Judy

From: Ryan Coons <mail@change.org>
Sent: Wednesday, July 11, 2012 5:44 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ryan Coons
San Diego, California

Lowery, Judy

From: Molly Clowes <mail@change.org>
Sent: Wednesday, July 11, 2012 6:13 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Molly Clowes
Columbus, Ohio

Lowery, Judy

From: Alan Haggard <mail@change.org>
Sent: Wednesday, July 11, 2012 6:34 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Alan Haggard
San Diego, California

Lowery, Judy

From: Laura MacInnis <mail@change.org>
Sent: Wednesday, July 11, 2012 6:38 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Laura MacInnis
Columbus, Ohio

Lowery, Judy

From: Brian Kirby <mail@change.org>
Sent: Wednesday, July 11, 2012 6:46 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brian Kirby
Dublin, Ohio

Lowery, Judy

From: Christine Renner <mail@change.org>
Sent: Wednesday, July 11, 2012 7:14 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Christine Renner
Reynoldsburg, Ohio

Lowery, Judy

From: Dyllon Rodillon <mail@change.org>
Sent: Wednesday, July 11, 2012 7:44 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Dyllon Rodillon
Las Vegas, Nevada

Lowery, Judy

From: Marie Gherghei <mail@change.org>
Sent: Wednesday, July 11, 2012 7:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Take responsibility AEP!

Marie Gherghei
Columbus, Ohio

Lowery, Judy

From: Thomas Pavlosky <mail@change.org>
Sent: Wednesday, July 11, 2012 7:54 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Thomas Pavlosky
Columbus, Ohio

Lowery, Judy

From: Allison Petonic <mail@change.org>
Sent: Wednesday, July 11, 2012 8:10 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Allison Petonic
Columbus, Ohio

Lowery, Judy

From: erin duffy <mail@change.org>
Sent: Wednesday, July 11, 2012 8:18 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

erin duffy
Columbus, Ohio

Lowery, Judy

From: Dan Bornstein <mail@change.org>
Sent: Wednesday, July 11, 2012 8:26 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Dan Bornstein
Reynoldsburg, Ohio

Lowery, Judy

From: steve sayre <mail@change.org>
Sent: Wednesday, July 11, 2012 8:51 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

steve sayre
Mt Vernon, Ohio

Lowery, Judy

From: regina dean <mail@change.org>
Sent: Wednesday, July 11, 2012 9:02 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

regina dean
akron, Ohio

Lowery, Judy

From: Dennis Clary <mail@change.org>
Sent: Wednesday, July 11, 2012 9:10 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Dennis Clary
Logan, Ohio

Lowery, Judy

From: Amanda Edwards <mail@change.org>
Sent: Wednesday, July 11, 2012 9:11 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Amanda Edwards
East Liverpool, Ohio

Lowery, Judy

From: Robert Johnson <mail@change.org>
Sent: Wednesday, July 11, 2012 9:20 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Robert Johnson
Grove City, Ohio

Lowery, Judy

From: Sandy Huffmasn <mail@change.org>
Sent: Wednesday, July 11, 2012 9:21 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to *this most recent storm and left hundreds of thousands without power for up to a week. Any* responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Sandy Huffmasn
Columbus, Oklahoma

Lowery, Judy

From: Judith Kress <mail@change.org>
Sent: Wednesday, July 11, 2012 9:37 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Judith Kress
Columbus, Ohio

Lowery, Judy

From: Jaime Miracle <mail@change.org>
Sent: Wednesday, July 11, 2012 9:41 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jaime Miracle
Columbus, Ohio

Lowery, Judy

From: Donna Mogavero <mail@change.org>
Sent: Wednesday, July 11, 2012 9:42 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Donna Mogavero
Columbus, Ohio

Lowery, Judy

From: Arthur Johnson <mail@change.org>
Sent: Wednesday, July 11, 2012 9:45 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Arthur Johnson
Grove City, Ohio

Lowery, Judy

From: Lisa Miller <mail@change.org>
Sent: Wednesday, July 11, 2012 9:47 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Lisa Miller
Columbus, Ohio

Lowery, Judy

From: Linda Perry <mail@change.org>
Sent: Wednesday, July 11, 2012 9:48 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Linda Perry
Columbus, Ohio

Lowery, Judy

From: Veronica Stapleton <mail@change.org>
Sent: Wednesday, July 11, 2012 9:49 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Veronica Stapleton
Columbus, Ohio

Lowery, Judy

From: Chris Papaleonardos <mail@change.org>
Sent: Wednesday, July 11, 2012 9:49 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Chris Papaleonardos
Columbus, Ohio

Lowery, Judy

From: Brandi Hess <mail@change.org>
Sent: Wednesday, July 11, 2012 9:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brandi Hess
Coshocton, Ohio

Lowery, Judy

From: Marty Homan <mail@change.org>
Sent: Wednesday, July 11, 2012 9:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Marty Homan
Columbus, Ohio

Lowery, Judy

From: Erik Augis <mail@change.org>
Sent: Wednesday, July 11, 2012 9:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Erik Augis
Columbus, Ohio

Lowery, Judy

From: Mike Staples <mail@change.org>
Sent: Wednesday, July 11, 2012 9:54 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Mike Staples
Trenton, Ohio

Lowery, Judy

From: Craig Ross <mail@change.org>
Sent: Wednesday, July 11, 2012 9:55 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Craig Ross
Columbus, Ohio

Lowery, Judy

From: Dasaya Cates <mail@change.org>
Sent: Wednesday, July 11, 2012 9:55 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Dasaya Cates
Westerville, Ohio

Lowery, Judy

From: Tammy Ferguson <mail@change.org>
Sent: Wednesday, July 11, 2012 9:55 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

A large number of the people who had storm damage cannot afford the cost. Why do we insist of continuing to hurt the poor, middle class and elderly? Use your big profits to make the necessary repairs to the old and damaged lines and poles. All the electrical wires in my neighborhood are old, frayed and hanging too low. Thought they had to be at least 15 ft above the ground? We are paying you for this service!!! MAN UP AND DO THE RIGHT THING!!!!

Tammy Ferguson
Springfield, Ohio

Lowery, Judy

From: Gaye Spetka <mail@change.org>
Sent: Wednesday, July 11, 2012 9:59 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Gaye Spetka
Columbus, Ohio

Lowery, Judy

From: Brian Long <mail@change.org>
Sent: Wednesday, July 11, 2012 9:59 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brian Long
Columbus, Ohio

Lowery, Judy

From: Paula Deming <mail@change.org>
Sent: Wednesday, July 11, 2012 10:00 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

We were without power for 8 days. This, in spite of AEP hiring a tree company to butcher trees in Worthington this year, in an effort to stop random power outages on sunny days (a regular problem here). I try to be patient, but when service is mediocre and someone makes huge sums of money for that mediocrity, my blood boils.

Paula Deming
worthington, Ohio

Lowery, Judy

From: Edward Shields <mail@change.org>
Sent: Wednesday, July 11, 2012 10:03 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Edward Shields
Reynoldsburg, Ohio

Lowery, Judy

From: Mike Treiber <mail@change.org>
Sent: Wednesday, July 11, 2012 10:03 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Mike Treiber
Columbus, Ohio

Lowery, Judy

From: Lisa Kinsley <mail@change.org>
Sent: Wednesday, July 11, 2012 10:04 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Lisa Kinsley
Boardman, Uganda

Lowery, Judy

From: Anita Beck <mail@change.org>
Sent: Wednesday, July 11, 2012 10:04 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

This is truly adding insult to injury! Make a long term plan for upgrade & replacement and INVEST in your company! Do NOT rake your customers for the costs again!

Anita Beck
Worthington, Ohio

Lowery, Judy

From: Jo Ann Giardino <mail@change.org>
Sent: Wednesday, July 11, 2012 10:04 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jo Ann Giardino
Columbus, Ohio

Lowery, Judy

From: Amber Mances <mail@change.org>
Sent: Wednesday, July 11, 2012 10:03 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Amber Mances
Columbus, Ohio

Lowery, Judy

From: Denise Watson <mail@change.org>
Sent: Wednesday, July 11, 2012 10:05 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Denise Watson
Columbus, Ohio

Lowery, Judy

From: Adam Spidel <mail@change.org>
Sent: Wednesday, July 11, 2012 10:07 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Adam Spidel
Columbus, Ohio

Lowery, Judy

From: MARJORIE RAY <mail@change.org>
Sent: Wednesday, July 11, 2012 10:07 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

MARJORIE RAY
COLUMBUS, Ohio

Lowery, Judy

From: Carol Steed <mail@change.org>
Sent: Wednesday, July 11, 2012 10:06 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Carol Steed
Columbus, Ohio

Lowery, Judy

From: Patrick Colvin <mail@change.org>
Sent: Wednesday, July 11, 2012 10:07 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Patrick Colvin
Columbus, Ohio

Lowery, Judy

From: Theresa Jones <mail@change.org>
Sent: Wednesday, July 11, 2012 10:08 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

I was without power for 5 days! I lost a great deal of food and suffered other expenses due to the outage. If anything I think you owe me money for pain and suffering!

Theresa Jones
Columbus, Ohio

Lowery, Judy

From: Tim Perdue <mail@change.org>
Sent: Wednesday, July 11, 2012 10:10 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Tim Perdue
Westerville, Ohio

Lowery, Judy

From: Gerald Greenberg <mail@change.org>
Sent: Wednesday, July 11, 2012 10:10 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Gerald Greenberg
Blacklick, Ohio

Lowery, Judy

From: Jill Hofmans <mail@change.org>
Sent: Wednesday, July 11, 2012 10:10 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jill Hofmans
Columbus, Ohio

Lowery, Judy

From: Benjamin Rogers <mail@change.org>
Sent: Wednesday, July 11, 2012 10:11 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Benjamin Rogers
Columbus, Ohio

Lowery, Judy

From: Phillip Park <mail@change.org>
Sent: Wednesday, July 11, 2012 10:12 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Phillip Park
Columbus, Ohio

Lowery, Judy

From: Tricia Rawnsley <mail@change.org>
Sent: Wednesday, July 11, 2012 10:18 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

AEP took risks when they put up their wires, and should not ask the people paying for service to assume those risks.

Tricia Rawnsley
Highland Mills, New York

Lowery, Judy

From: Faye Herskovits <mail@change.org>
Sent: Wednesday, July 11, 2012 10:13 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; *it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.*

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Faye Herskovits
Columbus, Ohio

Lowery, Judy

From: Kristin Torres <mail@change.org>
Sent: Wednesday, July 11, 2012 10:21 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Kristin Torres
Columbus, Ohio

Lowery, Judy

From: Steve Trumbull <mail@change.org>
Sent: Wednesday, July 11, 2012 10:22 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Steve Trumbull
Granville, Ohio

Lowery, Judy

From: Phyllis Hester <mail@change.org>
Sent: Wednesday, July 11, 2012 10:23 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Phyllis Hester
Westerville, Ohio

Lowery, Judy

From: Connie Stockwell <mail@change.org>
Sent: Wednesday, July 11, 2012 10:23 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Connie Stockwell
Columbus, Ohio

Lowery, Judy

From: Carolyn Parmelee <mail@change.org>
Sent: Wednesday, July 11, 2012 10:24 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Carolyn Parmelee
Columbus, Ohio

Lowery, Judy

From: Ariel Long <mail@change.org>
Sent: Wednesday, July 11, 2012 10:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ariel Long
Granville, Ohio

Lowery, Judy

From: Jesse Harmon <mail@change.org>
Sent: Wednesday, July 11, 2012 10:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jesse Harmon
Rockbridge, Ohio

Lowery, Judy

From: Jacqueline Hout <mail@change.org>
Sent: Wednesday, July 11, 2012 10:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jacqueline Hout
Granville, Ohio

Lowery, Judy

From: Rachel Willis <mail@change.org>
Sent: Wednesday, July 11, 2012 10:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Rachel Willis
Powell, Ohio

Lowery, Judy

From: Michael Newland <mail@change.org>
Sent: Wednesday, July 11, 2012 10:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Michael Newland
Columbus, Ohio

Lowery, Judy

From: Alisa Sullivan <mail@change.org>
Sent: Wednesday, July 11, 2012 10:26 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Alisa Sullivan
Columbus, Ohio

Lowery, Judy

From: Gloria Twesigye <mail@change.org>
Sent: Wednesday, July 11, 2012 10:28 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Gloria Twesigye
Delaware, Ohio

Lowery, Judy

From: Brenda Pinnell <mail@change.org>
Sent: Wednesday, July 11, 2012 10:28 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brenda Pinnell
Columbus, Ohio

Lowery, Judy

From: Evelyn Hoglund <mail@change.org>
Sent: Wednesday, July 11, 2012 10:29 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Evelyn Hoglund
Columbus, Ohio

Lowery, Judy

From: Stephanie Keaton <mail@change.org>
Sent: Wednesday, July 11, 2012 10:30 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

AEP customers pay enough, a company as big as AEP should plan and budget for disasters that would create repair costs, overtime for its employees, costs of materials and even bringing in help from other places. This cost should not be deferred back to its faithful customers.

Stephanie Keaton
Columbus, Ohio

Lowery, Judy

From: Amy Wolf <mail@change.org>
Sent: Wednesday, July 11, 2012 10:32 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Amy Wolf
Dayton, Ohio

Lowery, Judy

From: Coolin Charles <mail@change.org>
Sent: Wednesday, July 11, 2012 10:34 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Coolin Charles
Columbus, Ohio

Lowery, Judy

From: Sharon Craven <mail@change.org>
Sent: Wednesday, July 11, 2012 10:35 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Sharon Craven
Philadelphia, Pennsylvania

Lowery, Judy

From: Josh Blew <mail@change.org>
Sent: Wednesday, July 11, 2012 10:35 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Josh Blew
Columbus, Ohio

Lowery, Judy

From: Josue Blau <mail@change.org>
Sent: Wednesday, July 11, 2012 10:35 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Josue Blau
, United States

Lowery, Judy

From: Lynne Bajec <mail@change.org>
Sent: Wednesday, July 11, 2012 10:37 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Lynne Bajec
University Heights, Ohio

Lowery, Judy

From: Janice Stafford <mail@change.org>
Sent: Wednesday, July 11, 2012 10:37 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Janice Stafford
upper arlington, Ohio

Lowery, Judy

From: Doris Miller <mail@change.org>
Sent: Wednesday, July 11, 2012 10:37 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Doris Miller
Columbus, Ohio

Lowery, Judy

From: Tara Johnson <mail@change.org>
Sent: Wednesday, July 11, 2012 10:39 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Tara Johnson
Columbus, Ohio

Lowery, Judy

From: Aaron Apter <mail@change.org>
Sent: Wednesday, July 11, 2012 10:42 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Aaron Apter
Chicago, Illinois

Lowery, Judy

From: Donna Richard <mail@change.org>
Sent: Wednesday, July 11, 2012 10:42 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Of course the cost of storm damage should not be passed onto me and other customers. If AEP stopped giving huge sums of secret money to the Chamber of Commerce and God knows how many other shadowy groups, they would be able to update their equipment and services. I am more than willing to pay my fair share and wish AEP would too. Stop buying lawmakers to pass legislation that benefits the corporation to the detriment of the public.

Donna Richard
Columbus, Ohio

Lowery, Judy

From: Derek Clinger <mail@change.org>
Sent: Wednesday, July 11, 2012 10:42 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Derek Clinger
Columbus, Ohio

Lowery, Judy

From: karen mughan <mail@change.org>
Sent: Wednesday, July 11, 2012 10:45 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

karen mughan
columbus, Ohio

Lowery, Judy

From: Sharon Renee McRary <mail@change.org>
Sent: Wednesday, July 11, 2012 10:47 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Obviously AEP needs a motivator to make it bring its infrastructure up to standards. If we keep covering their losses for their own failures, they will never upgrade the grid. We were without electricity for 5 days, lost all our refrigerated food, had to buy a generator and battery-operated lights, etc, incurring hundreds of dollars in expenses. Not only should AEP have to cover its own losses, but it should be made to compensate the customers who were left without electricity for more than 24 hours.

Sharon Renee McRary
Westerville, Ohio

Lowery, Judy

From: emily vaughn <mail@change.org>
Sent: Wednesday, July 11, 2012 10:47 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

emily vaughn
Brooklyn, New York

Lowery, Judy

From: Bill Rausch <mail@change.org>
Sent: Wednesday, July 11, 2012 10:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Bill Rausch
Alexandria, Virginia

Lowery, Judy

From: Leland Long <mail@change.org>
Sent: Wednesday, July 11, 2012 10:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Leland Long
Denver, Colorado

Lowery, Judy

From: ryan peacock <mail@change.org>
Sent: Wednesday, July 11, 2012 10:56 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

ryan peacock
columbus, Ohio

Lowery, Judy

From: Andrea Tong <mail@change.org>
Sent: Wednesday, July 11, 2012 10:56 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Andrea Tong
San Francisco, California

Lowery, Judy

From: Peter O'Mathuna <mail@change.org>
Sent: Wednesday, July 11, 2012 10:58 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Peter O'Mathuna
Columbus, Ohio

Lowery, Judy

From: Darren Young <mail@change.org>
Sent: Wednesday, July 11, 2012 10:59 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Darren Young
columbus, Ohio

Lowery, Judy

From: Sandra Mahoney <mail@change.org>
Sent: Wednesday, July 11, 2012 11:01 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Sandra Mahoney
dublin, Ohio

Lowery, Judy

From: Craig Steiner <mail@change.org>
Sent: Wednesday, July 11, 2012 11:01 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Craig Steiner
Columbus, Ohio

Lowery, Judy

From: Sara Sherman <mail@change.org>
Sent: Wednesday, July 11, 2012 11:04 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Sara Sherman
Columbus, Ohio

Lowery, Judy

From: Clark Deringer <mail@change.org>
Sent: Wednesday, July 11, 2012 11:05 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

The job of AEP is to provide power, when that doesn't happen the share holders NOT the customers can take the hit.

Clark Deringer
Columbus, Ohio

Lowery, Judy

From: Joseph Bowersox <mail@change.org>
Sent: Wednesday, July 11, 2012 11:12 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Joseph Bowersox
Columbus, Ohio

Lowery, Judy

From: Catherine Braun <mail@change.org>
Sent: Wednesday, July 11, 2012 11:13 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Catherine Braun
Columbus, Ohio

Lowery, Judy

From: Tara Van Ho <mail@change.org>
Sent: Wednesday, July 11, 2012 11:18 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Tara Van Ho
Wivenhoe, United Kingdom

Lowery, Judy

From: Sarah Ziems <mail@change.org>
Sent: Wednesday, July 11, 2012 11:20 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Sarah Ziems
Worthington, Ohio

Lowery, Judy

From: Lisa Jarrell <mail@change.org>
Sent: Wednesday, July 11, 2012 11:22 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Lisa Jarrell
grove city, Ohio

Lowery, Judy

From: Cea Giardino <mail@change.org>
Sent: Wednesday, July 11, 2012 11:23 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

My family and friends were without electricity longer than they should have. I also think AEP makes enough money from the consumers.

Cea Giardino
Pickerington, Ohio

Lowery, Judy

From: Karen Sullivan <mail@change.org>
Sent: Wednesday, July 11, 2012 11:22 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Karen Sullivan
Westerville, Ohio

Lowery, Judy

From: Laurie Remenyi <mail@change.org>
Sent: Wednesday, July 11, 2012 11:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Laurie Remenyi
Columbus, Ohio

Lowery, Judy

From: Tina Parkhurst <mail@change.org>
Sent: Wednesday, July 11, 2012 11:24 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Tina Parkhurst
East Liverpool, Ohio

Lowery, Judy

From: Cynthia Bartch <mail@change.org>
Sent: Wednesday, July 11, 2012 11:26 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Cynthia Bartch
Newark, Ohio

Lowery, Judy

From: Kelli Trinoskey <mail@change.org>
Sent: Wednesday, July 11, 2012 11:26 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Kelli Trinoskey
Bexley, Ohio

Lowery, Judy

From: Jay and Lucia Weinroth <mail@change.org>
Sent: Wednesday, July 11, 2012 11:28 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jay and Lucia Weinroth
Nashville, Ohio

Lowery, Judy

From: Thomas Weisbecker <mail@change.org>
Sent: Wednesday, July 11, 2012 11:28 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Thomas Weisbecker
Carrollton, Texas

Lowery, Judy

From: Bruce Tolbert <mail@change.org>
Sent: Wednesday, July 11, 2012 11:34 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Bruce Tolbert
Columbus, Ohio

Lowery, Judy

From: Bonita Ward <mail@change.org>
Sent: Wednesday, July 11, 2012 11:36 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Bonita Ward
New Albany, Ohio

Lowery, Judy

From: Thomas Morgan <mail@change.org>
Sent: Wednesday, July 11, 2012 11:38 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

AEP should use some of their continually rising record profits to upgrade their network that affords them to afford AEP's Executive team HUGE salaries.

Thomas Morgan
Columbus, Ohio

Lowery, Judy

From: Donna Adassa <mail@change.org>
Sent: Wednesday, July 11, 2012 11:39 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Donna Adassa
Columbus, Ohio

Lowery, Judy

From: Mary A Sutphin <mail@change.org>
Sent: Wednesday, July 11, 2012 11:39 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

With AEP's profits and what it pays CEOs, AEP asking for constant price hikes, tell me why we should pay for cleanup.

Yes, I am one of the grandmother/great grandmothers who cannot afford any more price hikes.

Mary A Sutphin
Galax, Virginia

Lowery, Judy

From: gordan maham <mail@change.org>
Sent: Wednesday, July 11, 2012 11:39 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

gordan maham
cincinnati, Ohio

Lowery, Judy

From: eric williamson <mail@change.org>
Sent: Wednesday, July 11, 2012 11:39 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

eric williamson
Circleville, Ohio

Lowery, Judy

From: Brandon Riggins <mail@change.org>
Sent: Wednesday, July 11, 2012 11:42 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brandon Riggins
Columbus, Ohio

Lowery, Judy

From: Jenifer Burks <mail@change.org>
Sent: Wednesday, July 11, 2012 11:46 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jenifer Burks
Delaware, Ohio

Lowery, Judy

From: Alma Diaz <mail@change.org>
Sent: Wednesday, July 11, 2012 11:50 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Alma Diaz
Ft. Mitchell, Kentucky

Lowery, Judy

From: Dawn Vujevic <mail@change.org>
Sent: Wednesday, July 11, 2012 11:51 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Dawn Vujevic
Granville, Ohio

Lowery, Judy

From: Amy Moore <mail@change.org>
Sent: Wednesday, July 11, 2012 11:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Amy Moore
Hilliard, Ohio

Lowery, Judy

From: Matthew Kuntzman <mail@change.org>
Sent: Wednesday, July 11, 2012 11:53 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Matthew Kuntzman
Columbus, Ohio

Lowery, Judy

From: Elizabeth OBrochta <mail@change.org>
Sent: Wednesday, July 11, 2012 11:55 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Elizabeth OBrochta
Columbus, Ohio

Lowery, Judy

From: Barb Fleeter <mail@change.org>
Sent: Wednesday, July 11, 2012 11:59 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Barb Fleeter
Columbus, Ohio

Lowery, Judy

From: Reagan McGuire <mail@change.org>
Sent: Wednesday, July 11, 2012 11:59 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Reagan McGuire
Columbus, Ohio

Lowery, Judy

From: Brandy Barth <mail@change.org>
Sent: Wednesday, July 11, 2012 12:00 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brandy Barth
columbus, Ohio

Lowery, Judy

From: Jennifer Lundgren <mail@change.org>
Sent: Wednesday, July 11, 2012 12:01 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Jennifer Lundgren
Dublin, Ohio

Lowery, Judy

From: Natalie Horton <mail@change.org>
Sent: Wednesday, July 11, 2012 12:03 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Natalie Horton
Grove City , Ohio

Lowery, Judy

From: Nicole Brubaker <mail@change.org>
Sent: Wednesday, July 11, 2012 12:04 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Nicole Brubaker
Columbus, Ohio

Lowery, Judy

From: Brittany Towers <mail@change.org>
Sent: Wednesday, July 11, 2012 12:06 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Brittany Towers
Columbus, Ohio

Lowery, Judy

From: Ray Gehring <mail@change.org>
Sent: Wednesday, July 11, 2012 12:06 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ray Gehring
Sunnyvale, California

Lowery, Judy

From: Lauren Kinsey <mail@change.org>
Sent: Wednesday, July 11, 2012 12:07 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Lauren Kinsey
Columbus, Ohio

Lowery, Judy

From: Anne Hammerstein <mail@change.org>
Sent: Wednesday, July 11, 2012 12:11 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

AEP should not be permitted to charge customers for the entire cost of this outage. No doubt some is their fault and some solely due to the storms. Storms are well known risk of doing the business they entered into and they should plan better, just like the gas companies plan their winter supply needs around the occurrence of an extremely cold winter every 20 years or more. They owe a legal duty to provide reliable service to their customers just as they owe a duty to their shareholders. AEP has a record with the PUCO of providing the least reliable service
and this is not the time to bailout a company with record earnings for poor planning!

Lowery, Judy

From: Tim Juchter <mail@change.org>
Sent: Wednesday, July 11, 2012 12:14 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

When our neighbor called two days into the outage, when most of our block had power again, she was told that our houses are on a separate connection to the main line that is harder to repair. That connection also seems to lose power out of proportion with the surrounding area. AEP, fix and upgrade the system before you start charging us for making the same repair over and over.

Tim Juchter
Columbus, Ohio

Lowery, Judy

From: Scott Boone <mail@change.org>
Sent: Wednesday, July 11, 2012 12:14 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Scott Boone
Columbus, Ohio

Lowery, Judy

From: Carlee Beatty <mail@change.org>
Sent: Wednesday, July 11, 2012 12:15 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Carlee Beatty
Columbus, Ohio

Lowery, Judy

From: Charles Carpenter <mail@change.org>
Sent: Wednesday, July 11, 2012 2:48 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Charles Carpenter
Sidney, Ohio

Lowery, Judy

From: Ben Kerrick <mail@change.org>
Sent: Wednesday, July 11, 2012 2:49 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

Ben Kerrick
Columbus, Ohio

Lowery, Judy

From: PHYLLIS MCKEAN <mail@change.org>
Sent: Wednesday, July 11, 2012 2:56 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

President Michael Morris & Public Policy Director Terri Flora,

I just signed the following petition addressed to: AEP Executives, PUCO Chairman, and Ohio elected officials.

Asking the Public Utilities Commission of Ohio to let you pass on "cleanup costs" of a recent storm to customers, despite record profits of \$1.9 billion last year - is deceptive and unfair. AEP Ohio already did this, to the tune of \$25 million in 2004 and another \$27 million in 2008, but you have't acted on your own internal recommendations to replace aging poles and lines. Nobody will ever know if that could have prevented or lessened these massive outages, but anyone can recognize corporate greed when it's this obvious.

Who tells their customers, "We need to charge you more for a basic service that everyone relies on because we didn't plan for obvious risks, even though we're still making hundreds of millions of dollars?" Apparently, you do. But the "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone.

What kind of utility company doesn't account for severe weather when returning profits to shareholders? Certainly not one that Ohioans count on to provide reliable service; you proved that with an agonizingly slow response to this most recent storm and left hundreds of thousands without power for up to a week. Any responsible, respectable utility company should plan for severe weather and bear most of the cost when storms damage their equipment; it's even more outrageous that you knew it was time to modernize aging equipment and clearly had the cash to make it happen.

I don't expect you change the weather, but I do expect you to prepare for it - just like my family and I do when we know a storm is coming. AEP customers won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission to help you. I'm asking you to not ask for PUCO approval, I'm asking the PUCO not to cooperate, and I'm asking Governor John Kasich, Senate President Tom Niehaus, Speaker of the House Bill Batchelder, Senator Shannon Jones and Representative Peter Stautberg to use their oversight powers to protect constituents from your deceptive business practices, if they have to.

I've signed this petition, I'm asking my friends to do the same, and I'm calling these people to let them know how I feel: AEP Director of Public Policy Terri Flora; PUCO Chairman Todd Snitchler; Sen. Shannon Jones; Rep. Peter Stautberg.

PHYLLIS MCKEAN
LOUISVILLE, Ohio