

FILE

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2012 JUL -9 PM 3: 28

PUCO

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 67985

Received: 7/5/2012 3:24:20 PM

Message:

WEB ID: 67985 AT:07-05-2012 at 03:24 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Marlene Wodecki

CONTACT SENDER? Yes

MAILING ADDRESS:

• 10791 Stafford Rd.

Auburn Township, Ohio 44023

USA

PHONE INFORMATION:

• Home: (440)543-4728

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: wodeckim@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: CEI (Cleveland Electric Illuminating)

Name on account: Robert Wodecki

Service address: 10791 Stafford Rd. Auburn Twns. Ohio 44023

Service phone: (440)543-4728Account Number: 110 028 253 471

COMPLAINT DESCRIPTION:

Please, Please do not allow First Energy to get the rate increase (ESP-3 or Case 12-1230-EL-SSO). We are retired seniors with an all electric home. Our discounts are being phased out by 2018 (thanks to the PUCO). Our electric bills are high enough. We can't afford to run the air in the summer and we keep the heat at 66 in winter. We can't sell an all electric home because of the electric bills. Please do not make the same mistake and allow this increase. Marlene & Bob Wodecki

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed 111 0 2012

To: ContactThePUCO Subject: 67987

Received: 7/5/2012 3:47:37 PM

Message:

WEB ID: 67987 AT:07-05-2012 at 03:47 PM

Related Case Number:

TYPE: comment

NAME: Mr. Mark Riedy

CONTACT SENDER? Yes

MAILING ADDRESS:

• 4885 County Road 247

• Vickery, Ohio 43464

USA

PHONE INFORMATION:

• Home: 419-547-6439

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: mriedy l@woh.rr.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

· Company; First Energy

• Name on account: Mark Riedy

Service address: 4885 County Road 247 Vickery, Ohio 43464

Service phone: 419-547-6439Account Number: 110010177779

COMMENT DESCRIPTION:

This Comment is in regards to Case #12-1230-EL-SSO. The First Energy projected 10% increase in bill increases to the all electric customers. We have already had our all electric PROMISE BROKE and now they want even more! This is yet another slap in the face to the public that built all electric homes on the the PROMISE that we would discounted rates. Now they are trying to add another 10% on after they agreed to the rates and changes just last fall. They will never be happy till everyone is paying through the nose for electricity and they become richer and richer. When will it end? They took our discounted rate away two and half years ago and we all suffered with double the cost electric bills. The governor step in and forced them to reimplement the discounts but we had already suffered several months of outrageous bills that we never got credit back for or reimbursed for the inflated billing. First Energy is just another money hungery company like the oil companys preying on the general public to become richer and more powerful. We continue to lose our discounts more every year and they still want more. ENOUGH OF THE BROKEN PROMISES AND STOP FIRST ENERGY FROM CONTINUED LIES AND LIES AND LIES!!!!!! Mark Riedy

To: ContactThePUCO

Subject: 67905

Received: 7/4/2012 6:29:40 PM

Message:

WEB ID: 67905 AT:07-04-2012 at 06:29 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Danette Brandt

CONTACT SENDER? Yes

MAILING ADDRESS:

- 4552 Lenox New Lyme Road
- Jefferson, Ohio 44047
- USA

PHONE INFORMATION:

• Home: 440-294-2416

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dwbdrb@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Danette R Brandt

• Service address: 4552 Lenox New Lyme Road

Service phone: 440-294-2416Account Number: 110028617113

COMPLAINT DESCRIPTION:

This is in regards to case # 12-1230-EL-SSO. Once again First Energy is putting out another request to raise rates after already phasing out the all electric discount. People are losing their homes and striving to make ends meet as it is. Allowing this company to continue to milk the people of every last dime is a travesty. PLEASE do not put this increase through. Please stop this insanity. They are making a big enough profit...why do they need to pinch the citizens further? It is only to fill their coffers while driving everyone into the ground. Thank you for considering our plea.

To: ContactThePUCO

Subject: 67906

Received: 7/4/2012 6:35:55 PM

Message:

WEB ID: 67906 AT:07-04-2012 at 06:35 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Eleanor Molter

CONTACT SENDER? Yes

MAILING ADDRESS:

- 14084 Country River Ln
- Newbury, Ohio 44065
- USA

PHONE INFORMATION:

Home: 4405641286Alternative: 4407086712

• Fax: (no fax number provided?)

E-MAIL: elle.molter@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy/ESP3 or Case # 12-1230-EL-SSO:

• Name on account: Eleanor Molter

• Service address: 14084 Country River Ln

Service phone: 4405641286Account Number: 110029992010

COMPLAINT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO:

Because I reside in an all electric home, I was quite disappointed when I learned I will begin to lose my RGC credit beginning in Winter 2013. When this is the proposed ESP3 and the high capacity auction prices is combined with the loss of the RGC credit, I will see an overall increase of 31% over the next three (3) years ending in 2015/2016!! And that is only the tip of the iceberg! By 2018 I'll go broke trying to stay warm & keep the lights on because I live in an all electric home.

This is unacceptable and must NOT be permitted! I cannot afford to have a gas line installed - nor do I wish to be forced to do that. Please do not permit this to occur and stop it NOW!

Thank you, Eleanor & Lance Molter

To: ContactThePUCO

Subject: 67910

Received: 7/4/2012 8:12:30 PM

Message:

WEB ID: 67910 AT:07-04-2012 at 08:12 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Brenda Flanik

CONTACT SENDER? Yes

MAILING ADDRESS:

- 11010 Burlington Ridge dr.
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: 440-286-6698

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: gflanik@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Illuminating Co.

• Name on account: Gerald A. Flanik

• Service address: 11010 Burlington Ridge dr.

• Service phone: 4402866698

Account Number: 110027832291

COMPLAINT DESCRIPTION:

Please file this complaint int the case for FirstEnergy's newESP3 or CASE #12-1230-EL- SSO. I am an AE homeowner and am cery concerned about the potentioa rate increases the case will cause for my bill. I can not afford a 30% rate increase. That is highway robbery. How are we to afford an increase that size. Please do not let this happen. It is not fair and it is not right. Thank you, Brenda Flanik

To: ContactThePUCO

Subject: 67912

Received: 7/4/2012 9:03:03 PM

Message:

WEB ID: 67912 AT:07-04-2012 at 09:02 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Gayle SANTAVICCA

CONTACT SENDER? Yes

MAILING ADDRESS:

- 250 DEER DR.
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: 4407259274

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: genegayle@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: ILLUMANATING CO
Name on account: Gene Santavicca

Service address: 250 Deer Chardon, oh, 44024

• Service phone: 440-285-2505

Account Number: 110-049-531-889

COMPLAINT DESCRIPTION:

WE JUST RECEIVED A NOTE REGARDING THE PROPOSED INCREASE FOR THE NEXT 3 YEARS ON OUR ELECTRIC BILL AND FIND IT IS VERY UNFAIR. IF THERE IS ANYTHING YOU CAN DO TO HELP PUT A STOP TO THIS, WE WOULD BE VERY GRATEFUL. AS WE ARE SENIORS ON A FIXED INCOME, IT WOULD HURT US. WE ARE VERY FRUGAL ON ALL OF OUR USAGE'S AND TRY TO MAINTAIN AS MUCH CARE AS POSSIABLE. OUR UNDERSTANDING WHEN WE BOUGHT OUR HOME, THERE WOULD BE AN "ALL ELECTRIC DISCOUNT" FOR THE LIFE OF THE HOME. THAT WAS ONE OF THE REASONS WE BOUGHT IT. THANK YOU FOR YOUR CONSIDERATION. GAYLE AND GENE SANTAVICCA

To: ContactThePUCO

Subject: 67913

Received: 7/4/2012 9:22:20 PM

Message:

WEB ID: 67913 AT:07-04-2012 at 09:22 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. JEAN LENK

CONTACT SENDER? No

MAILING ADDRESS:

- 11404 Twin Mills Lane
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: 440-285-4776

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jblenk285@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Thomas R. Lenk
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

Case # 12-1230-EL-SSO We are very concerned about the potential rate increases. We will not be able to sell our house based on these rates. This was not in our original agreement with CEI

To: ContactThePUCO

Subject: 67915

Received: 7/4/2012 9:51:52 PM

Message:

WEB ID: 67915 AT:07-04-2012 at 09:51 PM

Related Case Number:

TYPE: comment

NAME: Mr. Jack Dean

CONTACT SENDER? Yes

MAILING ADDRESS:

- 4099 LaRue-Prospect Rd S
- Prospect, Ohio 43342-9310
- USA

PHONE INFORMATION:

• Home: 740-528-2259

• Alternative: 614-582-8334

• Fax: (no fax number provided?)

E-MAIL: dean67@frontier.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Jack E Dean

• Service address: 4099 LARUE-Prospect Rd S

Service phone: 740-528-2259Account Number: 110013026726

COMMENT DESCRIPTION:

I am an All Electric homeowner and am concerned about the potential rate increase the Case 12-1230-EL-SSO will cause for my bills.

To: ContactThePUCO

Subject: 67916

Received: 7/4/2012 9:53:23 PM

Message:

WEB ID: 67916 AT:07-04-2012 at 09:53 PM

Related Case Number:

TYPE: comment

NAME: Mr. Glenn Frohring

CONTACT SENDER? Yes

MAILING ADDRESS:

• 11835 Bell Rd.

• Newbury, Ohio 44065

• USA

PHONE INFORMATION:

• Home: 440-564-7211

• Alternative: 216-396-9726

• Fax: 440-564-5432

E-MAIL: gibbons33@aolcom

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Joretta B. Frohring
Service address: 11835 Bell Rd.

• Service phone: 440-564-7211

• Account Number: 110 028 105 986

COMMENT DESCRIPTION:

We are an all electric home--furnaces, and hot water heaters. The proposed rate increases by First Energy are a slap in the face after promising us a special all-electric rate when this house was built in 1975. We do not have natural gas on our street and are stuck with electric as the only feazable means of heating. We have recently installed (2) new furnaces. Please do not let them do this to us!

Glenn & Joretta Frohring

To: ContactThePUCO

Subject: 67917

Received: 7/4/2012 10:31:40 PM

Message:

WEB ID: 67917 AT:07-04-2012 at 10:31 PM

Related Case Number:

TYPE: comment

NAME: Mr. Robert Shank

CONTACT SENDER? Yes

MAILING ADDRESS:

1006 Taylor Rd.

• Sandusky, Ohio 44870

USA

PHONE INFORMATION:

Home: 419-625-2351
Alternative: 419-656-1073
Fax: (no fax number provided?)

E-MAIL; jbshank@bex.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Ohio Edison/First Energy
Name on account: Robert t. Shank
Service address: 1006 Taylor Rd.
Service phone: 419 625-2351
Account Number: 110 055 170 200

COMMENT DESCRIPTION:

Re: Case 12-1230-EL-550 As an all electric home owner, I am opposed to the electric rate price increases as proposed in ESP3. With these increases and the loss of the RGC reduction over the next several years it will create financial difficulties for all electric home owners. The RGC credit should never have been allowed to be phased out because Ohio Edison promoted a discounted rate over the years for all electric homes. It was implied that this was because of their higher electric consumption, therefore a better rate was given to all electric homeowners. This discount reduction/loss combined with the increases from ESP3 will create financial hardships for many all electric homeowners. Homeowners without alternative heat sources such as gas will be stuck with inflated electric bills and have no options. Please consider these comments in your decision.

To: ContactThePUCO Subject: 67919

Received: 7/5/2012 4:25:35 AM

Message:

WEB ID: 67919 AT:07-05-2012 at 04:25 AM

Related Case Number:

TYPE: complaint

NAME: Ms. Vicki Lowry

CONTACT SENDER? Yes

MAILING ADDRESS:

- 11968 Auburn Road
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: (440)-286-4303

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dobesrgreat@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Company

• Name on account: Vicki M Lowry

• Service address: 11968 Auburn Rd Chardon, OH 44024

Service phone: (440) 286-4303Account Number: 110 028 572 862

COMPLAINT DESCRIPTION:

I am writing to complain about First Energy's ESP # or Case Number 12-1230-EL-SSO. As an all electric home customer, we just went through a long hard battle over rates and we are already having scheduled increases over the next few years, and now the Illuminating Company wants even more? This would amount to at least a 31% increase for us. The last time you approved an increase for CEI (winter 2010) you said it would amount to a two to four percent increase for homeowners, and my bill went up over ONE HUNDRED PERCENT!!! Please don't let this additional increase go through, or there will be even more houses sitting vacant on the market than there are now; because those of us who are retirees and on fixed incomes (and there are many of us) will not be able to afford the utility bills.

To: ContactThePUCO

Subject: 67920

Received: 7/5/2012 5:25:13 AM

Message:

WEB ID: 67920 AT:07-05-2012 at 05:25 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Eric GOCKEL

CONTACT SENDER? Yes

MAILING ADDRESS:

- 8495 willow lane
- chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: 4402312092

• Fax: (no fax number provided?)

E-MAIL: ericdaddy5@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

• Company: CEI

Name on account: Eric GOCKEL
Service address: 8495 willow lane
Service phone: 4402312092

• (no account number provided?)

COMPLAINT DESCRIPTION:

I understand things are going up everything is but I can't understand a jump as much as what there asking for

To: ContactThePUCO

Subject: 67921

Received: 7/5/2012 6:59:01 AM

Message:

WEB ID: 67921 AT:07-05-2012 at 06:58 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Rick Corwon

CONTACT SENDER? No

MAILING ADDRESS:

- 13500 Sperry Road
- Novelty, Ohio 44072
- USA

PHONE INFORMATION:

- Home: (440) 3381318
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: rcorwon@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: CEI

Name on account: Rick Corwon
Service address: 13500 Sperry Road
Service phone: (440) 338-1318
Account Number: 110073286764

COMPLAINT DESCRIPTION:

I am unhappy with the proposed rates from First Energy, esp. the all-electric rate increases that have been proposed.

Please file my comments in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO

To: ContactThePUCO

Subject: 67922

Received: 7/5/2012 7:03:46 AM

Message:

WEB ID: 67922 AT:07-05-2012 at 07:03 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Dawn Chase

CONTACT SENDER? No

MAILING ADDRESS:

- 901 Footville Richmond Rd E
- Jefferson, Ohio 44047
- USA

PHONE INFORMATION:

• Home: (440) 576-0375

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: zoelife4meru@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy-Illuminating Co.

• Name on account: David C Chase

• Service address: 901 Footville Richmond Rd E

Service phone: 440-576-0375Account Number: 110058321644

COMPLAINT DESCRIPTION:

Regarding the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO, I request my comments be filed as follows: We live in an all-electric home in northeast Ohio (Ashtabula County). Many homes in our area are all-electric due to a lack of access to natural gas (rural areas). Our already financially devastated population will be further ruined by the projected increases in this case because of the dependence on electricity for heat in the harshest winter months. Personally, we are planning ahead to use as little electricity as possible (as we already do) and will be negatively impacted if this case is allowed to stand.

To: ContactThePUCO

Subject: 67924

Received: 7/5/2012 7:58:19 AM

Message:

WEB ID: 67924 AT:07-05-2012 at 07:58 AM

Related Case Number:

TYPE: comment

NAME: Ms. Marsha Gustafson

CONTACT SENDER? Yes

MAILING ADDRESS:

- 10775 Gate Post Rd
- Strongsville, OH 44149
- United States

PHONE INFORMATION:

• Home: 440-781-1684

• Alternative: 440-781-1684

• Fax: (no fax number provided?)

E-MAIL: mgusto1000@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Marsha J Gustafson
Service address: 10775 Gate Post Rd

Service phone: 440-781-1684Account Number: 110026276722

COMMENT DESCRIPTION:

I would like to express my opposition to the planned raise in the electric rates in my all electric home. I simply cannot afford to absorb the new rate hike proposals over the next 5 years. I was counting on the rates staying lower over the course of my home ownership as was promised. This increase will not only create a financial burden but will also lower my house value. Please find a way to keep the rates low. Thank you, Marsha Gustafson

To: ContactThePUCO

Subject: 67925

Received: 7/5/2012 8:08:50 AM

Message:

WEB ID: 67925 AT:07-05-2012 at 08:08 AM

Related Case Number:

TYPE: comment

NAME: Mr. Terrance Lynce

CONTACT SENDER? Yes

MAILING ADDRESS:

• 8769 n spring valley pk dr

• bainbridge township, Ohio 44023

USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: 2164102219

• Fax: (no fax number provided?)

E-MAIL: bub4you@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

Please we can't keep rasing rates on all electric home owners. You keep letting company's like CEI continue you profit off of us. Basic needs of life should not be for profit, example elect, gas, healthcare wake up people corporations are not PEOPLE.

To: ContactThePUCO Subject: 67926

Received: 7/5/2012 8:22:20 AM

Message:

WEB ID: 67926 AT:07-05-2012 at 08:22 AM

Related Case Number:

TYPE: comment

NAME: Mr. Floyd Konet

CONTACT SENDER? Yes

MAILING ADDRESS:

• 10804 Priem Road

• Strongsville, Ohio 44149-2238

United States

PHONE INFORMATION:

Home: 440-572-2566
Alternative: 216-401-4159
Fax: (no fax number provided?)

E-MAIL: fkonet@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Company-Cleveland, Ohio

Name on account: Floyd Konet
Service address: 10804 Priem Road
Service phone: 440-572-2566
(no account number provided?)

COMMENT DESCRIPTION:

I am an Illuminating Company cutomer (I can supply you my account number as I don't have it with me at work), and live in a Bob Schmidt cluster home in Strongsville, Ohio. From my perspective the PUCO is appointed to protect the people of Ohio and I ask you now to do that. We all understand that prices go up with inflation and coal is currently politically not in vogue and prices will increase due to governmental actions so you are the Ohio citizens last line of defense in controlling our cost's. Please do so and do not allow this phased in plan to put the all electric home owners financial "hurt locker!"

Sincerely, Floyd Konet

To: ContactThePUCO

Subject: 67927

Received: 7/5/2012 8:24:36 AM

Message:

WEB ID: 67927 AT:07-05-2012 at 08:24 AM

Related Case Number:

TYPE: complaint

NAME: Mr. leonard bildstein

CONTACT SENDER? Yes

MAILING ADDRESS:

- 766 centennial st
- geneva, Ohio 44041
- USA

PHONE INFORMATION:

• Home: (440) 466-5952

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: leonardbildstein@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: the illuminating company
- Name on account: leonard m. bildstein Jr.
- Service address: 766 centennial st.
- Service phone: 440-466-5952
- Account Number: 110 028 621 354I'm one of those all-electric

COMPLAINT DESCRIPTION:

I'm one of those All-Electric users that you allowed first energy to screw by taking my all electric discount away, and now you are considering allowing them another rate increase in Case # WEBID-67406. I'm retired, and cannot afford anymore rate increases, as if you cared.

To: ContactThePUCO Subject: 67928

Subject: 0/928

Received: 7/5/2012 8:37:37 AM

Message:

WEB ID: 67928 AT:07-05-2012 at 08:37 AM

Related Case Number:

TYPE: comment

NAME: Mr. Allen Fredrickson

CONTACT SENDER? Yes

MAILING ADDRESS:

- 14660 Winfield Park
- 14660 Winfield Park
- Novelty, OH 44072
- United States

PHONE INFORMATION:

Home: 4403388522Alternative: 4403388522

• Fax: 4403384852

E-MAIL: allenefredrickson@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Co.

Name on account: Jo Ann Fredrickson
Service address: 14660 Winfield Park

• Service phone: 4403388522

Account Number: 110 027 586 590

COMMENT DESCRIPTION:

Case # 12-1230-EL-SSO: These rate increases makes it devastating to all seniors. When we built our home 36 years ago we were PROMISED a discount if we went all electric. We did this, trusting the company would keep their end of the agreement, or we would never have agreed to the offer. Now we are in our senior retirement years (I am 81 yrs old.) and can in no way deal with these increases. We had trusted you to maintain control but you also betrayed us BIG TIME. We could handle a reasonable increase but not what you are allowing. SHAME on you for giving in to the greedy utility companies. It like having a watch dog to protect out property but instead he invites the thieves right in to out home. That is exactly what you did to all of us.

To: ContactThePUCO Subject: 67929

Received: 7/5/2012 8:41:53 AM

Message:

WEB ID: 67929 AT:07-05-2012 at 08:41 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Barbara Mullet

CONTACT SENDER? Yes

MAILING ADDRESS:

- 10840 Mitchells Mill Rd
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: 440-285-9493

• Alternative: (no alternative phone provided?)

• Fax: 1-866-556-5602

E-MAIL: barbmullet@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Crist Mullet

• Service address: 10840 Mitchells Mill Rd

Service phone: 440-285-9493Account Number: 110 027 308 995

COMPLAINT DESCRIPTION:

My husband and I built a new home in 1992. We chose to go all electric because of the all electric discount. The electric company gave us \$1000 to make this choice and even discounted a heat pump to entice us to be an all electric home. We are very upset that this discount is being phased out and now our electric bill is no longer affordable. I sell real estate and buyers are no longer interested in all electric homes because of the expense. First Energy is not living up to promises made to all the All Electric Homeowners. In my opinion this is price fixing and should not be allowed to happen. We want this All Electric Discount to remain in place as promised. In this original promotion it was said that the all electric discount would remain with us and an ending date was NOT posted.

To: ContactThePUCO Subject: 67930

Received: 7/5/2012 8:42:53 AM

Message:

WEB ID: 67930 AT:07-05-2012 at 08:42 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Pattie Overstreet

CONTACT SENDER? Yes

MAILING ADDRESS:

2510 Kellogg Rd

• Hinckley, Ohio 44233

USA

PHONE INFORMATION:

• Home: 330-278-1001

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: irongait@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

Name on account: Walter Overstreet
Service address: 2510 Kellogg Rd
Service phone: 330-278-1001
Account Number: 110 010 307 293

COMMENT DESCRIPTION:

I am writing to express my objection to the proposed ESP3 with the high capacity auction prices and our loss of the RGC credit. As an all electric home owner I have been lied to by the electric company for 25 years. This increase combined with the gradual loss of other promised credits make living in an all electric home very costly! I am asking and hoping the PUCO will side with the consumers they were created to protect instead of backing again huge companies with deep pockets. When companies make record profits it is hard to buy the "can't survive without the increase" reasoning! I am requesting my comments be filed in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO. Thank you for doing the right thing. Pat Overstreet

To: ContactThePUCO

Subject: 67931

Received: 7/5/2012 8:50:39 AM

Message:

WEB ID: 67931 AT:07-05-2012 at 08:50 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Harry Dunbar

CONTACT SENDER? Yes

MAILING ADDRESS:

- 3692 Silver Fox Drive
- Austinburg, Ohio 44010
- USA

PHONE INFORMATION:

• Home: 440 275-1284

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: hpdunbar@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Harry Dunbar

• Service address: 3692 Silver Fox Drive

Service phone: 440 275 1284Account Number: 1100 28 091749

COMPLAINT DESCRIPTION:

Ref. FE case ESP3 or Case#12-1230-EL-SSO You must Reign in First Energy continual request to raise cost to all electric home Customers. You allready let them renege on their promise for for a all Electric Home Rate Which they made years ago in a competition with East Ohio Nat. Gas Co. We in Northeast Ohio Also have had to pay some of the highest electric rates in the State & country because of the Billions of cost overruns to build The Perry Nuclear Plant. Please do the responsible thing for all us customers

To: ContactThePUCO Subject: 67933

Received: 7/5/2012 9:24:42 AM

Message:

WEB ID: 67933 AT:07-05-2012 at 09:24 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Thomas Riggie

CONTACT SENDER? No

MAILING ADDRESS:

- 4373 Rootstown Road
- Rootstown, Ohio 44272
- USA

PHONE INFORMATION:

Home: 330-325-9725
Alternative: 330-221-2414
Fax: (no fax number provided?)

E-MAIL: Riggt1956@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Tom Riggie

• Service address: 4373 Rootstown Road, Rootstown, Ohio 44272

Service phone: 330-325-9725Account Number: 110009873149

COMPLAINT DESCRIPTION:

I strongly object to the increases planned for all-electric home owners. Promises made to maintain all-electric rates and discounts should and must be upheld. When I built my geothermal home in 1997, I was promised that said discounts would remain in perpetuity. I would have certainly considered alternative heating/cooling methods without that guarantee from the electric company. Please insure that my objections and comments are filed in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO:

To: ContactThePUCO

Subject: 67935

Received: 7/5/2012 9:43:28 AM

Message:

WEB ID: 67935 AT:07-05-2012 at 09:43 AM

Related Case Number:

TYPE: complaint

NAME: Mr. pedro barnes

CONTACT SENDER? No

MAILING ADDRESS:

- Brunswick, Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

• Home: 330-220-4729

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: pbarnes@goodwillakron.org

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: First Energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

I am an all electric home owner. Please do not allow First Energy to raise our rates 30%. Please don not allow ESP3 or Case # 12-1230-EL-SSO to go forward.

To: ContactThePUCO

Subject: 67936

Received: 7/5/2012 9:43:58 AM

Message:

WEB ID: 67936 AT:07-05-2012 at 09:43 AM

Related Case Number:

TYPE: comment

NAME: Mr. Andrew Kavc

CONTACT SENDER? Yes

MAILING ADDRESS:

- 3054 Station Rd.
- Medina, Ohio 44256
- USA

PHONE INFORMATION:

• Home: (330) 723-3470

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: kavcson@zoominternet.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: First Energy and Duke Energy

Name on account: Andrew Kavc
Service address: 3054 Station Rd.
Service phone: 330 723 3470

• Account Number: 110 010 091 533

COMMENT DESCRIPTION:

Our electric bills are way to high as it is. When I built my house Ohio Edison said if I go all electric, I would get a lifetime discount. I did everything the requested, Heat Pump. Anderson thermopane windows. Demand meter (dencor) to keep the AMP demand down. Extra insulation. I did and thousands of other customers did, what the electric company requested and we all lost our discount. When I complained to Ohio Edison the man I talked to said DID YOU GET THAT PROMISE IN WRITING. ELECTRIC rates are to high as it is, they don't need more money. But they do need better MANAGEMENT. Thank you Andrew Kave

To: ContactThePUCO

Subject: 67937

Received: 7/5/2012 9:50:59 AM

Message:

WEB ID: 67937 AT:07-05-2012 at 09:50 AM

Related Case Number:

TYPE: complaint

NAME: Mr. richard barth

CONTACT SENDER? No

MAILING ADDRESS:

- north olmstead, Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

• Home: 216-347-1763

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rbarth@att.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: First Energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

I am an all electric home owner. Please do not allow First Energy to raise our rates 30%. Please don not allow ESP3 or Case # 12-1230-EL-SSO to go forward.

To: ContactThePUCO

Subject: 67939

Received: 7/5/2012 10:02:31 AM

Message:

WEB ID: 67939 AT:07-05-2012 at 10:02 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Don Burrows

CONTACT SENDER? Yes

MAILING ADDRESS:

- 4870 Rockwell Rd
- Ashtabula, Ohio 44004
- USA

PHONE INFORMATION:

• Home: (440) 992-6129

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: wingingit@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: CEI

• Name on account: Donald W Burrows

• Service address: 4870 Rockwell Rd Ashtabula, OH 44004

• Service phone: 440-992-6129

• Account Number: 11 00 28 5292 5 0

COMPLAINT DESCRIPTION:

I am an all electric customer and I have great concern of the rising bills. I am retired and if costs keep rising I will be forced to sell my home. There is no way to get fair market price with the electric bills at such a high rate.

To: ContactThePUCO

Subject: 67941

Received: 7/5/2012 10:09:17 AM

Message:

WEB ID: 67941 AT:07-05-2012 at 10:09 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Brenda Eastlake

CONTACT SENDER? No

MAILING ADDRESS:

- 11575 Kile Road
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: (440)635-0618

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: eastlake@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Michael Eastlake
Service address: 11575 Kile Road
Service phone: 440-635-0618
Account Number: 110 027 672 895

COMMENT DESCRIPTION:

We are an All-Electric customer and I have great concerns about the energy cost increases which have been proposed/approved. We were promised a future with manageable energy costs if we installed the required equipment for an all-electric discount. This is an ongoing breach of promise by First Energy.

To: ContactThePUCO

Subject: 67943

Received: 7/5/2012 10:12:18 AM

Message:

WEB ID: 67943 AT:07-05-2012 at 10:12 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Joyce Wentz

CONTACT SENDER? No

MAILING ADDRESS:

- 11950 Girdled Rd
- concord, Ohio 44077
- USA

PHONE INFORMATION:

• Home: (440) 354-7377

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: larry@wentz.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Illuminating Co

• Name on account: Joyce Wentz

• Service address: 11950 Girdled Rd, Concord, OH 44077

• (no service phone number provided?)

• Account Number: 110027642609

COMPLAINT DESCRIPTION:

The projected increases by FE are a disaster, unfair, and a breaking of understanding with all electric customers. Please file ESP3 and/or case #12-123D-EL-SSO

To: ContactThePUCO

Subject: 67945

Received: 7/5/2012 10:29:05 AM

Message:

WEB ID: 67945 AT:07-05-2012 at 10:29 AM

Related Case Number:

TYPE: comment

NAME: Ms. Melissa Gardner

CONTACT SENDER? Yes

MAILING ADDRESS:

- 8860 Robin Lane
- Kirtland, Ohio 44094
- USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: 440 256-1706

• Fax: (no fax number provided?)

E-MAIL: gardnerm@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Michael H Gardner

• Service address: 8860 Robin Lane, Kirtland, OH 44094

• (no service phone number provided?)

• Account Number: 11 00 27 1041 1 3

COMMENT DESCRIPTION:

Re: Case # 12-1230-EL-SSO

The proposed increase to All-Electric customers as a result of ESP3 is outrageously large. What is the justification for this large increase?

To: ContactThePUCO

Subject: 67946

Received: 7/5/2012 10:34:06 AM

Message:

WEB ID: 67946 AT:07-05-2012 at 10:34 AM

Related Case Number:

TYPE: complaint

NAME: Mr. RICK NESBITT

CONTACT SENDER? No

MAILING ADDRESS:

- 775 CLAY ROAD
- JEFFERSON, Ohio 44047
- USA

PHONE INFORMATION:

• Home: (440) 858-2989

Alternative: (440) 858-7763Fax: (no fax number provided?)

E-MAIL: ricknjanice@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: CE1

• Name on account: RICK NESBITT

• Service address: 775 CLAY ROAD, JEFFERSON, OH 44047

Service phone: 440-858-2989(no account number provided?)

COMPLAINT DESCRIPTION:

I AM WRITING TO COMPLAIN ABOUT THE PROPOSED FIRST ENERGY INCREASE - ESP3 OR CASE# 12-1230-EL-SSO. I AM AN ALL ELECTRIC CUSTOMER AND THIS INCREASE WILL AFFECT ME THE MOST BECAUSE I USE MORE KWH.

To: ContactThePUCO

Subject: 67947

Received: 7/5/2012 10:40:06 AM

Message:

WEB ID: 67947 AT:07-05-2012 at 10:40 AM

Related Case Number:

TYPE: complaint

NAME: Mr. edward lavelle

CONTACT SENDER? No

MAILING ADDRESS:

- westlake, Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

• Home: 440-255-6145

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: elavelle@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: first energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

I am an all electric home owner. Please do not allow First Energy to raise our rates 30%. Please do not allow ESP3 or Case # 12-1230-EL-SSO to go forward.

To: ContactThePUCO

Subject: 67948

Received: 7/5/2012 10:41:52 AM

Message:

WEB ID: 67948 AT:07-05-2012 at 10:41 AM

Related Case Number:

TYPE: comment

NAME: Mr. jeff sibley

CONTACT SENDER? No

MAILING ADDRESS:

- akron, Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

• Home: 330-322-6225

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jsibley@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: first energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all electric home owner. Please do not allow First Energy to raise our rates 30%. Please do not allow ESP3 or Case # 12-1230-EL-SSO to go forward.

To: ContactThePUCO

Subject: 67949

Received: 7/5/2012 10:43:53 AM

Message:

WEB ID: 67949 AT:07-05-2012 at 10:43 AM

Related Case Number:

TYPE: comment

NAME: Mr. dave bickney

CONTACT SENDER? No

MAILING ADDRESS:

- cuyahoga falls, Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

• Home: 330-860-0936

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dbickney@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: first energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all electric home owner. Please do not allow First Energy to raise our rates 30%. Please do not allow ESP3 or Case # 12-1230-EL-SSO to go forward.

To: ContactThePUCO

Subject: 67951

Received: 7/5/2012 10:50:09 AM

Message:

WEB ID: 67951 AT:07-05-2012 at 10:49 AM

Related Case Number:

TYPE: comment

NAME: Mr. Joe Guerra

CONTACT SENDER? Yes

MAILING ADDRESS:

- 5208 W. Waterberry Dr
- Huron, Ohio 44839
- USA

PHONE INFORMATION:

• Home: 419-433-6742

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jpg5208@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Joe P. Guerra

• Service address: 5208 W. Waterberry Dr

Service phone: 419-433-6742Account Number: 110010325113

COMMENT DESCRIPTION:

My concern is for the FirstEnergy's new ESP3 or Case#12-1230-EL-SSO: pertaining to the propose rate increases and our LOSS OF RGC CREDIT. Since we are all electric, we have no choice to switch another energy supplier. Please consider our position to this matter, we are senior citizens with fixed income and can not move to another energy home because we would take a big loss if we had to sell our condo due to the projected increase over the next 3 years. Please do not take away our RGC credit that was promised by Ohio Edison when we purchased our condo.

Concern Citizen for all electric home. Joe P. Guerra

To: ContactThePUCO Subject: 67956

Received: 7/5/2012 11:14:13 AM

Message:

WEB ID: 67956 AT:07-05-2012 at 11:14 AM

Related Case Number:

TYPE: comment

NAME: Mr. Gary Gugliotta

CONTACT SENDER? Yes

MAILING ADDRESS:

- 8695 Palomino Trail
- Kirtland, Ohio 44094
- USA

PHONE INFORMATION:

Home: 440-256-4191
Alternative: 440-537-3114
Fax: (no fax number provided?)

E-MAIL: weddingdjl@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy The Illuminating Company

• Name on account: Gary Gugliotta

Service address: 8695 Palomino Trail Kirtland 44094

Service phone: 440-256-4191Account Number: 110048928532

COMMENT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO: Again, we are pleading with you to help us. First Energy really should stand by the ongoing "ALL ELECTRIC DISCOUNT" they promised the folks who built all electric homes. If I had some of the marketing materials that others have or would of recorded my initial phone conversations with First Energy, I could have brought about my own lawsuit against First Energy for breach of contract.

Thank You

To: ContactThePUCO

Subject: 67955

Received: 7/5/2012 11:09:12 AM

Message:

WEB ID: 67955 AT:07-05-2012 at 11:09 AM

Related Case Number:

TYPE: comment

NAME: Mr. michael montemarano

CONTACT SENDER? No

MAILING ADDRESS:

- (NO CITY?), Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

• Home: 440-265-3652

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: mmontemarano@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: ohio edison
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all electric home owner. Please do not allow First Energy to raise our rates 30%. Please do not allow ESP3 or Case # 12-1230-EL-SSO to go forward.

To: ContactThePUCO

Subject: 67897

Received: 7/4/2012 10:00:05 AM

Message:

WEB ID: 67897 AT:07-04-2012 at 09:59 AM

Related Case Number:

TYPE: comment

NAME: Mr. John Zultner

CONTACT SENDER? Yes

MAILING ADDRESS:

- 32678 Fallhaven Circle
- North Ridgeville, Ohio 44039
- USA

PHONE INFORMATION:

• Home: (216) 789-8823

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: JohnZultner@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: John J Zultner

• Service address: 32678 Fallhaven Circle

Service phone: (216) 789-8823Account Number: 110 040 851 930

COMMENT DESCRIPTION:

FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO:

I'm an All Electric Home Owner and am writing because I'm concerned about the potential rate increases this will cause for my First Energy / Ohio Edison Electric Bills. FirstEnergy / Ohio Edison All Electric Home Owners have been lied to by the Utility in the past and have no reason to believe them at this time.

To: ContactThePUCO

Subject: 67995

Received: 7/5/2012 6:38:48 PM

Message:

WEB ID: 67995 AT:07-05-2012 at 06:38 PM

Related Case Number:

TYPE: comment

NAME: Mr. Nelson Raber

CONTACT SENDER? No

MAILING ADDRESS:

- 12665 Ionia Ct.
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: 440 846 0211

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: Nraber2641@sbcglobal.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Illuminating Co.

• Name on account: Nelson D. Raber

• Service address: 12665 Ionia Ct. Strongville Ohio 44149

Service phone: 440 846 0211(no account number provided?)

COMMENT DESCRIPTION:

Concern of raising bills for ALL-EIECTRIC consumers Thankyou Nelson Raber

To: ContactThePUCO

Subject: 67998

Received: 7/5/2012 6:59:20 PM

Message:

WEB ID: 67998 AT:07-05-2012 at 06:59 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Daniel Grein

CONTACT SENDER? Yes

MAILING ADDRESS:

- 14840 Ford Road
- Leroy, Ohio 44057
- USA

PHONE INFORMATION:

• Home: 440-628-2085

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: danielrgrein@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Daniel R. Grein
Service address: 14840 Ford Road
Service phone: 4406282085

Account Number: 110028572565

COMPLAINT DESCRIPTION:

Please do not allow the rate increases to continue. We were sold a promise of all electric rates on our all electric homes and now that they have to chance to make more money, they want to default on their promise.

It is costing me a fortune to heat my home and quite frankly I can no longer afford it. I can neither afford to replace the furnace to convert to gas.

Please make them keep their promise.

To: ContactThePUCO Subject: 67999

Received: 7/5/2012 7:03:51 PM

Message:

WEB ID: 67999 AT:07-05-2012 at 07:03 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Theodore A. Kurela

CONTACT SENDER? Yes

MAILING ADDRESS:

- 22355 Beech Creek Trail
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

Home: (440) 572-4282
Alternative: (440)212-3442
Fax: (no fax number provided?)

E-MAIL: tedkurela@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Co.

• Name on account: Theodore A. Kurela

• Service address: 22355 Beech Creek Trail Strongsville, Ohio 44149

• Service phone: (440) 572-4282

• Account Number: 11 00 26 8445 6 0

COMPLAINT DESCRIPTION:

I am an All Electric homeowner and am concerned about the potential rate increase Case #12-1230-EL-550 will cause to my Electric Bill. First Energys new ESP3 or Case# 12-1230-EL-550. Thank you T.A. Kurela

To: ContactThePUCO Subject: 68001

Received: 7/5/2012 8:07:09 PM

Message:

WEB ID: 68001 AT:07-05-2012 at 08:07 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Timothy Johnson

CONTACT SENDER? No

MAILING ADDRESS:

• 15605 Stillwell Rd.

Huntsburg, Ohio 44046

• USA

PHONE INFORMATION:

• Home: 4406365116

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: timncarol@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Timothy JohnsonService address: 15605 Stillwell Rd.

• Service phone: 4406365116

Account Number: 110 027 662 441

COMPLAINT DESCRIPTION:

I am writing to protest the rate increases that will go into effect in 2013. I have an all electric home built in 1999 with the understanding that there would be an all electric discount as a reward for going with a heat pump. These increases will be a considerable hardship on our household. Please reconsider allowing for these increases to go through.

Thanks, Tim Johnson

To: ContactThePUCO Subject: 68009

Received: 7/5/2012 10:07:32 PM

Message:

WEB ID: 68009 AT:07-05-2012 at 10:07 PM

Related Case Number:

TYPE: comment

NAME: Mr. charles middleton

CONTACT SENDER? Yes

MAILING ADDRESS:

• 13102 cherry rd

• vermilion, Ohio 44089

USA

PHONE INFORMATION:

• Home: 440-967-3223

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: charlesdm444@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: ohio edison

Name on account: charles d middleton
Service address: 13102 cherry rd
Service phone: 4409673223

Account Number: 110013255044

COMMENT DESCRIPTION:

I am writing to complain about the inceases in my electric bill, that have been occuring consistantly...over the past few years...At one time we were given a discount as owners of an all electric home...we built our home with the ohio edison "Good Sense" program requirements..(extra insulation etc) for a better built electric home...then it was all taken away a couple of years ago...when it was understood and told to us that it was "as long as you own your home"..from what I am hearing is that the kind folks from PUCO are going to raise our rates again...Please help us and other All Electric Home owners by putting a stop to this outrageous price gouging!!!!!

To: ContactThePUCO Subject: 68014

Received: 7/6/2012 7:59:52 AM

Message:

WEB ID: 68014 AT:07-06-2012 at 07:59 AM

Related Case Number:

TYPE: comment

NAME: Mr. Bill Bryan

CONTACT SENDER ? No

MAILING ADDRESS:

- 14536 Watt Rd
- Novelty, Ohio 44072
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: bill.bryan@westg.org

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Sarah Bryan
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO

These rate increases are too much. The general population is still working with wage freezes and unemployment while also deal with huge spending increases. The Illuminating Company made promises that they must be forced to keep, because consumers made long-term decisions based on those promises.

To: ContactThePUCO Subject: 68017

Received: 7/6/2012 9:21:27 AM

Message:

WEB ID: 68017 AT:07-06-2012 at 09:21 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Christine Whitehead

CONTACT SENDER? Yes

MAILING ADDRESS:

- 32675 Redwood Blvd.
- Avon Lake, Ohio 44012
- USA

PHONE INFORMATION:

• Home: 440-933-7299

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: cmwmouse@oh.rr.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

My comment is in regards to Fist Energy's case ESP3/case #12-1230-EL-SSO. I live in an all electric home in a neighborhood in a city that I love. An increase of 31% over 3 years in our electric bill will absolutely devastate my family. Both my husband and I work full time. We already live pay check to pay ckeck. We are not alone in this struggle. Your increase will essentially wipe out a whole neighborhood of good hard working families. We don't want to sell our home because of this and most likely we woouldn't be able to because who is going to buy an all electric home with these RIDICULOUS rate increases. I would like my comments to be offically filled in this case for First Energy's new ESP3 proposal. Thank you for your consideration. Christine Whitehaed

To: ContactThePUCO Subject: 68018

Received: 7/6/2012 9:42:43 AM

Message:

WEB ID: 68018 AT:07-06-2012 at 09:42 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Dale Huntington

CONTACT SENDER? Yes

MAILING ADDRESS:

- 9314 Vintage Ct
- Mentor, Ohio 44060
- USA

PHONE INFORMATION:

Home: (440) 255-9023
Alternative: (440) 487-4674
Fax: (no fax number provided?)

E-MAIL: dhunting9314@att.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: The Illuminating CompanyName on account: Dale Huntington

• Service address: 9314 Vintage Ct Mentor, OH 44060

Service phone: (440) 255-9023Account Number: 11 00 27 9028 9 6

COMPLAINT DESCRIPTION:

I am requesting that my complaint be filed in the case for First Energy's new ESP3 or Case # 12-1230-EL-SSO. I am a concerned ALL-electric homeowner that will not be able financially to handle projected rate increases of 25-30% regarding First Energy's Proposed Rate Case Plan (ESP3). It seems ludicrous for FE to propose raising the Distribution Rates for all customers, but it will hit me the hardest because my home is all-electric. I will be retiring very soon and seeing these kind of increases on a fixed budget would probably drive me out of my home. I am requesting that the PUCO NOT allow these increases. If you care anything about the consumer you will not allow these increases. Thank You for listening. Please call me.

To: ContactThePUCO

Subject: 68025

Received: 7/6/2012 11:08:19 AM

Message:

WEB ID: 68025 AT:07-06-2012 at 11:08 AM

Related Case Number:

TYPE: comment

NAME: Mr. Francis Michael Payne

CONTACT SENDER? Yes

MAILING ADDRESS:

- 11423 Twin Mills Lane
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: 440-286-4642

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: mikesr@payne-payne.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: The Illuminating Company
Name on account: Francis M Payne
Service address: 11423 Twin Mills Lane

• Service phone: 440-286-4642

Account Number: 110 027 518 098

COMMENT DESCRIPTION:

Regarding case # 12-1230-EL-SSO I, like many others, choose to stand by our electric company and build an all electric home. They promoted all electric homes and we believed them. It's hard for me to comprehend that now they would seek larger percentage increases from their loyal partners than everyone else. I'd liken the all electric homeowners as the American patriots doing their part to lessen our dependence on foreign oil. Please stand up for us now.

To: ContactThePUCO

Subject: 68029

Received: 7/6/2012 11:59:37 AM

Message:

WEB ID: 68029 AT:07-06-2012 at 11:59 AM

Related Case Number:

TYPE: comment

NAME: Mr. Steve Kinnett

CONTACT SENDER? Yes

MAILING ADDRESS:

• 17155 S. Franklin St

• Chagrin Falls, Ohio 44023

• USA

PHONE INFORMATION:

• Home: 4402470032

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: skinnett@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Illuminating Company

• Name on account: Nancy and Steve Kinnett

• Service address: 17155 S. Franklin St

Service phone: 4402470032Account Number: 110024702422

COMMENT DESCRIPTION:

It is unclear to me how the Electric company can be invoking significant rate increases to hundreds of thousands of "All Electric" customers and are still pushing for additional rate increases. There is minimal to no competition in this market. Has anyone from PUCO calculated the additional revenue the First Energy will be receiving as a result of these increases? It seems PUCO should be demanding an overall reduction based on the additional income associated with the All Electric rate changes. Please stop the First Energy monopoly. Please force them to lower their rates to offset additional revenue received by their default on the All Electric contract. This is related to ESP3 or Case # 12-1230-EL-SSO.

To: ContactThePUCO Subject: 68030

Received: 7/6/2012 12:42:24 PM

Message:

WEB ID: 68030 AT:07-06-2012 at 12:42 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Donita Holden

CONTACT SENDER? No

MAILING ADDRESS:

- 6018 W. Maple Rd.
- Geneva, Ohio 44041
- USA

PHONE INFORMATION:

• Home: (440) 415-9907

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: glennanddoni@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Illuminating Company
Name on account: Donita Holden
Service address: 6018 W. Maple Rd.
Service phone: (440) 415-9907

Account Number: 110 035 229 035

COMMENT DESCRIPTION:

Please file my comments in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO. I am an AE homeowner and am concerned abot the potential rate increases the case will cause for my bill. When there was a rate increase the winter of 2010, my bill was higher than my house payment. Thank God it came down. We don't need this to happen again. Please reconsider, and have mercy, especially, on the all electric homeowner. Thank You. Have a good day.

To: ContactThePUCO

Subject: 68033

Received: 7/6/2012 1:10:42 PM

Message:

WEB ID: 68033 AT:07-06-2012 at 01:10 PM

Related Case Number:

TYPE: comment

NAME: Mr. Thomas and Elizabeth Sweeney

CONTACT SENDER? Yes

MAILING ADDRESS:

- 32573 Schooner Court
- Avon Lake, Ohio 44012
- USA

PHONE INFORMATION:

• Home: N/A

• Alternative: 440 667-9315

• Fax: N/A

E-MAIL: sweeneygrp@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Cleveland Electric Illuminating Company

• Name on account: Elizabeth Sweeney

Service address: 32573 Schooner Court, Avon Lake, Ohio 44012

(no service phone number provided?)
Account Number: 11 00 35 2997 2 3

COMMENT DESCRIPTION:

Sir/Madam, I gave rational, civil testimony and swallowed the PUCO-blessed 'settlement' of the All Electric Promise we ar now hit with a 31% increase over time. If you factor together the proposed ESP3 with the high capacity auction prices with our loss of RGC credit, CEI (Illuminating customers can expect an overall increase of 31% over the next three years ending 2015/2016. Once we reach this point, we still have 3 more consecutive years of increased bills on top of this until the RGC is completely phased out by 2018. It is without any respect that I write that this is cynical, immoral and constant. We fiercely resent this end-run and will fight all future CEI and PUCO efforts. It will be futile because the regulatory 'system' was obviously legislated by First Energy lobbyists. The 'fix' must be fought.

To: ContactThePUCO

Subject: 68034

Received: 7/6/2012 1:16:57 PM

Message:

WEB ID: 68034 AT:07-06-2012 at 01:16 PM

Related Case Number:

TYPE: comment

NAME: Mr. DAVID SCHULD

CONTACT SENDER? No

MAILING ADDRESS:

• 16253 Ceile Circle

• Walton Hills, Ohio 44146

• USA

PHONE INFORMATION:

Home: 2166626969Alternative: 2163650333

• Fax: (no fax number provided?)

E-MAIL: webmaster4@kingsingles.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: David Schuld
Service address: 16253 Ceile
Service phone: 2166626969

Account Number: dont have bill with me.

COMMENT DESCRIPTION:

I think that the electric rates are higher than they need to be now and FE is now again asking for a rate increase on the side of distribution. The rate on this side already went up double a couple of years ago, just before the Energy choice program. By splitting the company up it seems they want to make the same profit at both divisions instead of half the profit at each. This was done by doubling the distribution rate. Now they are asking for more and I don't think they should be getting anything considering the economy and the recent increases. They should not get an increase unless they can show they are not making a profit. The concern of the PUCO should not be to make them more profit. PUCO should be working for the public and it seems lately they are in favor of helping FE instead.

To: ContactThePUCO

Subject: 68035

Received: 7/6/2012 1:17:12 PM

Message:

WEB ID: 68035 AT:07-06-2012 at 01:17 PM

Related Case Number:

TYPE: comment

NAME: Ms. Terese Lagania

CONTACT SENDER? Yes

MAILING ADDRESS:

- 5279 Creekside4 Blvd. V-43
- Brunswick, Ohio 44212
- USA

PHONE INFORMATION:

• Home: 3302733525

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: TLagania@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Terese Lagania

• Service address: 5279 Creekside Blvd. V-43

• Service phone: 330-273-3525

• Account Number: 110 009 511 863

COMMENT DESCRIPTION:

I am currently on disability and SSI and if our bills go any higher I will possibly lose my home. I was a single mother & now I have to live on my disability. I only receive \$718.00 a month as it is, that is all. Please consider all us folks who can't afford a hike on our electric bill, as I have an all electric cluster home. I have been a resident of Brunswick for over 30 years, paying these bills myself.PLEASE consider all of us who are living under the poverty level as it is! Sincerely, TERESE LAGANIA

To: ContactThePUCO

Subject: 68038

Received: 7/6/2012 1:48:00 PM

Message:

WEB ID: 68038 AT:07-06-2012 at 01:47 PM

Related Case Number:

TYPE: complaint

NAME: Mr. John Allan

CONTACT SENDER ? No

MAILING ADDRESS:

- 8712 Mallard Circle
- North Ridgeville, Ohio 44039-6305
- USA

PHONE INFORMATION:

• Home: (440) 748-2753

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: ian8838@oh.rr.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Ohio Edison

• Name on account: John M. Allan

• Service address: 8712 Mallard Circle, North Ridgeville, Ohio 44039-6305

Service phone: (440) 748-2753Account Number: 110011246383

COMPLAINT DESCRIPTION:

Please retain my electric discount which was given to me when I bought this house. I am 82 years old and on social security and it will hurt me a lot if the electric rates are raised. Please help me to live a decent comfortable life in the waning years that are left in my lifetime.

I want to thank you for reading my complaint and giving me consideration in this matter. As you can see, I am not a great writer of english, but I do hope that you will consider my predicament if the price of electricity gets raised.

Thank you PUCO.

To: ContactThePUCO

Subject: 68043

Received: 7/6/2012 3:02:51 PM

Message:

WEB ID: 68043 AT:07-06-2012 at 03:02 PM

Related Case Number:

TYPE: complaint

NAME: Mr. leonard bildstein

CONTACT SENDER? Yes

MAILING ADDRESS:

- 766 centennial st.
- geneva, Ohio 44041
- USA

PHONE INFORMATION:

• Home: 440-466-5952

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: leonardbildstein@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: the illuminating company
Name on account: leonard m bildstein

• Service address: 766 centennial st.

• Service phone: 4404665952

• Account Number: 110028621354

COMPLAINT DESCRIPTION:

I'm a all electric user screwed over by you people in the past, and don't want anymore rate increases Case# 12-1230-EL-SSO

To: ContactThePUCO Subject: 68048

Received: 7/6/2012 4:31:56 PM

Message:

WEB ID: 68048 AT:07-06-2012 at 04:31 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Mary Hill

CONTACT SENDER? No

MAILING ADDRESS:

- 21349 Timber Oak Court
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: (440) 572-2106

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rhill2106@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy / Illuminating Co.

• Name on account: Robert J. Hill

• Service address: 21349 Timber Oak Court, Strongsville, OH 44149

Service phone: (440) 572-2106
Account Number: 110 026 264 801

COMPLAINT DESCRIPTION:

We are an all electric home promised discount rates which now are being taken away from us thanks to your rulings. Now we are going to be subjected to another rate increase over and above the reduction of promised life-time discounts. This will result in an over 31% increase in our bill and who knows where it wil end. We are on a retirement income and cannot afford to have First Energy keep raising the rates every time we turn around. You are suppose to represent the consumer but somehow manage to help First Energy increase its profits year after year. Shame on you. Please consider the consumer, it is your obligation to us.

To: ContactThePUCO

Subject: 67991

Received: 7/5/2012 5:21:13 PM

Message:

WEB ID: 67991 AT:07-05-2012 at 05:21 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Phillip Shaw

CONTACT SENDER? Yes

MAILING ADDRESS:

- 9978 High Country Dr
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: (440) 286-9355

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: phil815@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

· Name on account: Beth Shaw

• Service address: 9978 High Country Dr.

• Service phone: (440) 286-9355

• (no account number provided?)

COMPLAINT DESCRIPTION:

I am retired on Social Securety and CANNOT afford a rate increase from First Energy, for my ALL ELECTRIC HOME. Thank You, Phillip Shaw

From: Terry Jenkins To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 7/5/2012 4:40:40 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

We all know competition works. That's why we always shop for lower prices. We should let competition work for electricity too.

Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

TerryJenkins jenkins.21@osu.edu 43202 From: Carmella Price To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 7/5/2012 6:46:24 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

We all know competition works. That's why we always shop for lower prices. We should let competition work for electricity too.

Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

CarmellaPrice cbsprice@live.com 45601

To: ContactThePUCO

Subject: 67983

Received: 7/5/2012 2:22:33 PM

Message:

WEB ID: 67983 AT:07-05-2012 at 02:22 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Catherine Pagel

CONTACT SENDER? No

MAILING ADDRESS:

• 15875 Prospect Rd

• Strongsville, Ohio 44149

USA

PHONE INFORMATION:

• Home: 440-572-5496

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: cpagel@wideopenwest.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Cathren L. Pagel
Service address: 15875 Prospect Rd.

• Service phone: 440-572-5496

• Account Number: 110 026 051 687

COMPLAINT DESCRIPTION:

I am writing to you with concern over the proposed rate increases from First Energy. As many of my fellow All Electric homeowners, we bought our homes based on the All Electric Promise. Lawyers and politicians have seen to it that this promise is being broken. The PUCO needs to do its job and stand up for the All Electric homeowner. The economy has already caused our homes to take a nose dive on the market. Who is going to want to buy my home when the electric bill is 30,40, even 50% higher. Make them keep their promise. Stop the rate increases now. Please file under ESP3 or Case# 12-1230-EL-SSO

To: ContactThePUCO

Subject: 67982

Received: 7/5/2012 2:17:02 PM

Message:

WEB ID: 67982 AT:07-05-2012 at 02:16 PM

Related Case Number:

TYPE: comment

NAME: Mr. J David LONSWAY

CONTACT SENDER? Yes

MAILING ADDRESS:

- 11767 Raintree Dr.
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: 440 286 3271

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rmjd@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: J David Lonsway
Service address: 11767 Raintree Dr.

Service phone: 440 286 3271Account Number: 110027192597

COMMENT DESCRIPTION:

Attention PUCO: With regard to First Energy and their new ESP3 or Case # 12 - 1230 - EL - SSO PLEASE FILE MY COMMENT I, as an Ohio property owner, and registered voter, wish to convey my total dissatifaction with the proposed/requested rate increase. I understand the commission must/should review the information presented to them. I as a life long resident of Ohio, and now of SENIOR status, suggest that you investigate the impact of this rate increase on individuals such as myself. Thank you for your attention to my request. Warmest regards, J David Lonsway

To: ContactThePUCO

Subject: 67975

Received: 7/5/2012 1:53:43 PM

Message:

WEB ID: 67975 AT:07-05-2012 at 01:53 PM

Related Case Number:

TYPE: comment

NAME: Ms. Katherine Lorencz

CONTACT SENDER? No

MAILING ADDRESS:

10312 Page Road

• Streetsboro, Ohio 44241

USA

PHONE INFORMATION:

• Home: (330) 978-9655

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: klorencz@neo.rr.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Katherine M. Lorencz
Service address: 10312 Page Road
Service phone: (330) 978-9655
Account Number: 11 00 08 4353 1 2

COMMENT DESCRIPTION:

When I bought this All-Electric home, there wasn't even a gas line on our road. I have no duct work or furnace; just radiant heat panels. It is a wonderful way to heat a home, especially with having the individualized thermostats in each room. One of the important reason for buying this house, was knowing that there was and would continue to be a discount for the all-Electric home. All new appliances I have bought are Energy-star rated, I use energy-saving CFC bulbs, had sky tunnels installed in the bathroom and the hallway to reduce the need to use lights, and do all the other things I can to use less electricity. There is no way I will be able to absorb the proposed rate increases. I implore you to consider carefully allowing any increase in the cost of electric service for my "all-electric" home. Thank you very much.

To: ContactThePUCO Subject: 67974

Received: 7/5/2012 1:37:42 PM

Message:

WEB ID: 67974 AT:07-05-2012 at 01:37 PM

Related Case Number:

TYPE: complaint

NAME: Mr. FRANCES SMOLAKThe Illuminating Co.

CONTACT SENDER? Yes

MAILING ADDRESS:

- 12701 IONIA COURT
- STRONGSVILLE, Ohio 44149-3234
- USA

PHONE INFORMATION:

• Home: (440) 238-4785

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: geofransmolak@sbcglobal.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Co.

• Name on account: Frances S. Smolak

• Service address: 12701 Ionia Ct., Strongsville, Ohio 44149-3234

Service phone: 440-238-4785Account Number: 110 025 980 431

COMPLAINT DESCRIPTION:

I do not believe the proposed increases in all electric rates have been sufficiently justified. I have been an all electric customer for decades.

To: ContactThePUCO

Subject: 67973

Received: 7/5/2012 1:32:26 PM

Message:

WEB ID: 67973 AT:07-05-2012 at 01:32 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Robin Brower

CONTACT SENDER? Yes

MAILING ADDRESS:

- 7575 Fredle Drive
- Suite B
- Concord, Ohio 44077
- USA

PHONE INFORMATION:

Home: 440-319-1105Alternative: 440-354-3147

• Fax: 440-354-4491

E-MAIL: robinlbrower@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy Illuminating Company

• Name on account: William and Robin Brower and Brower Contracting

Service address: 4890 Footville-Richmond Road

Service phone: 440-319-1105Account Number: 110028571997

COMMENT DESCRIPTION:

RE: ESP3 or Case # 12-1230-EL-SSO

We have been an ail electric home for many years and if you review our account, you can see that we have had extreme difficulty remaining current with increases that you have imposed. We chose to make our home and out building all electric over other means of energy. We did that on the promise of an all electric discount meaning that we will stay with you for the long haul and expect the same from you.

William and Robin Brower 4890 Footville-Richmond Road Rock Creek, OH 44084

To: ContactThePUCO

Subject: 67971

Received: 7/5/2012 1:07:09 PM

Message:

WEB ID: 67971 AT:07-05-2012 at 01:06 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Steve Herbcha

CONTACT SENDER? No

MAILING ADDRESS:

• 8957 Timber Edge Dr

• North Ridgeville, Ohio 44039-6320

• USA

PHONE INFORMATION:

• Home: 440-748-3904

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: (no e-mail address provided)

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

Name on account: Steve A HerbchaService address: 8957 Timber Edge Dr

• Service phone: 440-748-3904

• (no account number provided?)

COMPLAINT DESCRIPTION:

Regarding ESP3 or Case # 12-1230-EL-SSO: Please do NOT let First Energy raise their rates that high! How can we afford a 31% increase when everything is figured in? We are on a fixed income and cannot asorb such increases.

To: ContactThePUCO

Subject: 67969

Received: 7/5/2012 12:51:08 PM

Message:

WEB ID: 67969 AT:07-05-2012 at 12:50 PM

Related Case Number:

TYPE: comment

NAME: Ms. Debbie Fisher

CONTACT SENDER? No

MAILING ADDRESS:

- 1316 West 37th Street
- 1316 West 37th Street
- Lorain, Ohio 44053
- USA

PHONE INFORMATION:

• Home: 440 2826808

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: debfisher2005@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Debbie Fisher

• Service address: 1316 West 37th Street

Service phone: 440 2826808(no account number provided?)

COMMENT DESCRIPTION:

I am unemployed and can not afford my all electric home if the rates keep going up. Please help in any way by not raising our rates. I know housing developments that are all electric are ceasing buildig.

To: ContactThePUCO

Subject: 67966

Received: 7/5/2012 12:20:50 PM

Message:

WEB ID: 67966 AT:07-05-2012 at 12:20 PM

Related Case Number:

TYPE: comment

NAME: Mr. GEORGE BAUER

CONTACT SENDER? Yes

MAILING ADDRESS:

- 13724 BRIGADOON WAY
- STRONGSVILLE, Ohio 44149
- USA

PHONE INFORMATION:

• Home: 440-572-2359

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: GBAUER4212@WOWWAY.COM

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: ILLUMINATING COMPANY, FIRST ENERGY

• Name on account: GEORGE BAUER

Service address: SAMEService phone: SAME

Account Number: 110-025-809-861

COMMENT DESCRIPTION:

IN RE: CASE #12-1230-EL-SSO [ESP3]

WE WANT TO EXPRESS OUR EXCEPTION TO, AND CONCERN REGARDING THE RECURRENT INCREASES IN OUR ALL-ELECTRIC RATES, AND IN PARTICULAR, THE REPEATED REDUCTIONS TO OUR RGC CREDITS. AS A RETIRED COUPLE, THE RESULTANT CONSTANT AND GENEROUS ELECTRICITY RATE INCREASES GRANTED TO FIRST ENERGY IMPOSE A SUBSTANTIAL DRAG UPON OUR LIMITED FINANCES.

SINCERELY, MARION & GEORGE BAUER

To: ContactThePUCO

Subject: 67965

Received: 7/5/2012 12:07:19 PM

Message:

WEB ID: 67965 AT:07-05-2012 at 12:07 PM

Related Case Number:

TYPE: comment

NAME: Mr. Edward Butauski

CONTACT SENDER? Yes

MAILING ADDRESS:

- 13225 Olympus Way
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: 440-238-4270

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: mebutauski@att.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: Illuminating Company/Duke Energy
 Name on account: Mary and Edward Butauski
- Service address: 13225 Olympus Way
- Service phone: 440-238-4270(no account number provided?)

COMMENT DESCRIPTION:

We are currently a senior AE homeowner (all electric) and are concerned about the potential rate increases the case will cause for our bills.

To: ContactThePUCO

Subject: 67963

Received: 7/5/2012 11:53:02 AM

Message:

WEB ID: 67963 AT:07-05-2012 at 11:52 AM

Related Case Number:

TYPE: comment

NAME: Mr. Kevin Czajka

CONTACT SENDER? Yes

MAILING ADDRESS:

• 9949 Patton Street

• Twinsburg, Ohio 44087

USA

PHONE INFORMATION:

Home: 3308885836Alternative: 3308885836

• Fax: 3309633158

E-MAIL: kczajka9@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Kevin Czajka
(no service address provided?)
Service phone: 3309633158
(no account number provided?)

COMMENT DESCRIPTION:

Just a quick note to voice my displeasure in the increase in electric rates on all electric homes over the last few years and going into the future. All the homes on my street are all electric put together as a builders package back in the 70's. Promised by both the builder and First Energy as a 'Lifetime' rate. I have throughly enjoyed the all electric advantage over the last 10 years of living here......now that is all about to change. Where is the accountability of First Energy and the Builder of these homes? Once again it is being passed off to the consumer as an increased rate escalating over the next few years. It's about time that someone puts a stop to this and makes this a priority for the people of Ohio and not the corporations at hand. Your immediate action on this is expected on this matter.

Kevin Czajka

To: ContactThePUCO Subject: 67962

Received: 7/5/2012 11:41:16 AM

Message:

WEB ID: 67962 AT:07-05-2012 at 11:41 AM

Related Case Number:

TYPE: comment

NAME: Mr. STEFAN schafer

CONTACT SENDER? Yes

MAILING ADDRESS:

- 1099 Orchardgrove dr.
- 1099 Orchardgrove dr.
- Geneva, Ohio 44041
- USA

PHONE INFORMATION:

Home: 4407096297Alternative: 4407096297

• Fax: (no fax number provided?)

E-MAIL: gushelling@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: FIRST ENERGYName on account: steve schafer

• Service address: 1099 Orchardgrove dr.

• Service phone: 4407096297

Account Number: 11 00 28 381462

COMMENT DESCRIPTION:

Please file this comment/complaint in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO: In 1994, we built an addition to our home. At that time we considered several options as to the means of heating/cooling our entire home. After talking with a CEI/First Energy representative, we were convinced that as an "ALL ELECTRIC CUSTOMER" we would realize a reasonable "ONGOING" benefit, over the other utility options. In any other commercial application, "The more you buy, the better the rate"! NOT SO with First Energy! It appears, "The MORE LOYAL A CUSTOMER, THE BIGGER THE SHAFT YOU GET"!!! With CEI/First Energy's decision to renig on my "DeFacto Contract" All Electric Rate, we feel we have been misled by CEI/First Energy, and LIED TO by thier representative. WE replaced our worn out Electric furnace with a new unit. In short order, the ALL ELECTRIC RATE was eliminated and we were stuck with our "Watt Sucking Monster"!!! We are on VERY LIMITED FUNDS, and ARE NOT making ends meet. We are both in our late sixties, in failing health, and work odd jobs to try to meet ever increasing expenses. We feel BETRAYED!!!

To: ContactThePUCO Subject: 67959

Received: 7/5/2012 11:28:59 AM

Message:

WEB ID: 67959 AT:07-05-2012 at 11:28 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Barbara H

CONTACT SENDER? No

MAILING ADDRESS:

- 32408 Bluffstone Circle
- North Ridgeville, Ohio 44039
- USA

PHONE INFORMATION:

• Home: (449)748-1628

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: barbhenninger@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Dennis Henninger

Service address: 32408 Bluffstone Circle N. Ridgeville OH 44039

Service phone: 440-748-1628Account Number: 110 044 762 430

COMMENT DESCRIPTION:

As an all electric home owner, I am very concerned about the proposed rate increase (FE ESP3 Case #12-1230-EL-SSO). We live on a fixed income and I do not see how we could manage if our rates were increased possibly as much as 25-30%. I feel that First Energy has failed to keep promises made to us when we purchased our all electric home and is now doing everything possible to make up for their lost revenue from us. Increasing the distribution rate is just another one of their tactics. Please MAKE THEM STOP!

To: ContactThePUCO

Subject: 67960

Received: 7/5/2012 11:29:30 AM

Message:

WEB ID: 67960 AT:07-05-2012 at 11:29 AM

Related Case Number:

TYPE: comment

NAME: Mr. john vansil

CONTACT SENDER? No

MAILING ADDRESS:

- (NO CITY?), Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

• Home: 330-830-2541

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jvansill@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: first energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all electric home owner. Please do not allow First Energy to raise our rates 30%. Please do not allow ESP3 or Case # 12-1230-EL-SSO to go forward.

To: ContactThePUCO

Subject: 67961

Received: 7/5/2012 11:41:16 AM

Message:

WEB ID: 67961 AT:07-05-2012 at 11:41 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Harry Andrew Fay

CONTACT SENDER? Yes

MAILING ADDRESS:

- 110 Olde Towne Trail
- Berea, Ohio 44017
- USA

PHONE INFORMATION:

• Home: 440-234-0566

• Alternative: 440-665-2592

• Fax: (no fax number provided?)

E-MAIL: bereafay@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Fay

• Service address: 110 Olde Towne Trail, Berea, OH

Service phone: 440-234-0566Account Number: 108176867

COMPLAINT DESCRIPTION:

First, I thought the PUCO was to represent us & by your ruling not to extend the discount that was promised all electric homes shows that this is not being done. The estimated cost increase for me will be approx 31% thru 2016 which far exceeds any cost of living increase that my wife and I (both retired) can expect. A promise is a promise and yet you are allowing the electric companies to pass on their increases.....remember the term PUBLIC UTILITY and who you are supposed to represent. Please explain.

To: ContactThePUCO

Subject: 67957

Received: 7/5/2012 11:16:58 AM

Message:

WEB ID: 67957 AT:07-05-2012 at 11:16 AM

Related Case Number:

TYPE: comment

NAME: Mr. gil krohn

CONTACT SENDER? No

MAILING ADDRESS:

- 9653 limeridge rd
- Mantua, Ohio 44255
- USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: 330-524-5860

• Fax: (no fax number provided?)

E-MAIL: gilkrohn@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy/Ohio Edison

• Name on account: Gil Krohn

• Service address: 9653 Limeridge rd Mantua Oh 44255

• (no service phone number provided?)

• Account Number: 110010206115

COMMENT DESCRIPTION:

Please take time the rate increase application by First Energy/ Ohio Edison. At the time of our installing all electric heating Ohio Edison was promoting it as a cost efficient system. Now all our savings seem to be disappearing. Thank you for your consideration, Gil Krohn.

To: ContactThePUCO

Subject: 67852

Received: 7/2/2012 6:49:21 PM

Message:

WEB ID: 67852 AT:07-02-2012 at 06:49 PM

Related Case Number:

TYPE: comment

NAME: Mr. Wayne Sikula

CONTACT SENDER? No

MAILING ADDRESS:

- 12594 Olympus Court
- Strongsville, Ohio 44136
- USA

PHONE INFORMATION:

• Home: 440-238-5026

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: waynesik@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: FirstEnergy

• Name on account: Wayne Sikula

• Service address: 12594 Olympus Court

• Service phone: 440-238-5026

• Account Number: 110 025 621 480

COMMENT DESCRIPTION:

I am writing regarding case# 12-1230-EL-SSO, rate increase, for FirstEnergy. I am against a rate increase. Because I am in an all-electric home and am retired, a rate increase will greatly affect my standard of living in a negative way.

Thank you,

Wayne Sikula

To: ContactThePUCO

Subject: 67855

Received: 7/2/2012 8:26:40 PM

Message:

WEB ID: 67855 AT:07-02-2012 at 08:26 PM

Related Case Number:

TYPE: comment

NAME: Mr. Robert Mastnardo

CONTACT SENDER? No

MAILING ADDRESS:

- 32569 Spinnaker Dr.
- Avon Lake, Ohio 44012
- USA

PHONE INFORMATION:

• Home: (440) 653-9879

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: robmastnardo@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• (no account name provided?)

• Service address: 32569 Spinnaker Dr.

• Service phone: (440) 653-9879

• (no account number provided?)

COMMENT DESCRIPTION:

Regarding: FirstEnergy's (FE) Proposed Rate Case Plan (ESP3)

Please do not allow FE to impose this rate increase! I am an all-electric homeowner and I find this increase to be excessive. This increase isn't even based on kilowatt hours used - it's for delivery costs. Therefore, using less kilowatt hours wouldn't even help me save money. Please stop FE from increasing my electric bill.

Thank you.

To: ContactThePUCO

Subject: 67856

Received: 7/2/2012 8:39:56 PM

Message:

WEB ID: 67856 AT:07-02-2012 at 08:39 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Virginia Anderson

CONTACT SENDER? No

MAILING ADDRESS:

- 33136 Hawks Nest Court
- North Ridgeville, Ohio 44039
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: (no e-mail address provided)

INDUSTRY:Other

ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I would like to express my concern to the PUCO about the increase of rates proposed by First Energy. I have an all electric home and I feel this increase will be unfairly higher for all electric homes. Has First Energy fully represented the need for such a large increase?

Please consider all factors when you make this ruling.

To: ContactThePUCO

Subject: 67843

Received: 7/2/2012 1:31:19 PM

Message:

WEB ID: 67843 AT:07-02-2012 at 01:31 PM

Related Case Number:

TYPE: comment

NAME: Mr. Harry Gleeson

CONTACT SENDER? No

MAILING ADDRESS:

8783 Gatewood Drive

• North Ridgeville, Ohio 44029

USA

PHONE INFORMATION:

Home: (440) 748-9086
Alternative: (440) 315-2455
Fax: (no fax number provided?)

E-MAIL: hgleeson@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- (no utility company name provided?)
- Name on account: Elaine R. DeMore (wife)
- Service address: 8783 Gatewood Drive, North Ridgeville, OH
- Service phone: (440) 748-9086(no account number provided?)

COMMENT DESCRIPTION:

Ohio Edison / The Illuminating Company / etc. cannot be trusted to submit any facts or figures to PUCO. The company is interested only in increasing its stock value and since, in effect if not in actual fact, it is a public-granted monopoly which is supposed to SERVE the public it services. When we built out home in 1998 we added geo-thermal for two reasons -- to help the environment and to benefit from the guaranteed lifetime discount offered by the above companies for all electric homes. Tho subsequent loss of that guaranteed lifetime discount has made it clear that the above companies are there only to serve themselves and their stockholders. It is therefore the duty of the PUCO of Ohio to stop them from continually gouging their customer base. Without us there would be no companies, and the PUCO needs to keep them in line rather than continually bowing down to their wishes and constantly increasing the fees we are charged. As all-electric homeowners, my wife and I are being continually ripped-off by the companies, and the PUCO is making that possible. Please start representing us!

To: ContactThePUCO

Subject: 67705

Received: 6/28/2012 5:25:34 PM

Message:

WEB ID: 67705 AT:06-28-2012 at 05:25 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Mary Ellen Abel

CONTACT SENDER? Yes

MAILING ADDRESS:

- 391 Manhattan Parkway
- Painesville, Ohio 44077
- USA

PHONE INFORMATION:

• Home: (440) 354-4981

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dreamcatcher1990@att.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: Cleveland Electric Illuminating/Duke Energy
- Name on account: Mary Ellen Abel
- Service address: 391 Manhattan Parkway, Painesville, OH 44077
- Service phone: (440) 354-4981
- Account Number: 110 028 508 312

COMPLAINT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO: I am retired on disability, as is my husband. Our home is all electric, there is no natural gas available to service our home, much less the development that it is in. We have been in our home for over 20 years. We cannot afford to lose our "all electric home" discount in addition to an increase in distribution costs. The recent Great Recession (2nd Great Depression), or whatever you would like to label it, is taking its toll on us. Is there no one to speak up for us consumers. We have done everything imagineable to minimize the rising costs of electicity. Hello, is there anyone out there listening?

To: ContactThePUCO

Subject: 67762

Received: 6/29/2012 3:08:36 PM

Message:

WEB ID: 67762 AT:06-29-2012 at 03:08 PM

Related Case Number:

TYPE: comment

NAME: Mrs. maureen sardelle

CONTACT SENDER? No

MAILING ADDRESS:

- 852 hampton ridge dr
- akron, Ohio 44313
- USA

PHONE INFORMATION:

• Home: 216-316-2322

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: maureen947@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: first energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all Electric homeowner and I'm concered about the potential rate increases from ESP3 - Case #12-1230-EL-SSO.

To: ContactThePUCO

Subject: 67757

Received: 6/29/2012 2:23:31 PM

Message:

WEB ID: 67757 AT:06-29-2012 at 02:23 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Cheryl Vucek

CONTACT SENDER? No

MAILING ADDRESS:

- 12391 Corinth Court
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: (440) 268-6055

Alternative: (440) 476-7699Fax: (no fax number provided?)

E-MAIL: ronald.schreiber@sbcglobal.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Illuminating Co

• Name on account: Cheryl Vucek

• Service address: 12391 Corinth Court, Strongsville, Oh

Service phone: 440-268-6055Account Number: 110017007683

COMMENT DESCRIPTION:

I am an AE homeowner and are concerned about the potential rate increases ESP3 will cause to my electric bill. I ask you to carefully consider before this rate increase is put into effect, as it will have a substanial effect on the customer.

To: ContactThePUCO

Subject: 67756

Received: 6/29/2012 2:20:31 PM

Message:

WEB ID: 67756 AT:06-29-2012 at 02:20 PM

Related Case Number:

TYPE: comment

NAME: Mr. wm kirk

CONTACT SENDER ? No

MAILING ADDRESS:

- 35796 dorchester ave
- n ridgeville, Ohio 44039
- USA

PHONE INFORMATION:

• Home: 440-327-1568

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: captainkirk@loraincounty.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: first energy
Name on account: above
Service address: above
Service phone: above

Account Number: 110 012 137 615

COMMENT DESCRIPTION:

Please do allyou can to not allow any increases per case esp3 12-1230-el-sso thank you they should not be allowed to exploit a monoply position on all electric home owners with baseboard heat. thank you

To: ContactThePUCO

Subject: 67753

Received: 6/29/2012 1:10:10 PM

Message:

WEB ID: 67753 AT:06-29-2012 at 01:10 PM

Related Case Number:

TYPE: comment

NAME: Mr. James Rakowicz

CONTACT SENDER? No

MAILING ADDRESS:

- 12855 Greystone Dr.
- Hiram, Ohio 44234
- USA

PHONE INFORMATION:

Home: (440)834-1850Alternative: N/A

• Fax: N/A

E-MAIL: joyrak13@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: First Energy's new ESP3
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- Account Number: Case # 12-1230-EL-SSO

COMMENT DESCRIPTION:

We are AE homeowners and are very concerned about the potential rate increase the case will cause for our bills.

To: ContactThePUCO

Subject: 67764

Received: 6/29/2012 3:24:38 PM

Message:

WEB ID: 67764 AT:06-29-2012 at 03:24 PM

Related Case Number:

TYPE: comment

NAME: Mrs. filomena sardelle

CONTACT SENDER? Yes

MAILING ADDRESS:

- 1308 hataway ave
- lakewood, Ohio 44107
- USA

PHONE INFORMATION:

• Home: 216-228-4137

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: nack1@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: ohio edison
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all Electric homeowner and I'm concered about the potential rate increases from ESP3 - Case #12-1230-EL-SSO.

To: ContactThePUCO

Subject: 67763

Received: 6/29/2012 3:09:37 PM

Message:

WEB ID: 67763 AT:06-29-2012 at 03:09 PM

Related Case Number:

TYPE: comment

NAME: Mr. albert sardelle

CONTACT SENDER? No

MAILING ADDRESS:

- 1308 Hathaway Ave
- Lakewood, Ohio 44107
- USA

PHONE INFORMATION:

• Home: 216-228-4137

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: nakcl@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: ohio edison
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all Electric homeowner and I'm concered about the potential rate increases from ESP3 - Case #12-1230-EL-SSO.

To: ContactThePUCO

Subject: 67752

Received: 6/29/2012 12:47:52 PM

Message:

WEB ID: 67752 AT:06-29-2012 at 12:47 PM

Related Case Number:

TYPE: comment

NAME: Mr. Jesse Willetts

CONTACT SENDER? Yes

MAILING ADDRESS:

10300 Munich Dr.

Parma, Ohio 44130

USA

PHONE INFORMATION:

• Home: 440-885-8214

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jwparmaz@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: First Energy Cleveland Electric Illuminating
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

We are an all electric homeowner in Parma and are very concerned about the potential rate increases the ESP3 case # 12-1230-EL-SSO will create for our energy bill. I would like to mention that I am very tired of the never ending rate change proposals by First Energy. The latest, Case # 12-1230-EL-SSO, is another attempt to pick our pockets clean. We will have our rates go up as part of the AE Case Decision; we are due to begin losing part of our AE credits (1/6 of the RGC credit) starting in 2013/2014. Dump this case on TOP OF THAT INCREASE COMING, and we will probably have our rates go up by approximately 20 to 25%. This is a huge increase to be absorbed in a short time period. Please PUCO, have a heart and please ask First Energy to take time and to prepare and submit charts on how the proposal will affect all electric home owners, with taking into account the RGC credit being diminished factored into the data chart. This should be an eye opener I am guessing. Thank you...

To: ContactThePUCO

Subject: 67750

Received: 6/29/2012 12:31:05 PM

Message:

WEB ID: 67750 AT:06-29-2012 at 12:31 PM

Related Case Number:

TYPE: comment

NAME: Mr. Robert S. Schreiner

CONTACT SENDER? No

MAILING ADDRESS:

- (NO CITY?), Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: (no e-mail address provided)

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Robert S. Schreiner
- Service address: 9761 Whisperwood Circle Auburn Twp., Ohio 44023
- Service phone: 440-543-7688
- Account Number: 110 028 303 474

COMMENT DESCRIPTION:

We are an All Electric homeowner and are very concerned about the potential rate increases the Case # 12-1230-EL-SSO will cause for our bills. We oppose the proposed rate increase by First Energy's ESP3.

To: ContactThePUCO

Subject: 67749

Received: 6/29/2012 12:26:19 PM

Message:

WEB ID: 67749 AT:06-29-2012 at 12:26 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Nancy DiFranco

CONTACT SENDER? Yes

MAILING ADDRESS:

• 9969 Mulberry Road

• Chardon, Ohio 44024

USA

PHONE INFORMATION:

Home: (440)-285-9610Alternative: N/A

• Fax: N/A

E-MAIL: ncdifranco@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Illuminating Company/First Energy

• Name on account: Carl J. DiFranco

Service address: 9969 Mulberry Road, Chardon, Ohio 44024

Service phone: (440)-285-9610Account Number: 110 026 951 811

COMMENT DESCRIPTION:

Case # 12-1230-EL-SSO I am very concerned over the rate increase that is being proposed. We are a family on fixed income, and, we are concerned about the future value of our home. We have been living in our AE home since 1976 at which time the Illuminating Company granted our home an ONGOING discount. We, as homeowners, have performed according to the AE home requirements regarding insullation, energy efficient windows, etc. Now, not only are they proposing a rate increase, but, our AE credit is being attacked as well. This is grossly unfair to all of the ALL ELECTRIC homes who were promised ongoing discounts in order to obtain our business. When a consumer purchases in quantity, the consumer is given a quantity discount. It would seem only fair and right that purchasing KWH in quantity should qualify for a discount as well. Respectfully, A Very Concerned Homeowner.

To: ContactThePUCO

Subject: 67748

Received: 6/29/2012 12:00:33 PM

Message:

WEB ID: 67748 AT:06-29-2012 at 12:00 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Sandra Stormer

CONTACT SENDER? No

MAILING ADDRESS:

- 5540 White Road
- 5540 White Road
- Geneva, Ohio 44041
- USA

PHONE INFORMATION:

• Home: 440-474-9479

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: sstormer@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: The Illuminating Company
Name on account: Sandra Lavon Stormer

Service address: 5540 White Road
Service phone: 1-800-589-3101
Account Number: 110 070 057 465

COMMENT DESCRIPTION:

We are an AE homeowner and are concerned about the potential rate increases the case will cause for our bill. The ONLY reason our bill are manageable now is because of the hundreds of people who bothered to complain and turn out at public hearings in the past. Please don't get complacent now. We request our comment be filed under case # 12-1230-EL-SSO

To: ContactThePUCO

Subject: 67747

Received: 6/29/2012 11:59:48 AM

Message:

WEB ID: 67747 AT:06-29-2012 at 11:59 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Carolyn Scheufler

CONTACT SENDER? Yes

MAILING ADDRESS:

- 4109 Woodridge Drive
- Sandusky, Ohio 44870
- USA

PHONE INFORMATION:

• Home: 419 626-5550

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: schcarrie5@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison/Duke

Name on account: Carolyn ScheuflerService address: 4109 Woodridge Drive

• Service phone: 419 626-5550

• Account Number: 110 035 569 646

COMPLAINT DESCRIPTION:

I am an all-electric home owner and a senior citizen on a retirement income. I am concerned about the potential rate increase that case#12-1230 EL SSO will cause to my electric bill. I know my cost of living increase is not 10% so I certainly hope that the PUCO does not grant this large increase. Thank you for allowing me to voice my concern.

To: ContactThePUCO

Subject: 67746

Received: 6/29/2012 11:55:02 AM

Message:

WEB ID: 67746 AT:06-29-2012 at 11:54 AM

Related Case Number:

TYPE: comment

NAME: Mr. Don Miller

CONTACT SENDER? No

MAILING ADDRESS:

- 7461 Clay St.
- 7461 Clay St.
- THOMPSON, Ohio 44086
- USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: don@longshotfarm.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First energy

Name on account: Don Miller
Service address: 7461 Clay St.

- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all electric home owner. I was promised an all electric discount when I built my home from the ground up. Since that time, there has been a constant barrage of rate increases and removal of promised discounts by First Energy. I am being tormented by this constant raid on my financial well being by a utility company that makes record profits year after year. I am very, very concerned by this latest attempt by First Energy to yet again propose additional request to PUCO for rate increases to the end user, Me. I strongly urge the PUCO to deny any current rate increase requests by First Energy. My funds are limited, and I can not support other business interests in growing the economy of Ohio if I continually have to hand over limited monies to First Energy. To me, First Energy means "First in Profits".

To: ContactThePUCO

Subject: 67740

Received: 6/29/2012 10:46:42 AM

Message:

WEB ID: 67740 AT:06-29-2012 at 10:46 AM

Related Case Number:

TYPE: comment

NAME: Mr. Carol Stahl

CONTACT SENDER? No

MAILING ADDRESS:

- 208 w 36th st
- lorain, Ohio 44052
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: cstahl@ucfs.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: Carol Stahl
- Service address: 208 W 36th st Lorain OH 44052I
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an AE homeowner and am concerned about the potential rate increases the case will cause my electric bill. I can't afford the last increase since my AE discount has been removed. In this economy I hope you will not allow this increase to take place.

To: ContactThePUCO Subject: 67737

Received: 6/29/2012 10:20:10 AM

Message:

WEB ID: 67737 AT:06-29-2012 at 10:19 AM

Related Case Number:

TYPE: comment

NAME: Dr. Bryan Caldwell

CONTACT SENDER? No

MAILING ADDRESS:

- 11756 Riverwood Dr
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: bcaldwell@ocpm.edu

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: First Energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

Case # 12-1230-EL-SSO. I am very concerned with the potential rate increases of 10 - 20% that this would have on already strapped homeowners. This is not the economic climate to allow such rate increases. Home ownership has already been threatened over the past several years and many already have foreclosed on their homes. Do not add additional revolving monthly debt to homeowners, debt that they cannot afford. Thank you.

To: ContactThePUCO

Subject: 67736

Received: 6/29/2012 10:17:38 AM

Message:

WEB ID: 67736 AT:06-29-2012 at 10:17 AM

Related Case Number:

TYPE: complaint

NAME: Ms. Marcia Edwards

CONTACT SENDER? No

MAILING ADDRESS:

- 11615 Twin Mills Lane
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: (440) 285-7168

• Alternative: (no alternative phone provided?)

• Fax: (440) 285-7168

E-MAIL: marciedwards@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: M Edwards

• Service address: 11615 Twin Mills Lane, Chardon

Service phone: (440) 285-7168Account Number: 110 027 518 171

COMPLAINT DESCRIPTION:

29 June 2012

RE: FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO

I am an AE homeowner and am concerned about the potential rate increases this case will cause for my bills.

Please do not let this increase pass and become part of the additional burden we all electric homeowners already are bearing in these very trying economical times.

To: ContactThePUCO

Subject: 67735

Received: 6/29/2012 10:03:07 AM

Message:

WEB ID: 67735 AT:06-29-2012 at 10:02 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Karen Minnich

CONTACT SENDER? Yes

MAILING ADDRESS:

- 71 Landings Way
- Avon Lake, Ohio 44012
- USA

PHONE INFORMATION:

Home: 440-933-6329
Alternative: 440-320-3734
Fax: (no fax number provided?)

E-MAIL: klminn@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: The Illuminating Company
Name on account: Daniel T. Minnich

• Service address: 71 Landings Way Avon Lake, Ohio 44012

Service phone: 440-933-6329Account Number: 110 034 476 652

COMMENT DESCRIPTION:

We do not want to have 10-20% rate increases since we are an all electric residence with no alternative form of energy supply. With the national financial state of affairs, taxation, a new health insurance tax, citizens don't need to carry another rate increase on their home energy supply.

To: ContactThePUCO

Subject: 67734

Received: 6/29/2012 9:34:20 AM

Message:

WEB ID: 67734 AT:06-29-2012 at 09:34 AM

Related Case Number:

TYPE: comment

NAME: Mr. Ronald Ziehm

CONTACT SENDER? Yes

MAILING ADDRESS:

- 12329 Corinth Ct.
- 12329 Corinth Ct.
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

Home: (440)238-5624Alternative: 440 238-5624

• Fax: 440 238-5624

E-MAIL: d.ziehm@sbcglobal.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Company

• Name on account: Ronald Ziehm

• Service address: 12329 Corinth Ct.

• Service phone: 440 238-5624

• Account Number: 110 025 938 587

COMMENT DESCRIPTION:

I am a AE homeowner and are concerned about the potential rate increase the case will cause for our bills.

To: ContactThePUCO

Subject: 67733

Received: 6/29/2012 9:29:34 AM

Message:

WEB ID: 67733 AT:06-29-2012 at 09:29 AM

Related Case Number:

TYPE: comment

NAME: Mrs. JEANNE NIEMI

CONTACT SENDER? No

MAILING ADDRESS:

- 3401 SHOMO DR
- ASHTABULA, Ohio 44004
- USA

PHONE INFORMATION:

• Home: 4409922402

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: JNIEMI@ANDERSENMETZGER.COM

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: FIRST ENERGY

• Name on account: ROBERT NIEMI

• Service address: 3401 SHOMO DR ASHTABULA, OH 44004

Service phone: 4409922402(no account number provided?)

COMMENT DESCRIPTION:

I AM AN ALL ELECTRIC HOMEOWNER AND I AM VERY CONCERNED ABOUT THE POTENTIAL RATE INCREASE FROM FIRST ENERGY'S NEW ESP3.

PLEASE FILE MY COMMENTS UNDER CASE # 12-1230-EL-SSO

THANK YOU.

To: ContactThePUCO Subject: 67732

Received: 6/29/2012 9:24:48 AM

Message:

WEB ID: 67732 AT:06-29-2012 at 09:24 AM

Related Case Number:

TYPE: comment

NAME: Mr. ROBERT NIEMI

CONTACT SENDER? No

MAILING ADDRESS:

- 3401 SHOMO DR
- ASHTABULA, Ohio 44004
- USA

PHONE INFORMATION:

• Home: 440-992-2402

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: JNIEMI@WINDSTREAM.NET

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: FIRST ENERGY

• Name on account: ROBERT NIEMI

Service address: 3401 SHOMO DR ASHTABULA, OH 44004

Service phone: 4409922402(no account number provided?)

COMMENT DESCRIPTION:

PLEASE FILE MY COMMENTS IN THE FIRST ENERGY CASE # 12-1230-EL-SSO: I AM AN ALL ELECTRIC HOME OWNER & I AM GREATLY CONCERNED ABOUT THE POTENTIAL RATE INCREASE THE CASE WILL CAUSE FOR MY BILL.

To: ContactThePUCO

Subject: 67731

Received: 6/29/2012 8:38:16 AM

Message:

WEB ID: 67731 AT:06-29-2012 at 08:38 AM

Related Case Number:

TYPE: complaint

NAME: Mr. leonard bildstein

CONTACT SENDER? Yes

MAILING ADDRESS:

- 766 centennial st.
- •
- geneva, Ohio 44041
- USA

PHONE INFORMATION:

- Home: 440-466-5952
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: leonardbildstein@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: the illuminating company
- Name on account: leonard m bildstein
- Service address: 766 centennial st.
- Service phone: 440-466-5952
- Account Number: 110 028 621 354

COMPLAINT DESCRIPTION:

I want you to stop the rate increase by First Energy !Case#12-1230-EL-SSO

To: ContactThePUCO

Subject: 67728

Received: 6/29/2012 7:38:28 AM

Message:

WEB ID: 67728 AT:06-29-2012 at 07:38 AM

Related Case Number:

TYPE: comment

NAME: Mr. Jerry Tomasovic

CONTACT SENDER? No

MAILING ADDRESS:

• 7224 west law rd

• valley city, Ohio 44280

USA

PHONE INFORMATION:

• Home: (330) 483-5912

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jtomasovic@zoominternet.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: fec

• Name on account: Jerry Tomasovic

• Service address: 7224 west law rd valley city ohio

- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an AE home owner, and I am very very concerned about the increases that the electric companies are trying to get. When the discounts were taken away a few years ago, my electric bills were around \$700 a month. I am retired and can not afford these kind of bills. When I was thinking about buying this all alectric house, I called the electric company, and they told me that the discounts would always be there. So I bought it. Wow did they lie to me? Please do not give them the raise they are asking for.

To: ContactThePUCO

Subject: 67727

Received: 6/29/2012 7:12:56 AM

Message:

WEB ID: 67727 AT:06-29-2012 at 07:12 AM

Related Case Number:

TYPE: complaint

NAME: Mr. brian radosavcev

CONTACT SENDER? No

MAILING ADDRESS:

- (NO CITY?), Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: dedabrian@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO: Please do NOT allow rates to go up!!!!!!! THANKS!!!

To: ContactThePUCO

Subject: 67725

Received: 6/29/2012 6:39:09 AM

Message:

WEB ID: 67725 AT:06-29-2012 at 06:39 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Ruth Stossel

CONTACT SENDER ? No

MAILING ADDRESS:

- 1386 Erieview Drive
- Madison, Ohio 44057
- USA

PHONE INFORMATION:

• Home: 4404285745

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: missruthe1386@hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Illuminating CompanyName on account: Ruth Stossel

• Service address: 1386 Erieview Drive, Madison Ohio 44057

• Service phone: 4404285745

• Account Number: 11 00 28 2583 8 9

COMMENT DESCRIPTION:

RE: Case # 12-1230-EL-SSO Please bear in mind the financial strangling amount that all-electric homes like mine will be required to pay if these increases are approved. The Illuminating Company is quite profitable now. Please remember those of us who struggle. Thank you.

To: ContactThePUCO

Subject: 67723

Received: 6/28/2012 11:33:25 PM

Message:

WEB ID: 67723 AT:06-28-2012 at 11:33 PM

Related Case Number:

TYPE: comment

NAME: Mr. Dennis Heinz

CONTACT SENDER? No

MAILING ADDRESS:

- 210 Pleasant View Lane
- Hiram, Ohio 44234
- USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: (440) 821-2236

• Fax: (no fax number provided?)

E-MAIL: dnehnz@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Duke Energy

Name on account: Dennis W Heinz
Service address: 210 Pleasant View Ln

Service phone: (440) 834-8972Account Number: 110 027 850 418

COMMENT DESCRIPTION:

Case # 12-1230-EL-SSO

I am an All Electric homeowner and am concerned about the potential rate increases. Being retired and on a fixed income I am worried about the increase cost.

To: ContactThePUCO

Subject: 67720

Received: 6/28/2012 10:04:21 PM

Message:

WEB ID: 67720 AT:06-28-2012 at 10:04 PM

Related Case Number:

TYPE: comment

NAME: Mr. Mark Bressler

CONTACT SENDER? Yes

MAILING ADDRESS:

- 10726 Gate Post Rd.
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

- Home: (440-572-0128
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: kroyka@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Mark Bressler
- Service address: 10726 Gate Post Rd. Strongsville, OH
- Service phone: 440-572-0128
- (no account number provided?)

COMMENT DESCRIPTION:

As the owner of an all electric home, I am concerned about the potential rate increases Case # 12-1230-EL-SSO will cause on my bills.

To: ContactThePUCO

Subject: 67718

Received: 6/28/2012 9:00:33 PM

Message:

WEB ID: 67718 AT:06-28-2012 at 09:00 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Melissa Crawford

CONTACT SENDER? Yes

MAILING ADDRESS:

- 32668 Redwood Blvd
- Avon Lake, Ohio 44012
- USA

PHONE INFORMATION:

• Home: 4409302735

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: mcrawford129@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: The Illunating Company
Name on account: Melissa Crawfod
Service address: 32668 Redwood Blvd

Service phone: 4409302735Account Number: 110030264268

COMPLAINT DESCRIPTION:

CASE# ESP3

As I understand it, First Energy is planning to raise their rates AGAIN. I am an all electric homeowner and this much of a rate increase is completely unacceptable. How can the electric company be allowed to gauge their customers. They are making money hand over fist at the expense of the homeowners...especailly the all electric home owners. This absolutely should not be allowed. If this continues my home that I have worked so hard for will be worth nothing and I will have an electric payment as high as my house payment. How are we supposed to be able to afford that? PLEASE DO WHAT YOUR AGENCY IS SUPPOSED TO AND FIGHT FOR THE CONSUMER. TELL THE ELECTRIC COMPANY NO ON THE RATE INCREASE!!! It's the right thing to do.

To: ContactThePUCO

Subject: 67717

Received: 6/28/2012 8:57:32 PM

Message:

WEB ID: 67717 AT:06-28-2012 at 08:57 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Marvin Dicker

CONTACT SENDER? Yes

MAILING ADDRESS:

- 13710 Fox Hill Drive
- Novelty, Ohio 44072
- USA

PHONE INFORMATION:

• Home: (440) 338-6571

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: l.dicker@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: The Illuminating Company
 Name on account: Marvin Dicker

• Service address: 13710 Fox Hill Drive

Service phone: (440) 338-6571Account Number: 110 025 164 804

COMMENT DESCRIPTION:

Request comments be filed in the case for First Energy's new ESP3 or Case #12-1230-EL-SSO My husband and I do not want FE to raise the Distribution Rates for all customers. We are an All Electric Customer and it will impact us more as we use the most electricity and such increases are based on a charge per kilowatt used. We are in our senior years and are both on a fixed income. In the winter we keep our thermostat at 66 degrees in order to manage our electric consumption, trying to keep our bills manageable. PLEASE DO NOT APPROVE FIRST ENERGY'S PLANNED RATE INCREASES! Thank you, Linda & Marvin Dicker

To: ContactThePUCO Subject: 67716

Received: 6/28/2012 7:34:59 PM

Message:

WEB ID: 67716 AT:06-28-2012 at 07:34 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Donald Truly

CONTACT SENDER ? No

MAILING ADDRESS:

- 12574 Doria Ct.
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: 440-572-8320

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: DTRULY@roadrunner.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Co.

• Name on account: Donald Truly

• Service address: 12574 Doria Ct., Stv. OH 44149

• Service phone: 440-572-8320

Account Number: 11 00 26 5287 42

COMPLAINT DESCRIPTION:

I am an AE homeowner and am concerned about the potential rate increases recently purposed. We are seniors living on fixed incomes. After just receiving large increases in past 2 years, we don't know how we can handle more. Thank You, Don Truly

To: ContactThePUCO

Subject: 67715

Received: 6/28/2012 7:27:43 PM

Message:

WEB ID: 67715 AT:06-28-2012 at 07:27 PM

Related Case Number:

TYPE: comment

NAME: Mr. casimir wieczorek

CONTACT SENDER? No

MAILING ADDRESS:

• 6388 lear nagle rd

• n. ridgeville, , Ohio 44039

USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: kckeys@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: first energyName on account: sameService address: same

• (no service phone number provided?)

• (no account number provided?)

COMMENT DESCRIPTION:

This comment concerns case#12-1230-EL-SSO. I'm an AE homeowner & am very concerned about the proposed rate increase by FE. I worked hard all my life and now live on a fixed income. My Employer (LTV Steel)went out of business in 2002. They took half of my pension when they turned it over to the PBGC. I lost my insurance, and alot of stock that became worthless. These Big Companies just want more and more and we can't afford to give it to them. Please reject their rate increase & help us fixed income people grow old with a little bit of dignity. We shouldn't become paupers after working hard all our lives. Thank You!

To: ContactThePUCO

Subject: 67714

Received: 6/28/2012 7:01:41 PM

Message:

WEB ID: 67714 AT:06-28-2012 at 07:01 PM

Related Case Number:

TYPE: complaint

NAME: Mr. leonard bildstein

CONTACT SENDER? Yes

MAILING ADDRESS:

- 766 centennial st.
- geneva, Ohio 44041
- USA

PHONE INFORMATION:

• Home: 440-466-5952

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: leonardbildstein@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: the illuminating company

• Name on account: leonard m bildstein

• Service address: 766 centennial st.

• Service phone: 440-466-5952

• Account Number: 110028621354

COMPLAINT DESCRIPTION:

Do not allow rate increase on First Energy case#12-1230-ELSSO

To: ContactThePUCO

Subject: 67711

Received: 6/28/2012 6:42:09 PM

Message:

WEB ID: 67711 AT:06-28-2012 at 06:41 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Roseann Rancke

CONTACT SENDER? Yes

MAILING ADDRESS:

- 10556 Wilson Mills Rd
- Chardon, Ohio 44024
- USA

PHONE INFORMATION:

• Home: 440-286-929

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: roserancke@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Illuminationg Co

Name on account: Roseann S Rancke
Service address: 10556 Wilson Mills Rd

Service phone: 440-286-9299Account Number: 110053176266

COMPLAINT DESCRIPTION:

I am an all electric homeowner and am concerned about the potential rate increases the case will cause for my bills & resale value of my home. I was having some electrical work done a few years ago when the electrician noticed my furnace was not running efficiently so I replaced it with a new all electric furnace. Imagine my surprise when I got my first electric bill & noticed it nearly doubled with a new & efficient furnace. All of America was affected by the housing slump. My home value is considerably less due to the all electric heat source. I can't afford for First Energy to increase their rates any more. I can't sell my home to get out from underneath the expense that First Energy is looking to profit from that will hurt me as well as other all electric home owners. Roseann S. Rancke

To: ContactThePUCO

Subject: 67709

Received: 6/28/2012 6:17:37 PM

Message:

WEB ID: 67709 AT:06-28-2012 at 06:17 PM

Related Case Number:

TYPE: comment

NAME: Mr. Tibor & Angella Biro

CONTACT SENDER? Yes

MAILING ADDRESS:

• 13200 Wengatz Dr.

• Middleburg Hts, Ohio 44130

• USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: 440-725-4008

• Fax: (no fax number provided?)

E-MAIL: teebiro@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Illuminating Company

• Name on account: Tibor Biro

• Service address: 13200 Wengatz Dr

• Service phone: 440-725-4008

• Account Number: 110047899106

COMMENT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO

We are a AE homeowner and we are very concerned about the potential rate increases the case will cause for our bills. Please take your time reviewing this case and we hope and pray an informed decision is made.

Respectfully Tibor & Angella Biro

To: ContactThePUCO Subject: 67708

Received: 6/28/2012 6:08:21 PM

Message:

WEB ID: 67708 AT:06-28-2012 at 06:08 PM

Related Case Number:

TYPE: comment

NAME: Mr. Joseph Overton

CONTACT SENDER? Yes

MAILING ADDRESS:

• 13637 Sprague Rd.

• Strongsville, Ohio 44136

USA

PHONE INFORMATION:

• Home: 440-243-2142

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jmo289@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Joseph M. Overton
Service address: 13637 Sprague Rd.
Service phone: 440-243-2142

• Account Number: 110025593457

COMMENT DESCRIPTION:

Regards ESP3, i urge you to decide against any rate increases at this time. In a time when everybody struggles for dollars down the rode, you will end up seeing them FE reporting record profits as the oil companies do. Perhaps management should consider some belt tightening as we do. Is it any wonder why people have such a low confidence rating for their government?thanks Joe Overton

To: ContactThePUCO

Subject: 67707

Received: 6/28/2012 5:47:05 PM

Message:

WEB ID: 67707 AT:06-28-2012 at 05:47 PM

Related Case Number:

TYPE: comment

NAME: Dr. Robert Fowler

CONTACT SENDER? No

MAILING ADDRESS:

- 33180 Tanager Ct
- North Ridgeville, Ohio 44039
- USA

PHONE INFORMATION:

• Home: 440-748-9340

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rfowler@bw.edu

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Robert M. Fowler
Service address: 33180 Tanager Ct
Service phone: 440-748-9340
Account Number: 110038272180

COMMENT DESCRIPTION:

RE: Case # 12-1230-EL-SSO

I am an all-electric home owner. I continue to be terribly concerned about First Energy's increases in electric rates. Please hold them in check and do not allow them to raise rates unfairly. Thank you.

Sincerely yours, Robert M. Fowler

To: ContactThePUCO

Subject: 67706

Received: 6/28/2012 5:25:49 PM

Message:

WEB ID: 67706 AT:06-28-2012 at 05:25 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Eileen Perotti-Valkoff

CONTACT SENDER? Yes

MAILING ADDRESS:

- 21348 Timber Oak Ct.
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: 440-572-5072

• Alternative: 440-915-1736

• Fax: (no fax number provided?)

E-MAIL: eperotti@sbcglobal.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy CEI

• Name on account: Tom Valkoff

• Service address: 21348 Timber Oak Ct

• Service phone: 440-572-5072

• (no account number provided?)

COMMENT DESCRIPTION:

We are an AE homeowner and are concerned about the potential rate increases the case will cause for our bills

To: ContactThePUCO

Subject: 67772

Received: 6/29/2012 5:29:20 PM

Message:

WEB ID: 67772 AT:06-29-2012 at 05:29 PM

Related Case Number:

TYPE: comment

NAME: Mr. Fred cGunagle

CONTACT SENDER? Yes

MAILING ADDRESS:

- 1819 King James Pkwy
- Westlake, Ohio 44145
- USA

PHONE INFORMATION:

• Home: 440-899-7011

• Alternative: --

• Fax: --

E-MAIL: fmcgoo@wowway.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy (Cleveland Electric)

• Name on account: Fred McGunagle

• Service address: 1819 King James Pkwy

Service phone: 440-899-7011Account Number: 110027530283

COMMENT DESCRIPTION:

My wife and I, both retired and on pension, had all-electric rates with CEI which we were led to believe would continue indefinitely. When CEI suddnenly abolished the discount, we switched to gas heat. But now that Ohio seems to have moved to the Tropics, we're being buried under steadily increasing costs for power. We're caught between unbearable heat and unbearable costs.

We wish to register our protest against further increases proposed in case 12-1230-EL-SSO.

To: ContactThePUCO

Subject: 67770

Received: 6/29/2012 4:06:13 PM

Message:

WEB ID: 67770 AT:06-29-2012 at 04:06 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Mary Ross

CONTACT SENDER? No

MAILING ADDRESS:

- 12995 Olympus Way
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: 4402272053

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: m.griese@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Company

• Name on account: Mary G. Ross

• Service address: 12995 Olympus Way Strongsville, Ohio 44149

Service phone: 4402272053Account Number: 110026526415

COMMENT DESCRIPTION:

I, Mary Ross, am writing to let you know I am against any raise in the price of electricity. I have been widowed twice and live mainly on my social security. I cannot afford to keep living with all things going up in price. Please do not raise the price of electricity any higher. Please enter this comment into case number 12-1230-EL-SSO. Thank you, Mary Ross

To: ContactThePUCO

Subject: 67768

Received: 6/29/2012 3:48:11 PM

Message:

WEB ID: 67768 AT:06-29-2012 at 03:48 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Joan Helber

CONTACT SENDER? Yes

MAILING ADDRESS:

9733 Plum Brook Lane

• Strongsville, Ohio 44149

USA

PHONE INFORMATION:

Home: (440)572-3540
Alternative: (440)655-1509
Fax: (no fax number provided?)

E-MAIL: jumpin9859@aol.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- (no utility company name provided?)
- Name on account: same as above
- Service address: same as above
- Service phone: same as above
- (no account number provided?)

COMMENT DESCRIPTION:

I am writing in response to Case#12-1230-EL-SSO which effects all electric homeowners. When we bought our home 30 years ago we were promised a discount rate on our electric bills. What happened? Since you could not control the suppliers that we use you figure you can break the promise and raise the percentage on the Distribution side. What about all the faithful customers who believed in what was promised and in writing and after 30+ years you now want to take it away. When gas prices were high deals were made for all electric homes. Now many of us are on a fixed income and this could devastate many. We should all change to gas to heat our homes and leave the electric companies in the dust. The gas companies are coming around making good deals. Maybe we will go with them as when people see what the electric company wants to do noone will want our homes. Please give considration to all of us when deciding on the proposed changes. Joan Helber

To: ContactThePUCO Subject: 67767

Received: 6/29/2012 3:36:25 PM

Message:

WEB ID: 67767 AT:06-29-2012 at 03:36 PM

Related Case Number:

TYPE: comment

NAME: Mr. Allen Fredrickson

CONTACT SENDER ? No

MAILING ADDRESS:

- 14660 Winfield Park
- 14660 Winfield Park
- Novelty, Ohio 44072
- USA

PHONE INFORMATION:

Home: 4403388522Alternative: 4403388522

• Fax: 4403384852

E-MAIL: allencfredrickson@gmail.com

INDUSTRY:Other

ACCOUNT INFORMATION:

Company: First Energy & DukeName on account: Jo Ann Fredrickson

• Service address: 14660 Winfield Park

• Service phone: 4403388522

• Account Number: 110 027 586 590

COMMENT DESCRIPTION:

With oil raising gasoline to the point we can not drive our car, and all necessary items such as food, clothing, medicine, increased their costs because of increased delivery costs, and social security claiming there is no increase in living expense and will not increase the amount we receive, (and we faithfully paid into it for 60 years) So now the increase in electrical energy being proposed will just about put us in total poverty.

To: ContactThePUCO

Subject: 67766

Received: 6/29/2012 3:27:54 PM

Message:

WEB ID: 67766 AT:06-29-2012 at 03:27 PM

Related Case Number:

TYPE: comment

NAME: Mrs. mary kay edwards

CONTACT SENDER? Yes

MAILING ADDRESS:

- 1306 hathaway ave
- lakewood, Ohio 44109
- USA

PHONE INFORMATION:

• Home: 216-598-2238

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: medwards@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: ohio edison
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all Electric homeowner and I'm concered about the potential rate increases from ESP3 - Case #12-1230-EL-SSO.

To: ContactThePUCO

Subject: 67765

Received: 6/29/2012 3:26:24 PM

Message:

WEB ID: 67765 AT:06-29-2012 at 03:26 PM

Related Case Number:

TYPE: comment

NAME: Mr. dave edwards

CONTACT SENDER? Yes

MAILING ADDRESS:

- 1306 hataway ave
- lakewood, Ohio 44107
- USA

PHONE INFORMATION:

• Home: 216-316-5139

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dedwards@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: ohio edison
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am an all Electric homeowner and I'm concered about the potential rate increases from ESP3 - Case #12-1230-EL-SSO.

To: ContactThePUCO

Subject: 67669

Received: 6/28/2012 11:13:48 AM

Message:

WEB ID: 67669 AT:06-28-2012 at 11:13 AM

Related Case Number:

TYPE: comment

NAME: Mr. James Ehlinger

CONTACT SENDER? Yes

MAILING ADDRESS:

- 14074 Power Dam Rd.
- Defiance, Ohio 43512
- USA

PHONE INFORMATION:

• Home: (419) 393-2696

• Alternative: (260) 413-1928

• Fax: (260) 423-2704

E-MAIL: jehlinger@omnisource.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Toledo Edison - First Energy

• Name on account: James Ehlinger

• Service address: 14074 Power Dam Rd.

• Service phone: (419) 393-2696

Account Number: 11 00 20 5559 8 0

COMMENT DESCRIPTION:

I am an All-Electric homeowner and wish to express my concern with rising electrical distribution charges. First Energy reduces the commodity cost slightly only to significantly raise the distribution charges. Enough is enough! For deregulation to work, the PUCO MUST NOT APPROVE ANY distribution charge increases.

To: ContactThePUCO

Subject: 67668

Received: 6/28/2012 11:12:48 AM

Message:

WEB ID: 67668 AT:06-28-2012 at 11:12 AM

Related Case Number:

TYPE: comment

NAME: Mr. Clifford Bryson

CONTACT SENDER? No

MAILING ADDRESS:

- 10832 Meadow Trail
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: 440-238-8820

• Alternative: (no alternative phone provided?)

• Fax: 440-238-8820

E-MAIL: cliffnsuebryson2hotmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Clifford Bryson

• Service address: 10832 Meadow Trail Strongsville Ohio 44149

• Service phone: 440-238-8820

Account Number: 11 00 53 9945 7 7

COMMENT DESCRIPTION;

We object to the rate increase on our all electric home. We are retired and living on a fixed income and can not afford this increase.

To: ContactThePUCO

Subject: 67667

Received: 6/28/2012 11:02:16 AM

Message:

WEB ID: 67667 AT:06-28-2012 at 11:02 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Linda Keller

CONTACT SENDER? Yes

MAILING ADDRESS:

- 32723 Fallhaven Circle
- 32723 Fallhaven Circle
- North Ridgeville, Ohio 44039
- USA

PHONE INFORMATION:

Home: (440) 748-4704Alternative: (440) 452-3030

• Fax: (440) 210-7391

E-MAIL: linda44039@oh.rr.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Joel S. Keller

• Service address: 32723 Fallhaven Circle

• Service phone: (440) 748-4704

• Account Number: 11 00 11 2476 3 9

COMMENT DESCRIPTION:

We are very concerned about the large increases in the cost of electricity for our "All Electric" residence as proposed by First Energy. If these rate increases continue, we may have to move elsewhere, as power costs will become unaffordable.

To: ContactThePUCO

Subject: 67666

Received: 6/28/2012 11:00:16 AM

Message:

WEB ID: 67666 AT:06-28-2012 at 11:00 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Dan Dzina

CONTACT SENDER? No

MAILING ADDRESS:

- 8817 Frost Ln
- Brecksville, Ohio 44141
- USA

PHONE INFORMATION:

• Home: 440-740-0784

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dan@dzina.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Illumination CompanyName on account: Jennifer C Dzina

Service address: 8817 Frost Ln Brecksville, OH 44141

Service phone: 440-740-0784Account Number: 110 035 508 826

COMPLAINT DESCRIPTION:

I am a all electric customer. First Energy's planned increase for distribution costs will be layered on top of the already planned increases by the phasing out of the AE credit. While I understand that costs may be changing for FE, they should not be able to double-penalize AE customers.

To: ContactThePUCO

Subject: 67665

Received: 6/28/2012 10:59:00 AM

Message:

WEB ID: 67665 AT:06-28-2012 at 10:58 AM

Related Case Number:

TYPE: comment

NAME: Dr. Joel Keller

CONTACT SENDER? Yes

MAILING ADDRESS:

- 32723 Fallhaven Circle
- 32723 Fallhaven Circle
- North Ridgeville, Ohio 44039
- USA

PHONE INFORMATION:

Home: (440) 748-4704Alternative: (440) 452-3030

• Fax: (440) 210-7391

E-MAIL: joelsk@oh.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Joel S. Keller

• Service address: 32723 Fallhaven Circle

• Service phone: (440) 748-4704

• Account Number: 11 00 11 2476 3 9

COMMENT DESCRIPTION:

I am very concerned about the large increase in the cost of electricity for our "All Electric" residence. If these rate increases continue, we may have to move elsewhere, as power costs will become unaffordable.

To: ContactThePUCO

Subject: 67664

Received: 6/28/2012 10:50:29 AM

Message:

WEB ID: 67664 AT:06-28-2012 at 10:50 AM

Related Case Number:

TYPE: comment

NAME: Mr. Paul Richardson

CONTACT SENDER ? No

MAILING ADDRESS:

- 12302 Kronos Ct.
- Strongsville, Ohio 44149-3252
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: plr833@sbcglobal.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: First Energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMMENT DESCRIPTION:

I am writing to object to First Energy's proposed rate case plan, ESP3. I am a 79 year old retired all electric homeowner and have lived in my home for over 19 years. The proposed significant rate increase will impose a financial hardship on my wife and I.

fax

To:

PUCO

Fax Number:

16147528351

From:

John Davis

Fax Number: Business Phone: Home Phone:

Pages:

2

Date/Time:

6/26/2012 7:52:10 PM

Subject:

Comments regarding FE distribution increase

Please apply my comments be filed in the case for FirstEnergy's new ESP3 or Case# 12-1230-EL-SSO



JUN 27 2012

INVESTIGATION AND AUDIT DIVISION PUBLIC UTILITIES COMMISSION OF OHIO

JUN 26 2012 20:31 Fax PAGE.01

This is in reference to First Energy's new ESP3 or Case #12-1230-EL-SSO. Please apply my comments to this case. I am an all electric home owner that is retired and on a fixed income and the increase that First Energy is requesting on the distribution of electric will very negatively impact me. I don't have the money to support First Energy every time they decide to increase rates (distribution or generation)... which has been yearly. They have made plenty of money and what we pay now is above a fair amount paid to a utility company. They don't to need squeeze more money from customers... especially from Senior citizens to just pad their pockets. Please don't allow this rate increase to be passed.

Thank you, John Davis 440-327-6459

JUN 26 2012 20:32 Fax PAGE.02

To: ContactThePUCO

Subject: 67738

Received: 6/29/2012 10:31:41 AM

Message:

WEB ID: 67738 AT:06-29-2012 at 10:31 AM

Related Case Number:

TYPE: comment

NAME: Ms. Diane Konyk

CONTACT SENDER? Yes

MAILING ADDRESS:

• 75 Landings Way

• Avon Lake, Ohio 44012

• USA

PHONE INFORMATION:

• Home: (440) 930-5216

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dkonyk@yahoo.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Diane Konyk
Service address: 75 Landings Way
Service phone: 440-930-5216
Account Number: 110038014020

COMMENT DESCRIPTION:

Do not approve FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO:Please put this in the testimony for the case.

First Energy is requesting to raise the distribution part of electric bills. I am an all electric homeowner. Already, First Energy is phasing out discounts all electric homes have had. My bills have already gone up. I live in a condo that is very difficult and expensive to switch to natural gas. Our condos already have been almost impossible to sell and sellers have had to take deep discounts. This decision will affect our ability to sell and maintain our units. We cannot have more financial costs put on us. These homes

were built by using an economic justification that assumed permanent electric discounts. How can an average home owner afford switching to gas by paying the thousands to bring in piping, ductwork that may not exist, let alone replacing heat pumps and water heaters? How many people can afford the probably \$7000-\$10000 it would take to convert to gas? Condos like mine don't have a good way to get gas lines in to inside units. When First Energy is done, it will be more expensive to heat an electric home than a gas home. Do not approve First Energy's ESP3 or Case # 12-1230-EL-SSO. Diane Konyk

To: ContactThePUCO

Subject: 67739

Received: 6/29/2012 10:33:56 AM

Message:

WEB ID: 67739 AT:06-29-2012 at 10:33 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Harriet Hritz

CONTACT SENDER? Yes

MAILING ADDRESS:

- 10483 Shale Brook Way
- Strongsville, Ohio 44149
- USA

PHONE INFORMATION:

• Home: 440-878-0043

• Alternative: na

• Fax: na

E-MAIL: hhritz13@wowway.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Illuminating Co. (First Energy)

• Name on account: Raymond Hritz

• Service address: 10483 Shale Brook Way

• Service phone: 4408780043

Account Number: 110 026 145 323

COMMENT DESCRIPTION:

As an owner of an AE Home, I am Greatly concerned about the rate issues being discussed presently.

It has been several years now that owners of AE homes have been placed in an anxiety status, the rates current and future are NOT reliable and increases are constantly being presented and approved. The discounts that were won or retained will be expiring shortly resulting in another increase in fees.

Valuation of homes in our development have plunged with a double whammy because we have an AE home.... Where does the ordinary citizen find clarification and relief. We have become victims of a huge

corporation who is devious in their management and activities in requesting rate increases.

We need an agency that looks at all the facts to protect the public.

Thank you for your understanding and future help for the individual citizen, which I beleive is your mission or charge.

To: ContactThePUCO

Subject: 67967

Received: 7/5/2012 12:45:21 PM

Message:

WEB ID: 67967 AT:07-05-2012 at 12:45 PM

Related Case Number:

TYPE: complaint

NAME: Mr. DENNIS BRION

CONTACT SENDER? Yes

MAILING ADDRESS:

- 5525 LAUBERT RD
- ATWATER, OH 44201
- USA

PHONE INFORMATION:

• Home: 330-697-3224

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: DENNISBRION@AOL.COM

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: OHIO EDISON

• Name on account: DENNIS AND TONI BRION

• Service address: 5525 LAUBERT RD

Service phone: 330-697-3224(no account number provided?)

COMPLAINT DESCRIPTION:

SIRS:

THIS IS TO SERVE NOTICE THAT I AM EXTREMELY UPSET WITH THE PRICE INCREASES THAT ARE BEING HANDED OUT TO ALREADY OVER PRICED ELECTRICITY COMPANIES. WE ARE ONE OF THE 6000 ALL-ELECTRIC HOME OWNERS THAT ARE HAVING OUR ALL-ELECTRIC PROMISED DISCOUNT TAKEN AWAY FROM US. NOW THEY ARE TRYING TO INCREASE RATES IN ADDITION TO THAT, I DONT UNDERSTAND WHERE THIS WILL ALL END, SOMEONE HAS TO PROTECT THE CONSUMER AND I ASSUME THAT IS YOUR JOB.

PLEASE VOICE MYCOMPLAINT AND STICK UP FOR THE ALL/ELECTRIC-ELECTRIC CONSOMUER AS YTOU SHOULD.

THANK YOU,

DENNIS AND TONI BRION

To: ContactThePUCO Subject: 67970

Received: 7/5/2012 12:57:08 PM

Message:

WEB ID: 67970 AT:07-05-2012 at 12:56 PM

Related Case Number:

TYPE: comment

NAME: Ms. Volita Reifsnyder

CONTACT SENDER? Yes

MAILING ADDRESS:

• 1104 Glendale Drive

• Port Clinton, Ohio 43452

USA

PHONE INFORMATION:

Home: 419-734-4048Alternative: 419-341-2624

• Fax: 419-734-4048

E-MAIL: tibby1@live.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Ohio Edsion / First EngeryName on account: Volita M Reifsnyder

Service address: 1104 Glendale Drive, Port Clinotn, Oh 43452

Service phone: 419-734-4048Account Number: 110 011 300 255

COMMENT DESCRIPTION:

ESP3 or Case#12-1230-EL-SS0 Please do not consider raising the rates/charges requested by Ohio Edison. They have broken their commitment to all electric home owners. Built my home 1993 with considerable additional expense to qualify for special rate per KWH for life of my ownership of this home. Honored from 1993 to March 2009 @ 4.0 KWH cost, then was told there would be increases, but I was to be grandfathered, but since then every month the rate is different and much higher. After much correspondence/discussion with no results to keeping their promise or helping me understanding why they were not honoring the grandfather promise. They said they were, but the bills I received did not prove this. I changed to Duke Electric in November 2011. Now Ohio Edison wants to increase other fees.

Right now charges from Ohio Edison are almost half of my cost, please do not allow increases or the eliminating credits given to all electric home owners as they are requesting. This is wrong, they should be required to keep their commitments made, stop passing all expense on to the customer, learn to budget like all the rest of us have to do. Being retired, I have no way to increase my income or anyone to pass expenses on to, so that I can have extra funds for special interests, I have to look for ways to save money to cover costs. Ohio Edison needs to join the club of living within a budget, like all the rest of us. Breaking this promise was a major error in actions this management has taken to MAINTAIN THEIR PROFITS. I AM SO DISAPPOINTED IN THIS COMPANY, THOUGHT THEY CARED ABOUT CUSTOMER SERVICE!!!!!!!!!!

To: ContactThePUCO Subject: 67972

Received: 7/5/2012 1:14:55 PM

Message:

WEB ID: 67972 AT:07-05-2012 at 01:14 PM

Related Case Number:

TYPE: comment

NAME: Mr. Ralph Turnbull

CONTACT SENDER? Yes

MAILING ADDRESS:

- 10834 Fence Row Drl
- Strongsville, Ohio 44149-2112
- USA

PHONE INFORMATION:

• Home: (440) 572-1386

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rturnbull4433@wowway.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: CEI / Duke Energy Retail Sales

• Name on account: Ralph Turnbull

Service address: 10834 Fence Row Dr., Strongsville, OH

Service phone: (440) 572-1386Account Number: 110 025 989 564

COMMENT DESCRIPTION:

Case # 12-1230EL-SSO

I wish to express my opposition to the proposed increases for the electricy usage in an all-electric home. This is an example of "bait-and-switch" being used to increase the rates by 30%+ by the winter of 2015/2016, and even higher by the winter of 2018. In the promotion of all-electric homes special rates were offered with the promise (understanding) of no increase over the general cost of doing business.

Those who bought the all-electric houses are now in a corner with no place to go. In my case gas in not

available so I am at the mercy of the electric company, take it or leave it.

Another point that has not been factored in is the resale value of my home. It appears that the devalue factor will range from 15%-30%. The older person who has been counting on the equity buildup as a source of support for later life expenses will be taking an unexpected hit.

I would appreciate very much your efforts to maintain these values that were promised and now are being withdrawn. Thank you.

Ralph Turnbull

To: ContactThePUCO Subject: 68032

Received: 7/6/2012 1:03:11 PM

Message:

WEB ID: 68032 AT:07-06-2012 at 01:03 PM

Related Case Number: 12-1230

TYPE: comment

NAME: Mr. Dennis Worthern

CONTACT SENDER? Yes

MAILING ADDRESS:

- 250 Fairpark Drive
- Berea, Ohio 44017
- USA

PHONE INFORMATION:

Home: (440) 243-2847Alternative: (440) 263-3256

• Fax: (no fax number provided?)

E-MAIL: dworthem@msn.com

INDUSTRY:Other

ACCOUNT INFORMATION:

• Company: Cleveland Electric Illuminating Company

• Name on account: Dennis Worthern

• Service address: 250 Fairpark Drive, Berea, OH 44017

Service phone: (440) 243-2847Account Number: 110026447935

COMMENT DESCRIPTION:

Re: Case 12-1230

It is apparent from page 11 of First Energy's initial post-hearing brief filed on June 22, 2012 that the predominant cause of the expected increase in prices is because of the increase in capacity prices in 2015-2016 as a result of the generator retirements in response to new U.S. EPA requirements.

The situation seems obvious. First Energy failed to earlier plan or respond in a way that could have minimized the capacity price increases. First there is the failure to move sooner and faster to bid

maximum energy efficiency resources into the PJM BRA. Then there is the failure to promote distributed generation (renewables, CHP) to provide reactive power to mitigate the need for transmission upgrades where this need generation could have also been bid into the PJM BRA to mitigate capacity price increases.

The Commission also bears responsibility for developing a late response to these opportunities.

The ESP extension request should not be approved without stronger provisions related to the above.

To: ContactThePUCO

Subject: 68031

Received: 7/6/2012 12:57:55 PM

Message:

WEB ID: 68031 AT:07-06-2012 at 12:57 PM

Related Case Number:

TYPE: comment

NAME: Mr. T Gorman//Lighthouse Bluffs Property Owners Assoc

CONTACT SENDER ? No.

MAILING ADDRESS:

- 380 Lighthouse Oval
- Marblehead, Ohio 43440
- USA

PHONE INFORMATION:

• Home: n/a

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: n/a

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Ohio EdisonName on account: as aboveService address: as above

Service phone: n/aAccount Number: n/a

COMMENT DESCRIPTION:

Re:ESP3 or Case # 12-1230-EL-SSO

First Energy/Ohio Edison has time and again shown that they are a corrupt, lying, self-serving outfit.

We live in an All Electric Development (54 homes). ALL home energy related infrastructure was spec'd by FI/OE. For example, I have an 1100 sq ft home; I have an 80 gallon electric hot water tank-2-3 times what is needed, but it was required by FI/OE to have the so-called All Electric 'discount'. The various promises made and then broken have been made crystal clear to PUCO in the last go-round with

FI/OE. PUCO did as FI dictated.

I would hope that the PUCO board would actually vote for the rate payers. I realize this is naive. I'll guess that after a board member gets his/her bloated state pension, they move on to be a 'consultant' for FI or some other formerly 'regulated' entity (see the recent Indiana scandal). I would hope this is not true, but the previous cowtowing by PUCO members to the interests of FI seems to indicate it is. Show us it's not.

Tim Gorman//Lighthouse Bluffs Property Owners Association

To: ContactThePUCO

Subject: 67996

Received: 7/5/2012 6:41:33 PM

Message:

WEB ID: 67996 AT:07-05-2012 at 06:41 PM

Related Case Number:

TYPE: complaint

NAME: Mr. William Kugler

CONTACT SENDER? Yes

MAILING ADDRESS:

• 181 Westchester Dr

• Brunswick, Ohio 44212

USA

PHONE INFORMATION:

Home: (330)225-0076Alternative: (440)8976237

• Fax: (440)846-9877

E-MAIL: WKugler@ymail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: William Kugler

• Service address: 181 Westchester Dr Brunswick OH 44212

Service phone: (330)225-0076(no account number provided?)

COMPLAINT DESCRIPTION:

Ohio Edison along with First Energy over a number of years told home builders and homeowners along with the PUCO that they would always offer the electric incentives. Rates would be kept in-line so that it always be a fair rate for an "all-electric" consumer.

The PUCO design is to protect the consumers. Recently the commission reversed the AEP rate change. But it then allowed First Energy discount distributors to go after AEP accounts ... while First Energy is itself trying to increase rates as AEP did in other parts of the state?

I've been to the circus, and this is starting to sound like a clown act!

I personally just replaced my heat pump 4 years ago ... I could have converted to gas & avoided the fiasco they are creating had the electric companies told consumers what they were planning. If they want out of the "all-electric" discounting ... how about refunding to consumers the unused portion of our "all-electric" equiptment...

To: ContactThePUCO Subject: 67950

Received: 7/5/2012 10:50:09 AM

Message:

WEB ID: 67950 AT:07-05-2012 at 10:49 AM

Related Case Number:

TYPE: complaint

NAME: Ms. CHERYL BUCK

CONTACT SENDER? Yes

MAILING ADDRESS:

- 1388 CHAPEL RD. P.O.BOX 183
- JEFFERSON, Ohio 44047
- USA

PHONE INFORMATION:

Home: 440-275-1407
Alternative: 440-228-5321
Fax: (no fax number provided?)

E-MAIL: WLB394EVER@YAHOO.COM

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: ILLUMINATING CO
Name on account: CHERYL BUCK
Service address: 1388 CHAPEL RD.
Service phone: 440-275-1407

• Account Number: 110028554027

COMPLAINT DESCRIPTION:

HAVE JUST DISCOVERED SOME NEW INFORMATION RE: FIRSTENERGY'S PROPOSED RATE CASE PLAN (ESP3) OR CASE #12-1230-EL-SSOAND WANT THE PUCO TO TAKE AN EVEN CLOSER LOOK AT THEIR REQUEST. AS AN ALL-ELECTRIC HOMEOWNER, I WILL LOSE MY 'RGC' CREDIT BEGINNING IN THE WINTER OF 2013 WHICH EQUATES TO ALMOST HALF OF THE TOTAL ALL-ELECTRIC DISCOUNT THE I CURRENTLY RECEIVE. IF YOU FACTOR THE PROPOSED ESP3 AND THE LOSS OF THE RGC CREDIT, THAT MEANS THAT THE OVERALL INCREASE TO ME IS 31% OVER THE NEXT 3 YRS. ENDING 2015/2016. ONCE I REACH THIS POINT, I HAVE 3 MORE CONSECUTIVE YEARS OF INCREASED BILLS

ON TOP OF THIS UNTIL THE RGC IS COMPLETELY PHASED OUT BY 2018.

DO YOU KNOW WHAT EFFECT THIS HAS ON THE VALUE OF MY HOME ??? DO YOU KNOW THE IMPACT THIS HAS ON THE TAX BASE OF ASHTABULA COUNTY THAT HAS MANY, MANY ALL-ELECTRIC HOMEOWNERS ??? I THINK NOT !!! I BROUGHT THIS UP TO THE THEN PUCO CHIEF OF STAFF, STEVEN LESSER, IN EARLY 2010 AT A TOWNHALL MEETING HELD AT THE ASHTABULA CAMPUS OF KENT STATE UNIVERSITY. HE HAD NO COMMENT AND OBVIOUSLY, NO IDEA OF THE IMPACT THAT FIRSTENERGY'S RATE HIKES WOULD BRING TO THE CUSTOMER. SOMEONE NEED TO WAKE UP IN THESE HORIFIC FINANCIAL TIMES.

I WOULD LIKE THESE COMMENTS AND THE COMMENTS OF MY PREVIOUS SUBMISSIONS (WEBID:67594 & WEBID:67682) ADDED TO CASE FULE # 12-1230-EL-SSO.