COLUMBUS



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July 9, 2012

<u>Via Electronic Delivery</u>

Ms. Barcy McNeal Director of Administration Secretary of the Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE: In the Matter of the Application of Conneaut Telephone Company to Increase its BLES Rates and

Related Maximum Rates

PUCO Case No. 12-1786-TP-ZTA

Dear Ms. McNeal:

Attached for filing on behalf of Conneaut Telephone Company in the above-referenced matter is an affidavit attesting to the mailing of the requisite customer notice.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive

Enclosure

CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, Ken Johnson, am an authorized agent of the applicant corporation, Conneaut Telephone Company, and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to all customers as a bill message on July 1, 2012, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) July 2, 2012	at (Location) Conneaut, Ohio
Signature /s/ Ken Johnson	



ACCOUNT NO: TELEPHONE NO: BILL DATE: 07/01/2012 Page: 2 of 8

NOTICE TO CUSTOMER - INCREASE IN BASIC LOCAL EXCHANGE SERVICE RATES AND TOUCH TONE/BLES MERGE

Dear Customer:

Effective August 1, 2012, the charge for touch-tone service will be included in the monthly basic access line rate for all customers. The vast majority of our customers will see no increase on their bills - the line item on the bill for touch-tone service will simply be eliminated and the charge included in the monthly exchange rate.

For those customers who do not currently subscribe to touch-tone, your monthly exchange rate will now include the \$1.75 (\$2.25 for business customers) for touch-tone service.

Also effective August 1, 2012, the monthly exchange rate for primary business lines and individual residential lines will be increased by \$1.25. If you have any questions, please call us at 593-7140.

Sincerely,

The Conneaut Telephone Co.

CHANGE OF ADDRESS

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Commission of Ohio Docketing Information System on

7/9/2012 12:54:09 PM

in

Case No(s). 12-1786-TP-ZTA

Summary: Affidavit electronically filed by Carolyn S Flahive on behalf of The Conneaut Telephone Company