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June 24, 2012

Public Utilities Commission – State of Ohio
Re: First Energy - **Case # 12-1230-EL-SSO** - ESP & Settlement Stipulation


To Whom It May Concern:

It has been very disappointing that First Energy has reneged on their promise of a reduced rate to builder/owners of all-electric homes. In the last two years FE has been allowed to gradually phase out that reduction and without you, the PUC, evaluating the impact on us who have no natural gas available but built all-electric homes in all confidence on the promises they made.

Now, with your approval, another large increase is forthwith. It is the Commission's job to know what the bill impacts are and to protect the general interest of the customer. I urge the Commission to request expected bill impact information from First Energy for all customer types, **especially electric heating customers, before it approves any part of this ESP or Stipulation.** We all-electric home owners use over 5 times the electricity in the winter as the customers who depend on other kinds of heat sources.

As a 35 year employee I knew first hand of the promises made to customers and I testified to such at hearings in the past but to no avail! Now, retired and dependent on a fixed income it is unreasonable and unimaginable the cost to completely tear into my whole home to cut walls, ceilings and floors to run heat ducts. Others have testified to the same. An increase would be a deep, deep burden to us personally and many others who have testified likewise.

Please take time to look into this thoroughly.

Truly, 
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