

FILE



The Public Utilities Commission of Ohio

12-1861-EL-CSS

JBRO0213125R  
Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

Formal Complaint Form

Jenanne Brown  
Customer Name

22701 Lake Shore Blvd  
Customer Address

Euclid Ohio 44123  
City State Zip

Against

1100 79366172  
Account Number

14525 Shaw Avenue  
Customer Service Address (if different from above)

the Illuminating Company  
Utility Company Name

E. Cleveland, OH 44112  
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I, Jenanne Brown, do not want to pay for services ending in year (2003), month (January). New service began year (2012), month (January).

Jenanne Brown, daughter  
Signature  
2167679933  
Customer Telephone Number

RECEIVED-SOCKETING DIV

2012 JUN 19 PM 12:07

PUCO

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Technician TD Date Processed 6/19/2012

Such notice shall be served not less than fifteen days before hearing and shall state the matters complained of. The commission may adjourn such hearing from time to time.

The parties to the complaint shall be entitled to be heard, represented by counsel, and to have process to enforce the attendance of witnesses.

Upon the filing of a complaint by one hundred subscribers or five per cent of the subscribers to any telephone exchange, whichever number be smaller, or by the legislative authority of any municipal corporation served by such telephone company that any regulation, measurement, standard of service, or practice affecting or relating to any service furnished by the telephone company, or in connection with such service is, or will be, in any respect unreasonable, unjust, discriminatory, or preferential, or that any service is, or will be, inadequate or cannot be obtained, the commission shall fix a time for the hearing of such complaint.

The hearing provided for in the next preceding paragraph shall be held in the county wherein resides the majority of the signers of such complaint, or wherein is located such municipal corporation. Notice of the date, time of day, and location of the hearing shall be served upon the telephone company complained of, upon each municipal corporation served by the telephone company in the county or counties affected, and shall be published for not less than two consecutive weeks in a newspaper of general circulation in the county or counties affected.

Such hearing shall be held not less than fifteen nor more than thirty days after the second publication of such notice.