

EXHIBIT B

PROPOSED SCHEDULE SHEETS - BUTLERVILLE

LITTLE MIAMI TELEPHONE COMPANY
BUTLERVILLE EXCHANGE
OHIO
P.U.C.O. NO. 6

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SUBJECT INDEX

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IN ACCORDANCE WITH CASE NO. 90-5025-TP-TRF
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Joel Dohmeier, Vice-President
PLEASANT PLAIN, OHIO

LITTLE MIAMI TELEPHONE COMPANY
BUTLERVILLE EXCHANGE
OHIO
P.U.C.O. NO. 6

Section 6
First Revised Sheet 1
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LIFELINE REQUIREMENTS

The Company shall provide Lifeline service as defined in 47 C.R.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. Al) and any subsequent clarifying orders, Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders.

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EXHIBIT A

EXISTING SCHEDULE SHEETS - FAYETTEVILLE

LITTLE MIAMI TELEPHONE COMPANY
FAYETTEVILLE EXCHANGE
Ohio
P.U.C.O. NO. 6

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Joel Dohmeier, Vice-President
FAYETTEVILLE, OHIO

LOW INCOME ASSISTANCE PROGRAMS

A. LIFELINE/LINK-UP REQUIREMENTS

1. General

- a. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - 1) A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - 2) Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - 3) Free blocking of toll service, 900 service and 976 service;
 - 4) A waiver of the federal universal service fund end user charge;
 - 5) A waiver of the telephone company's service deposit requirement.

2. Regulations

- a. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - 1) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - 2) Supplemental Nutritional Assistance Program (SNAP/food stamps);
 - 3) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - 4) Supplemental Security Insurance – blind and disabled (SSDI);
 - 5) Federal public housing assistance, or Section 8;

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LOW INCOME ASSISTANCE PROGRAMS

A. LIFELINE/LINK-UP REQUIREMENTS (Continued)

2. Regulations (Continued)

- a. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income: (Continued)
 - 6) Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - 7) National School Lunch Program's Free Lunch Program (NSL);
 - 8) Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - 9) General Assistance (including disability assistance (DA)).
- b. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
- c. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph 2.a. above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income see paragraph 2.e. for examples of income documentation.
- d. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R.54.

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LOW INCOME ASSISTANCE PROGRAMS

A. LIFELINE/LINK-UP REQUIREMENTS (Continued)

2. Regulations (Continued)

- e. Consistent with federal law, examples of acceptable income documentation includes the following:
 - 1) State or federal income tax return;
 - 2) Current income statement or W-2 from an employer;
 - 3) Three consecutive months of current pay stubs;
 - 4) Social security statement of benefits;
 - 5) Retirement/Pension statement of benefits;
 - 6) Unemployment/Workmen's Compensation statement of benefits;
 - 7) Any other legal document that would show current income (such as a divorce decree or child support document).
- f. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
- g. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11 of the Administrative Code.
- h. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.

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LOW INCOME ASSISTANCE PROGRAMS

A. LIFELINE/LINK-UP REQUIREMENTS (Continued)

2. Regulations (Continued)

- i. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
- j. the Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54410.

3. Enrollment Process

Existing Customers

- a. Customers with dial tone wanting to establish Lifeline Service should complete and submit a company Lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- b. The Company will review the customer's Lifeline application to determine the customer's eligibility within 30 days.
- c. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.
- d. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.
- e. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.

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LOW INCOME ASSISTANCE PROGRAMS

A. LIFELINE/LINK-UP REQUIREMENTS (Continued)

3. Enrollment Process (Continued)

New Customers

- a. Customers applying for new service and requesting to establish Lifeline service should complete and submit a company Lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the Lifeline application without delaying the installation of new service.
- b. The Company will review the customer's Lifeline application to determine the customer's eligibility within 30 days.
- c. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.
- d. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.
- e. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.

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LOW-INCOME ASSISTANCE PROGRAMS

A. LIFELINE/LINK-UP REQUIREMENTS (Continued)

4. Income Eligibility

- a. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Paragraph 2.e. above.
- b. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established Lifeline.
- c. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
- d. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
- e. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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LOW-INCOME ASSISTANCE PROGRAMS

A. LIFELINE/LINK-UP REQUIREMENTS (Continued)

5. Verification for Continued Eligibility

- a. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contract information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
- b. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the Lifeline benefits and require the customer to reapply for benefits.
- c. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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EXHIBIT B

PROPOSED SCHEDULE SHEETS - FAYETTEVILLE

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LIFELINE REQUIREMENTS

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EXHIBIT C

The Applicant, **Little Miami Communications Corporation**, hereby modifies its BLES tariff in accordance with the Commission's Finding and Order issued May 23, 2012 in Case No. 10-2377-TP-COI in order to be consistent with the FCC's Lifeline Reform Order and all applicable Ohio law including the Commission's rules and orders, incorporating template text provided by Commission Staff.

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Case No(s). 90-5025-TP-TRF

Summary: Tariff Filing to Revise Lifeline Terms and Conditions (Part 2 of 2) electronically filed by Ms. Rachelle A Ladwig on behalf of LITTLE MIAMI TELEPHONE COMPANY DBA TDS TELECOM