The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM (Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of American Broadband and) Telecommunications Company to Revise Lifeline Terms and) Conditions. TRF Docket No. 90-<u>9252</u>

Case No. 12-___-TP-ATA

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) American Broadband and Telecommunications Company			
DBA(s) of Registrant(s)			
Address of Registrant(s) 104 North Summit Street, Floor 3, Toledo, Ohio 43604			
Company Web Address <u>www.ambt.net</u>			
Regulatory Contact Person(s) Jeffrey S. Ansted	Phone (419) 824-5810	Fax (419) 205-9014	
Regulatory Contact Person's Email Address Jeffrey S. Ansted			
Contact Person for Annual Report Jeffrey S. Ansted		Phone (419) 824-5810	
Address (if different from above)			
Consumer Contact Information Jeffery S. Ansted Phone (419) 824-5810			
Address (if different from above)			

Motion for protective order included with filing? \Box Yes \boxtimes No Motion for waiver(s) filed affecting this case? \Box Yes \boxtimes No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter $\underline{4901:1-6 \text{ OAC}}$ Section III – Carrier to Carrier is Pursuant to $\underline{4901:1-7}$ OAC, and Wireless is Pursuant to $\underline{4901:1-6-24}$ OAC. Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
А	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the
	right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to
	the applicable rule(s).

Carrier Type	For Profit ILEC	Not For Profit ILEC	CLEC
Other (explain below)			
Change terms & conditions of	ATA <u>1-6-14(H)</u>	ATA <u>1-6-14(H)</u>	ATA <u>1-6-14(H)</u>
existing BLES	(Auto 30 days)	(Auto 30 days)	(Auto 30 days)
Introduce non-recurring charge,			ATA <u>1-6-14(H)</u>
surcharge, or fee to BLES			(Auto 30 days)
Introduce on Increase Late Devine ant	ATA <u>1-6-14(1)</u>	ATA <u>1-6-14(1)</u>	ATA <u>1-6-14(1)</u>
Introduce or Increase Late Payment	(Auto 30 days)	(Auto 30 days)	(Auto 30 days)
Revisions to BLES Cap.	ZTA <u>1-6-14(F)</u>		
Revisions to BLES Cap.	(0 day Notice)		
Introduce BLES or expand local	ZTA <u>1-6-14(H)</u>	ZTA <u>1-6-14(H)</u>	ZTA <u>1-6-14(H)</u>
service area (calling area)	(0 day Notice)	(0 day Notice)	(0 day Notice)
Notice of no obligation to construct	ZTA <u>1-6-27(C)</u>	ZTA <u>1-6-27(C)</u>	
facilities and provide BLES	(0 day Notice)	(0 day Notice)	
	TRF <u>1-6-14(F)</u>	TRF <u>1-6-14(F)(4)</u>	TRF <u>1-6-14(G)</u>
Change BLES Rates	(0 day Notice)	(0 day Notice)	(0 day Notice)
	BLS <u>1-6-14</u>		
To obtain BLES pricing flexibility	<u>(C)(1)(c)</u>		
	(Auto 30 days)		
Change in boundary	ACB <u>1-6-32</u>	ACB <u>1-6-32</u>	
	(Auto 14 days)	(Auto 14 days)	
Expand service operation area			$\Box \text{ TRF } 1-6-08(G)(0 \text{ day})$
BLES withdrawal			ZTA <u>1-6-25(B)</u>
			(0 day Notice)
Other* (explain)			Applicant seeks certification
<u></u> (cup taut)			as a CLEC

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
15-day Notice				
30-day Notice				
Date Notice Sent:				

Section I – Part III – IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw

Cartification	ILEC	CLEC	Carrier's Not	CESTC	CETC
Certification	(Out of Territory)		Offering BLES		
* See Supplemental	ACE <u>1-6-08</u>	ACE <u>1-6-08</u>	ACE <u>1-6-</u> 08	ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	$\square ACN 1-6-29(B)$ (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	$\Box \text{ ACO } \underline{1-6-29(E)}$ (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	$\Box ATC 1-6-29(B)$ (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	$\Box CIO 1-6-29(C)$ (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-29 Filing Requirements on the Commission's Web Page</u> for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to <u>4901:1-7</u>), and Wireless (Pursuant to <u>4901:1-6-24</u>)

Constants Constant	ЦЕС	CLEC
Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	□ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>
Request for Arbitration	(Non-Auto)	(Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u>	ATA <u>1-7-14</u>
introduce of change c-t-c service tariffs,	(Auto 30 day)	(Auto 30 day)
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or 05	
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	\Box UNC 1-7-23(B)	
Attachment, Conduit Occupancy and Rights-	(Non-Auto)	
of-Way.		
		·
	RCC	NAG
Wireless Providers See 4901:1-6-24	[Registration &	[Interconnection
	Change in Operations]	Agreement or

Section IV. - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT Compliance with Commission Rules

I am an officer/agent of the applicant corporation, <u>American Broadband and</u> <u>Telecommunications Company</u>, and am authorized to make this statement on its behalf.

(Name) JEFFREY S AVSRU Jeffery S. Ansted, President

Please Check ALL that apply:

 \square I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

□ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) June 11, 2012

at (Location) Toledo, Ohio

- *(Signature and Title) Jeffrey S. Ansted, President (Date) June 11, 2012
- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Jeffrey S. Ansted verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)		(Date) June 11, 2012
Jeffrey S.	Ansted, President	
*Verification is required for wh	ery filing. It may be signed by counsel or	an officer of the applicant, or an authorized agent of the
applicant.		

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793 Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

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EXHIBIT A

Superseded Tariff Pages

Attached is a copy of the current tariff pages of American Broadband and Telecommunications Company, P.U.C.O. Tariff No 3.

- 5.3 Lifeline/Link-Up Requirements
 - A. General
 - 1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service;
 - d. A waiver of the federal universal service fund end user charge;
 - e. A waiver of the Company's service deposit requirement.
 - B. Regulations
 - 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid); or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance blind and disabled ("SSDI")
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program ("NSL");
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or

Filed under authority in Case No. 11-2827-TP-ATA

i. General Assistance (including disability assistance (DA)

Effective: June 23, 2011

- 5.3 Lifeline/Link-Up Requirements (cont'd)
 - B. Regulations (cont'd)
 - 2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.]
 - 3. The Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 5.3 B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income see Section 5.3 B.5. a-g for examples of income documentation.
 - 4. The Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
 - 5. Consistent with federal law, examples of acceptable income documentation includes the following:
 - a. State or federal income tax return;
 - b. Current income statement or W-2 from an employer;
 - c. Three consecutive months of current pay stubs;
 - d. Social security statement of benefits;
 - e. Retirement/Pension statement of benefits;
 - f. Unemployment/Workmen's Compensation statement of benefits;
 - g. Any other legal document that would show current income (such as a divorce decree or child support document).
 - 6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
 - 7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1- 6-11 of the Administrative Code.

Issued: June 23, 2011

Effective: June 23, 2011 Filed under authority in Case No. 11-2827-TP-ATA

- 5.3 Lifeline/Link-Up Requirements (cont'd)
 - B. Regulations (cont'd)
 - 8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
 - 9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
 - 10. The Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income- based criteria. consistent with the FCC's requirements in 47 C.F.R. 54.409-54410.

C. Enrollment Process

- 1. Upon initial Customer inquiry, the Company will mail the customer a self-certification form and instructions. The Customer may also verbally complete self-certification over the telephone. Lifeline benefits will be applied to the Customer's account upon receipt of the earlier of either the completed self-certification form or the completion of the telephonic self-certification process.
- 2. Within 30 days, the customer must fully complete, sign and return the form, and, if applicable, proper documentation, for income based eligibility to the Company in order to qualify for lifeline subsidies/pricing.
- 3. Customers who do not fully complete and return the self-certification form to the Company within 90 days will be required to re-apply to receive Lifeline benefits.
- 4. Should the Company determine that a customer does not qualify for Lifeline assistance, or if the customer fails to submit the necessary documentation, the Company will provide written notification to the customer and will give the customer at least 30 additional days to prove eligibility or dispute the Company's determination.
- 5. Written notice provided at least 30 days prior to the date of termination of benefits will include:
 - a. the earliest date termination of lifeline benefits will occur
 - b. the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility;
 - c. contact information for the Company; and
 - d. a statement consistent with the disconnect notice set forth in Ohio Administrative Code Chapter 4901:1-5 explaining who customers may contact in the event of a dispute.

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- 5.3 Lifeline/Link-Up Requirements (cont'd)
 - C. Enrollment Process (cont'd)
 - 6. Regardless of when the Company completes the certification process Lifeline benefits shall go back to the date the qualified customer established lifeline service
 - 7. The Company shall give new customers who do not prove Lifeline eligibility the option of spreading installation charges over three months consistent with the Ohio Administrative Code Chapter 4901:1-5.
 - 8. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

D. Income Eligibility

- 1. The Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section 5.3 B.5. a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the Company's determination. Such notice shall be given at least 30 days prior to the date the Company intends to terminate the lifeline benefits. Regardless of when the Company completes the certification process Lifeline benefits shall go back to the date the qualified customer established lifeline service.
- 4. Written notification must include: 1 the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2 the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3 contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
- 5. If a customer disagrees with a Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio

Filed under authority in Case No. 11-2827-TP-ATA

Issued: June 23, 2011

Effective: June 23, 2011

Issued by:

- 5.3 Lifeline/Link-Up Requirements (cont'd)
 - E. Verification for Continued Eligibility
 - 1. The Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include:
 - a. the earliest date termination of lifeline benefits would occur;
 - b. the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility;
 - c. contact information for the Company; and
 - d. a statement explaining who the customer should contact in the event of a dispute.
 - 2. Should a Customer fail to submit proper documentation within the 60- day period, the Customer will be subject to having any Lifeline benefits currently received terminated. Before the termination of any Lifeline benefits, the Company will send a reminder letter directing them to return the form within 30 days. If the self-certification form is not received within that 30-day period, the Lifeline benefits currently received will be terminated
 - F. Lifeline Services

The following calling plans are available to Lifeline customers:

American Essentials

Unlimited local calling

Maximum Rate - \$25.95

Effective: June 23, 2011

Lifeline Essentials Unlimited local calling Caller ID Call Waiting

Lifeline Essentials Plus* Unlimited local calling Caller ID Call Waiting

*This package is only available in conjunction with a detariffed service. Please see www.ambt.net for more information and pricing.

Issued: June 23, 2011

Filed under authority in Case No. 11-2827-TP-ATA

EXHIBIT B

Revised Tariff Pages

Attached is a copy of the revised tariff pages of American Broadband and Telecommunications Company P.U.C.O. Tariff No 3.

5. <u>SPECIAL SERVICES AND PROGRAMS</u> (cont'd)

5.3 Lifeline Requirements

- A. Regulations
 - 1. American Broadband shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a nondiscriminatory basis to all qualifying low-income customers.
 - 2. American Broadband's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et. al) and any subsequent clarifying orders; Ohio Revised Code Section 4927.13; Ohio Administrative Code Rule 4901:1-6-19; and, the Commission's nontraditional Lifeline service order (*Finding and Order* adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders.

B. Lifeline Services

The following calling plans are available to Lifeline customers:

American Essentials

Unlimited local calling Maximum Rate - \$25.95

Lifeline Essentials Unlimited local calling Caller ID Call Waiting

Lifeline Essentials Plus* Unlimited local calling Caller ID Call Waiting

*This package is only available in conjunction with a detariffed service. Please see www.ambt.net for more information and pricing.

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Issued: June 12, 2012

Filed in accordance with Case No. 90-9252-TP-TRF

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[RESERVED FOR FUTURE USE]

Issued: June 12, 2012

Filed in accordance with Case No. 90-9252-TP-TRF

<u>Description and Rationale for</u> <u>Proposed Tariff Changes and Service Description</u>

With this filing, American Broadband and Telecommunications seeks to modify its P.U.C.O. No. 3 tariff in accordance with the Commission's Finding and Order issued May 23, 2012 in Case No. 10-2377-TP-COI in order to be consistent with the FCC's Lifeline Reform Order and all applicable Ohio law including the Commission's rules and orders, incorporating template text provided by Commission Staff.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/12/2012 2:21:14 PM

in

Case No(s). 90-9252-TP-TRF

Summary: Tariff Filing electronically filed by Teresa Orahood on behalf of American Broadband and Telecommunications Company