

Ms. Betty McCauley, Commission Secretary Ohio Public Utilities Commission 180 East Broad Street Columbus, OH 43215

RE: tw telecom of ohio llc

P.U.C.O. Tariff No. 13-Access Case No. 12-1780-TP-ATA

Dear Ms. McCauley:

Attached for filing please find the original the above referenced tariff filing and application submitted on behalf of **tw telecom of ohio llc**. With this revision, the Company is memorializing the effective date of the changes to the billing system for the purpose of implementing interstate access rates for VoIP-PSTN Traffic. The Company respectfully requests an effective date for this filing of July 12, 2012.

The following tariff pages are included with this filing:

3<sup>rd</sup> Revised Page 1 Updates Check Sheet

1<sup>st</sup> Revised Page 36.3 Revises Initial Implementation of PVU Factors text 1<sup>st</sup> Revised Page 37.1 Revises Toll VoIP-PSTN Factors Verification text

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Connie Wightman

Connie Wightman Consultant

cc: Tammy Chatfield - tw telecom file: tw telecom - Ohio - Access

tms: OHa1203

**Enclosures** 

CW/bc

### The Public Utilities Commission of Ohio

### TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of <b>tw telecom of ohio llc</b> to <u>file an Access Services Tariff Revision</u>	) ) )	TRF Docket No. 90-9011-CT-TRF  Case No. 12 - 1780 - TP - ATA  NOTE: Unless you have reserved a Case #, leave the "Case No" fiel BLANK.			
Name of Registrant(s) tw telecom of ohio llc	,				
DBA(s) of Registrant(s)					
Address of Registrant(s) 10475 Park Meadows Drive, Little	ton, Colora	<u>do 80124</u>			
Company Web Address <u>www.twtelecom.com</u>					
Regulatory Contact Person(s) Connie Wightman		Phone: <u>407-740-8575</u>	Fax: 407-740-0613		
Regulatory Contact Person's Email Address <a href="mailto:cwightman@tr">cwightman@tr</a>	ninc.com				
Contact Person for Annual Report Pamela Hollick, tw telecor	n of ohio llc		Phone: <u>317-713-8977</u>		
Address (if different from above)					
Consumer Contact Information Pamela Hollick, tw telecom of	ohio llc		Phone: <u>317-713-8977</u>		
Address (if different from above)					
Motion for protective order included with filing? Tyes Motion for waiver(s) filed affecting this case? Yes		Waivers may toll any automatic	timeframe.]		
Notes:					

Section I and II are Pursuant to Chapter 4901:1-6 OAC

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV - Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the
	right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to
	the applicable rule(s).

# $Section \ I-Part \ I-Common \ Filings$

Carrier Type	<u> </u>	For Pro	fit ILEC	Not For I	Profit ILEC	☐ CI	LEC	
Change terms & condition existing BLES		ATA <u>1-</u> (Auto 30 day		ATA <u>1-6</u> (Auto 30 day)			ATA <u>1-6-14(H)</u> (Auto 30 days)	
Introduce non-recurring ch surcharge, or fee to BLES	arge,						TA <u>1-6-14(H)</u> 30 days)	
Introduce or Increase Late	Payment	ATA <u>1</u> - (Auto 30 da)	ys)	ATA <u>1-6</u> (Auto 30 day)			TA <u>1-6-14(I)</u> 30 days)	
Revisions to BLES Cap.		☐ ZTA <u>1-0</u> (0 day Notic						
Introduce BLES or expand service area (calling area)	local	ZTA <u>1-0</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice			A <u>1-6-14(H)</u> Notice)	
Notice of no obligation to facilities and provide BLE		ZTA <u>1-0</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice				
Change BLES Rates		TRF <u>1-6</u> (0 day Notic		TRF <u>1-6-</u> (0 day Notice			RF <u>1-6-14(G)</u> Notice)	
To obtain BLES pricing flo	exibility	BLS <u>1-6</u> (C)(1)(c) (Auto 30 da	ıys)					
Change in boundary	ACB <u>1-</u> (Auto 14 da			ACB <u>1-6-32</u> (Auto 14 days)				
Expand service operation a	area						RF <u>1-6-08(G)</u> (0 day)	
BLES withdrawal	withdrawal						'A <u>1-6-25(B)</u> Notice)	
Other* (explain) Access per FCC Toll VoIP PSTN								
Section I – Part II – Cu	stomer Not	ification Of	ferings Purs	suant to Chapt	er <u>4901:1-6-7</u>	OAC		
Type of Notice	Direc	t Mail	Bill	Insert	Bill Nota	tion	Electronic Mail	
☐ 15-day Notice	[							
30-day Notice								
Date Notice Sent:	Date Notice Sent:							
Section I – Part III –IO	S Offerings	Pursuant to	Chapter 490	01:1-6-22 OAC				
IOS	Introdu	ice New	Tariff	Change	Price Cha	ange	Withdraw	
□ IOS			[					

### Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Contification	ILEC	CLEC	Carrier's Not	CESTC	CETC
Certification	(Out of Territory)		Offering BLES		
* See Supplemental	ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-</u> 08	☐ ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

<sup>\*</sup>Supplemental Certification forms can be found on the Commission Web Page.

### Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)

<sup>\*</sup> Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

### Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to	☐ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>		
an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>		
Request for Arbitration	(Non-Auto)	(Non-Auto)		
Introduce or change c-t-c service tariffs,	☐ ATA <u>1-7-14</u>	X ATA <u>1-7-14</u>		
introduce of change c-t-c service tariffs,	(Auto 30 day)	(Auto 30 day)		
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or 05			
suspension or modification	(Non-Auto)			
Changes in rates, terms & conditions to Pole	$\square$ UNC 1-7-23(B)			
Attachment, Conduit Occupancy and Rights-	(Non-Auto)			
of-Way.				
	RCC	□NAG		
Wireless Providers See 4901:1-6-24	[Registration &	[Interconnection		
	Change in Operations]	Agreement or		

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

### **AFFIDAVIT**

Compliance with Commission Rules
I am an officer/agent of the applicant corporation, <u>tw telecom of ohio llc</u> , and am authorized to make this statement on its behalf.
Please Check ALL that apply:
☑ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) June 8, 2012 at (Location) Maitland, Florida
*(Signature and Title) (Date) <u>June 8, 2012</u>
/s/ Connie Wightman  Connie Wightman, Consultant to <b>tw telecom of ohio llc</b> This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
<u>VERIFICATION</u>
I, Connie Wightman, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.
*(Signature and Title) /s/ Connie Wightman Connie Wightman, Consultant to <b>tw telecom of ohio llc</b> *Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio Attention: Docketing Division** 180 East Broad Street, Columbus, OH 43215-3793

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Existing Affected Tariff Pages

#### CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION	
Title	Original		28	Original	51	Original	
1	2 <sup>nd</sup> Revised	*	29	Original	52	Original	
2	Original		30	Original	53	Original	
3	1 <sup>st</sup> Revised		31	Original	54	1st Revised	k
4	Original		32	Original	55	1st Revised	*
5	Original		33	Original	56	Original	
6	Original		34	Original	57	1 <sup>st</sup> Revised	*
7	Original		35	1st Revised	58	1st Revised	;
8	1 <sup>st</sup> Revised		36	1 <sup>st</sup> Revised	59	Original	
9	Original		36.1	Original	60	Original	
10	Original		36.2	Original	61	Original	
11	1 <sup>st</sup> Revised		36.3	Original	62	Original	
12	Original		37	1st Revised	63	Original	
13	Original		37.1	Original	64	Original	
14	1 <sup>st</sup> Revised		38	Original	65	Original	
15	Original		39	Original			
16	Original		40	Original			
17	Original		41	Original			
18	Original		42	Original			
19	Original		43	Original			
20	Original		44	Original			
21	Original		45	Original			
22	Original		45.1	Original			
23	Original		46	Original			
24	Original		47	Original			
25	Original		48	Original			
26	Original		49	Original			
27	Original		50	Original			
		·1	: - 4 41	والمرادسة وممور	with this filing		

<sup>\* -</sup> indicates those pages included with this filing

Issued: June 6, 2012

Case No. 12-1446-TP-ATA

Issued By:

Pamela Sherwood, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

Effective: July 1, 2012

(N)

(N)

(T)

(M)

(T) (M)

### SWITCHED ACCESS SERVICE

### SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

- 2.17 Jurisdictional Reporting and Identification of Toll VoIP-PSTN Traffic, (Cont'd.)
  - 2.17.3 Identification of Toll VoIP-PSTN Traffic, (Cont'd.)
    - B. Initial Implementation of PVU Factors
      - 1. If the PVU factors cannot be implemented in the Company's billing systems by December 29, 2011, once the factors are available and can be implemented the Company will adjust the Customer's bills to reflect the PVU factors retroactively to December 29, 2011.
      - 2. The Company shall provide credits based on the reported PVU factors either monthly or on a quarterly basis until such time as the billing system modifications can be implemented.
    - C. PVU Factor Updates

The Customer may update the PVU-A factor quarterly. The Company may also update the PVU-B factor quarterly. The revised PVU factor will serve as the basis for future billing and will be effective on the bill date of each such month and shall serve as the basis for subsequent monthly billing until superseded by new PVU factors.

2.17.4 Jurisdictional Reporting Timelines

The Customer shall provide to the Company, to be received no later than 15 days after the end of each quarter, a revised report reflecting the aforementioned factors, as applicable, for the past three (3) months, for each service arranged for use, based solely on the traffic originating from or terminating to the Company. The quarterly report will serve as the basis for the next three (3) months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for services where reports are needed, the Company will assume the percentages to be the same as was previously provided in the most recent report(s).

(M) – Certain material found on this page was previously located on Page 36.

Issued: January 24, 2012 Effective: February 24, 2012

Issued By: Pamela Sherwood, Vice President, Regulatory Affairs

10475 Park Meadows Drive Littleton, CO 80124

(N)

(N)

### SWITCHED ACCESS SERVICE

### SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

### 2.17 Jurisdictional Reporting and Identification of Toll VoIP-PSTN Traffic, (Cont'd.)

### 2.17.6 Toll VoIP-PSTN Factors Verification

If a billing dispute arises or a regulatory commission questions any of the factors, the Customer will provide the data issued to determine the applicable factors. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail, description of the method for determining how end users originate and terminate calls in IP format, and other information from which the appropriate factors can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the factors. At its own expense, the Company reserves the right to conduct an audit, internally or with an external firm, at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

In the event that an audit reveals that any Customer reported factors are incorrect, the Company shall apply the audit results to all usage affected by the audit. The Customer shall be back-billed or credited, for a period retroactive to the date that the incorrect percentage was reported, but not to exceed 12 months (or to December 29, 2011 for PVU factors). Back-billed amounts are subject to a late payment penalty and payment shall be made in immediately available funds by the due date printed on the invoice.

Should an audit reveal that the misreported factors resulted in an underpayment of usage charges to the Company of five percent or more of the total usage charges, the Customer shall reimburse the Company for the cost of the audit. Proof of cost shall be the bills, in reasonable detail, submitted to the Company by the auditor.

Within 15 days of completion of the auditor's report, the Company will furnish a copy of the audit results to the person designated by the Customer to receive such results.

The Customer may verify the Company's PVU-B under the same terms and conditions in this section.

Issued: January 24, 2012 Effective: February 24, 2012

Issued By: Pamela Sherwood, Vice President, Regulatory Affairs

10475 Park Meadows Drive Littleton, CO 80124

Exhibit B

Proposed Replacement Tariff Pages

### SWITCHED ACCESS SERVICE

### **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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4	Original		32	Original		55	1st Revised
5	Original		33	Original		56	Original
6	Original		34	Original		57	1 <sup>st</sup> Revised
7	Original		35	1 <sup>st</sup> Revised		58	1 <sup>st</sup> Revised
8	1 <sup>st</sup> Revised		36	1st Revised		59	Original
9	Original		36.1	Original		60	Original
10	Original		36.2	Original		61	Original
11	1 <sup>st</sup> Revised		36.3	1 <sup>st</sup> Revised	*	62	Original
12	Original		37	1st Revised		63	Original
13	Original		37.1	1st Revised	*	64	Original
14	1 <sup>st</sup> Revised		38	Original		65	Original
15	Original		39	Original			
16	Original		40	Original			
17	Original		41	Original			
18	Original		42	Original			
19	Original		43	Original			
20	Original		44	Original			
21	Original		45	Original			
22	Original		45.1	Original			
23	Original		46	Original			
24	Original		47	Original			
25	Original		48	Original			
26	Original		49	Original			
27	Original		50	Original			
	*	k indi	antag thaga	pages included	with th	sic filing	

<sup>\* -</sup> indicates those pages included with this filing

Issued: June 11, 2012 Effective: July 12, 2012

Issued By: Pamela Sherwood, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

### SWITCHED ACCESS SERVICE

### SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

- 2.17 Jurisdictional Reporting and Identification of Toll VoIP-PSTN Traffic, (Cont'd.)
  - 2.17.3 Identification of Toll VoIP-PSTN Traffic, (Cont'd.)
    - B. Initial Implementation of PVU Factors
      - 1. The PVU factors were implemented in the Company's billing system on May 15, 2012. Usage billed after May 15, 2012 will be processed pursuant to paragraph 2.17.3.A.5 above and 2.17.4 below.

(D) | (D)

(T)

(T)

### C. PVU Factor Updates

The Customer may update the PVU-A factor quarterly. The Company may also update the PVU-B factor quarterly. The revised PVU factor will serve as the basis for future billing and will be effective on the bill date of each such month and shall serve as the basis for subsequent monthly billing until superseded by new PVU factors.

### 2.17.4 Jurisdictional Reporting Timelines

The Customer shall provide to the Company, to be received no later than 15 days after the end of each quarter, a revised report reflecting the aforementioned factors, as applicable, for the past three (3) months, for each service arranged for use, based solely on the traffic originating from or terminating to the Company. The quarterly report will serve as the basis for the next three (3) months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for services where reports are needed, the Company will assume the percentages to be the same as was previously provided in the most recent report(s).

Issued: June 11, 2012 Effective: July 12, 2012

Issued By: Pamela Sherwood, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

### SWITCHED ACCESS SERVICE

### SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

### 2.17 Jurisdictional Reporting and Identification of Toll VoIP-PSTN Traffic, (Cont'd.)

### 2.17.6 Toll VoIP-PSTN Factors Verification

If a billing dispute arises or a regulatory commission questions any of the factors, the Customer will provide the data issued to determine the applicable factors. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail, description of the method for determining how end users originate and terminate calls in IP format, and other information from which the appropriate factors can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the factors. At its own expense, the Company reserves the right to conduct an audit, internally or with an external firm, at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

In the event that an audit reveals that any Customer reported factors are incorrect, the Company shall apply the audit results to all usage affected by the audit. The Customer shall be back-billed or credited, for a period retroactive to the date that the incorrect percentage was reported, but not to exceed 12 months. Back-billed amounts are subject to a late payment penalty and payment shall be made in immediately available funds by the due date printed on the invoice.

Should an audit reveal that the misreported factors resulted in an underpayment of usage charges to the Company of five percent or more of the total usage charges, the Customer shall reimburse the Company for the cost of the audit. Proof of cost shall be the bills, in reasonable detail, submitted to the Company by the auditor.

Within 15 days of completion of the auditor's report, the Company will furnish a copy of the audit results to the person designated by the Customer to receive such results.

The Customer may verify the Company's PVU-B under the same terms and conditions in this section.

Issued: June 11, 2012 Effective: July 12, 2012

Issued By: Pamela Sherwood, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

## Exhibit C

With this revision, the Company is memorializing the effective date of the changes to the billing system for the purpose of implementing interstate access rates for VoIP-PSTN Traffic.

Exhibit D

Customer Notice and Affidavit

N/A

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

6/8/2012 2:47:59 PM

in

Case No(s). 12-1780-TP-ATA

Summary: Tariff Access Services Tariff No. 13 filed on behalf of tw telecom of ohio llc, revising jursidictional text in Section 2, 2.17. electronically filed by Mrs. Barbara E. del Castillo on behalf of tw telecom of ohio llc