

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of AT&T Ohio)
to update certain tariff information consistent with the)
recent changes made by the FCC to the federal Lifeline)
Low Income Program and to make a textual correction to)
a BLES rate.

TRF Docket No. 90-5032-TP-TRF
Case No.

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) AT&T Ohio

DBA(s) of Registrant(s) The Ohio Bell Telephone Company uses the name AT&T Ohio.

Address of Registrant(s) 45 Erieview Plaza; Suite 1500; Cleveland, Ohio 44114

Company Web Address www.att.com

Regulatory Contact Person(s) Maryann H. Mackey

Phone 216 822-0086 Fax 216 822-5722

Regulatory Contact Person's Email Address mm4182@att.com

Contact Person for Annual Report Michael R. Schaedler

Phone 216 822-8307

Address (if different from above) 45 Erieview Plaza; Suite 1600; Cleveland, Ohio 44114

Consumer Contact Information Michael R. Schaedler

Phone 216 822-8307

Address (if different from above) 45 Erieview Plaza; Suite 1600; Cleveland, Ohio 44114

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter [4901:1-6 OAC](#)

Section III – Carrier to Carrier is Pursuant to [4901:1-7 OAC](#), and Wireless is Pursuant to [4901:1-6-24 OAC](#).

Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* Update to Lifeline information included in the tariff to reflect the recent changes ordered by the FCC, and a textual correction to a BLES rate.			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: Notice is not required nor has one been sent.				

Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunication s Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 31, 2012 at Cleveland, Ohio

** /s/ Maryann Mackey*

May 31, 2012

Director, Regulatory

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Maryann H. Mackey, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

** /s/ Maryann Mackey*

May 31, 2012

Director, Regulatory

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

PART 4 - Exchange Access Services
SECTION 2 - Exchange Lines and Usage

11th Revised Sheet 2.2.2
Cancels 10th Revised Sheet 2.2.2

1. MONTHLY EXCHANGE SERVICES (cont'd)

A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	<u>Access Area</u>	<u>Maximum Monthly Rate</u>		<u>Monthly Rate</u>	
		<u>Network Access Line</u>	<u>Central Office Termination</u>	<u>Network Access Line</u>	<u>Central Office Termination</u>
Residence BLES Access Lines (cont'd)					
- Individual With Touch-Tone (cont'd)					
Christiansburg	D	\$6.90(I)	\$2.30	\$6.90(I)	\$2.30
Clarington	D	6.90	2.30	6.90	2.30
Cleveland	B	6.90	2.30	6.90	2.30
Cleveland	C	6.90	2.30	6.90	2.30
Columbiana	D	6.90	2.30	6.90	2.30
Columbus	B	6.90	2.30	6.90	2.30
Columbus	C	6.90	2.30	6.90	2.30
Conesville	D	6.90	2.30	6.90	2.30
Corning	D	6.90	2.30	6.90	2.30
Coshocton	D	6.90	2.30	6.90	2.30
Dalton	D	6.90	2.30	6.90	2.30
Danville-Highland	D	6.90	2.30	6.90	2.30
Dayton	B	6.90	2.30	6.90	2.30
Dayton	C	6.90	2.30	6.90	2.30
Dayton	D	6.90	2.30	6.90	2.30
Donnelsville	D	6.90	2.30	6.90	2.30
Dresden	D	6.90	2.30	6.90	2.30
Dublin	C	6.90	2.30	6.90	2.30
Duffy	D	6.90	2.30	6.90	2.30
East Liverpool	D	6.90	2.30	6.90	2.30
East Palestine	D	6.90	2.30	6.90	2.30
Enon	D	5.56	2.30	6.90	2.30
Fairborn	D	6.90	2.30	6.90	2.30
Findlay	D	6.90	2.30	6.90	2.30
Fletcher-Lena	D	6.90	2.30	6.90	2.30
Fostoria	D	6.90	2.30	6.90	2.30
Franklin	D	6.90	2.30	6.90	2.30
Fremont	D	6.90	2.30	6.90	2.30
Fultonham	D	6.90	2.30	6.90	2.30
Gahanna	C	6.90	2.30	6.90	2.30
Gallipolis	D	6.90	2.30	6.90	2.30
Gates Mills	D	6.90	2.30	6.90	2.30
Girard	D	6.90	2.30	6.90	2.30
Glenford	D	6.90	2.30	6.90	2.30
Gnadenhutten	D	6.90	2.30	6.90	2.30
Graysville	D	6.90	2.30	6.90	2.30
Greensberg	D	6.90(I)	2.30	6.90(I)	2.30

Issued: January 4, 2012

Effective: January 4, 2012

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-12-0002

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline Assistance based on income, see Section B. 5 for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
 - State or federal income tax return;
 - Current income statement or W-2 from an employer;
 - Three consecutive months worth of current pay stubs;
 - Social Security statement of benefits;
 - Retirement/Pension statement of benefits;
 - Unemployment/Workmen's Compensation statement of benefits;
 - Any other legal document that would show income (such as a divorce decree or other child support document).
6. Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements.
8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that it is deemed ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

9. The Telephone Company shall provide written customer notification if a customer's Lifeline Assistance service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The Lifeline Assistance customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline Assistance eligibility for both program and income based criteria consistent with the FCC's requirement in 47 C.F.R. 54.409 – 54.410.
11. Eligibility Certification. To the extent that appropriate state agencies are able to accommodate automatic enrollment, the Company shall automatically enroll customers into its Lifeline Assistance program. In addition, the Company must verify customer eligibility consistent with the federal communications commission's (FCC) requirements in 47 C.F.R. 54, when enrolling customers into its Lifeline Assistance program who qualify through household income-based requirements. Eligibility for Lifeline Assistance can also be based through a customer's verifiable participation in any federal or state low income assistance program that limits assistance based on household income. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B. 1. above; identify the specific program from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. Further, the Company shall provide written notification to its customer should it determine a customer is not eligible to participate in its Lifeline Assistance program and provide the customer an additional thirty days to prove eligibility.
12. Verification. The Company shall establish procedures to verify an individual's continuing eligibility for both program and income-based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409 - 54.410. The Company shall maintain records to document compliance with these requirements and shall attest, as part of the periodic Eligible Telecommunications Carrier (ETC) certification process by the Ohio Commission that they comply with the FCC's requirements. The Company shall provide written customer notification if a customer's Lifeline Assistance service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance and shall provide the customer an additional sixty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the Lifeline Assistance service. If a customer does not respond within the sixty days, all Lifeline Assistance benefits will be removed. If the Lifeline Assistance benefits are removed, the customer will be required to make a new application for Lifeline Assistance.
13. The Company reserves the right to perform a verification audit of a customer receiving Lifeline Assistance benefits. The Company is permitted to use any reasonable method to verify the continued eligibility. The Company shall provide written customer notification if an existing customer's Lifeline Assistance service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for Lifeline Assistance and shall provide the customer an additional sixty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the Lifeline Assistance service.

(D)

(D)

Issued: May 19, 2011

Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,
Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-11-0025

(D)

(D)

EXHIBIT B

PART 4 - Exchange Access Services
SECTION 2 - Exchange Lines and Usage

12th Revised Sheet 2.2.2
Cancels 11th Revised Sheet 2.2.2

1. MONTHLY EXCHANGE SERVICES (cont'd)

A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	<u>Access Area</u>	<u>Maximum Monthly Rate</u>		<u>Monthly Rate</u>	
		<u>Network Access Line</u>	<u>Central Office Termination</u>	<u>Network Access Line</u>	<u>Central Office Termination</u>
Residence BLES Access Lines (cont'd)					
- Individual With Touch-Tone (cont'd)					
Christiansburg	D	\$6.90	\$2.30	\$6.90	\$2.30
Clarington	D	6.90	2.30	6.90	2.30
Cleveland	B	6.90	2.30	6.90	2.30
Cleveland	C	6.90	2.30	6.90	2.30
Columbiana	D	6.90	2.30	6.90	2.30
Columbus	B	6.90	2.30	6.90	2.30
Columbus	C	6.90	2.30	6.90	2.30
Conesville	D	6.90	2.30	6.90	2.30
Corning	D	6.90	2.30	6.90	2.30
Coshocton	D	6.90	2.30	6.90	2.30
Dalton	D	6.90	2.30	6.90	2.30
Danville-Highland	D	6.90	2.30	6.90	2.30
Dayton	B	6.90	2.30	6.90	2.30
Dayton	C	6.90	2.30	6.90	2.30
Dayton	D	6.90	2.30	6.90	2.30
Donnelsville	D	6.90	2.30	6.90	2.30
Dresden	D	6.90	2.30	6.90	2.30
Dublin	C	6.90	2.30	6.90	2.30
Duffy	D	6.90	2.30	6.90	2.30
East Liverpool	D	6.90	2.30	6.90	2.30
East Palestine	D	6.90	2.30	6.90	2.30
Enon	D	6.90(T)	2.30	6.90	2.30
Fairborn	D	6.90	2.30	6.90	2.30
Findlay	D	6.90	2.30	6.90	2.30
Fletcher-Lena	D	6.90	2.30	6.90	2.30
Fostoria	D	6.90	2.30	6.90	2.30
Franklin	D	6.90	2.30	6.90	2.30
Fremont	D	6.90	2.30	6.90	2.30
Fultonham	D	6.90	2.30	6.90	2.30
Gahanna	C	6.90	2.30	6.90	2.30
Gallipolis	D	6.90	2.30	6.90	2.30
Gates Mills	D	6.90	2.30	6.90	2.30
Girard	D	6.90	2.30	6.90	2.30
Glenford	D	6.90	2.30	6.90	2.30
Gnadenhutten	D	6.90	2.30	6.90	2.30
Graysville	D	6.90	2.30	6.90	2.30
Greensberg	D	6.90	2.30	6.90	2.30

Issued: May 31, 2012

Effective: June 1, 2012

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-12-0004

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.

(D)

(D)

/1/

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/1/

3. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.

(N)

|

(N)

4. Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

(T)

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/2/

(D)

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(D)

/1/ Material omitted (B.5) now appears on 7th Revised Sheet 6. See B.5.a.

/2/ Material omitted (B.7) now appears on 7th Revised Sheet 6. See B.7.

Issued: May 31, 2012

Effective: June 1, 2012

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-12-0004

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

(D)

(D)
/1/

/1/ Material now appears on 7th Revised Sheet 6. See 5.c.

Issued: May 31, 2012 Effective: June 1, 2012
In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,
Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-12-0004

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

5. Eligibility Certification - Proof of eligibility is required to received Lifeline Assistance. /1/ (T)
- a. Where the Telephone Company is responsible for the initial determination of a subscriber's eligibility, the Telephone Company will provide prospective Lifeline subscribers with certain information and will require certain information from prospective Lifeline subscribers as set forth in 47 C.F.R. 54.410.
- i. Where a prospective Lifeline subscriber seeks to certify based on income eligibility, examples of acceptable income eligibility consistent with the federal requirements in 47 C.F.R. 54.410(b) are as follows: (T)
- State or federal income tax return;
 - Current income statement or W-2 from an employer;
 - Three consecutive months worth of current pay stubs;
 - Social Security statement of benefits;
 - Retirement/Pension statement of benefits; /1/
 - Veteran's Administration Statement of benefits; (N)
 - Unemployment/Worker's Compensation statement of benefits; /1/
 - Any other legal document that would show income (such as a divorce decree or other child support document).
- ii. The Telephone Company shall provide written notification to the customers applying for Lifeline Assistance that it is deemed ineligible for Lifeline Assistance and shall provide an additional 30 days to prove eligibility. /1/
- b. Where a State Agency is responsible for the initial determination of a subscriber's eligibility, that Agency must provide the Telephone Company with a copy of the certification form verifying the prospective Lifeline subscriber's eligibility as set forth in 47 C.F.R. 54.410(e). (N)
- c. The Telephone Company reserves the right to perform a verification audit of a customer receiving Lifeline Assistance. The Telephone Company is permitted to use any reasonable method to verify the continued eligibility. The Telephone Company shall provide written customer notification if an existing customer's Lifeline Assistance is to be terminated due to failure to submit acceptable documentation for continued eligibility for Lifeline Assistance and shall provide the customer an additional thirty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the Lifeline Assistance. (C)
- /2/

/1/ Material formerly appeared on 4th Revised Sheet 4 in this Section.

/2/ Material formerly appeared on 4th Revised Sheet 5 in this Section.

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

- | | | |
|----|--|------------|
| 6. | Eligibility Re-certification - The Telephone Company will annually recertify all Lifeline subscribers consistent with the federal requirements in 47 C.F.R. 54.410(f). | (N)
(N) |
| 7. | All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements in 47 C.F.R. 54. | /1/
/1/ |

/1/ Material formerly appeared on 4th Revised Sheet 4 in this Section.

Issued: May 31, 2012

Effective: June 1, 2012

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,
Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-12-0004

Exhibit C

AT&T Ohio hereby revises Part 4 Section 4 of its AT&T Ohio Tariff P.U.C.O. No. 20, to modify the Lifeline program information detailed in the tariff in compliance with the FCC Report and Order and Further Notice of Proposed Rulemaking released February 6, 2012, WC Docket No. 11-42, in the Matter of Lifeline and Link-Up Reform and Modernization (“Order”).

Changes required by the FCC’s Order that are effective 6.1.2012 include: 1.) a revised enrollment process; 2.) updated eligibility criteria; and 3.) a requirement for all applicants to provide proof of their eligibility. Additionally, all applicants will be required to re-certify every year. AT&T Ohio Tariff P.U.C.O. No. 20 is updated to the extent necessary to comply with these changes.

In addition, AT&T Ohio also revises Part 4 Section 2 of its AT&T Ohio Tariff P.U.C.O. No. 20, to correct an inadvertent error that displays the maximum BLES rate for the Enon exchange as \$5.56. A tariff filing originally made on 2.27.2009 incorrectly transposed the \$.65 to \$.56 and so, the rate displayed was \$5.56 rather than \$5.65. The 1.4.2012 tariff filing updating the \$5.65 maximum BLES rates to \$6.90 neglected to include an update to the \$5.56 rate. This filing corrects that rate and correctly displays it as \$6.90.

Customer notice is not required for either of these changes and so, none has been provided.

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Commission of Ohio Docketing Information System on

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in

Case No(s). 90-5032-TP-TRF

Summary: Tariff to update certain information consistent with the recent changes made by the FCC to the federal Lifeline Low Income Program and to make a textual correction to a BLES rate electronically filed by Maryann Mackey on behalf of AT&T Ohio