



Lima Allen Council on Community Affairs

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FILE

May 9, 2012

Public Utilities
Commission of Ohio
Docketing Division
RE: Case No. 11-346-EL-SSO
180 E. Broad Street, 11th Floor
Columbus, Ohio 43215-3793

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2012 MAY 11 PM 2:48
PUCO

Dear Commissioners:

On behalf of the more than 8,000 low-income residents of Allen County Ohio who cannot afford the rate increases implemented by AEP, I am requesting that you consider denying their proposed alternate plan.

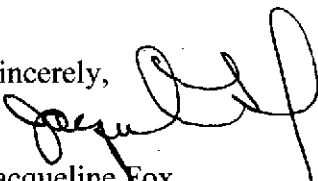
Lima Allen Council on Community Affairs, the local community action agency, has been overwhelmed this past winter season with families who simply cannot afford the cost of utilities to heat their home, let alone the increases.

Clients who were eligible for PIPP often came in more than once to the agency to report income changes that would lower their PIIP by only a few dollars, hoping to offset the cost. Clients who were just over the income guidelines had nowhere to turn for assistance.

I know AEP has plans to use the increases to for improvements; however they have made a substantial profit this year, low-income folks of Ohio have not fared that well in this economy.

Any plan approved by PUCO should include provisions that protect Ohio's most vulnerable citizens', low-come families that disproportionately represent seniors, disabled, and children.

Sincerely,


Jacqueline Fox
Chief Executive Officer
Lima Allen Council on Community Affairs

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