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From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 66617
Received: 5/8/2012 4:55:20 PM
Message:
WEB ID: 66617 AT:05-08-2012 at 04:55 PM

11-346-EL-SSO

Related Case Number:

TYPE: complaint

NAME: Mr. Lonnie Baldwin

CONTACT SENDER ? Yes

MAILING ADDRESS:

- P.O. Box 608
- Sardinia , ohio 45171
- USA

PHONE INFORMATION:

- Home: (513) 518-5675
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: lr1baldwin@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I am starting a small business in Sardinia. I am reopening a restaurant there. My electric bill is through the roof. I was charged aprox \$1100 for 9 days of usage and all that was running 2 furnaces. One set on 60 degrees the other for 1 day only. I called AEP to figure out what the issue was. I find that I was charged aprox \$150 for needing a max usage of 40kw. I was charged aprox \$150 for inefficient use of electricity. They seemed to think that was cause all of it was used at the end of the month. But like I told them I didn't need electricity at the beginning of the month. How as a small business owner can I get things like this changed to where it's affordable? I spoke to local business' and they told me to use gas on everything that AEP was too expensive. I have put 40k cash into this business and I am scared to death that I won't be able to survive cause of utilities.

2012 MAY 10 AM 8:46
RECEIVED-DOCKETING DIV
PUCO
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Technician AN Date Processed 5/10/2012

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May 4th 2012

Dear sir,

11-346-EL-550

I get the Lima News Paper
here in Lima, Ohio. It says we still can
make a comment to A.E.P. as we own a customer
~~out~~ with A.E.P. Have been for ever, my
husband is on COPD - Terminal + Dying
He's 80 years old. He's on Hospice through
St. Rita's Hospice here in Lima, Ohio. ^{+ 24 hrs}
I'm 75 years old. We live out here in
an old mobile home just me + my husband
+ your A.E.P. keeps ~~raise~~ raising our
Electric Bill. We're still paying by Budget
the only way we can afford our Electric through
by being over ^{original} ~~from~~ ^{from} Last year yet. We're
paying NOW \$117.26 Budget Payment
Because our Elect. Bill went over. + Now
you Raising it up again. This is every month.
our Elect. Bill is just for our Lights, Ref. + Stove
+ T.V. + ~~for~~ ^{also} our Heat Bill from Ferrellgas
Propane Heat - Bill is \$160.00 a month for 12 months
just for our Heat plus this Elect over 100.00 per month
+ we only on S. Security fixed income. Why are
you people up there in Columbus doing this?

This
wa
comment
from

(Page 2)

May 4th - 2012

Why do you hit us Senior's, Libethis??
When we worked. We worked all our life.

My husband worked till he's was 74 yrs. ^{till he got sick} He worked at
Hefner Dairy Job. & I worked in Restaurants cheap labor.
We didn't have all this 40K - & extra supplements
like a lot of you people have, & We never made
a Lot of money. I had 5 children & my husband have 5
Children. We never had extra money to put back like
this ~~world~~ world does now. My children are trying
to hold on to their job's & . If we could get A.E.P.
Electric Somewhere else cheaper than A.E.P. We
would. I think it's terrible your hitting
all of us Senior's & our family's with
this A.E.P. Gas prices & Heat propane.
We thought working all our life we would
be able to live a better Life now than we did
60 years ago. This country I'm so disappointed
in this state of Ohio for hunting ^{us}. We're in
~~us~~ bad if not worse ^{shape} now & ~~we~~ we
to old & Sick to work Now. If we could
still work but was not well enough & was
too old. I'm just Plain Hurt by this whole
A.E.P. attacking us for higher Elect. Bills.

Alleen
8151
Ridgers
Elida,
OHIO
45807

This
is our
comment
to A.E.P.