

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of)	
Columbia Gas of Ohio, Inc. for Approval)	Case No. 12-1056-GA-WVR
of Waivers of Rule 4901:1-13-11(B)(5),)	
Ohio Administrative Code.)	
)	
In the Matter of the Amendment of)	
Certain Rules of the Ohio Administrative)	Case No. 11-4910-AU-ORD
Code to Implement Section 4911.021,)	
Revised Code.)	

FINDING AND ORDER

The Commission finds:

- (1) Columbia Gas of Ohio, Inc. (Columbia) is a natural gas company and public utility as defined in Sections 4905.03(A)(5) and 4905.02, Revised Code, and, as such, is subject to the jurisdiction of this Commission.
- (2) In its finding and order in Case No. 11-4910-AU-ORD (11-4910) dated November 29, 2011, the Commission adopted changes to Rules 4901:1-6-12, 4901:1-6-17, 4901:1-10-12, 4901:1-10-22, 4901: 1-10-33, 4901:1-13-06, 4901:1-13-09, 4901:1-13-11, 4901:1-15-16, 4901:1-15-23, 4901:1-18-06, 4901:1-18-08, 4901:1-21-12, 4901:1-21-14, 4901:1-21-18, 4901:1-29-11, and 4901:1-29-12, Ohio Administrative Code (O.A.C.). Specifically, the rule changes require companies to incorporate the following text into their billing statements:

If your complaint is not resolved after you have called (name of utility), or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

- (3) On March 23, 2012, in Case No. 12-1056-GA-WVR, in accordance with Rule 4901:1-13-02, O.A.C., Columbia filed an application requesting a waiver of Rule 4901:1-13-11(B)(5), O.A.C, to modify the language on its bills as follows:

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

- (4) In support of its request for a waiver, Columbia states that the requested deviation from the language in Rule 4901:1-13-11(B)(5), O.A.C., merely involves stylistic changes and does not in any way alter the meaning of this rule. Columbia believes that these changes will aid consumers in reading their gas bills.
- (5) No memorandum contra were filed opposing this waiver.
- (6) The Commission notes that the capitalization and numeric references in the rules adopted in 11-4910 follow the stylistic requirements established by the Legislative Service Commission for the O.A.C. rules. In light of the fact that Columbia's proposed waiver is strictly limited to changes in capitalization and numeric references, which do not change the intent, application, or structure of the required language, the Commission finds that a waiver of this rule for this purpose is not necessary.
- (7) As a final matter, the Commission notes that any other utility subject to the language adopted in 11-4910 that wishes to make capitalization and/or numeric reference changes, such as those set

forth above that were proposed by Columbia, need not file a request for waiver of the applicable rules.

It is, therefore,

ORDERED, That, in accordance with finding (6), Columbia's request for wavier of Rule 4901:1-13-11(B)(5), O.A.C., is not necessary. It is, further,

ORDERED, That, in accordance with finding (7), any utility wishing to make the same changes referred to in this finding and order to any of the rules referenced in 11-4910 need not file a waiver. It is, further,

ORDERED, That a copy of this finding and order be served upon Columbia and all interested persons of record in these dockets.

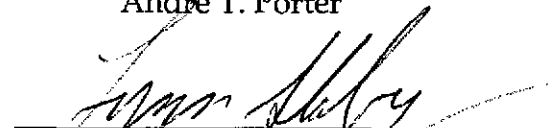
THE PUBLIC UTILITIES COMMISSION OF OHIO


Todd A. Snitchler, Chairman


Steven D. Lesser


Andre T. Porter

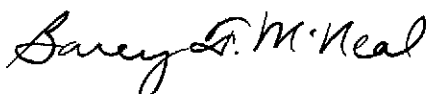

Cheryl L. Roberto


Lynn Slaby

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Barcy F. McNeal
Secretary