

April 25, 2012

Barcy McNeal, Secretary
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of Sycamore Telephone Company to Revise its Intrastate Access
Tariff to add VoIP-PSTN Provisions, Case No. 12-1168-TP-ATA, TRF Docket No. 90-5038-TP-
TRF

Dear Ms. McNeal:

Attached are four (4) revised pages to be filed on behalf of Sycamore Telephone Company in the above-referenced matter. Please replace the sheets originally included as part of the Application filed April 5, 2012 in this matter with the sheets attached hereto.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive
Carolyn S. Flahive

Enclosures

P.U.C.O. No.1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

(N)

2.3 Calculation and Application of Percent-VoIP-Usage Factors (cont'd)

- G. The customer provided PVU-C shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g. as reported on FCC Form 477), traffic studies, actual call detail or other relevant and verifiable information which will be provided to Company upon request.
- H. The customer shall retain the call detail, work papers and information used to develop the PVU-C factors for a minimum of one year.
- I. If the customer does not furnish the Company with a PVU-C factor, the Company will utilize a PVU-C of 0% and the PVU will be equal to the Telephone Company's PVU-T.

2.4 Initial Implementation of PVU Factors

- A. If the PVU factor is not available and/or cannot be implemented in the Company's billing systems by December 29, 2011, once the factor is available and can be implemented, the Company will adjust the customer's bills to reflect the PVU factors retroactively to January 1, 2012, if the PVU-C factor is provided by the customer to the Company within 30-days from the effective date of this tariff.
- B. The Company shall provide credits based on the reported PVU-C factors on a quarterly basis until such time as the billing system modifications can be implemented.

(N)

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(N)

2.5 PVU Factor Updates

- A. The customer may update the PVU-C factor quarterly using the method set forth in 2.3(C) preceding. If the customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first of January, April, July and/or October of each year, revised PVU-C factors based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company may also update and make available to the customer, its PVU-T factor in the same manner set forth above, using the method set forth in 2.3(B).
- B. The revised PVU-C factors will serve as the basis for future billing and will be effective on the next bill date, and shall serve as the basis for subsequent monthly billing until superseded by new PVU-C factors.
- C. No prorating or backbilling will be done based on the updated PVU-C factors.
- D. If the customer does not supply the revised reports, the Company will assume the PVU-C percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report or an initial PVU-C has never been received from the customer, the Company will assume the PVU-C percentages to be 0% as set forth in 2.3(I) above.

2.6 PVU Factor Verification

- A. Not more than twice in any year, the Company or the customer (Requesting Party) may request from the other party an overview of the process used to determine the PVU factors, the call detail records, description of the method for determining how the end user originates or terminates calls in IP format, and other information used to determine the PVU factors furnished to the other party in order to validate the PVU factors supplied. The other party shall comply, and shall reasonably supply the requested data and information within 15 days of the Requesting Party's request; and the Requesting Party shall complete the reverification within 15 days of receipt.

(N)

Issued: April 5, 2012

Effective: May 7, 2012

In Accordance with Case No. 12-1168-TP-ATA
Issued by the Public Utilities Commission of Ohio
Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

P.U.C.O. No.1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

(N)

2.6 PVU Factor Verification (Cont'd)

- B. The Company may dispute the customer's PVU-C factor and the customer may dispute the Company's PVU-T factor based upon:
 - 1. A review of the requested data and information provided by the customer.
 - 2. A reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on FCC Local Competition Report or other relevant data.
 - 3. A change in the reported PVU-C or PVU-T factor by more than five percentage points from the preceding quarter.
- C. If after review of the data and information, the customer and the Company establish revised PVU factors, the customer and the Company will begin using those revised PVU factors with the next bill period.
- D. If the dispute is unresolved, the Requesting Party may initiate an audit at its own expense. The Requesting Party shall limit audits of the other party's PVU factor to no more than twice per year. The other party (party receiving the request) may request that the audit be conducted by an independent auditor. In such cases, the associated auditing expenses will be paid by the other party.
 - 1. In the event that the customer fails to provide adequate records to enable the Requesting Party or an independent auditor to conduct an audit verifying the other party's PVU factors, the Requesting Party will bill the usage for all contested periods using the most recent undisputed PVU factors reported by the other party. These PVU factors will remain in effect until the audit can be completed.
 - 2. During the audit, the undisputed PVU factors from the previous reporting period will be used by the Requesting Party.

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(N)

2.6 PVU Factor Verification (Cont'd)

3. When a PVU(s) audit is conducted by the Requesting Party or an independent auditor under contract to the Requesting Party, the audit results will be furnished to the other party by Certified U.S. Mail. When a PVU(s) audit is conducted by an independent auditor selected by the other party, the audit results will be furnished to the Requesting Party by Certified U.S. Mail. The Requesting Party will adjust the other party's PVU(s) based upon the audit results. The PVU(s) resulting from the audit shall be applied to the other party's usage for the quarter the audit is completed and the usage for the quarter prior to the completion of the audit. After that time, the other party may report revised PVU(s) pursuant to 2.3, above. If the revised PVU(s) submitted by the other party represents a deviation of 5 percentage points or more from the audited PVU(s), and that deviation is not due to identifiable reasons, the provisions in (B)(C) and (D), above, may be applied.
4. If the audit supports the other party's PVU factors, the usage for the contested periods will be adjusted to reflect the other party's audited PVU factors and appropriate credits will be applied.
5. If, as a result of an audit conducted by an independent auditor, the other party is found to have over-stated its PVU factors by 20 percentage points or more, the Requesting Party shall require reimbursement from the other party for the cost of the audit. Such bills shall be due and paid in immediately available funds within 30 days from receipt and shall carry a late payment penalty as set forth in the Requesting Party's Intrastate Tariff if not paid within the 30 days.

(N)

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Case No(s). 12-1168-TP-ATA, 90-5038-TP-TRF

Summary: Correspondence electronically filed by Carolyn S Flahive on behalf of Sycamore Telephone Company