



John Kasich, Governor Todd A. Snitchler, Chairman Paul A. Centolella Cheryl Roberto Steven D. Lesser Andre T. Porter

April 10, 2012

Mr. John Campolieti 22001 Tungsten Rd. Euclid, Ohio 44117

Case No: 12-1184-EL-CSS

Dear Mr. Campolieti:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Cleveland Electric Illuminating Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F/McNeal, Secretary Betty McCauley, Acting Secretary Tanowa M. Troupe, Acting Secretary

Enclosure BFM/pdc

> This is to sathing that this internation of a case file document delivered in the regular course of business. Technician <u>He</u> Date Processed APR 1 0 2012