

HIGHLAND COUNTY ADMINISTRATION BUILDING 1975-1976

Highland County Board of Commissioners

119 GOVERNOR FORAKER PLACE, SUITE 211 HILLSBORO, OHIO 45133-1161 Phone 937-393-1911 Fax 937-393-5850 www.co.highland.oh.us

SHANE WILKIN TOM HORST JEREMY SHAFFER Beth Bell, Clerk



HIGHEAND COUNTY COURTHOUSE 1832-1834 OHIO'S OLDEST COURTHOUSE IN CONTINUOUS USE

11-346-EL-SSO

March 28, 2012

The Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43214-3793

Please find enclosed several letters and bills that were sent to our office. I am forwarding them to you so you may add them to the case.

Thank you

Candy Matthews Deputy Clerk

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2012 APR -2 PM 12: 31

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Tim and Sherri Beatty 11255 State Route 753 South Greenfield, OH 45123 937-981-4310

February 23, 2012

AEP Ohio C/O Highland Board of County Commissioners

RE: Account # 102-706-070-1-2

To whom it May concern:

This letter is written to express my extreme dissatisfaction with my electric bill for service between December 27, 20122 and January 27, 2012.

This invoice indicates our usage went from 2,212 KWH to 4,286 KWH making our bill raise from \$181.30 to \$410.47 and we don't even heat with electricity.

I am very concerned that our meter was not property read. I understand rates have risen but that should not affect my usage, just the amount I do use, correct? There is absolutely no way we more than doubled our usage for the month.

I have been playing phone tag with as AEP customer service representative named Shawn M. Remsan and we have also signed up with AEP Retail at a fixed rate of 6.49 followed by 6.99, but we will continue to use our AEP meter and if its not working properly, it will not help our situation.

A reply would be appreciated.

Sincerely,

Tim L. Beatty by Sherri Beatty

RECEIVED

FEB 2 3 2012

HIGHLAND CO. COMMISSIONERS CLERK



Account Number 102-368-390-1-4 CY 18 14124

\$1,064.73

Total Amount Due

Amount Enclosed

Page 1 of 2

\$1,064.73

Due Mar 28, Pay \$1,066.04 After This Date

CANTON, OH 44701-4401 R-10-428414055 16576-1

Send Inquiries To: PO BOX 24401

16576-1 100016576 01 AT 0.374

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Make Check Payable and Send To:

AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418

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000106473000106604010000000001023683901428023003018900002

Rate Tariff: Medium General Service-877

Please tear on dotted line

Service Address:

HILLS AND DALES SCHL 8919 US HIGHWAY 50 APT 1 LIBERTY TWP HILLSBORO, OH 45133-7107

Billing Inquiries, Call: 1-888-237-5566 Outage or Service Inquiries, Call: 1-888-710-4237

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by AEP Retail Energy Partners, LLC, This bill reflects AEP Ohio charges for distribution of the electric energy and all electric energy supply charges AEP has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges, please contact AEP Retail Energy Partners, LLC at 1-866-823-6738. Please note that the failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider, and your return to AEP Unio's Standard Offer for generation services.

In 2010, AEP invested \$70 million dollars in energy efficiency.

Visit us at www.AEPOhio.com
Due date does Not Apply to the previous balance
due
See other side for important information

Return top portion with your payment

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$1,064.73	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date

428414055	18-H8	Feb 28	, 2012
Previous Charges:			
Total Amount Due At Last	Billing	\$	634.23
Previous Balance De	ue	\$	634.23
Current AEP Ohio Charge	es:		
Tariff 877 -Medium Gener Service Delivery Identifier: 00040	- ·		
Distribution Service		\$	132.20
Customer Charge			9.04
Current Electric Cha	rges Due	\$	141.24
Current AEP Retail Energ Service Delivery Identifier Numb	y Charges (866-823-6738): er: 00040621023874725 02/24/12		
Commodity Charge		\$	284.26
Admin Fee			5.00
Current Supplier Cha	rges	\$	289.26

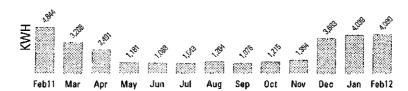
Due Mar 28, Pay \$1,066.04 After This Date

Meter	Service	Period		Meter Rea	ding Detail	
Number	From	To	Previous	Code	Current	Code
428414055	01/26	02/24	206713	Actual	210803	Actual
Multiplie	r 1.0000		Me	tered Usa	ge 4,090 KW	Н
428414055	01/26	02/24	0.000	Actual	14.660	Actual
Multiplie	r 1.0000		Me	tered Usa	ge 14.660 KV	N
Next scheduled re		ould be				

13 Month Usage History

Total Amount Due

Total KWH for Past 12 Months is





16576-1

Service Address: HILLS AND DALES SCHL 8919 US HIGHWAY 50 APT 1 LIBERTY TWP HILLSBORO, OH 45133-7107 Rate Tariff: Medium General Service-877

		•
Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$1,064.73	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Feb 28, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	4,090	29	141	\$4.87	37⁰F
Previous	4,039	35	115	\$4.23	34℉
One Year Ago	4,844	28	173	\$20.79	31℉
Your Average	Monthly Us	sage: 2	2,209 KWH		

		Adjusted Usa	ge 02/12	
	Power	Power Factor	Comp. Meter	
Metered Usage	Factor	Constant	Multiplier	Billing Usage
4,090				4,090 KWH
14,660				14.700 KW

Additional Messages

l	ALEP	OHIO.
		A unit of American Electric Power

15373-1 100015373 01 AV 0.340

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8919 US HIGHWAY 50 APT 2 HILLSBORO, OH 45133-7107 Account Number 102-368-390-1-4 CY 18 10147

\$0.00 Total Amount Due

Amount Enclosed

The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

Make Check Payable and Send To: AMERICAN ELECTRIC POWER PO BOX 24418 CANTON OH 44701-4418

ստիակվարիկիայիլիակինիայիների

Please tear on dotted line

Return top portion with your payment

Service Address:

HILLS AND DALES SCHL 8919 US HIGHWAY 50 APT 1 LIBERTY TWP HILLSBORO, OH 45133-7107

Billing Inquiries, Call: 1-888-237-5566 Outage or Service Inquiries, Call: 1-888-710-4237 Pay By Phone: 1-800-611-0964

1 47 DY FIREIRE: 1-000-011-0304

AEP OHIO Messages

AEP's distribution rate Case No. 11-351-EL-AIR, resulted in a revenue increase and a new Distribution Asset Recovery Rider which was approved to collect the cost of previous distribution system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP-Ohio customers beginning January J. 2012. AEP's Electric Security Plan (ESP), in Case No. 11-346-EL-SSO, resulted in a merger of Columbus Southern Power and Ohio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281 EFFAC, AEP implemented its Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related expenses.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Visit us at www.AEPOhio.com
Due date does Not Apply to the previous belence
due
See other side for Important Information

ALE OHIO:

A unit of American Electric Power

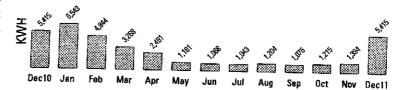
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Previous Charges:		-
Total Amount Due At Last Billing	\$	316.34
Payment 12/02/11 - Thank You	v	-150.78
Payment 12/20/11 - Thank You		
Previous Balance Due	s —	-316.34
Current AEP Ohio Charges:	Ð	-150.78
Tariff 840 -Medium General Service 12/22/11		
Service Delivery Identifier: 00040621023874725		
Distribution Service	\$	92.43
Customer Charge	•	9.04
Current Electric Charges Due	\$	101.47
Current AEP Retail Energy Charges (866-823-6738)	Ψ	101.47
Service Delivery Identifier Number : 00040621023874725 12/22/11		
No Charges Received	\$.00
_Current Supplier Charges	\$.00
Total Account Balance	Š	-49.31
Total Amount Due		\$0.00

Meter	Service	Period		Meter Rea	ding Detail	
Number	From	To	Previous	Code	Current	Code
428414055	11/21	12/22	198991	Actual	204406	Estimate
Multiplier	1.0000		Me	tered Usac	je 5,415 KV	/H
428414055	11/21	12/22	0.000	Actual	16.419	Estimate
Multiplier			Me	tered Usac	ie 16 419 K	N Familiare
Next scheduled read		ould be	hetween Je	reren Usac	je 16.419 K	W

13 Month Usage History

Total KWH for Past 12 Months is 30,74



15373-1

Service Address:
HILLS AND DALES SCHL.
8919 US HIGHWAY 50 APT 1
LIBERTY TWP
HILLSBORO, OH 45133-7107

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$0.00	Feb 7, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Jan 9, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	5,415	31	175	\$3.27	41°F
Previous	1,394	27	52	\$2.36	48°F
One Year Ago	5,415	33	164	\$19.02	30°F
Your Average	Monthly Us	sage: 2	2,562 KWH		

Adjusted Usage 12/11							
,	Power	Power Factor	Comp. Meter				
Metered Usage	Factor	Constant	Multiplier	Billing Usage			
5,415				5,415 KWH			
16.419				16.400 KW			

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month

To review AEP tariffs, visit our website at www.aepohio.com

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by AEP Retail Energy Partners, LLC. This bill reflects AEP Ohio charges for distribution of the electric energy and all electric energy supply charges AEP has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges, please contact AEP Retail Energy Partners, LLC at 1-866-823-6739. Please note that the failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider, and your return to AEP Ohio's Standard Offer for generation services.

Your account is overpaid. No amount is due.

4,181 megawatts of nominal natural gas capacity has been added to the AEP system since 2005.



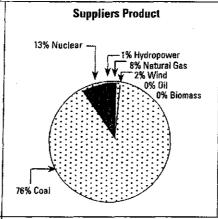
Environmental Disclosure Information

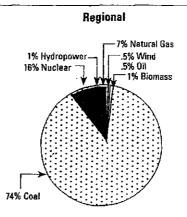
American Electric Power

Projected Data for the 2012 Calendar Year

Generation Resource Mix –

A comparison between the sources of generation used to produce this product and the historic regional average supply mix.





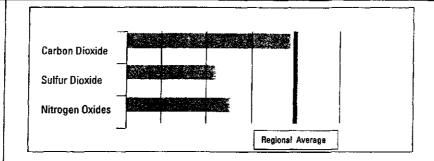
Environmental Characteristics –

A description of the characteristics associated with each possible generation resource.

Biomass power	Air emissions and solid waste
Coal power	Air emissions and solid waste
Hydro power	Wildlife impacts
Natural gas power	Air emissions and solid waste
Nuclear power	Radioactive waste
Oil power	Air emissions and solid waste
Other sources	Unknown impacts
Solar power	No significant impacts
Unknown purchased resources	Unknown impacts
Wind power	Wildlife impacts

Air Emissions -

A comparison between the air emissions related to this product and the regional average air emissions.



Radioactive waste -

Radioactive waste associated with the product.

Туре:	Quantity:	
High-level Radioactive Waste	0.007448	Lbs/1,000 kWh
Low-level Radioactive Waste	0.00107	Ft ³ /1,000 kWh

With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact AEP at www.aep.com or by phone at 1-800-277-2177

Much. Ether the Kid read Flip the Switch and turn off your paper bill the meter gloving an someth security of viewing it safely anytime. 3et as bill almost 3 times as in 2010, AEP INVOST hill to stay about the some year long, then Feb. West I clost understand why all year long have a Carolial is gring an.

HILLSBORO, OH 45133-6561 4584 US HIGHWAY 50 DORIS BURCHETT **UNION TWP** Service Address:

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For Billing, Outage or Service Inquiries, Pay By Phone: 1-800-611-0964 Call: 1-800-277-2177

AEP OHIO Messages

Switch to CFL bulbs and save, save, save. Visit gridSMARTOhio.com to find a store offering AEP Ohio-discounted CFL bulbs.

In 2010, AEP invested \$70 million dollars in

when your bill is ready to be viewed and the

Due date does Not Apply to the previous balance See other side for Important Information Visit us at www.AEPOhio.com

937.364.6479

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Rate Tariff: Resid
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Feb 22, 2012	. 16-H8	59759125
Bill Date	Cycle-Route	Meter Number
Mar 9, 2012	\$401.90	100-088-442-4-2
Due Date	Total Amount Due	Account Number
Page 1 of 2	ce-013	Rate Tariff: Residential Service-013

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Total Amount Due At Last Billing	Payment 02/01/12 - Thank You	Previous Balance Due

8

Tariff 013 -Residential Service 02/22/12 Current AEP Ohio Charges:

Servica Delivery Identifier: 00040621088096550 Generation Service

269.12 41.22 87.04 4.52

> **Transmission Service** Distribution Service

Current Electric Charges Due Customer Charge

401.90 \$401.90 **Price-to-Compare**: For **tariff 013**, in order to save you money a new supplier must offer you Total Amount Due Due Date Mar 9

contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

a price lower than 7.4 cents per KWH for the same usage that appears on this bill. You may

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E0750125	11/01	00/00	00507 66/60 16/10	Antinal	C2500	Actual	
13/10/160	47/10	77 77	10000	בותם	00000	acting.	•
	 	1					
Multiplier 1.0000	1.0000	•	Me	tered Usa	Metered Usage 4,189 KWH	Ξ.	
Next scheduled read date should be between Mar 20 and Mar 23	d date sh	ould be	between Ma	r 20 and N	Aar 23		

Total KWH for Past 12 Months is 16,073 13 Month Usage History

KMH

Jan Feb12

Commissioners 392-1

Aunit of American Electric Power

For Billing, Outage or Service Inquiries, Call: 1-800-277-2177 Pay By Phone: 1-800-611-0964

AEP OHIO Messages 🧵

AEP's distribution rate Case No.
11/351-EL-AIR, resulted in a revenue
Increase and a new Distribution Asset
Recovery Rider which was approved to
collect the cost of previous distribution
system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP-Ohio customers beginning January 1, 2012. AEP's Electric Security Plan (ESP), in Case No. 11-346-EU-SSO, resulted in a merger of Columbus Southern Power and Dhio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281-EFFAC, AEP implemented the Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related expenses.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective, with this bill.

Visit us at www.AEPOhio.com.
Due date does Not Apply to the previous training due
See other side for important information.



Rate Tariff: Residential Service-013

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Account Number	Total Amount Due	Due Date
100-088-442-4-2	\$134.73	Feb 9, 2012
Meter Number	Cycle-Route	Bill Date
50750125	18. HQ	ian 24 2012

Previous Charges:

158.78
-158.78
.00
74.91
11.47
43.83

Current Electric Charges Due

Total Amount Due Due Date Feb 9

Customer Charge

Price-to-Compare: For tariff 013, in order to save you money a new supplier must offer you a price lower than 7.4 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Multiplier 1,0000			Metered Usage 1,166 KWH between Feb 20 and Feb 23				
59759125	12/20	01/24	48233	Actual	49399	Actual	
Number	From	Tø ∗	Previous	Code	Current	Code	
Meter Service Period							

13 Month Usage History

Total KWH for Past 12 Months is

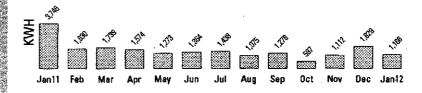
18,653

Page 1 of 2

4.52

134.73

\$134.73





19712-1 100019712 01 AB 0.374

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Account Number 102-482-270-1-8 CY 18 69747

\$2,230.43Total Amount Due

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Amount Enclosed

Due Date Feb 28

The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

Make Check Payable and Send To:

AMERICAN ELECTRIC POWER
PO BOX 24418

CANTON OH 44701-4418

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Please tear on dotted line

Return top portion with your payment

Service Address:

HILLS AND DALES SCHL 8919 US HIGHWAY 50 LIBERTY TWP HILLSBORD, OH 45133-7107

Billing Inquiries, Cell: 1-888-237-5566 Outage or Service Inquiries, Cell: 1-888-710-4237

Pay By Phone: 1-800-611-0964

AEP DHIO Messages

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In Case No.: 11-281-EI-FAC, AFP implemented its Fuel Adjustment Clause (FAC) which is the mechanism dirough which AFP Ohio recovers generation fuel costs and related expenses.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

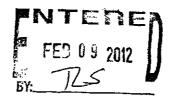
Visit us at www.AEPOhio.com Due date does Not Apply to the previous belance due See other side for important information

A unit of American Electric Power

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Account Number	Total Amount Due	Due	Date
102-482-270-1-8	\$2,230.43	Feb 2	8, 2012
Meter Number	Cycle-Route	Bill	Date
323560865	18-H8	Jan 3	0, 2012
Previous Charges:			
Total Amount Due At Las	\$	-1,481.22	

Previous Charges:		
Total Amount Due At Last Billing	\$	-1,481.22
Previous Balance Due	\$	-1,481.22
Current AEP Ohio Charges:		
Tariff 850 -Medium General Service 01/26/12		
Service Delivery identifier: 08049621038448781		
Distribution Service	\$	688.43
Customer Charge		9.04
Current Electric Charges Due	\$	697.47
Current AEP Retail Energy Charges (866-823-6738):		
Service Delivery Identifier Number : 00040621038448781 12/22/11		
Past Due Interest	\$	1.78
Commodity Charge		1,267.68
Admin Fee		5.00
Current Supplier Charges Service Delivery Identifier Number: 00040621038448781 01/26/12	\$	1,274.46
Service Delivery Identifier Number: 00040621038448781 01/26/12		
Commodity Charge	\$	1,734.72
Admin Fee		5.00
Current Supplier Charges	\$	1,739.72
Total Amount Due	\$41 Ju	\$2,230.43

Meter	Service	Period		Meter Read	ding Detail	
Number	From	To	Previous	Code	Current	Code
323560865	12/22	01/26	7846	Estimate	8158	Actual
Multiplier	80.0000	l	Me	tered Usag	e 24,960 KV	ν̈́Н
323560865	12/22	01/26	0.000	Estimate	0.655	Actual
Multiplier	80.0000		Me	tered Usac	e 52.400 K\	N



CANTON, OH 44701-4401 R-10-323560865

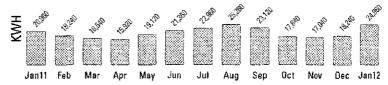
19712-1

Service Address: HILLS AND DALES SCHL 8919 US HIGHWAY 50 LIBERTY TWP HILLSBORO, OH 45133-7107 Rate Tariff: Medium General Service-850

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$2,230.43	Feb 28, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Jan 30, 2012

13 Month Usage History

Total KWH for Past 12 Months is 236,720



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	24,960	35	713	\$19.93	34°F
Previous	18,240	31	588	\$13.67	41°F
One Year Ago	20,960	35	599	\$57.80	26°F

Adjusted Usage 01/12				
	Power	Power Factor	Comp. Meter	•
	Factor	Constant	Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
24,960				24,960 KWH
52.400				52.400 KW
			High Prev Demai	nd = 85.8

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month.

To review AEP tariffs, visit our website at www.aepohio.com

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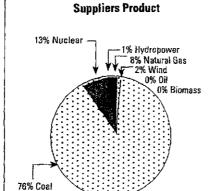
Environmental Disclosure Information

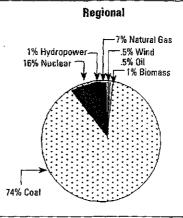
American Electric Power

Projected Data for the 2012 Calendar Year

Generation Resource Mix –

A comparison between the sources of generation used to produce this product and the historic regional average supply mix.





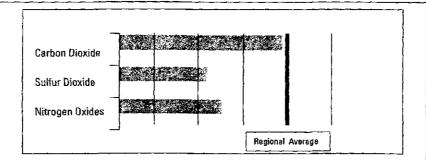
Environmental Characteristics –

A description of the characteristics associated with each possible generation resource.

Air emissions and solid waste
Air emissions and solid waste
Wildlife impacts
Air emissions and solid waste
Radioactive waste
Air emissions and solid waste
Unknown impacts
No significant impacts
Unknown impacts
Wildlife impacts

Air Emissions -

A comparison between the air emissions related to this product and the regional average air emissions.



Radioactive waste -

Radioactive waste associated with the product.

Туре:	Quantity:	
High-level Radioactive Waste	0.007448	Lbs/1,000 kWh
Low-level Radioactive Waste	0.00107	Ft ³ /1,000 kWh

With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact AEP at www.aep.com or by phone at 1-800-277-2177



Accou 102-48

nt	Number
82-	270-1-8
CY	18
423	77

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and the second of the second o
Total Amount Due

Amount Enclosed

\$

PO BOX 24401 CANTON, OH 44701-4401 R-10-323560865

Send Inquiries To:

15374-1 100015374 01 AV 0.340

լոլինեսվուկիներիերովներվերովիրություների կենկանին կնկիր HILLS AND DALES SCHL **8919 US HIGHWAY 50** HILLSBORO, OH 45133-7107

The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

Make Check Payable and Send To: **AMERICAN ELECTRIC POWER** PO BOX 24418 **CANTON OH 44701-4418**

յն ինկին կին հիկն նրակին կրկությունը։

Please tear on dotted line

Return top portion with your payment

Service Address:

HILLS AND DALES SCHL 8919 US HIGHWAY 50 LIBERTY TWP HILLSBORO, OH 45133-7107

Billing Inquiries, Call: 1-888-237-5566 Outage or Service Inquiries, Call: 1-888-710-4237

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP's distribution rate Case No. 11-351-EL-AIR, resulted in a revenue increase and a new Distribution Asset Recovery Rider which was approved to collect the cost of previous distribution system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP-Ohio customers beginning January 1, 2012. AEP's Electric Security Plan (ESP), in Case No. 11-346-EL-SSO, resulted in a merger of Columbus Southern Power and Ohio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281-EI-FAC, AEP implemented its Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Visit us at www.AEPOhio.com Due date does Not Apply to the previous balance See other side for Important Information

A unit of American Electric Power

Rate Tariff: Medium Genera		Page 1 of 1		
Account Number	Total Amount Due	Due	Date	
102-482-270-1-8	\$0.00	Feb 7, 2012		
Meter Number Cycle-Route		Bill Date		
323560865	18-H8	Jan 9, 2012		
Previous Charges:				
Total Amount Due At Las	\$	3,635.69		
Payment 12/02/11 - Than		-1,904.99		
	Payment 12/20/11 - Thank You		-3,635.69	

Previous Balance Due \$ -1,904.99 **Current AEP Ohio Charges:** Tariff 850 - Medium General Service 12/22/11 Service Delivery Identifier: 00040621038448781 Distribution Service \$ 304.73 **Customer Charge** 119.04 423.77 **Current Electric Charges Due** Current AEP Retail Energy Charges (866-823-6738):

Service Delivery Identifier Number: 00040621038448781 12/22/11

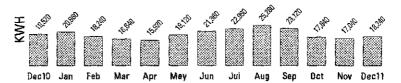
No Charges Received \$.00 **Current Supplier Charges** \$ 00. \$ -1,481.22 **Total Account Balance Total Amount Due** \$0.00

Meter Meter Reading Detail Service Period Number From To Previous Code Current Code 323560865 11/21 12/22 7618 Actual 7846 Estimate Multiplier 80.0000 Metered Usage 18,240 KWH

323560865 11/21 12/22 Actual 0.595 Estimate Multiplier 80.0000 Metered Usage 47.600 KW Next scheduled read date should be between Jan 24 and Jan 27

13 Month Usage History

Total KWH for Past 12 Months is 238,000



15374-1

Service Address: HILLS AND DALES SCHL 8919 US HIGHWAY 50 LIBERTY TWP HILLSBORD, OH 45133-7107 Rate Tariff: Medium General Service-850

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$0.00	Feb 7, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Jan 9, 2012

Page 2 of 2

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	18,240	31	5 8 8	\$13.67	41°F
Previous	17,040	27	631	\$20.05	48°F
One Year Ago	19,520	33	592	\$59.57	30°F
Your Average	Monthly Us	sage:	19,833 KWH		

Adjusted Usage 12/11							
	Power	Power Factor	Comp. Meter				
	Factor	Constant	Multiplier				
Metered Usage	(100.0)	(.9510)		Billing Usage			
18,240				18,240 KWH			
47.600				51.500 KW			
			High Prev Demai	nd = 85.8			

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month.

To review AEP tariffs, visit our website at www.aepohio.com

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by AEP Retail Energy Partners, LLC. This bill reflects AEP Ohio charges for distribution of the electric energy and all electric energy supply charges AEP has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges, please contact AEP Retail Energy Partners, LLC at 1-866-823-6738. Please note that the failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider, and your return to AEP Ohio's Standard Offer for generation services.

Your account is overpaid. No amount is due.

4,181 megawatts of nominal natural gas capacity has been added to the AEP system since 2005.



Environmental Disclosure Information

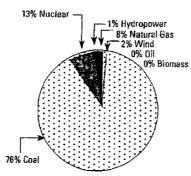
American Electric Power

Projected Data for the 2012 Calendar Year

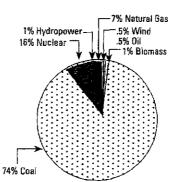
Generation Resource Mix –

A comparison between the sources of generation used to produce this product and the historic regional average supply mix.

Suppliers Product



Regional



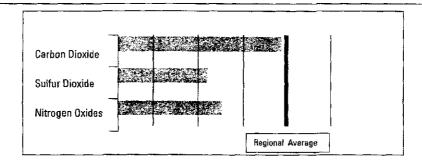
Environmental Characteristics –

A description of the characteristics associated with each possible generation resource.

Biomass power	Air emissions and solid waste		
Coal power	Air emissions and solid waste		
Hydro power	Wildlife impacts		
Natural gas power	Air emissions and solid waste		
Nuclear power	Radioactive waste		
Oil power	Air emissions and solid waste		
Other sources	Unknown impacts		
Solar power	No significant impacts		
Unknown purchased resources	Unknown impacts		
Wind power	Wildlife impacts		

Air Emissions -

A comparison between the air emissions related to this product and the regional average air emissions.



Radioactive waste -

Radioactive waste associated with the product.

Туре:	Quantity:	
High-level Radioactive Waste	0.007448	Lbs/1,000 kWh
Low-level Radioactive Waste	0.00107	Ft ³ /1,000 kWh

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100016610 01 AT 0.374

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Account Number 102-482-270-1-8 CY 18 504790

\$5,683.43

Total Amount Due

Amount Enclosed

Due Mar 28, Pay \$5,687.40 After This Date

The **Neighber to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

Make Check Payable and Send To: AMERICAN ELECTRIC POWER PO BOX 24418 CANTON OH 44701-4418

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Rate Tariff: Medium General Service-850

Please tear on dotted line

Return top portion with your payment

Page 1 of 3

Service Address:

HILLS AND DALES SCHL 8919 US HIGHWAY 50 LIBERTY TWP HILLSBORO, OH 45133-7107

Billing Inquiries, Call: 1-888-237-5566 Outage or Service Inquiries, Call: 1-888-710-4237 Pay By Phone: 1-800-611-0964

AEP OHIO Messages

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In 2010, AEP invested \$70 million dollars in energy efficiency.

Visit us at www.AEPOhlo.com
Due date does Not Apply to the previous balance
due
See other side for Important Information



Account Number Total Amount Due		Due Date		
102-482-270-1-8	\$5,683.43	Mar 2	8, 2012	
Meter Number	Cycle-Route	Bill	Date	
323560865	18-H8	Feb 2	8, 2012	
Previous Charges:				
Total Amount Due At Las	t Billing	\$	2,230.43	
Adjustment			-4,783.23	
AEP Retail Energy Comm	odity Charge		-1,606.84	
AEP Retail Energy Admin	Fee		-5.00	
AEP Retail Energy Comm			-203.73	
AEP Retail Energy Comm	• -		-1,036.15	
AEP Retail Energy Admin			-5.00	
AEP Retail Energy Comm			-693.57	
AEP Retail Energy Comm	• •		-5.00	
AEP Retail Energy Comm			-1.78	
AEP Retail Energy Comm			-483.93	
AEP Retail Energy Admin	· ·		-5.00	
Prepaid Credit			1,815.57	
Previous Balance D)ue	\$	-4,783.23	
Prepaid Credit	, 40	•	-1,815.57	
Total Previous Bala	ince	\$	-6,598.80	
Current AEP Ohio Charg		•	0,000.00	
Tariff 240 -Medium Gene				
Service Delivery Identifier: 0004				
Generation Service		\$	1,801.38	
Transmission Service			252.27	
Distribution Service			577.77	
Customer Charge			119.04	
Rebilled Charges		\$	2,750.46	
Tariff 850 -Medium Gene				
Service Delivery Identifier: 0004	10621038448781	•		
Distribution Service		\$	582.18	
Customer Charge		<u>.</u>	119.04	
Rebilled Charges		\$	701.22	
Tariff 850 -Medium Gene				
Service Delivery Identifier: 0004 Distribution Service	PU627U38448787	\$	413.33	
		Φ	119.04	
Customer Charge		\$	532.37	

16610-1

Service Address: HILLS AND DALES SCHL 8919 US HIGHWAY 50 LIBERTY TWP HILLSBORD, OH 45133-7107 Rate Tariff: Medium General Service-850

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$5,683.43	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Feb 28, 2012

Page 2 of 3

Tariff 850 -Medium General Service 11/21/11 Service Delivery Identifier: 00040621038448781		
Distribution Service	\$	311.43
Customer Charge		119.04
Rebilled Charges	\$	430.47
Tariff 850 - Medium General Service 02/24/12		
Service Delivery Identifier: 00040621038448781 Distribution Service	\$	624.34
Customer Charge	Φ	9.04
•	\$	633.38
Current Electric Charges Due	Þ	033.36
Current AEP Retail Energy Charges (866-823-6738): Service Delivery Identifier Number: 00040621038448781 09/22/11		
Commodity Charge	\$	1,606.84
Admin Fee	•	5.00
Current Supplier Charges	\$	1,611.84
Current Supplier Charges Service Delivery Identifier Number : 00040621038448781 10/25/11	•	·
Commodity Charge	\$	1,239.88
Admin Fee	_	5.00
Current Supplier Charges Service Delivery Identifier Number: 00040621038448781 11/21/11	\$	1,244.88
	Φ.	4 40 4 00
Commodity Charge	\$	1,184.28
Admin Fee	_	5.00
Current Supplier Charges Service Delivery Identifier Number: 00040621038448781 02/24/12	\$	1,189.28
Commodity Charge	\$	1,367.76
Admin Fee		5.00
Current Supplier Charges	\$	1,372.76
Total Account Balance	\$ \$	3,867.86
Total Amount Due		\$5,683.43

Meter	Service	Period	Meter Reading Detail				
Number	From	To	Previous	Code	Current	Code	
323560865	06/24	07/25	6290	Actual	6577	Actual	
Multiplie 323560865	r 80.0000		Me	tered Usag	e 22,960 KV	NH	
323560865	08/23	09/22	6893	Actual	7182	Estimate	
Multiplie	r 80,0000	A	Me	tered Usag	e 23,120 KV	 N Н	
323560865	09/22	10/25	7182	Estimate	7405	Actual	
Multiplie	r 80.0000	:	Me	tered Usag	e 17,840 K\	ΝΉ	
323560865	10/25	11/21	7405	Actual	7618	Actual	
Multiplie	r 80,0000	·	Me	tered Usag	e 17,040 K\	NH	
323560865							
Multiplie	r 80.0000	1	Metered Usage 19,680 KWH				
323560865	06/24	07/25	0.000	Actual	0.987	Estimate	
Multiplie			Metered Usage 78.960 KW				
323560865			0.000	Actua	0.996	Estimate	
	r 80.0000			etered Usac			
323560865							
Multiplie				etered Usaç			
323560865	10/25	11/21	0.000	Estimate	0.687	Estimate	
8.4. (1	00.0000	i	8.4		- F40001/	187	
323560865	01/26	02/24	0.000	Actual	0.599	Actual	
323560865 Multiplie	r 80.0000		Me	etered Usag	je 47.920 K	W	
ext scheduled re	ad date sh	ould be l	between Ma	ar 22 and M	ar 27		

16610-1

Service Address: HILLS AND DALES SCHL **8919 US HIGHWAY 50** LIBERTY TWP HILLSBORO, OH 45133-7107 323560865

Rate Tariff: Medium Gen	eral Service-850	Page 3 of 3
Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$5,683.43	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date

Feb 28, 2012

18-H8

13 Month Usage History Total KWH for Past 12 Months is 240,720

	, sp	fe dell	, Sept		4.50	1000	Control of the contro	43	7,860	1/1/10	1850	7.08th	100 m
ŀ	eb11	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb12

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	19,680	29	679	\$21.84	3 7 ⁰F
Previous	24,960	35	713	\$19.93	34°F
One Year Ago	18,240	28	651	\$65.07	31 ° F
Your Average	Monthly U	sage: 2	20,060 KWH		

	nthly Usag			
		Adjusted Usa		
	Power		r Comp. Meter	
	Factor	Constant	Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
22,960				22,960 KWH
78.960		<u> </u>	1	79.000 KW
			High Prev Demai	nd = 85.8
		Adjusted Usa		
	Power	Power Factor	Comp. Meter	
	Factor	Constant	Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
23,120		1		23,120 KWH
79.680				79.700 KW
			High Prev Demar	nd = 85.8
	1	Adjusted Usa	ae 10/11	
	Power		Comp. Meter	
	Factor	Constant	Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
17,840				17,840 KWH
50.000				50.000 KW
·			High Prev Demar	nd = 85.8
	1	Adjusted Usa	_	
1	Power		Comp. Meter	
	Factor	Constant	Multiplier	
Metered Usage	(100.0)	(.9510)	†	Billing Usage
17,040	ii-		ii	17.040 KWH
54.960		ļ	1	55.000 KW
		<u></u>	High Prev Demar	
	1	Adjusted Usa	•	
<u> </u>	Power		Comp. Meter	
	Factor	Constant	Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
19,680		ļ	 	19,680 KWH
(3.000)				
47.920		<u> </u>		47.900 KW

Additional Messages



16576-1 100016576 01 AT 0.374

րդհեսեր իկլիգորիկ իրիր կուրդին իկիկի իկիկիկին հեն schl. 8919 US HIGHWAY 50 APT 2 HILLSBORO, OH 45133-7107

Account Number 102-368-390-1-4 CY 18 14124 \$1,064.73

Total Amount Due

Amount Enclosed

Due Mar 28, Pay \$1,066.04 After This Date

The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418

0001064730001066040100000000001023683901428023003018900002

Rate Tariff: Medium General Service-877

Please tear on dotted line

Service Address:

HILLS AND DALES SCHL 8919 US HIGHWAY 50 APT 1 LIBERTY TWP HILLSBORO, OH 45133-7107

Billing Inquiries, Call: 1-888-237-5566 Outage or Service Inquiries, Call: 1-888-710-4237

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

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Visit us at www.AEPOhio.com
Due date does Not Apply to the previous balance
due
See other side for important Information

Return top portion with your payment

18-H8 428414055 Feb 28, 2012 **Previous Charges:** \$ Total Amount Due At Last Billing 634.23 Previous Balance Due 634.23 **Current AEP Ohio Charges:** Tariff 877 - Medium General Service 02/24/12 Service Delivery Identifier: 00040621023874725 Distribution Service 132.20 9.04 **Customer Charge Current Electric Charges Due** 141.24 Current AEP Retail Energy Charges (866-823-6738): Service Delivery Identifier Number: 00040621023874725 02/24/12 284.26 Commodity Charge Admin Fee 5.00

Total Amount Due
Due Mar 28 , Pay \$1,066.04 After This Date

Current Supplier Charges

Meter	Service	Period !		Meter Rea	ding Detail	
Number	From	To	Previous	Code	Current	Code
428414055	01/26	02/24	206/13	Actual	210803	Actual
Multiplie	r 1.0000		Me	tered Usa	ge 4,090 KW	/H
428414055	01/26	02/24	0.000	Actual	14.660	Actual
Multiplie	r 1.0000	1	Me	tered Usa	ge 14.660 K\	N
lext scheduled re		ould be				, Λ.

13 Month Usage History

Total KWH for Past 12 Months is

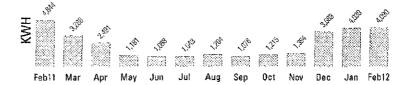
\$

26,506

289.26

\$1,064.73

Page 1 of 2





16576-1

Service Address: HILLS AND DALES SCHL 8919 US HIGHWAY 50 APT 1 LIBERTY TWP HILLSBORO, OH 45133-7107 Rate Tariff: Medium General Service-877

Page 2 of

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$1,064.73	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Feb 28, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	4,090	29	141	\$4.87	37 ⁰F
Previous	4,039	35	115	\$4.23	34 ℉
One Year Ago	4,844	28	1 7 3	\$20.79	31℉
Your Average	Monthly Us	age: :	2,209 KWH		

		Adjusted Usa	ge 02/12	
	Power	Power Factor	Comp. Meter	
Metered Usage	Factor	Constant	Multiplier	Billing Usage
4,090				4,090 KWH
14,660				14.700 KW

Additional Messages



Account Number 102-368-390-1-4 **CY 18** 10147

	\$0.00	
Tota	I Amount Due	9

Amount Enclosed

\$

Send Inquiries To: PO BOX 24401 CANTON, OH 44701-4401 R-10-428414055

15373-1 100015373 01 AV 0.340 The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

ւրիներիկիկիկին կրդարդությունի հիմիիկիկինինի HILLS AND DALES SCHL 8919 US HIGHWAY 50 APT 2 HILLSBORO, OH 45133-7107

Make Check Payable and Send To: AMERICAN ELECTRIC POWER PO BOX 24418 **CANTON OH 44701-4418**

սովույիցևգլիցիոլիցերիրթեւնինիներինելինիվ

Please tear on dotted line

Return top portion with your payment

Service Address:

HILLS AND DALES SCHL 8919 US HIGHWAY 50 APT 1 LIBERTY TWP HILLSBORG, OH 45133-7107

Billing Inquiries, Call: 1-888-237-5566 Outage or Service Inquiries, Call: 1-888-710-4237

Pay By Phone: 1-800-611-0964

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Visit us at www.AEPChio.com Due date does Not Apply to the previous balance See other side for Important Information

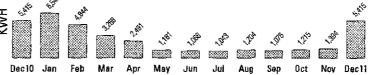
Rate Tariff: Medium General	Service-840		Page 1 of 1
Account Number	Total Amount Due	Due C)ate
102-368-390-1-4	\$0.00	Feb 7,	2012
Meter Number	Cycle-Route	Bill D	ate
428414055	18-H8	Jan 9,	2012
Previous Charges:			
Total Amount Due At Last	\$	316.34	
Payment 12/02/11 - Thank		-150.78	
Payment 12/20/11 - Thank You			-316.34
Provious Balanca D		•	150 79

7 4 y (101) 2 12 0 2 7 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		100.70
Payment 12/20/11 - Thank You		-316.34
Previous Balance Due	\$	-150.78
Current AEP Ohio Charges:		
Tariff 840 -Medium General Service 12/22/11		
Service Delivery Identifier: 00040621023874725		
Distribution Service	\$	92.43
Customer Charge		9.04
Current Electric Charges Due	\$	101.47
Current AEP Retail Energy Charges (866-823-6738): Service Delivery Identifier Number: 00040621023874725 12/22/11		
No Charges Received	\$.00
Current Supplier Charges	\$.00
Total Account Balance	\$	-49.31
金は自動業は22.00mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm20mm<li< td=""><td>and the first</td><td>60.00</td></li<>	and the first	60.00

Meter	Service	Period	Ag 74.	Meter Rea	ding Detail	
Number	From	To	Previous	Code	Current	Code
428414055	11/21	12/22	198991	Actual	204406	Estimate
Multiplier	1.0000		Me	tered Usa	ge 5,415 KV	/H
428414055	11/21	12/22	0.000	Actual	16,419	Estimate
Multiplier	1.0000		Me	etered Usa	ge 16.419 K	W
Next scheduled rea	d date sh	ould be	between Ja	n 24 and Ja	an 27	

13 Month Usage History

Total KWH for Past 12 Months is 30,742



Rate Tariff: Medium General Service-840

Page 2 of 2

Send Inquiries To: PO BOX 24401 CANTON, OH 44701-4401 R-10-428414055

15373-1

Service Address: HILLS AND DALES SCHL 8919 US HIGHWAY 50 APT 1 LIBERTY TWP HILLSBORO, OH 45133-7107

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$0.00	Feb 7, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Jan 9, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	5,415	31	1 7 5	\$3.27	41°F
Previous	1,394	27	52	\$2.36	48℉
One Year Ago	5,415	33	164	\$19.02	30°F
Your Average		sage: 2	,562 KWH		

Adjusted Usage 12/11					
	Power	Power Factor	Comp. Meter		
Metered Usage	Factor	Constant	Multiplier	Billing Usage	
5,415				5,415 KWH	
16.419				16.400 KW	

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month

To review AEP tariffs, visit our website at www.aepohio.com

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by AEP Retail Energy Partners, LLC. This bill reflects AEP Ohio charges for distribution of the electric energy and all electric energy supply charges AEP has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges, please contact AEP Retail Energy Partners, LLC at 1-866-823-6739. Please note that the failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider, and your return to AEP Ohio's Standard Offer for generation services.

Your account is overpaid. No amount is due.

4,181 megawatts of nominal natural gas capacity has been added to the AEP system since 2005.



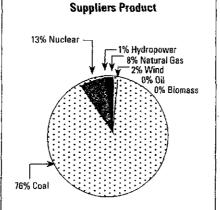
Environmental Disclosure Information

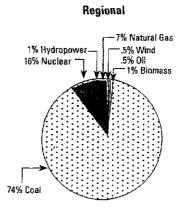
American Electric Power

Projected Data for the 2012 Calendar Year

Generation Resource Mix –

A comparison between the sources of generation used to produce this product and the historic regional average supply mix.





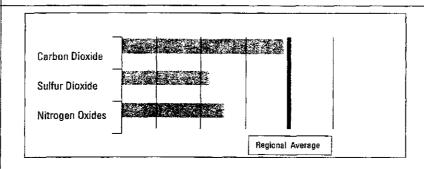
Environmental Characterístics –

A description of the characteristics associated with each possible generation resource.

Air emissions and solid waste	
Air emissions and solid waste	
Wildlife impacts	
Air emissions and solid waste	
Radioactive waste	
Air emissions and solid waste	
Unknown impacts	
No significant impacts	
Unknown impacts	
Wildlife impacts	

Air Emissions -

A comparison between the air emissions related to this product and the regional average air emissions.



Radioactive waste -

Radioactive waste associated with the product.

Туре:	Quantity:	
High-level Radioactive Waste	0.007448	Lbs/1,000 kWh
Low-level Radioactive Waste	0.00107	Ft ³ /1,000 kWh

With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact AEP at www.aep.com or by phone at 1-800-277-2177

AEP	OHIO.
	A unit of American Flectric Power

Account Number 106-706-753-0-4 CY 17 28251

- 52	82.5	
Ministry.		15 m
Total A	mount	Due 🏻

Amount Enclosed

Due Date Mer 12

Send Inquiries To: PO BOX 24401 CANTON, OH 44701-4401 R-10-89342043

9433-1 100009433 01 AV + 0,350

The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

Make Check Payable and Send To:

AMERICAN ELECTRIC POWER
PO BOX 24417

CANTON OH 44701-4417

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0000282510000282510100000000001067067530423021203017900006

Please tear on dotted line

Return top portion with your payment

Service Address:

NATHAN RYAN 6569 DUNLAP RD HILLSBORO, OH 45133-7404

For Billing, Outage or Service Inquiries, Call: 1-800-277-2177

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

Switch to CFL bulbs and save, save, save Visit gridSMARTOnio.com to find a store affering AEP Ohio-discounted CFL bulbs

In 2010, AEP invested \$70 million dollars in energy efficiency.

Flip the Switch and turn off your paper bill!
You will gain the benefit of receiving an email when your bill is ready to be viewed and the security of viewing it safety anytime, anywhere.

Rate Tariff: Residential Service-013

Page 1 of 2

Account Number	Total Amount Due	Due Date
106-706-753-0-4	\$282.51	Mar 12, 2012
Meter Number	Cycle-Route	Bill Date
89342043	17-H8	Feb 23, 2012

Previous Charges:

Total Amount Due At Last Billing	\$	234.41
Payment 02/13/12 - Thank You		-234.41
Previous Balance Due	· \$.00
Current AEP Ohio Charges:		
Tariff 013 -Residential Service 02/23/12		
Service Delivery Identifier: 00040621016162313		
Generation Service	\$	182.20
Transmission Service		27.91
Distribution Service		67.88

Current Electric Charges Due Total Amount Due 282.51 **\$282.51**

4.52

Due Date Mar 12

Customer Charge

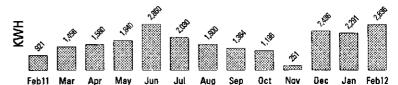
Price-to-Compare: For tariff 013, in order to save you money a new supplier must offer you a price lower than 7.4 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Multiplier 1.0000 Metered Usage 2,836 KWH Next scheduled read date should be between Mar 21 and Mar 26						
89342043	01/25	02/23	99680	Actual	2516	Actual
Number	From	To	Previous	Code	Gurrent	Code
Meter	Service	Period		Meter Rea	ding Detail	

13 Month Usage History

Total KWH for Past 12 Months is

19,825



Visit us at www.AEPOhlo.com Due date does Not Apply to the previous Balance due See other side for Important Information



Service Address:
NATHAN RYAN
6569 DUNLAP RD
HILLSBORD, OH 45133-7404

Service Address:	9433-1	Send Inquiries To: PO BOX 24401 CANTON, OH 44701-4401 R-10-89342043

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	17-H8 Feb 23, 2012	17-H8 Days KWH Par 29 98 35 65	3 Total KWH 2,836 2,291	89342043 Month Current Previous
	ne 💮 💮 Bill Date	Cycle-Route	ber	Meter Number
106-706-753-0-4 \$282.51 Mar 12, 2012	Mar 12, 2012	\$282.51	3-0-4	106-706-75

Rate Tariff: Residential Service-013

Account Number

Page 1 of 2

Due Date

NATHAN RYAN 6569 DUNLAP RD HILLSBORO, OH 45133-7404

For Billing, Outage or Service Inquiries, Call: 1-800-277-2177 Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP's distribution rate Case No.
11-351-EL-AIR, resulted in a revenue increase and a new Distribution Asset Recovery Rider which was approved to collect the cost of previous distribution system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP-Ohio customers beginning January 1, 2012, AEP's Electric Security Plan (ESP), in Case No. 11-346-EL-SSO, resulted in a mergar of Columbus Southern Power and Ohio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281-EI-FAC, AEP implemented its Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related expenses.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective With this bill;

Visit us at www.AEPOhio.com
Oue date does Not Apply to the previous balance
due
See other side for Important Information



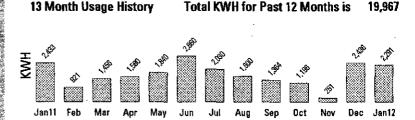
106-706-753-0-4	Feb 10,	2012		
Meter Number	Cycle-Route	Bill D	ate -	
89342043	17-H8	Jan 25,	2012	
Previous Charges:	•			
Total Amount Due At Last	Billing	\$	78.96	
Payment 01/03/12 - Thank	You		-78.96	
Previous Balance Dr	\$.00		
Current AEP Ohio Charge	es:			
Tariff 013 -Residential Se	rvice 01/25/12			
Service Delivery Identifier: 00040	621016162313			
Generation Service		\$	147.19	
Transmission Service			22.54	
Distribution Service			60.16	
Customer Charge			4.52	
Current Electric Cha	Current Electric Charges Due			
Total Amount Due	Carried to the Salar Salar		\$234.41	
Due Date Feb 10			ASSESSED OF CAUSE AND DAYS OF CAUSE	
Price-to-Compare: For tariff 01:	3, in order to save you mone	y a new supplier	must offer you	

Total Amount Due

a price lower than 7.4 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Meter: Service Period Meter Reading Detail

Meter	Service	Period		grown become the transfer of t	ding Detail	er garana negatir
Number	From	To	Previous	Code	Current-	Code
89342043	12/21	01/25	97389	Actual	99680	Actual
Multiplier 1.0000			Me	tered Usa	ge 2,291 KW	/H
Next scheduled rea	d date sh	ould be	between Fel	21 and Fe	eb 24	7,



19676-1

Service Address: NATHAN RYAN 6569 DUNLAP RD HILLSBORO, OH 45133-7404 Rate Tariff: Residential Service-013

Account Number	Total Amount Due	Due Oate
106-706-753-0-4	\$234.41	Feb 10, 2012
Meter Number	Cycle-Route	Bill Date
89342043	17-H8	Jan 25, 2012

Page 2 of 2

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	2,291	35	65	\$6.70	34°F
Previous	2,436	33	74	\$5.89	41°F
One Year Ago	2,433	35	70	\$5.97	26°F
Your Average	Monthly Us	sage:	1,664 KWH		

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month.

To review AEP tariffs, visit our website at www.aepohio.com

Start the new year saving money and energy! With our SMART Lighting Program, you can receive instant discounts on ENERGY STAR® CFLs at over 500 participating retail stores. Visit gridSMARTOhio.com to find a retail store near you of to shop our online lighting store.

Flip the Switch and turn off your paper bill! You will gain the benefit of receiving an email when your bill is ready to be viewed and the security of viewing it safely anytime, anywhere.