



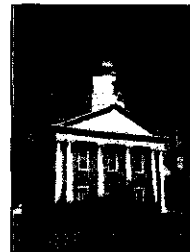
HIGHLAND COUNTY
ADMINISTRATION BUILDING
1975-1979

Highland County Board of Commissioners

119 GOVERNOR FORAKER PLACE, SUITE 211
HILLSBORO, OHIO 45133-1161
Phone 937-393-1911 Fax 937-393-5850
www.co.highland.oh.us

FILE

SHANE WILKIN
TOM HORST
JEREMY SHAFFER
Beth Bell, Clerk



HIGHLAND COUNTY COURTHOUSE
1832-1834
OHIO'S OLDEST COURTHOUSE IN
CONTINUOUS USE

March 28, 2012

11-346-EL-SSO

The Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43214-3793

Please find enclosed several letters and bills that were sent to our office. I am forwarding them to you so you may add them to the case.

Thank you

Candy Matthews
Deputy Clerk

RECEIVED-DOCKETING DIV
2012 APR -2 PM 12:34
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician MA Date Processed APR 02 2012

Tim and Sherri Beatty
11255 State Route 753 South
Greenfield, OH 45123
937-981-4310

February 23, 2012

AEP Ohio
C/O Highland Board of County Commissioners

RE: Account # 102-706-070-1-2

To whom it May concern:

This letter is written to express my extreme dissatisfaction with my electric bill for service between December 27, 2012 and January 27, 2012.

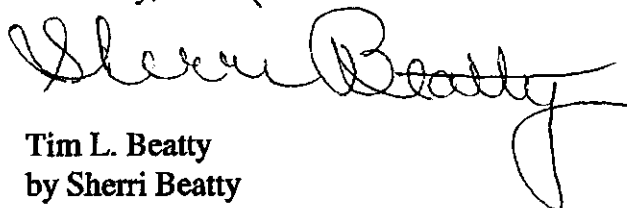
This invoice indicates our usage went from 2,212 KWH to 4,286 KWH making our bill raise from \$181.30 to \$410.47 and we don't even heat with electricity.

I am very concerned that our meter was not property read. I understand rates have risen but that should not affect my usage, just the amount I do use, correct? There is absolutely no way we more than doubled our usage for the month.

I have been playing phone tag with as AEP customer service representative named Shawn M. Remsan and we have also signed up with AEP Retail at a fixed rate of 6.49 followed by 6.99, but we will continue to use our AEP meter and if its not working properly, it will not help our situation.

A reply would be appreciated.

Sincerely,



Tim L. Beatty
by Sherri Beatty

RECEIVED

FEB 23 2012

HIGHLAND CO. COMMISSIONERS
CLERK _____



Account Number
102-368-390-1-4
CY 18
14124

\$1,064.73

Total Amount Due

\$ Amount Enclosed

Due Mar 28, Pay \$1,066.04 After This Date

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-428414055

16576-1
100016576 01 AT 0.374

The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$_____



HILLS AND DALES SCHL
8919 US HIGHWAY 50 APT 2
HILLSBORO, OH 45133-7107

Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418



0001064730001066040100000000001023683901428023003018900002

Please tear on dotted line

Return top portion with your payment

Service Address:

HILLS AND DALES SCHL
8919 US HIGHWAY 50 APT 1
LIBERTY TWP
HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-877

Page 1 of 2

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$1,064.73	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Feb 28, 2012

Previous Charges:

Total Amount Due At Last Billing \$ 634.23
Previous Balance Due \$ 634.23

Current AEP Ohio Charges:

Tariff 877 -Medium General Service 02/24/12

Service Delivery Identifier: 00040621023874725

Distribution Service \$ 132.20

Customer Charge 9.04

Current Electric Charges Due \$ 141.24

Current AEP Retail Energy Charges (866-823-6738):

Service Delivery Identifier Number : 00040621023874725 02/24/12

Commodity Charge \$ 284.26

Admin Fee 5.00

Current Supplier Charges \$ 289.26

Total Amount Due \$1,064.73

Due Mar 28, Pay \$1,066.04 After This Date

Meter Number	Service Period	From	To	Previous	Code	Current	Code
428414055	01/26	02/24	206713	Actual	210803	Actual	
Multiplier 1.0000				Metered Usage 4,090 KWH			
428414055	01/26	02/24	0.000	Actual	14.660	Actual	
Multiplier 1.0000				Metered Usage 14.660 KW			

Next scheduled read date should be between Mar 22 and Mar 27

Billing Inquiries, Call: 1-888-237-5566
Outage or Service Inquiries, Call:
1-888-710-4237
Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

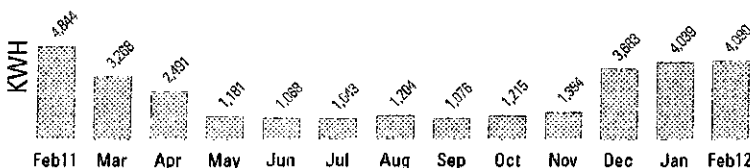
As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by AEP Retail Energy Partners, LLC. This bill reflects AEP Ohio charges for distribution of the electric energy and all electric energy supply charges AEP has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges, please contact AEP Retail Energy Partners, LLC at 1-866-823-6738. Please note that the failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider, and your return to AEP Ohio's Standard Offer for generation services.

In 2010, AEP invested \$70 million dollars in energy efficiency.

Visit us at www.AEPOhio.com
Due date does Not Apply to the previous balance due
See other side for Important Information

13 Month Usage History

Total KWH for Past 12 Months is 26,506



Send Inquiries To:

PO BOX 24401

CANTON, OH 44701-4401

R-10-428414055

16576-1

Service Address:

HILLS AND DALES SCHL

8919 US HIGHWAY 50 APT 1

LIBERTY TWP

HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-877

Page 2 of 2

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$1,064.73	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Feb 28, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	4,090	29	141	\$4.87	37°F
Previous	4,039	35	115	\$4.23	34°F
One Year Ago	4,844	28	173	\$20.79	31°F
Your Average Monthly Usage: 2,209 KWH					

Adjusted Usage 02/12				
	Power	Power Factor	Comp. Meter	
Metered Usage	Factor	Constant	Multiplier	Billing Usage
4,090				4,090 KWH
14.660				14.700 KW

Additional Messages



A unit of American Electric Power

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-428414055

15373-1

Service Address:
HILLS AND DALES SCHL
8919 US HIGHWAY 50 APT 1
LIBERTY TWP
HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-840

Page 2 of 2

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$0.00	Feb 7, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Jan 9, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	5,415	31	175	\$3.27	41°F
Previous	1,394	27	52	\$2.36	48°F
One Year Ago	5,415	33	164	\$19.02	30°F
Your Average Monthly Usage: 2,562 KWH					

Adjusted Usage 12/11				
	Power	Power Factor	Comp. Meter	
Metered Usage	Factor	Constant	Multiplier	Billing Usage
5,415				5,415 KWH
16,419				16,400 KW

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month.

To review AEP tariffs, visit our website at www.aepohio.com

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by AEP Retail Energy Partners, LLC. This bill reflects AEP Ohio charges for distribution of the electric energy and all electric energy supply charges AEP has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges, please contact AEP Retail Energy Partners, LLC at 1-866-823-6738. Please note that the failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider, and your return to AEP Ohio's Standard Offer for generation services.

Your account is overpaid. No amount is due.

4,181 megawatts of nominal natural gas capacity has been added to the AEP system since 2005.

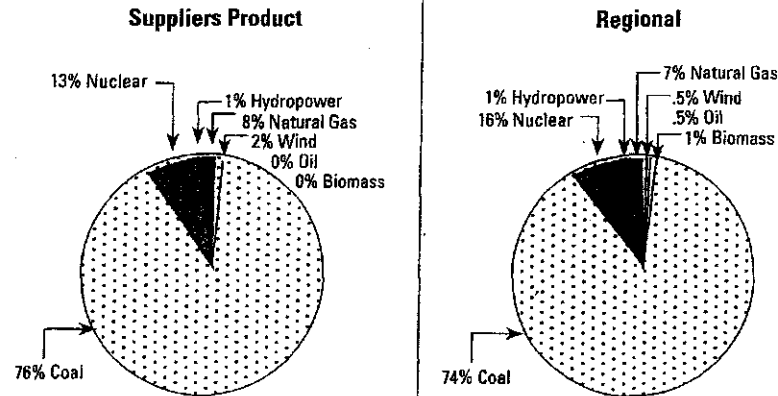
Environmental Disclosure Information

American Electric Power

Projected Data for the 2012 Calendar Year

Generation Resource Mix –

A comparison between the sources of generation used to produce this product and the historic regional average supply mix.



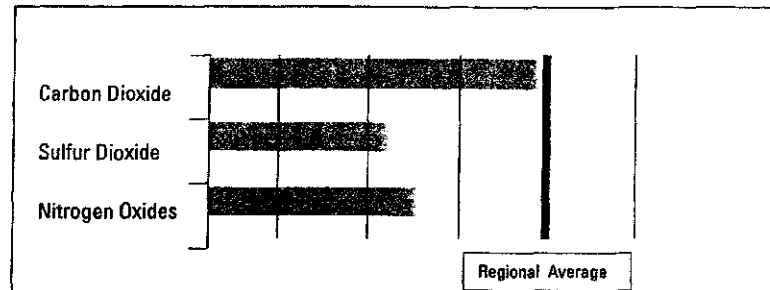
Environmental Characteristics –

A description of the characteristics associated with each possible generation resource.

Biomass power	Air emissions and solid waste
Coal power	Air emissions and solid waste
Hydro power	Wildlife impacts
Natural gas power	Air emissions and solid waste
Nuclear power	Radioactive waste
Oil power	Air emissions and solid waste
Other sources	Unknown impacts
Solar power	No significant impacts
Unknown purchased resources	Unknown impacts
Wind power	Wildlife impacts

Air Emissions –

A comparison between the air emissions related to this product and the regional average air emissions.



Radioactive waste –

Radioactive waste associated with the product.

Type:	Quantity:	
High-level Radioactive Waste	0.007448	Lbs/1,000 kWh
Low-level Radioactive Waste	0.00107	Ft ³ /1,000 kWh

With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact AEP at www.aep.com or by phone at 1-800-277-2177

Folks,

I don't understand why all year long have a bill to stay about the same year long, then Feb. we get a bill almost 3 times as much. Either the kid read the meter wrong or something crossed is going on.

Kelly Burchett

937.364.6479

Service Address:

DORIS BURCHETT
4584 US HIGHWAY 50
UNION TWP
HILLSBORO, OH 45133-6561

For Billing, Outage or Service Inquiries,
Call: 1-800-277-2177

Pay By Phone: 1-800-611-0984

AEP OHIO Messages

Switch to CFL bulbs and save, save, save.
Visit gridSMARTOhio.com to find a store
offering AEP Ohio-discounted CFL bulbs.

In 2010, AEP invested \$70 million dollars in
energy efficiency.

Flip the Switch and turn off your paper bill!
You will gain the benefit of receiving an email
when your bill is ready to be viewed and the
security of viewing it safely anytime,
anywhere.

Visit us at www.AEPOhio.com
Due date does Not Apply to the previous balance
due
See other side for important information

Rate Tariff: Residential Service-013

Page 1 of 2

Account Number	Total Amount Due	Due Date
100-088-442-4-2	\$401.90	Mar 9, 2012
Meter Number	Cycle-Route	Bill Date
59759125	16-H8	Feb 22, 2012

Previous Charges:

Total Amount Due At Last Billing \$ 134.73

Payment 02/01/12 - Thank You -134.73

Previous Balance Due \$.00

Current AEP Ohio Charges:

Tariff 013 - Residential Service 02/22/12

Service Delivery Identifier: 00040621088096550

Generation Service \$ 269.12

Transmission Service 41.22

Distribution Service 87.04

Customer Charge 4.52

Current Electric Charges Due \$ 401.90

Total Amount Due \$401.90

Due Date Mar 9

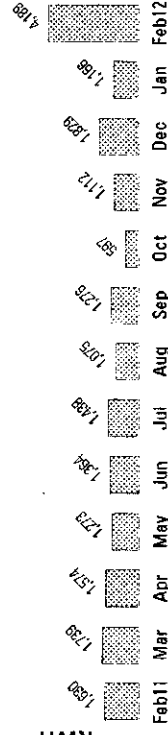
Price-to-Compare: For tariff 013, in order to save you money a new supplier must offer you a price lower than 7.4 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Meter Number	Service Period From	To	Previous Code	Current Code	Actual
59759125	01/24	02/22	49399	53588	Actual
Multiplier 1.0000		Metered Usage 4,189 KWH			

Next scheduled read date should be between Mar 20 and Mar 23

13 Month Usage History Total KWH for Past 12 Months is 16,073

KWH



A unit of American Electric Power

Commissioners 393-1911
Tom Horst

Service Address:
DORIS BURCHETT
4584 US HIGHWAY 50
UNION TWP
HILLSBORO, OH 45133-6561

Rate Tariff: Residential Service-013

Page 1 of 2

Account Number	Total Amount Due	Due Date
100-088-442-4-2	\$134.73	Feb 9, 2012
Meter Number	Cycle-Route	Bill Date
59759125	16-H8	Jan 24, 2012

Previous Charges:

Total Amount Due At Last Billing \$ 158.78
 Payment 01/03/12 - Thank You -158.78

Previous Balance Due

\$.00

Current AEP Ohio Charges:

Tariff 013 -Residential Service 01/24/12

Service Delivery Identifier: 00040621088096550

Generation Service \$ 74.91

Transmission Service 11.47

Distribution Service 43.83

Customer Charge 4.52

Current Electric Charges Due \$ 134.73

Total Amount Due \$134.73

Due Date Feb 9

Price-to-Compare: For tariff 013, in order to save you money a new supplier must offer you a price lower than 7.4 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Meter		Service Period		Meter Reading Detail			
Number		From	To	Previous	Code	Current	Code
59759125		12/20	01/24	48233	Actual	49399	Actual
Multiplier 1.0000				Metered Usage 1,166 KWH			
Next scheduled read date should be between Feb 20 and Feb 23							

For Billing, Outage or Service Inquiries,
 Call: 1-800-277-2177

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP's distribution rate Case No. 11-351-EL-AJR, resulted in a revenue increase and a new Distribution Asset Recovery Rider which was approved to collect the cost of previous distribution system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP-Ohio customers beginning January 1, 2012. AEP's Electric Security Plan (ESP), in Case No. 11-346-EL-SSD, resulted in a merger of Columbus Southern Power and Ohio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281-EL-FAC, AEP implemented its Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related expenses.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

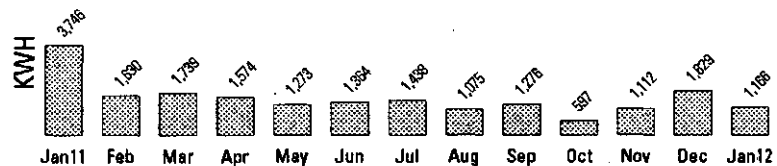
Visit us at www.AEPOhio.com

Due date does NOT Apply to the previous balance due

See other side for important information

13 Month Usage History

Total KWH for Past 12 Months is 18,653



A unit of American Electric Power



Account Number
102-482-270-1-8
CY 18
69747

\$2,230.43

Total Amount Due

\$

Amount Enclosed

Due Date Feb 28

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-323560865

19712-1
100019712 01 AB 0.374



HILLS AND DALES SCHL
8919 US HIGHWAY 50
HILLSBORO, OH 45133-7107

☐ The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$

Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418



0002230430002230430100000000001024822701830012802018900008

Please tear on dotted line

Return top portion with your payment

Service Address:

HILLS AND DALES SCHL
8919 US HIGHWAY 50
LIBERTY TWP
HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-850

Page 1 of 2

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$2,230.43	Feb 28, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Jan 30, 2012

Previous Charges:

Total Amount Due At Last Billing \$ -1,481.22
Previous Balance Due \$ -1,481.22

Current AEP Ohio Charges:

Tariff 850 -Medium General Service 01/26/12

Service Delivery Identifier: 00040621038448781

Distribution Service \$ 688.43

Customer Charge 9.04

Current Electric Charges Due \$ 697.47

Current AEP Retail Energy Charges (866-823-6738):

Service Delivery Identifier Number : 00040621038448781 12/22/11

Past Due Interest \$ 1.78

Commodity Charge 1,267.68

Admin Fee 5.00

Current Supplier Charges \$ 1,274.46

Service Delivery Identifier Number : 00040621038448781 01/26/12

Commodity Charge \$ 1,734.72

Admin Fee 5.00

Current Supplier Charges \$ 1,739.72

Total Amount Due **\$2,230.43**

Due Date Feb 28

Meter		Service Period		Meter Reading Detail			
Number	From	To	Previous	Code	Current	Code	
323560865	12/22	01/26	7846	Estimate	8158	Actual	
Multiplier 80.0000			Metered Usage 24,960 KWH				
323560865	12/22	01/26	0.000	Estimate	0.655	Actual	
Multiplier 80.0000			Metered Usage 52.400 KW				
Next scheduled read date should be between Feb 22 and Feb 27							

Billing Inquiries, Call: 1-888-237-5566

Outage or Service Inquiries, Call:

1-888-710-4237

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

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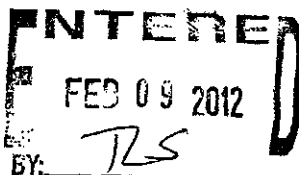
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Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Visit us at www.AEPOhio.com

Due date does Not Apply to the previous balance due

See other side for important information



Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-323560865

19712-1

Service Address:
HILLS AND DALES SCHL
8919 US HIGHWAY 50
LIBERTY TWP
HILLSBORO, OH 45133-7107

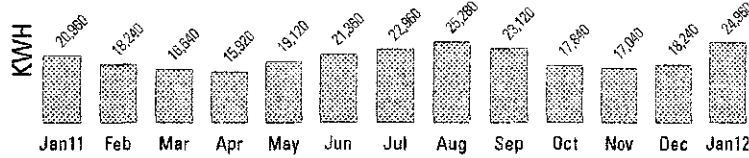
Rate Tariff: Medium General Service-850

Page 2 of 2

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$2,230.43	Feb 28, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Jan 30, 2012

13 Month Usage History

Total KWH for Past 12 Months is **236,720**



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	24,960	35	713	\$19.93	34°F
Previous	18,240	31	588	\$13.67	41°F
One Year Ago	20,960	35	599	\$57.80	26°F
Your Average Monthly Usage: 19,727 KWH					

Adjusted Usage 01/12				
	Power Factor	Power Factor Constant	Comp. Meter Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
24,960				24,960 KWH
52,400				52,400 KW
High Prev Demand = 85.8				

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month.

To review AEP tariffs, visit our website at www.aepohio.com

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

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Environmental Disclosure Information

American Electric Power

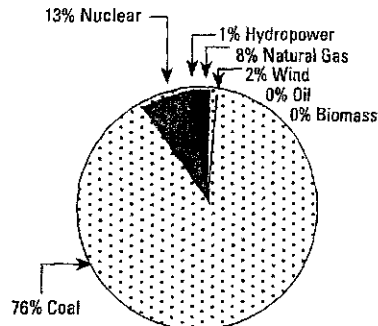
Projected Data for the 2012 Calendar Year

Generation

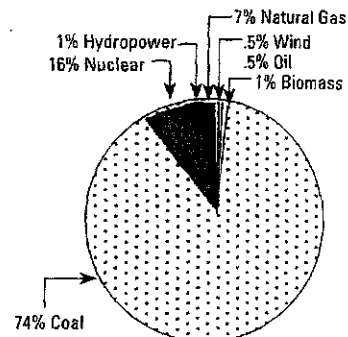
Resource Mix –

A comparison between the sources of generation used to produce this product and the historic regional average supply mix.

Suppliers Product



Regional



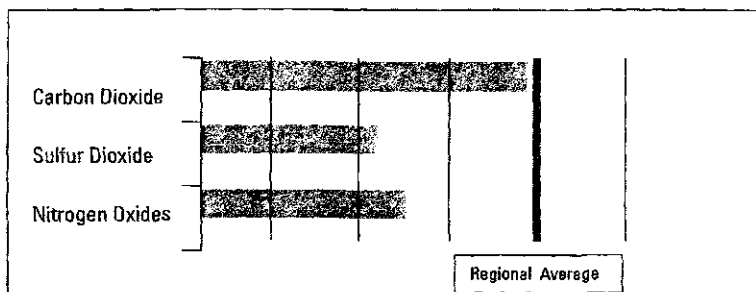
Environmental Characteristics –

A description of the characteristics associated with each possible generation resource.

Biomass power	Air emissions and solid waste
Coal power	Air emissions and solid waste
Hydro power	Wildlife impacts
Natural gas power	Air emissions and solid waste
Nuclear power	Radioactive waste
Oil power	Air emissions and solid waste
Other sources	Unknown impacts
Solar power	No significant impacts
Unknown purchased resources	Unknown impacts
Wind power	Wildlife impacts

Air Emissions –

A comparison between the air emissions related to this product and the regional average air emissions.



Radioactive waste –

Radioactive waste associated with the product.

Type:	Quantity:	
High-level Radioactive Waste	0.007448	Lbs/1,000 kWh
Low-level Radioactive Waste	0.00107	Ft ³ /1,000 kWh

With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact AEP at www.aep.com or by phone at 1-800-277-2177

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-323560865

15374-1

Service Address:
HILLS AND DALES SCHL
8919 US HIGHWAY 50
LIBERTY TWP
HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-850

Page 2 of 2

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$0.00	Feb 7, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Jan 9, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	18,240	31	588	\$13.67	41°F
Previous	17,040	27	631	\$20.05	48°F
One Year Ago	19,520	33	592	\$59.57	30°F
Your Average Monthly Usage: 19,833 KWH					

Adjusted Usage 12/11				
	Power	Power Factor	Comp. Meter	
	Factor	Constant	Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
18,240				18,240 KWH
47.600				51.500 KW
High Prev Demand = 85.8				

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month.

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Your account is overpaid. No amount is due.

4,181 megawatts of nominal natural gas capacity has been added to the AEP system since 2005.

Environmental Disclosure Information

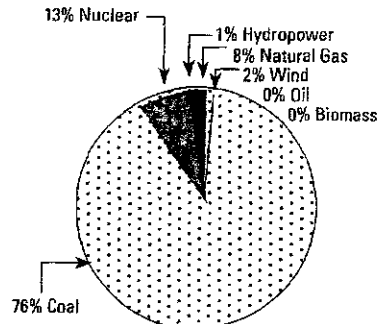
American Electric Power

Projected Data for the 2012 Calendar Year

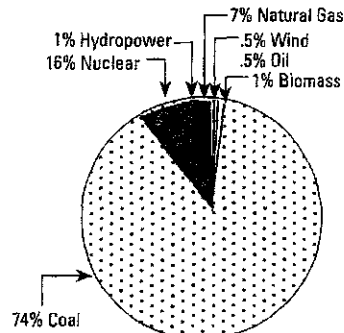
Generation Resource Mix –

A comparison between the sources of generation used to produce this product and the historic regional average supply mix.

Suppliers Product



Regional



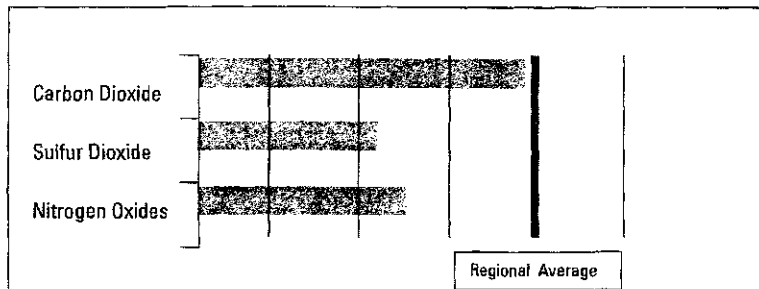
Environmental Characteristics –

A description of the characteristics associated with each possible generation resource.

Biomass power	Air emissions and solid waste
Coal power	Air emissions and solid waste
Hydro power	Wildlife impacts
Natural gas power	Air emissions and solid waste
Nuclear power	Radioactive waste
Oil power	Air emissions and solid waste
Other sources	Unknown impacts
Solar power	No significant impacts
Unknown purchased resources	Unknown impacts
Wind power	Wildlife impacts

Air Emissions –

A comparison between the air emissions related to this product and the regional average air emissions.



Radioactive waste –

Radioactive waste associated with the product.

Type:	Quantity:	
High-level Radioactive Waste	0.007448	Lbs/1,000 kWh
Low-level Radioactive Waste	0.00107	Ft ³ /1,000 kWh

With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact AEP at www.aep.com or by phone at 1-800-277-2177

Please read other side for important information.



Account Number
102-482-270-1-8
CY 18
504790

\$5,683.43

Total Amount Due

\$ _____
Amount Enclosed

Due Mar 28, Pay \$5,687.40 After This Date

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-323560865

16610-1
100016610 01 AT 0.374



HILLS AND DALES SCHL
8919 US HIGHWAY 50
HILLSBORO, OH 45133-7107

☐ The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$ _____

Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418



0005683430005687400100000000001024822701828023003018900001

Please tear on dotted line

Return top portion with your payment

Service Address:

HILLS AND DALES SCHL
8919 US HIGHWAY 50
LIBERTY TWP
HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-850

Page 1 of 3

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$5,683.43	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Feb 28, 2012

Previous Charges:

Total Amount Due At Last Billing	\$ 2,230.43
Adjustment	-4,783.23
AEP Retail Energy Commodity Charge	-1,606.84
AEP Retail Energy Admin Fee	-5.00
AEP Retail Energy Commodity Charge	-203.73
AEP Retail Energy Commodity Charge	-1,036.15
AEP Retail Energy Admin Fee	-5.00
AEP Retail Energy Commodity Charge	-693.57
AEP Retail Energy Commodity Charge	-5.00
AEP Retail Energy Commodity Charge	-1.78
AEP Retail Energy Commodity Charge	-483.93
AEP Retail Energy Admin Fee	-5.00
Prepaid Credit	1,815.57

Previous Balance Due

Prepaid Credit	\$ -4,783.23
	-1,815.57
Total Previous Balance	\$ -6,598.80

Current AEP Ohio Charges:

Tariff 240 -Medium General Service 07/25/11	
Service Delivery Identifier: 00040621038448781	
Generation Service	\$ 1,801.38
Transmission Service	252.27
Distribution Service	577.77
Customer Charge	119.04

Rebilled Charges

Tariff 850 -Medium General Service 09/22/11	
Service Delivery Identifier: 00040621038448781	
Distribution Service	\$ 582.18
Customer Charge	119.04

Rebilled Charges

Tariff 850 -Medium General Service 10/25/11	
Service Delivery Identifier: 00040621038448781	
Distribution Service	\$ 413.33
Customer Charge	119.04

Rebilled Charges

\$ 532.37

Billing Inquiries, Call: 1-888-237-5566
Outage or Service Inquiries, Call:
1-888-710-4237

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by AEP Retail Energy Partners, LLC. This bill reflects AEP Ohio charges for distribution of the electric energy and all electric energy supply charges AEP has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges, please contact AEP Retail Energy Partners, LLC at 1-866-823-6738. Please note that the failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider, and your return to AEP Ohio's Standard Offer for generation services.

In 2010, AEP invested \$70 million dollars in energy efficiency.

Visit us at www.AEPOhio.com

Due date does Not Apply to the previous balance due

See other side for Important Information



Send Inquiries To:

PO BOX 24401
CANTON, OH 44701-4401
R-10-323560865

16610-1

Service Address:

HILLS AND DALES SCHL
8919 US HIGHWAY 50
LIBERTY TWP
HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-850

Page 2 of 3

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$5,683.43	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Feb 28, 2012

Tariff 850 -Medium General Service 11/21/11

Service Delivery Identifier: 00040621038448781

Distribution Service	\$	311.43
Customer Charge		119.04
Rebilled Charges	\$	430.47

Tariff 850 -Medium General Service 02/24/12

Service Delivery Identifier: 00040621038448781

Distribution Service	\$	624.34
Customer Charge		9.04
Current Electric Charges Due	\$	633.38

Current AEP Retail Energy Charges (866-823-6738):

Service Delivery Identifier Number : 00040621038448781 09/22/11

Commodity Charge	\$	1,606.84
Admin Fee		5.00

Current Supplier Charges

Service Delivery Identifier Number : 00040621038448781 10/25/11

Commodity Charge	\$	1,239.88
Admin Fee		5.00

Current Supplier Charges

Service Delivery Identifier Number : 00040621038448781 11/21/11

Commodity Charge	\$	1,184.28
Admin Fee		5.00

Current Supplier Charges

Service Delivery Identifier Number : 00040621038448781 02/24/12

Commodity Charge	\$	1,367.76
Admin Fee		5.00

Current Supplier Charges

Total Account Balance	\$	3,867.86
-----------------------	----	----------

Total Amount Due \$5,683.43**Due Mar 28 , Pay \$5,687.40 After This Date**

Meter		Service Period		Meter Reading Detail		
Number	From	To	Previous	Code	Current	Code
323560865	06/24	07/25	6290	Actual	6577	Actual
Multiplier 80.0000			Metered Usage		22,960 KWH	
323560865	08/23	09/22	6893	Actual	7182	Estimate
Multiplier 80.0000			Metered Usage		23,120 KWH	
323560865	09/22	10/25	7182	Estimate	7405	Actual
Multiplier 80.0000			Metered Usage		17,840 KWH	
323560865	10/25	11/21	7405	Actual	7618	Actual
Multiplier 80.0000			Metered Usage		17,040 KWH	
323560865	01/26	02/24	8158	Actual	8404	Actual
Multiplier 80.0000			Metered Usage		19,680 KWH	
323560865	06/24	07/25	0.000	Actual	0.987	Estimate
Multiplier 80.0000			Metered Usage		78.960 KW	
323560865	08/23	09/22	0.000	Actual	0.996	Estimate
Multiplier 80.0000			Metered Usage		79.680 KW	
323560865	09/22	10/25	0.000	Estimate	0.625	Estimate
Multiplier 80.0000			Metered Usage		50.000 KW	
323560865	10/25	11/21	0.000	Estimate	0.687	Estimate
Multiplier 80.0000			Metered Usage		54.960 KW	
323560865	01/26	02/24	0.000	Actual	0.599	Actual
Multiplier 80.0000			Metered Usage		47.920 KW	
Next scheduled read date should be between Mar 22 and Mar 27						



A unit of American Electric Power

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-323560865

16610-1

Service Address:
HILLS AND DALES SCHL
8919 US HIGHWAY 50
LIBERTY TWP
HILLSBORO, OH 45133-7107

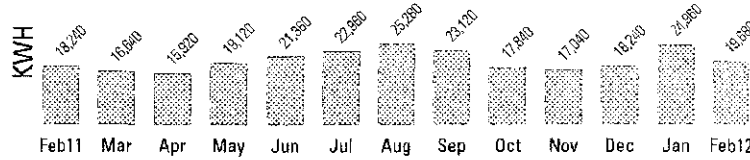
Rate Tariff: Medium General Service-850

Page 3 of 3

Account Number	Total Amount Due	Due Date
102-482-270-1-8	\$5,683.43	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
323560865	18-H8	Feb 28, 2012

13 Month Usage History

Total KWH for Past 12 Months is 240,720



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	19,680	29	679	\$21.84	37°F
Previous	24,960	35	713	\$19.93	34°F
One Year Ago	18,240	28	651	\$65.07	31°F
Your Average Monthly Usage: 20,060 KWH					

Adjusted Usage 07/11				
	Power Factor	Power Factor Constant	Comp. Meter Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
22,960				22,960 KWH
78.960				79.000 KW
High Prev Demand = 85.8				
Adjusted Usage 09/11				
	Power Factor	Power Factor Constant	Comp. Meter Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
23,120				23,120 KWH
79.680				79.700 KW
High Prev Demand = 85.8				
Adjusted Usage 10/11				
	Power Factor	Power Factor Constant	Comp. Meter Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
17,840				17,840 KWH
50.000				50.000 KW
High Prev Demand = 85.8				
Adjusted Usage 11/11				
	Power Factor	Power Factor Constant	Comp. Meter Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
17,040				17,040 KWH
54.960				55.000 KW
High Prev Demand = 83.4				
Adjusted Usage 02/12				
	Power Factor	Power Factor Constant	Comp. Meter Multiplier	
Metered Usage	(100.0)	(.9510)		Billing Usage
19,680				19,680 KWH
47.920				47.900 KW
High Prev Demand = 83.4				

Additional Messages



Account Number
102-368-390-1-4
CY 18
14124

\$1,064.73

Total Amount Due

Amount Enclosed

Due Mar 28, Pay \$1,066.04 After This Date

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-428414055

16576-1
100016576 01 AT 0.374

HILLS AND DALES SCHL
8919 US HIGHWAY 50 APT 2
HILLSBORO, OH 45133-7107

The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$_____

Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418

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Service Address:

HILLS AND DALES SCHL
8919 US HIGHWAY 50 APT 1
LIBERTY TWP
HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-877

Page 1 of 2

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$1,064.73	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Feb 28, 2012

Previous Charges:

Total Amount Due At Last Billing \$ 634.23
Previous Balance Due \$ 634.23

Current AEP Ohio Charges:

Tariff 877 -Medium General Service 02/24/12

Service Delivery Identifier: 00040621023874725

Distribution Service \$ 132.20
Customer Charge 9.04

Current Electric Charges Due \$ 141.24

Current AEP Retail Energy Charges (866-823-6738):

Service Delivery Identifier Number : 00040621023874725 02/24/12

Commodity Charge \$ 284.26
Admin Fee 5.00

Current Supplier Charges \$ 289.26

Total Amount Due \$1,064.73

Due Mar 28, Pay \$1,066.04 After This Date

Meter Number	Service Period	From	To	Previous	Code	Current	Code
428414055	01/26	02/24	206713	Actual	210803	Actual	
Multiplier 1.0000		Metered Usage 4,090 KWH					
428414055	01/26	02/24	0.000	Actual	14.660	Actual	
Multiplier 1.0000		Metered Usage 14.660 KW					

Next scheduled read date should be between Mar 22 and Mar 27

Billing Inquiries, Call: 1-888-237-5566
Outage or Service Inquiries, Call:
1-888-710-4237
Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

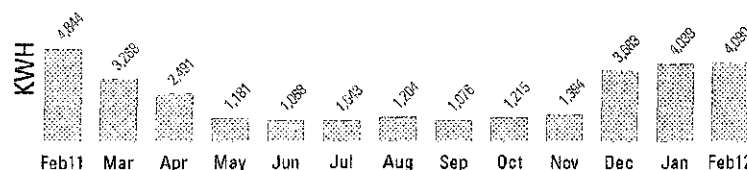
As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by AEP Retail Energy Partners, LLC. This bill reflects AEP Ohio charges for distribution of the electric energy and all electric energy supply charges AEP has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges, please contact AEP Retail Energy Partners, LLC at 1-866-823-6738. Please note that the failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider, and your return to AEP Ohio's Standard Offer for generation services.

In 2010, AEP invested \$70 million dollars in energy efficiency.

Visit us at www.AEPOhio.com
Due date does Not Apply to the previous balance due
See other side for Important Information

13 Month Usage History

Total KWH for Past 12 Months is 26,506



Send Inquiries To:

PO BOX 24401

CANTON, OH 44701-4401

R-10-428414055

16576-1

Service Address:

HILLS AND DALES SCHL

8919 US HIGHWAY 50 APT 1

LIBERTY TWP

HILLSBORO, OH 45133-7107

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$1,064.73	Mar 28, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Feb 28, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	4,090	29	141	\$4.87	37°F
Previous	4,039	35	115	\$4.23	34°F
One Year Ago	4,844	28	173	\$20.79	31°F
Your Average Monthly Usage: 2,209 KWH					

Adjusted Usage 02/12				
	Power	Power Factor	Comp. Meter	
Metered Usage	Factor	Constant	Multiplier	Billing Usage
4,090				4,090 KWH
14.660				14.700 KW

Additional Messages

\$0.00	\$ _____
Total Amount Due	Amount Enclosed

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-428414055

15373-1
100015373 01 AV 0.340



HILLS AND DALES SCHL
8919 US HIGHWAY 50 APT 2
HILLSBORO, OH 45133-7107

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Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418

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Service Address:
HILLS AND DALES SCHL
8919 US HIGHWAY 50 APT 1
LIBERTY TWP
HILLSBORO, OH 45133-7107

Billing Inquiries, Call: 1-888-237-5566
Outage or Service Inquiries, Call:
1-888-710-4237
Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP's distribution rate Case No. 11-351-EL-AIR, resulted in a revenue increase and a new Distribution Asset Recovery Rider which was approved to collect the cost of previous distribution system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP-Ohio customers beginning January 1, 2012. AEP's Electric Security Plan (ESP), in Case No. 11-346-EL-SSO, resulted in a merger of Columbus Southern Power and Ohio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281-El-FAC, AEP implemented its Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related expenses.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Visit us at www.AEPChio.com
Due date does Not Apply to the previous balance due
See other side for Important Information

Rate Tariff: Medium General Service-840

Page 1 of 2

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$0.00	Feb 7, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Jan 9, 2012

Previous Charges:

Total Amount Due At Last Billing	\$	316.34
Payment 12/02/11 - Thank You		-150.78
Payment 12/20/11 - Thank You		-316.34

Previous Balance Due

\$ -150.78

Current AEP Ohio Charges:

Tariff 840 -Medium General Service 12/22/11

Service Delivery Identifier: 00040621023874725

Distribution Service	\$	92.43
----------------------	----	-------

Customer Charge	9.04
-----------------	------

Current Electric Charges Due

\$ 101.47

Current AEP Retail Energy Charges (866-823-6738):

Service Delivery Identifier Number : 00040621023874725 12/22/11

No Charges Received	\$.00
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Current Supplier Charges

\$.00

Total Account Balance	\$	-49.31
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Total Amount Due

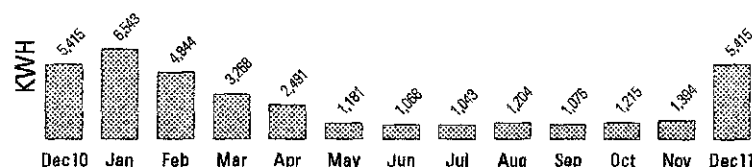
\$0.00

Meter	Service Period		Meter Reading Detail			
Number	From	To	Previous	Code	Current	Code
428414055	11/21	12/22	198991	Actual	204406	Estimate
Multiplier 1.0000			Metered Usage 5,415 KWH			
428414055	11/21	12/22	0.000	Actual	16,419	Estimate
Multiplier 1.0000			Metered Usage 16,419 KW			
Next scheduled read date should be between Jan 24 and Jan 27						

Next scheduled read date should be between Jan 24 and Jan 27

13 Month Usage History

Total KWH for Past 12 Months is 30.742



Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-428414055

15373-1

Service Address:
HILLS AND DALES SCHL
8919 US HIGHWAY 50 APT 1
LIBERTY TWP
HILLSBORO, OH 45133-7107

Rate Tariff: Medium General Service-840

Page 2 of 2

Account Number	Total Amount Due	Due Date
102-368-390-1-4	\$0.00	Feb 7, 2012
Meter Number	Cycle-Route	Bill Date
428414055	18-H8	Jan 9, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	5,415	31	175	\$3.27	41°F
Previous	1,394	27	52	\$2.36	48°F
One Year Ago	5,415	33	164	\$19.02	30°F
Your Average Monthly Usage: 2,562 KWH					

Adjusted Usage 12/11				
	Power	Power Factor	Comp. Meter	
Metered Usage	Factor	Constant	Multiplier	Billing Usage
5,415				5,415 KWH
16,419				16,400 KW

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month.

To review AEP tariffs, visit our website at www.aepohio.com

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

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Your account is overpaid. No amount is due.

4,181 megawatts of nominal natural gas capacity has been added to the AEP system since 2005.

Environmental Disclosure Information

American Electric Power

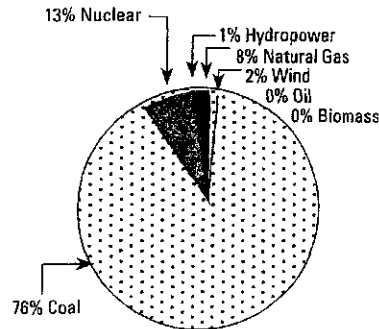
Projected Data for the 2012 Calendar Year

Generation

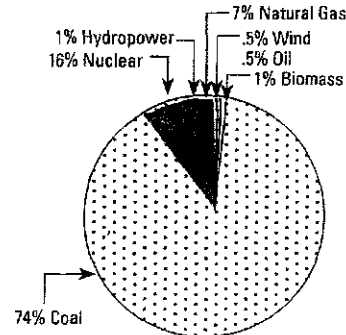
Resource Mix –

A comparison between the sources of generation used to produce this product and the historic regional average supply mix.

Suppliers Product



Regional



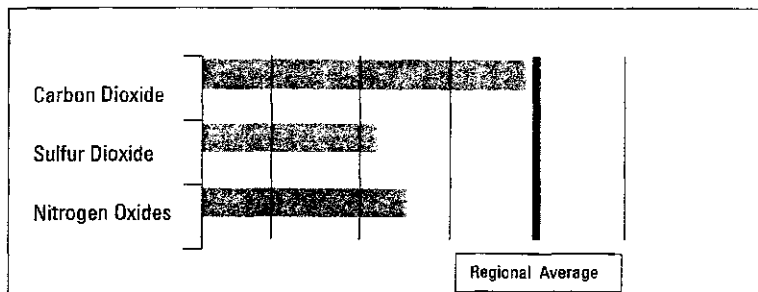
Environmental Characteristics –

A description of the characteristics associated with each possible generation resource.

Biomass power	Air emissions and solid waste
Coal power	Air emissions and solid waste
Hydro power	Wildlife impacts
Natural gas power	Air emissions and solid waste
Nuclear power	Radioactive waste
Oil power	Air emissions and solid waste
Other sources	Unknown impacts
Solar power	No significant impacts
Unknown purchased resources	Unknown impacts
Wind power	Wildlife impacts

Air Emissions –

A comparison between the air emissions related to this product and the regional average air emissions.



Radioactive waste –

Radioactive waste associated with the product.

Type:	Quantity:	
High-level Radioactive Waste	0.007448	Lbs/1,000 kWh
Low-level Radioactive Waste	0.00107	Ft ³ /1,000 kWh

With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact AEP at www.aep.com or by phone at 1-800-277-2177



Account Number
106-706-753-0-4
CY 17
28251

\$282.51	\$
Total Amount Due	Amount Enclosed
Due Date Mar 12	

Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-89342043

9433-1
100009433 01 AV 0.350



NATHAN RYAN
6569 DUNLAP RD
HILLSBORO, OH 45133-7404

☐ The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$

Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24417
CANTON OH 44701-4417



000028251000028251010000000001067067530423021203017900006

Please tear on dotted line

Return top portion with your payment

Service Address:
NATHAN RYAN
6569 DUNLAP RD
HILLSBORO, OH 45133-7404

Rate Tariff: Residential Service-013

Page 1 of 2

Account Number	Total Amount Due	Due Date
106-706-753-0-4	\$282.51	Mar 12, 2012
Meter Number	Cycle-Route	Bill Date
89342043	17-H8	Feb 23, 2012

Previous Charges:

Total Amount Due At Last Billing \$ 234.41
Payment 02/13/12 - Thank You -234.41
Previous Balance Due \$.00

Current AEP Ohio Charges:

Tariff 013 -Residential Service 02/23/12

Service Delivery Identifier: 00040621016162313

Generation Service \$ 182.20
Transmission Service 27.91
Distribution Service 67.88
Customer Charge 4.52
Current Electric Charges Due \$ 282.51

Total Amount Due \$282.51

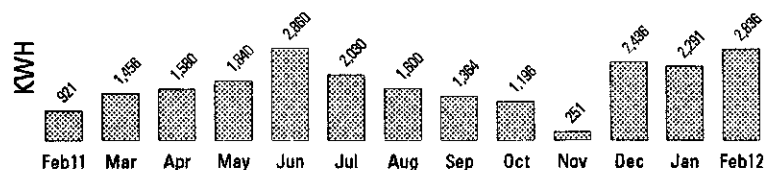
Due Date Mar 12

Price-to-Compare: For tariff 013, in order to save you money a new supplier must offer you a price lower than 7.4 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Meter	Service Period		Meter Reading Detail			
Number	From	To	Previous	Code	Current	Code
89342043	01/25	02/23	99680	Actual	2516	Actual
Multiplier 1.0000			Metered Usage 2,836 KWH			
Next scheduled read date should be between Mar 21 and Mar 26						

13 Month Usage History

Total KWH for Past 12 Months is **19,825**



For Billing, Outage or Service Inquiries,
Call: 1-800-277-2177

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

Switch to CFL bulbs and save, save, save.
Visit gridSMARTOhio.com to find a store offering AEP Ohio-discounted CFL bulbs.

In 2010, AEP invested \$70 million dollars in energy efficiency.

Flip the Switch, and turn off your paper bill! You will gain the benefit of receiving an email when your bill is ready to be viewed and the security of viewing it safely anytime, anywhere.

Visit us at www.AEPOhio.com

Due date does Not Apply to the previous balance due

See other side for important information



Send Inquiries To:

PO BOX 24401

CANTON, OH 44701-4401

R-10-89342043

9433-1

Service Address:

NATHAN RYAN

6569 DUNLAP RD

HILLSBORO, OH 45133-7404

Rate Tariff: Residential Service-013

Page 2 of 2

Account Number	Total Amount Due	Due Date
106-706-753-0-4	\$282.51	Mar 12, 2012
Meter Number	Cycle/Route	Bill Date
89342043	17-H8	Feb 23, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	2,836	29	98	\$9.74	37°F
Previous	2,291	35	65	\$6.70	34°F
One Year Ago	921	29	32	\$3.77	30°F
Your Average Monthly Usage: 1,652 KWH					

Additional Messages

Service Address:
NATHAN RYAN
6569 DUNLAP RD
HILLSBORO, OH 45133-7404

Rate Tariff: Residential Service-013

Page 1 of 2

Account Number	Total Amount Due	Due Date
106-706-753-0-4	\$234.41	Feb 10, 2012
Meter Number	Cycle-Route	Bill Date
89342043	17-H8	Jan 25, 2012

For Billing, Outage or Service Inquiries,
 Call: 1-800-277-2177

Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP's distribution rate Case No. 11-351-EL-AIR, resulted in a revenue increase and a new Distribution Asset Recovery Rider which was approved to collect the cost of previous distribution system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP-Ohio customers beginning January 1, 2012. AEP's Electric Security Plan (ESP), in Case No. 11-346-EL-SSO, resulted in a merger of Columbus Southern Power and Ohio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281-EL-FAC, AEP implemented its Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related expenses.

Pursuant to state law, the Universal Service Fund rider rate has been adjusted effective with this bill.

Visit us at www.AEPOhio.com

Due date does Not Apply to the previous balance due

See other side for Important Information



A unit of American Electric Power

Previous Charges:

Total Amount Due At Last Billing \$ 78.96
 Payment 01/03/12 - Thank You -78.96

Previous Balance Due

\$.00

Current AEP Ohio Charges:

Tariff 013 -Residential Service 01/25/12

Service Delivery Identifier: 00040621016162313

Generation Service \$ 147.19

Transmission Service 22.54

Distribution Service 60.16

Customer Charge 4.52

Current Electric Charges Due \$ 234.41

Total Amount Due **\$234.41**

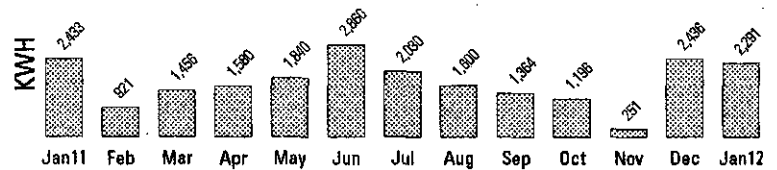
Due Date Feb 10

Price-to-Compare: For tariff 013, in order to save you money a new supplier must offer you a price lower than 7.4 cents per KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Meter	Service Period		Meter Reading Detail			
Number	From	To	Previous	Code	Current	Code
89342043	12/21	01/25	97389	Actual	99680	Actual
Multiplier 1.0000			Metered Usage 2,291 KWH			
Next scheduled read date should be between Feb 21 and Feb 24						

13 Month Usage History

Total KWH for Past 12 Months is 19,967



Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-89342043

19676-1

Service Address:
NATHAN RYAN
6569 DUNLAP RD
HILLSBORO, OH 45133-7404

Rate Tariff: Residential Service-013

Page 2 of 2

Account Number	Total Amount Due	Due Date
106-706-753-0-4	\$234.41	Feb 10, 2012
Meter Number	Cycle-Route	Bill Date
89342043	17-H8	Jan 25, 2012

Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	2,291	35	65	\$6.70	34°F
Previous	2,436	33	74	\$5.89	41°F
One Year Ago	2,433	35	70	\$5.97	26°F
Your Average Monthly Usage: 1,664 KWH					

Additional Messages

As a result of these adjustments, effective with this bill, a residential customer using 1,000 kWh of electricity will see an increase of \$6.83 a month.

To review AEP tariffs, visit our website at www.aepohio.com

Start the new year saving money and energy! With our SMART Lighting Program, you can receive **instant discounts on ENERGY STAR® CFLs** at over 500 participating retail stores. Visit gridSMARTOhio.com to find a retail store near you or to shop our online lighting store.

Flip the Switch and turn off your paper bill! You will gain the benefit of receiving an email when your bill is ready to be viewed and the security of viewing it safely anytime, anywhere.