



**Public Utilities  
Commission**

John Kasich, Governor  
Todd A. Snitchler, Chairman

**Commissioners**

Paul A. Centolella  
Cheryl Roberto  
Steven D. Lesser  
Andre T. Porter

March 28, 2012

Mr. Jon F. Kelly  
150 E. Gay St., Room 4A  
Columbus, Ohio 43215

Case No: 12-1075-TP-CSS

Dear Mr. Kelly:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Halo Wireless, Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in dark ink, appearing to read "Barcy F. McNeal".

Barcy F. McNeal, Secretary  
Betty McCauley, Acting Secretary  
Tanowa M. Troupe, Acting Secretary

Enclosure  
BFM/pdc

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