BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Amendment of Certain Rules of the Ohio Administrative Code to Implement Section 4911.021 Revised Code	**Case No. 11-4910-AU-UNC**

NOTICE OF COMPLIANCE WITH FEBRUARY 23, 2012 ORDER

Ohio Edison Company, The Cleveland Electric Illuminating Company and The Toledo Edison Company (collectively, "the Companies") hereby give notice of their compliance with the Commission's February 23, 2012 Order. Specifically, the Commission required that each company submit revised bill formats. The Companies hereby submit a sample of their revised bill format in compliance with the February 23, 2012 Order and the amended rules contemplated therein.

Respectfully submitted,

/s/ Carrie M. Dunn
Carrie M. Dunn (0076952)
FIRSTENERGY SERVICE COMPANY
76 South Main Street
Akron, OH 44308
(330) 761-2352
(330) 384-3875 (fax)
cdunn@firstenergycorp.com

Attorney for Ohio Edison Company, The Cleveland Electric Illuminating Company and The Toledo Edison Company

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing ***Notice of Compliance*** was served electronically on this 23rd day of March 2012.

/s/ Carrie M. Dunn
One of the Attorneys for Ohio Edison Company, the Cleveland Electric Illuminating Company and the Toledo Edison Company

Illuminating Company

Bill Based On: Actual Meter Reading

DEFAULTOUTPUT EQ2-010 236

December 30, 2011

Account Number:

Billing Period: Nov 30 to Dec 29, 2011 for 30 days
Bill For:

Amount Due $130.22

Due Date: January 13, 2012

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com
Bill Issued by: The Illuminating Company, PO Box 3638, Akron OH 44309-3638

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from The Illuminating Company is listed below. For you to save, a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at www.PUCO.ohio.gov

Your next meter reading is scheduled for Jan 30, 2012.

Under State law, the amount you are being billed includes: (1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at $4.65 and (2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.

Spring's warm weather often produces thunderstorms, which can cause service interruption. If you see a downed power line, immediately call us or your local police or fire department. For your safety, please stay away from downed power lines or anything they are touching.

Your new, redesigned bill provides the information you need in a format that's easier to read and understand. For more information, please call 1-800-589-3101.

Additional messages, if any, can be found on back.

Account Summary

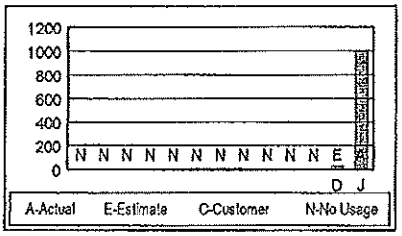
	Amount ($)
Previous Balance	5.79
Payments/Adjustments	0.00
Balance at Billing on Dec 30, 2011	**5.79**
The Illuminating Company - Consumption	124.59
The Illuminating Company - Misc. Charges	-0.25
Late Payment Charges	0.09
Total Current Charges	**124.43**
Amount Due by Jan 13, 2012	**$130.22**

Usage Information for Meter Number SS90811162

Dec 29, 2011 KWH Reading (Actual)	2,509
Nov 30, 2011 KWH Reading (Estimate)	1,510
KWH used	999

Usage History

Dec 11	28
Jan 12	999



	Dec 11
Average Daily Use (KWH)	33
Average Daily Temperature	37
Days In Billing Period	30
Last 2 Months Use (KWH)	1,027
Average Monthly Use (KWH)	514

Return this part with a check or money order payable to The Illuminating Company

Illuminating Company
76 South Main Street
Akron, OH 44308-1890

Amount Paid	
Amount Due	$130.22
Due Date	Jan 13, 2012

THE ILLUMINATING COMPANY
PO BOX 3638
AKRON OH 44309-3638

041100785745450000000000000000000012443000013022 5

Messages (Continued)

Explanation of Terms

Bypassable Generation and Transmission Related Component - Charges for purchasing power and delivering it through the transmission system. These charges are avoided when switching to a Certified Retail Electric Service provider.

Cost Recovery Charges - Charges to recover previously incurred costs.

Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.

Distribution Related Component - Charge for moving electricity over distribution lines to a service location.

Economic Development Component - Charges related to economic development support.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

Late Payment Charge - A charge added to the bill on balances owed after the Due Date.

Price to Compare (PTC) - The utility's price per KWH for bypassable generation and transmission; can be compared with the price offered by another supplier.

Residential Distribution Credit - A distribution credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

Residential Generation Credit - A credit for a qualifying rate and usage applied to all usage during the billing periods beginning October 31 and ending March 31.

Residential Non-Standard Credit - A generation credit for a qualifying rate applied to all usage over 500 KWH during the winter billing period.

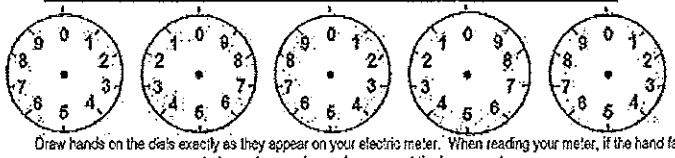
Important Information

If you have billing questions or complaints about your Illuminating Company account or for a written explanation of the Price to Compare:
Call Customer Service at 1-800-589-3101 from Monday - Friday, 8:00 a.m. - 6:00 p.m.
Call Payment Options at 1-800-668-9901 from Monday - Friday, 8:00 a.m. - 6:00 p.m.
Visit our web site at www.firstenergycorp.com
Write to us at The Illuminating Company, 76 S. Main St., A-RPC, Akron, OH 44308-1890.
For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-750-0750.

We welcome the opportunity to work with you and will try to answer your questions. If your complaint is not resolved after you have called your electric utility, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).
The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from eight am. to five p.m. weekdays, or at http://www.pickocc.org.
For Energy Assistance: Contact the Home Energy Assistance Program (HEAP) at 1-800-282-0880 (TDD/TTY 1-800-686-1577) Monday - Friday between 8:00 a.m. and 5:00 p.m.
For your protection, all of our employees wear Photo I.D. badges.
Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-6061.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-589-3101. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: ☐ ☐ ☐ ☐ ☐

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

3/23/2012 11:57:56 AM

in

Case No(s). 11-4910-AU-ORD

Summary: Notice of Compliance with February 23, 2012 Order electronically filed by Ms. Carrie M Dunn on behalf of The Cleveland Electric Illuminating Company and Ohio Edison Company and The Toledo Edison Company